

REVISED

DEC 22

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

On October 31, 2005, Wheeled Coach decided that a noncompliance with Federal Motor Vehicle Safety Standard No. 110) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: November 15, 2005

Furnish the manufacturer's identification code for this recall (if applicable): 05V-528

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Wheeled Coach Industries, Inc.

2737 N. Forysth Road

Winter Park, FL 32792

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Tracey Scurrah, Customer Service Manager

Telephone Number: 800-932-7077 ext 348 **Fax No.:** 800-513-9569

Name and Title of Person who prepared this report.

Rod Nash

Vice-President of Engineering

Signed: TScurrah for Rod Nash

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

L. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Wheeled Coach **Model Years Involved:** 2004-2006 **Model(s):** Type II & III-SRW Ambulances

Production Dates: Beginning: 9/1/05 **Ending:** 11/30/05

VIN Range: Beginning: See Attached List **Ending:** See Attached List

Vehicle Type: MPV **Bodystyle:** Van (Type II) & Box on Van Cutaway (Type III-SRW)

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles are Type II Ford E350/Chevy GMT610 van conversions or Type III SRW box on van cutaways delivered between 9/1/05 and 11/30/05. They have either incorrect or missing "Tire & Loading Information" placards in the driver's side door jamb.

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Wheeled Coach, Type II van ambulances	2005 & 2006	Apx. 80-100 vehicles (81 delivered thus far)
Wheeled Coach, Type III SRW box/van cutaway	2004	Apx. 10 vehicles (3 delivered thus far)

Total Number Potentially Affected by the Recall: apx. 80-110

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: All

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Labeling required start date of September 1, 2005.

All listed vehicles have been delivered since then, or are going to be delivered.

We believe that production units were being correctly labeled by the end of October, but have extended the recall period through the end of November until we can verify all vehicles are being sent with the correct placard.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

A copy of the correct label is attached. Placard required as a result of TREAD Act.

Affected units either do not have this label, or are labeled incorrectly.

Describe the cause(s) of the defect or noncompliance condition.

Our Hutchinson, KS plant did not get the placards installed as required.

Describe the consequence(s) of the defect or noncompliance condition.

Customer does not have the load information in the door post, but it is available on the KKK sticker.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

None

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Labels reviewed by Corporate Engineering at Hutchinson plant on October 21, 2005.

V. Identify the Remedy

- 8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Sending correct placard to customer to install on jamb of driver's door.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Correct load data on new placard.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

We believe correct labeling was under way by the end of October 2005. By end of November, all labels on departing vehicles will be complete and correct.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Revised labels to be completed on December 9, 2005. Customer notices will be sent out by December 16, 2005.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

OWNER LETTER-EXAMPLE
FINAL (REVISED)

<COMPANY>
 <ADDRESS1>
 <CITY>, <STATE>, <ZIP>

Wheeled Coach Unit: <UNIT>

Date November 30, 2005

Vehicle Identification Number <VIN>

Recall 05V-528

This notice is sent you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Wheeled Coach Industries has decided that a noncompliance with Federal Motor Vehicle Safety Standard No. 110 exists in certain Type II & III ambulances that were built in the 2005 & 2006 Model Year. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reason: Some 2005-06 model year Ford E-350 & Chevrolet GMT610 vans and mods have incorrect or missing "Tire and Loading Information" placards in the driver's door jamb. This information will aid you in loading your ambulance to avoid exceeding the gross vehicle weight rating (GVWR). A misprinted label would lead to improper vehicle loading specifications or tire inflation, which could result in a tire failure, increasing the risk of a crash.

Repair: Installation of the correct vehicle placard.

How Long It Will Take: The placard installation should take approximately 5 minutes. The correct placard/decal is enclosed with this notice. A photo showing the correct location is enclosed to help you install the decal. If for some reason you cannot install the decal, you may take your truck and decal to the closest Wheeled Coach service center for installation. Additional installation time may be required depending on the service center's schedule. The postcard enclosed with this letter must be filled out at the completion of this installation and returned to Wheeled Coach.

Who to Call: If you have any questions about this procedure, please call Wheeled Coach Customer Service at 1-800-628-8178 between 8 a.m. and 5 p.m. EST, Monday through Friday.

New Address Or Sale of Product: If you received this letter and no longer have the ambulance identified by the VIN at the top of this page, please fill in the name and address of the customer where the vehicle is now located and mail the card to Wheeled Coach.

If for some reason, you don't get this service done without charge, you may contact Wheeled Coach at 1-800-628-8178 or P.O. Box 677339, Orlando, FL 32867-7339. You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

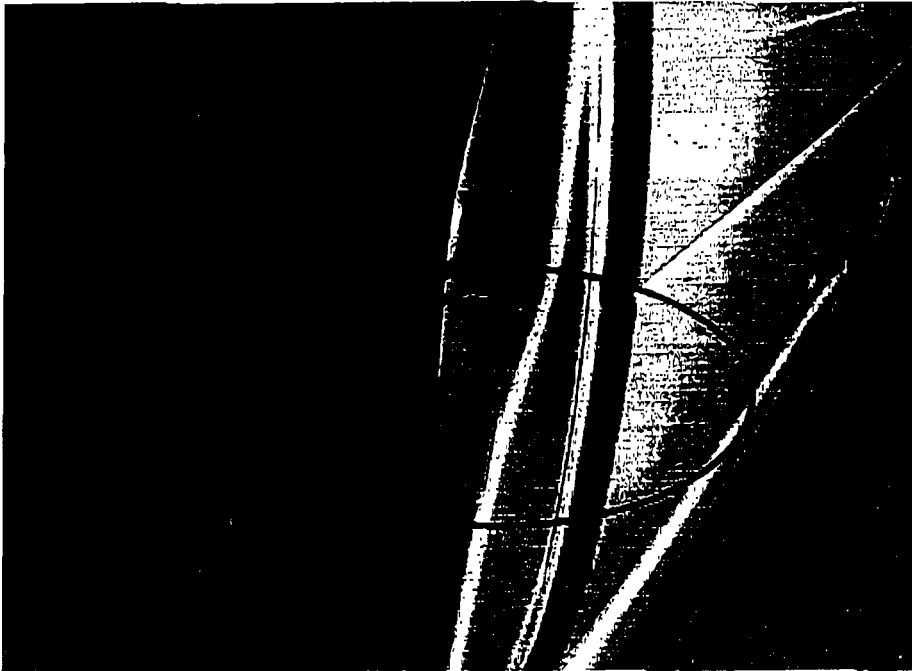
We regret the inconvenience this service may cause you.

mailed with letter

*Delivers ...*

Placard Location Requirements

The completed placard is to be installed on the driver's side B-pillar. If the vehicle does not have driver's side B-pillar, but instead has two doors on the driver's side that open in opposite directions ("suicide doors"), such as some extended cab pickup trucks, the placard is to be installed on the forward edge of the rear door. If the driver's side B-pillar does not accommodate for the vehicle placard to be properly applied so that it is prominently visible and legible, the placard may instead be installed on the rear edge of driver's door. If this, too, proves to be a location that does not allow proper application and visibility, the placard may alternatively be installed on the inward-facing surface of the vehicle next to the driver's seat. Wherever the placard is applied, the surface temperature should be no less than 50°F for proper adhesion.



If you have any questions about these instructions, please contact the Wheeled Coach Industries Warranty Department at 1-800-628-8178 or 407-677-7777.