

Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

February 2005

TO:

All U.S. Ford and Lincoln Mercury Dealers

SUBJECT:

Advance Notice - Safety Recall 05S27:

All 2000 - 2002 Model Year Focus 4-Door, 4-Door Wagon, and 5-Door Vehicles

Operated in Corrosion States Rear Door Latch Corrosion

AFFECTED VEHICLES

 All 2000 - 2002 model year Focus 4-Door, 4-Door Wagon, and 5-Door vehicles built at Wayne Assembly Plant.

 All 2002 model year Focus 4-Door, 4-Door Wagon, and 5-Door vehicles built at Hermosillo Assembly Plant.

The affected vehicles were originally sold in, or currently registered in, the following states and Canadian Provinces:

US States:

Connecticut	Maryland	New York	
Delaware	Massachusetts	Ohio	
District of Columbia	Michigan	Pennsylvania	
Illinois	Minnesota	Rhode Island	
Indiana	Missouri	Vermont	
Iowa	New Hampshire	West Virginia	
Maine	New Jersey	Wisconsin	

Canadian Provinces:

New Brunswick	Nova Scotia	Prince Edward Island
Newfoundland	Ontario	Quebec

REASON FOR THIS SAFETY RECALL

Certain rear door latches on 2000-2002 model year 4-door, 4-Door Wagon, and 5-door Ford Focus vehicles in recognized high corrosion areas of North America may experience corrosion in the pawl pivot area preventing proper engagement of the pawl into the catch. The customer may experience difficulty closing the rear door which may eventually progress to a point where the rear door may not latch properly. If not latched properly, the door may open while driving.

SERVICE ACTION

Note: Until corrective parts and repair instructions are available to support this safety recall, please use current service parts and procedures to service vehicles with a latch that will not close. For approval to submit a claim against program code 05S27, call the Special Service Support Center (1-800-325-5621). These interim repairs will <u>not</u> close this safety recall.

A complete Dealer Bulletin will be provided to Dealers when parts and repair instructions are available to support this safety recall. A dealer update will be provided in approximately 30 days.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail beginning in approximately 30 days. A dealer update will be provided before owner letters are mailed.

OASIS

OASIS will be activated by February 7, 2005.

ATTACHMENTS

Attachment I

Questions and Answers

QUESTIONS?

Special Service Support Center (Dealer Only) Questions: 1-800-325-5621

Sincerely, Frank M. Ligar

Frank M. Ligon

Advance Notice - Safety Recall 05S27: All 2000 - 2002 Model Year 4-Door, 4-Door Wagon, and 5-Door Focus Vehicles Rear Door Latch Corrosion - Vehicles Operated in Corrosion States Questions and Answers

- Q1. Will customers be notified by mail at this time regarding this concern?
- A1. No. Customers will begin to be notified in approximately 30 days. However, because of the anticipated media coverage as a result of information provided to the National Highway Traffic Safety Administration, customers might learn of this concern and contact their dealership for information.
- **Q2.** What should dealers do now?
- **A2.** If an affected vehicle's rear door latch will close properly, no action is required until parts and repair procedures are available.
- Q3. What if a customer states that their vehicle has a latch that will not close now?
- A3. Until corrective parts and repair instructions are available to support this safety recall, use current service parts and procedures if a customer has a latch that will not close. This will not close this safety recall.
- Q4. How would claims be paid for vehicles that have a latch that will not close now?
- **A4.** For approval to submit a claim against program code 05S27, call the Special Service Support Center (1-800-325-5621). These interim repairs will <u>not</u> close this safety recall.
- **Q5.** When will parts ordering information and repair instructions be available to support this safety recall?
- **A5.** A dealer update regarding corrective parts and repair instructions will be provided in approximately 30 days.
- **Q6.** Why are only corrosion areas covered by this program?
- A6. Extended exposure to road salt, freezing temperatures, ice, and snow found in the recognized high-corrosion areas of North America cause corrosion to occur in the pawl pivot area of the rear door latches. Vehicles outside these areas are unlikely to have the same extended exposure to a highly corrosive environment.