

# PREVOST

## Safety Defect and Noncompliance Report Guide for Vehicles PART 573 Defect and Noncompliance Report<sup>(1)</sup>

05V-514  
(4 pages)

On November, 2005, PrevoSt Car decided that a defect which relates to motor vehicle safety exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: November 3<sup>rd</sup>, 2005

Furnish the manufacturer's identification code for this recall (if applicable): SR05-14

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

PrevoSt Car Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

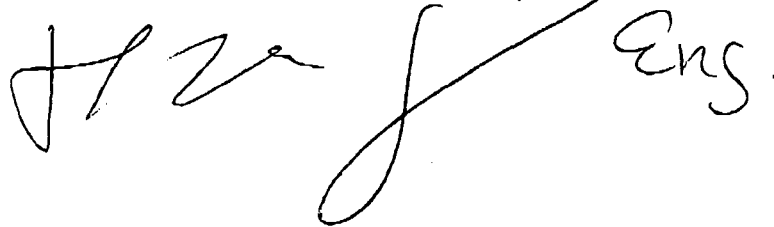
Telephone Number: 418 831-5432 ext : 247 Fax No.: 418 831-9301

Name and Title of Person who prepared this report.

Josyane Côté Eng.

Prévost Publication Manager and Technical Representative

Signed:



PRÉVOST CAR INC.

MANUFACTURIER D'AUTOCARS • HIGHWAY COACH MANUFACTURER  
AFTER-SALES SERVICE DEPARTMENT / SERVICE APRÈS-VENTE

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## I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

H3-41 & H3-45 Multiplex Coaches Model Year: 2004 to 2006

Make(s): Model Years Involved: Model(s):

Production Dates: Beginning: 2004 Ending: 2006

### Vehicle VIN numbers

Modèle	VIN
H3-41 & H3-45 Multiplex Coaches 2004 to 2006	From 2PCH3349951010168 up to 2PCH3349461010399  Also includes 2PCH3349041014933, 2PCH3349941014963, 2PCH3349041014995, 2PCH3349X51010020, 2PCH3349451010109, 2PCH3349251010142

Vehicle Type: H3-41 & H3-45 coaches

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall: All multiplex vehicles produced in that range are included in the recall.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100 %

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Number of Vehicles 169

Model Year Potentially Involved 2004 to 2006

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**Total Number Potentially Affected by the Recall:**  
100%

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

100%

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

This recall is for multiplex coaches only. All multiplex coaches are included in the recall.

### III. Describe the Defect or Noncompliance

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

The wiper motor thermal protection is stopping the motor when the wipers are functioning for a long time in second speed. This is due to a high amount of amperage coming from the motor to the general coach electrical system.

**Describe the cause(s) of the defect or noncompliance condition.**

The amperage amount coming from wiper motor is too high when the wipers are functioning in second speed for a long time.

**Describe the consequence(s) of the defect or noncompliance condition.**

Wipers stopped. Wipers do not operate on first speed or on second speed until the motor internal fuse cools down.

**Identify any warning which can (a) precede or (b) occur.**

No warning can be notified from the driver before the wipers stop.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

N/A

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

N/A

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## IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

For the last month, we have received 5 complaints on wiper motors that have stopped on both speeds. Investigations have been made and the conclusion was that new multiplex software B04 would completely cure the problem. B04 increases the multiplex amperage output to the wiper motor. This multiplex software was available in the network for customers around mid-October. A week later 2 new complaints came in with wipers quitting working with multiplex version B04. Quickly the decision has been made to come back to the original electrical wiper design prior multiplex coaches in order to make sure it won't happen again.

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

N/A

## V. Identify the Remedy

**8. Furnish a description of the manufacturer's remedy for the defect or noncompliance.**

**Clearly describe the differences between the recall condition and the remedy.**

New multiplex program P05 should be downloaded in all MUX coaches.

New wiper harness to be installed in order to bring back the wiper electrical design as before the introduction of the multiplex coaches.

## VI. Identify the Recall Schedule

**Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

October 28, 2005, decision made to issue a safety recall on the wiper electrical design..

November 2, 2005, software modification P05 ready from Prevost

November 4, 2005, waiting for the new harness from supplier

November 22, 2005, estimated date to send safety recall to customers.

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