

newschannel UPDATE

MERCEDES-BENZ USA, LLC
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Mercedes-Benz

**To: All Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers,
Parts Managers**

From: Frank J. Diertl, General Manager, Engineering Services

Date: August 11, 2005

Re: SBC Hydraulic pump – Recall Campaign 2005070007

On August 2, 2005 you were notified that Mercedes-Benz USA, LLC launched a Voluntary Recall of 15,979 E and SL vehicles built between November 2003 and January 2004 to service the SBC brake system to reduce the potential for vehicles to unnecessarily switch to the hydraulic back-up braking mode.

The hose clamp part number 001 997 6990 provided in conjunction with the recall is INCORRECT and must not be used for the recall repair.

The Recall Bulletin will be reissued today, with a revised part number, and re-posted on StarTek Info tomorrow. Please download and print a revised Recall bulletin and discard the August 2, 2005 bulletin. An additional copy is attached for your reference.

A quantity of the correct replacement hose clamp **005 997 1990** will be shipped to your dealerships today in the same initial quantity as last week. You may return the incorrect hose clamp 001 997 6990 to your facing PDC.

We apologize for any inconvenience this situation may cause you.



service

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To: All Service and Parts Managers

From: Supply Chain Management

Date August 11, 2005

Re: Campaign Clamp 001-997-69-90 NOT to be used for Campaign # 2005070007 (SBC Pump 211/230)

Do not use clamp number 001-997-69-90 for this application; it was directed for use in error. This clamp was to be used for Campaign number 2005070007.

For this campaign, DPS will be replacing all distributed clamps with part number 005-997-19-90. These are the correct clamps and will be sent automatically to the network via emergency stock order. Orders will be placed for the dealers today with delivery date of Friday, August 12.

Since these clamps (001-997-69-90) were used in other applications, there is no need to return them.

If you chose not to inventory these clamps, you may return them to your facing PDC. Return via ZSR, Special Return - reason code ZS03: SCM auth. part return. Please be advised that returning these clamps in this manner will NOT affect your return allowance.

Please refer to any other messages on this subject from Service Engineering.

We are sorry for any inconvenience this may have caused.



Mercedes-Benz

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parts