

Audi of America, Inc.



April 2005

**Subject: Safety Recall JH
2003-2004 Audi A4 Cabriolet and 2004 Audi S4 Cabriolet
Replace Xenon Headlight Reflectors**

Dear Audi Dealer:

This letter is to inform you of the initiation of a safety recall involving some 2003 – 2004 model year Audi A4 Cabriolet vehicles with xenon headlights, and some 2004 model year Audi S4 Cabriolet vehicles with xenon headlights.

Audi has found that it is possible for the xenon headlight reflector coating to degrade over time. If this happens, headlight brightness can decrease over time, affecting the driver's field of view and increasing the risk of a crash. To remedy this defect, the left and right xenon headlight reflectors on affected vehicles will be replaced.

We will be notifying customers of this safety recall via first-class mail on or about April 11, 2005.

Section 154 (d) of the National Traffic and Motor Vehicle Safety Act of 1966 mandates that dealers correct, prior to delivery for the sale or lease, any vehicle which fails to comply with an applicable Federal Motor Vehicle Safety Standard or which contains a defect relating to motor vehicle safety. **It is therefore imperative that any vehicle in your inventory that is affected by this recall is corrected prior to delivery for sale or lease.**

Please refer to **Safety Recall Circular JH** posted on web AESIS and AccessAudi for additional information, including a copy of the customer letter. Please share this information with all personnel with campaign-related responsibilities.

Thank you for your cooperation and assistance in this important matter.

Sincerely,



Maria Cotter
Product Compliance

Frequently Asked Questions & Answers for Safety Recall Campaign JH



This FAQ is intended to provide supplementary information regarding the JH Safety Recall Campaign. For additional information, please refer to the JH Safety Recall Campaign circular that will be posted on web AESIS and on the AccessAudi.

■ What vehicles are affected?

2003-2004 Audi A4/S4 Cabriolet vehicles with xenon headlamps. Please see the JH Safety Recall Circular in AESIS for specific VIN ranges, and always verify the status of the campaign by VIN in the OTIS system.

■ How many vehicles are affected?

There are approximately 9,900 affected vehicles in the U.S., and approximately 600 affected vehicles in Canada.

■ What is the problem?

Audi has determined that it is possible that the xenon headlamp reflector coating may degrade over time.

■ What can happen?

If the headlamp reflector coating degrades, headlight brightness can decrease over time, affecting the driver's field of view and increasing the risk of a crash.

■ Can I drive the vehicle until it is repaired?

Yes. However owners are strongly encouraged to make an appointment with an authorized Audi dealer to have the recall completed without delay.

■ What exactly will be repaired on the vehicle?

Audi will install improved right and left headlamp reflectors.

■ How long does the repair take?

The repair should take approximately one and a half hours, however your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule.

■ Is a loaner vehicle being offered under this action?

No.

■ Do I have to make an appointment?

Yes, after you receive a letter from confirming that you are the owner of an affected vehicle and parts are available.

■ When will this repair be available?

Owner's notification letters are scheduled to be mailed in April 2005.