



2005 NOV -9 A ID: 36

November 4, 2005

DEPT. INVESTIGATION

05V-532  
(9 pages)

Ms. Kathleen C. DeMeter, Director  
Office of Defects  
U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
400 - 7th Street S.W.  
Washington, DC 20590

Dear Ms. DeMeter:

Winnebago Industries, Inc. submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.6(c).

1. Winnebago Industries, Inc.  
605 W. Crystal Lake Road  
Forest City, IA 50436
2. The motor vehicles potentially containing the defect are certain 2006 model year Winnebago<sup>®</sup> and Itasca<sup>®</sup> (Models: Sightseer<sup>®</sup> and Sunova<sup>®</sup>) motor homes with the optional galley upgrade package. These motor homes were manufactured February 8, 2005 through September 15, 2005. The vehicles were identified using production records showing models and VINs.
3. The total number of vehicles potentially containing the defect is 382; 342 units were shipped and 40 units corrected prior to shipment.
4. It is estimated that 100 percent of the vehicles contain the defect.
5. Winnebago Industries, Inc. has decided that a safety defect exists where knives stored in the galley knife holder may interfere with the propane gas line to the stove. The knives could damage the propane gas line allowing propane gas to escape, which has the potential to ignite, resulting in personal injury and/or vehicle and property damage.
6. Winnebago Industries, Inc. discovered this defect as a result of work being performed within our manufacturing facility.
7. N/A.
8. Winnebago Industries, Inc. will remedy this defective situation by properly routing the propane gas line and installing a knife shield. Winnebago Industries<sup>®</sup> estimates the dealer letter will be mailed on or about November 11, 2005. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

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Ms. Kathleen C. DeMeter, Director  
November 4, 2005  
Page Two

10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 99.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ronald W. Post', with a long horizontal flourish extending to the right.

Ronald W. Post  
Product Compliance Manager

RP105/2

Enclosure

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #99 – Galley Countertop Knife Shield**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2006 model year Winnebago<sup>®</sup> and Itasca<sup>®</sup> (Models: Sightseer<sup>®</sup> and Sunova<sup>®</sup>) motor homes with the optional galley upgrade package. These motor homes were manufactured February 8, 2005 through September 15, 2005. Knives stored in the galley knife holder may interfere with the propane gas line to the stove. The knives could damage the propane gas line allowing propane gas to escape, which has the potential to ignite, resulting in personal injury and/or vehicle and property damage.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #99**

**Affected Models:**

Certain 2006 model year Winnebago Sightseer and Itasca Sunova with optional galley upgrade package built February 8, 2005 through September 15, 2005.

**Repair Procedure:**

Refer to instruction sheet for proper routing of the propane gas line and installation of the knife shield.

**Parts Information:**

Order the following Parts Kit from Winnebago Industries® using the WIN NET system. You will be placing the order as a recall order (see WIN NET Manual). You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Dealer Number: 7669  
Recall 99 Kit Part Number: RC7669-06-799

The kit will include:

| <b>Quantity</b> | <b>Part Description</b> |
|-----------------|-------------------------|
| 1               | Instruction Sheet       |
| 1               | Knife Shield and Screws |
| 2               | Clamps and Screws       |

**REIMBURSEMENT**

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries.

|                      | <b><u>OPERATION<br/>NUMBER</u></b> | <b><u>TIME<br/>ALLOWANCE</u></b> |
|----------------------|------------------------------------|----------------------------------|
| Install Knife Shield | 24990101                           | 1.0 hrs.                         |

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

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Enclosures

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above. If you have paid to have this defect corrected, you may be eligible for reimbursement. To be eligible, you must meet the requirements described in the enclosed Reimbursement Plan Notice.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2006 model year Winnebago<sup>®</sup> and Itasca<sup>®</sup> (Models: Sightseer<sup>®</sup> and Sunova<sup>®</sup>) motor homes with the optional galley upgrade package. These motor homes were manufactured February 8, 2005 through September 15, 2005. Knives stored in the galley knife holder may interfere with the propane gas line to the stove. The knives could damage the propane gas line allowing propane gas to escape, which has the potential to ignite, resulting in personal injury and/or vehicle and property damage.

**WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will properly route the propane gas line and install a knife shield at no charge to you.

**WHAT YOU SHOULD DO**

**Do not store knives in your galley countertop knife holder.** Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. **HOWEVER**, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

RP105/6

Enclosure

## **REIMBURSEMENT PLAN NOTICE**

Dear Owner:

If you have already paid to have this defect or noncompliance corrected (Winnebago Industries® Recall No. 99), you may be eligible for reimbursement under this plan.

**TO BE ELIGIBLE, YOU MUST MEET ALL OF THE FOLLOWING REQUIREMENTS:**

1. You own or have owned a 2006 model year Winnebago® or an Itasca® (Models: Sightseer® or Sunova®) motor home built between February 8, 2005 through September 15, 2005.
2. You have paid to repair or reroute the propane gas line to the stove or to install a knife shield.
3. The repair was performed on or prior to December 11, 2005.
4. You have the original repair order or invoice showing:
  - ♦ Vehicle model and year or VIN.
  - ♦ Repair date.
  - ♦ Itemized labor charges including description of the gas line repair or knife shield.
  - ♦ Your name and address at the time of repair.
  - ♦ Name and address of repair shop.

