

GM SERVICE AND PARTS OPERATIONS  
DCS1326  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 21, 2005  
Subject: Upcoming Product Safety Recall  
05004 / Unintended Air Bag Deployment  
Model: 2004 Cadillac CTS and SRX  
To: All Cadillac Dealers  
Attention: Dealer Operator, General Manager,  
Sales Manager, Used Car Manager,  
Service Manager, Parts Manager  
and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) web site, the media may report that General Motors will be announcing a product safety recall involving certain 2004 model year Cadillac CTS and SRX vehicles.

An interaction between the Sensing and Diagnostic Module (SDM) and the vehicle electrical system in these vehicles may cause the driver's frontal air bag and/or roof rail air bag to deploy when the ignition key is turned to the "ON" position. A person positioned for driving may receive minor injuries, such as abrasions, from contact with a deploying air bag.

To correct this condition, dealers will replace the SDM on all involved vehicles. These repairs will be made at no charge to the customers.

Approximately 93,000 vehicles are involved. GM is working with its suppliers to obtain the parts needed to correct this condition as quickly as possible. Based on the anticipated schedule, we plan to notify the first group of customers about this recall during May 2005. Then subsequently, as parts availability improves, we will notify other groups until all customers are notified. As these phased notifications take place, dealers will be advised via GM Administrative Message.

GMVIS information for this recall will not be available until it is formally announced during May 2005.

END OF MESSAGE  
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