

## Mercedes-Benz USA, LLC

Frank Diertl General Manager, Engineering Services

#### VIA CERTIFIED MAIL

April 1, 2005

National Highway Traffic Safety Administration Office of Defect Investigation Attention: George Person, Chief Recall Analysis Division 400 Seventh Street, S.W. Washington, D.C. 20590 MYS-215

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Re: 49 CFR Part 573; Recall of Mercedes-Benz E, SL-Class, and CLS-Class

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 1 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of November, 2004.

# Manufacturer's Campaign Identification Number

Unknown

### NHTSA Recall Number

Unknown

Should you have any questions, please do not hesitate to contact Gary Bowne at 201-573-2719.

Sincerely,

FD:sk

Enclosure

## UPDATE

MERCEDES-BENZ USA, LLC One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350 Phone (201) 573-0600 Fax (201) 573-0117 MBUSA.com

Mercedes-Benz	Contract Contract

To: All Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers,  Parts Managers
From: Frank J. Diertl, General Manager, Engineering Services
Date: March 31, 2005
Re: Notification of Worldwide Quality Initiatives

#### Ladies and Gentlemen:

DCAG has today announced worldwide initiatives to improve the quality of passenger cars already in the field. With these measures the Mercedes Car Group is adding emphasis to their quality initiatives with the intent to ensure that vehicles in the hands of customers achieve a standard of quality that reflects our highest level of expectation.

We would like to share with you information concerning the quality measures to be undertaken during the coming months:

- A service campaign on six and eight cylinder gasoline engines manufactured between June 2001 and November 2004 to inspect/replace the voltage regulator in the alternator.
- A service campaign on E-Class and CLS-Class models manufactured between January 2002 and January 2005 will install new battery control unit software to enhance the on-board power supply.
- In addition to, and along with (where applicable), the above service measures a voluntary recall of E-Class, SL-Class and CLS-Class, produced from June 2001 through March 2005, will be conducted to further update the braking systems.

Since these global initiatives were announced today, additional details on the number of U.S. vehicles affected and estimated repair times are still being finalized. Affected customers will be informed in writing as the details of these actions are developed.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCedes (1800-367-6372).