**TO REQUEST REIMBURSEMENT:**

1. Complete the reimbursement application. (See reverse side.)
2. Mail this application along with the original copy of the repair order or invoice to:

Attention: Owner Relations  
Winnebago Industries, Inc.  
605 West Crystal Lake Road  
P.O. Box 152  
Forest City, IA 50436

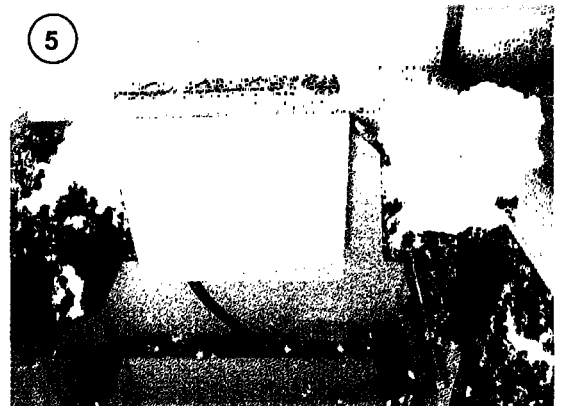
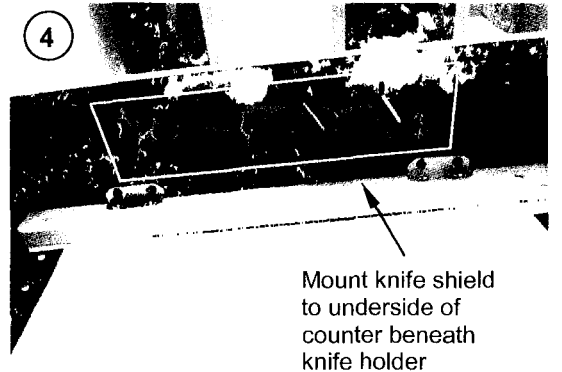
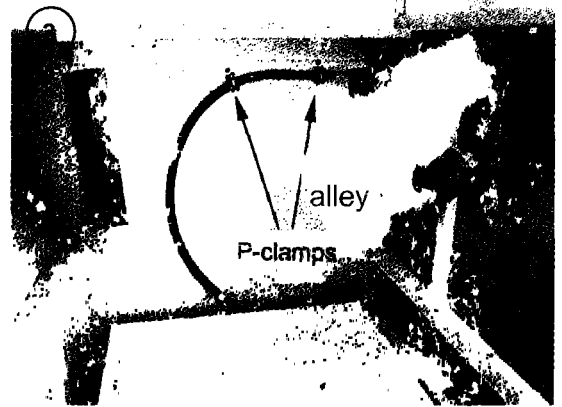
3. Retain copies of repair order or invoice for your records.

**SEE REVERSE SIDE FOR REIMBURSEMENT APPLICATION**

6. Inspect the LP gas supply line for damage. The supply line can be either solid copper tubing or flex line. If inspection reveals that the supply line has any damage such as cuts, nicks, abrasion, wear or damage, the supply line must be replaced.
7. Route the LP gas supply line against the outer wall and fasten using the two P-clamps and #10-16 x .75", self-drilling screws (photo 3).

*(NOTE: Some models may also have electrical wiring in this area, which should also be secured by the clamps. Replace any wiring that has been damaged.)*

8. Install knife shield to underside of knife rack in area indicated by white outline using 4 screws #10-12 x .62" (photos 4 & 5).
9. Reinstall stove and drawers.
10. Perform LP gas leak test.



**If you need additional information or assistance, call one of these Winnebago Industries contacts (Dealerships Only)**

- Service Administration/Technical Assistance..... 866-653-4329
- Warranty..... 800-628-7692



## INSTRUCTIONS TO PERFORM CAMPAIGN 99 Galley Countertop Knife Shield

### Models Affected:

Limited number of 2006 Winnebago Sightseer and Itasca Sunova models with optional G Upgrade Package.

### Tools Required:

- Screw Gun w/#2 Phillips tip
- 13/16" Flare Nut Wrench
- 5/8" Open-end Wrench

### Parts Kit (RC7669-06-799) contains:

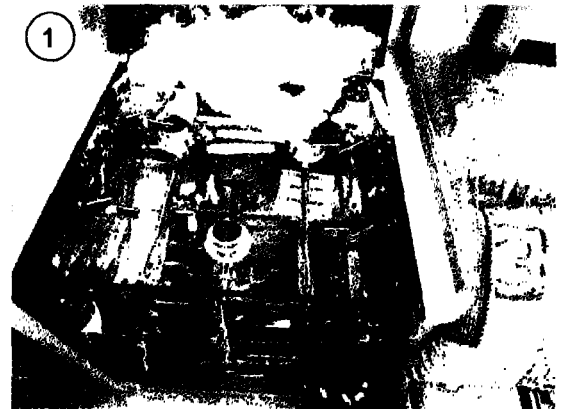
- Knife shield
- 4 Screws #10-12 x .62"
- 2 cushioned loop clamps ("P-clamps") - 7/8" ID
- 2 Screws #10-16 x .75", self-drilling

### Procedure:

The basic procedure involves inspecting and rerouting LP supply lines and wiring to avoid contact with knife blades, then installing a shield onto the knife rack.

**CAUTION: If inspection reveals that the LP gas supply line has any damage such as cuts, nicks, abrasion, wear or damage, the supply line must be replaced.**

1. Turn off the main LP supply valve at the tank.
2. Remove drawer(s) from beneath the stove.
3. Remove the burner grates and top from the stove to access the mounting fasteners.
4. Remove the stove mounting fasteners (2 screws each on left and right sides – photo 1), then disconnect the gas supply line from the burner regulator (photo 2).
5. Slide the stove outward from the wall to remove from cabinet and set aside.



**REIMBURSEMENT APPLICATION  
WINNEBAGO INDUSTRIES, INC.**

**RECALL CAMPAIGN NO. 99**

**Please Print All Information:**

**First Name:** \_\_\_\_\_

**Last Name:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Telephone Number:** \_\_\_\_\_

(If we need additional information)