

December 5, 2005

RECEIVED

CERTIFIED MAIL  
RETURN RECEIPT REQUESTED

2005 DEC 19 P 10:53

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
U.S. Department of Transportation  
400 Seventh Street SW  
Washington, DC 20590

05V-568  
(6 pages)

Dear Associate Administrator:

Pursuant to 49 CFR Part 573, Monaco Coach Corporation ("Monaco" or the "Company") is submitting this report to NHTSA concerning a safety recall campaign, which is being voluntarily initiated. Specific information is as follows:

573.5(c)(2)

The affected Motorhomes are:

Monaco Signature Class A motorhomes: Model Year 2005 (31)

The affected Motorhomes were manufactured from June 1, 2005 through September 29, 2005.

The recall population was determined from the manufacturing records for the Company's manufacturing facility in Coburg, Oregon which produced the affected motorhomes. All floor plans with a Cummins ISX 600HP engine are affected.

573.5(c)(3)

A total of **thirty-one (31)** motorhomes are in the recall population for the United States. Specific Signature Serial Number and VIN break points are as follows:

Monaco

**2005 Signatures** with the starting Serial Number 061020744553411-605090 ending with 061020744553411-605321. The VIN range for these units is 1RF17561361037309 through 1RF17561561038283.

573.5(c)(4)

Monaco Coach Corporation has determined that all of the motorhomes in this recall population need to have the repair made. Ten (10) motorhomes were repaired in dispatch prior to shipping to dealers. One unit that failed in the field which led to this recall was repaired. Therefore, twenty (20) motorhomes are still in need of this repair, or approximately 65%.

573.5(c)(5)

Monaco Coach Corporation determined that during the time period of June 1, 2005 through September 29, 2005, drivelines for Signature motorhomes with the ISX 600HP engines were supplied with aftermarket straps that we used on the u-joints. These straps were installed with lock washers instead of Lock-tite thread locker. Prior to June 2005, the drivelines were being supplied without straps and Monaco Coach Corporation purchased straps from Spicer and installed them to the recommended torque with Lock-tite thread locker. Currently, drivelines are being supplied with Spicer straps with Lock-tite thread locker instead of the aftermarket straps. The driveline is located

between the transmission and the rear-end of the coach. The lock washer on the aftermarket straps can spread out and allow the mounting bolts to work loose. This can allow the driveline to separate from the transmission and fall out of the coach.

573.5(c)(6)

Monaco Coach Corporation is currently not aware of any casualties or losses related to this issue.

573.5(c)(7)

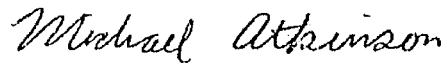
Monaco Coach Corporation has relied upon Machine Services for testing of the products that they supply to Monaco Coach Corporation. Monaco Coach Corporation and Machine Services performed inspections and basic analysis on parts supplied by Machine Services of the failed motorhome.

573.5(c)(8)

Monaco Coach Corporation and Machine Services found an undetermined problem, but will be replacing the Machine Services strap, bolt, and lock washer with a Spicer strap and bolt with Lock Tite.

Copies of the drafts of owner and dealer notification letters are included for your approval. Repair instructions and final owner and dealer notification letters will be provided pending approval and recall number. The Company is prepared to begin Dealer and Owner notification in December 2005.

Sincerely,

A handwritten signature in cursive script that reads "Michael Atkinson".

Michael Atkinson  
Recall Administrator  
Monaco Coach Corporation



MONACO  
COACH CORPORATION

**DRAFT**

December 05, 2005

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign XXVXXXXXX US Units**  
Monaco File # R05020

**Re: Safety Recall – Driveline Straps**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has initiated a voluntary safety recall campaign relating to specific 2005 Monaco Signature Class A Motorhomes. These units were manufactured from June 1, 2005 through September 29, 2005.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

**THE ISSUE**

Monaco Coach Corporation became aware of a defect with regards to the driveline straps used on specific 2005 Signature Motorhomes. The defect relates to the straps that hold the u-joints into the rear end and the transmission. The lock washer on the aftermarket straps can spread out and allow the mounting bolts to work loose. This can allow the driveline to separate from the transmission and fall out of the coach. As a precautionary measure, Monaco Coach Corporation with Machine Services has elected to perform this voluntary safety recall.

**AFFECTED UNITS**

Affected vehicles are specific 2005 Signatures manufactured from June 1, 2005 through September 29, 2005.

**Monaco**

**2005 Signatures** with the starting Serial Number 061020744553411-605090 ending with 061020744553411-605321. The VIN range for these units is 1RF17561361037309 through 1RF17561561038283.

## **THE REPAIR**

The remedy will involve replacing Machine Services' straps, bolts, and lock washers with new Spicer straps and bolts with Lock Tite. Please review the repair instructions for the labor operation code and labor time allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

## **DEALER CAMPAIGN RESPONSIBILITY**

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner you have received notification for.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made *before* selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation



**DRAFT**

December 05, 2005

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. XXVXXXXXX**  
**Monaco File # R05020**

**Re: Safety Recall – Driveline Straps**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2005 Signature Motorhomes manufactured from June 1, 2005 through September 29, 2005.

The affected units are:

**Monaco:** 2005 Signature Class A Motorhomes with an ISX 600 HP Engine

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware of a defect with regards to the driveline straps used on specific 2005 Monaco Signature Class A Motorhomes. The defect relates to the straps that hold the u-joints into the rear end and the transmission. The lock washer on the aftermarket straps can spread out and allow the mounting bolts to work loose. This can allow the driveline to separate from the transmission and fall out of the coach. If this would occur, it can cause you to lose control of your vehicle, which could result in a crash. As a precautionary measure, Monaco Coach Corporation with Machine Services has elected to perform this voluntary safety recall.

The remedy will involve replacing U-Joint straps, bolts, and lock washers with new straps and bolts with Lock Tite. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

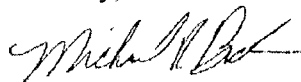
The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226..

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Signature.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with a horizontal line at the end.

Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation