

Form Approved: O.M.B. No. 2127-0004

05V-447
(12 pages)

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

~~XXXXXXXXXXXXXXXXXXXXXXXXXXXX~~ Haulmark Industries, Inc. ~~XXXXXXXXXXXXXXXXXXXXXXXXXXXX~~ (MFR) decided that (a defect which relates to motor vehicle safety) ~~(a component, part, or accessory which does not meet the Federal Motor Vehicle Safety Standard No. 138)~~ exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared September 26, 2005

Furnish the manufacturer's identification code for this recall (if applicable): N/A

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Haulmark Industries, Inc. by Universal Trailer

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jerry Miller, National Service Manager

Telephone Number: (866) 393-6053 Fax No.: (574) 825-4643

Name and Title of Person who prepared this report.

Jerry Miller
National Service Manager

Signed: Jerry Miller

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

OFFICE OF
DEFECTS INVESTIGATION

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I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Haulmark Model Years Involved: 2003-05 Model(s): See Schedule 1

Production Dates: Beginning: 12-10-03 Ending: 9-22-05

VIN Range: Beginning: _____ Ending: See Schedule 1

Vehicle Type: Motor Home Bodystyle: Haulmark Motor Coach

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

All Haulmark motor coaches with wheel-base modifications by Quadra Manufacturing

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Miscellaneous	2003, 2004, 2005	147

See enclosed Schedule 1 listing all motor homes potentially involved,
with VINs and model numbers.

Total Number Potentially Affected by the Recall:

147

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: Undetermined, but may be 100%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

All Haulmark motor coaches with wheel-base modifications by Quadra
Manufacturing are subject to recall. Haulmark's records indicate that
147 frames were modified by Quadra.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Rear spring hanger brackets were removed to stretch or modify a third-party supplied chassis for inclusion in a Haulmark-built motor coach. The spring hanger brackets were not replaced to correct specifications, and may become loose after operation.

Describe the cause(s) of the defect or noncompliance condition.

Rear spring hanger brackets not relocated to correct specifications.

Describe the consequence(s) of the defect or noncompliance condition.

Rear axle of affected vehicle could come loose from chassis.

Identify any warning which can (a) precede or (b) occur.

Loud vibration, unsteady handling condition.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Quadra Manufacturing c/o John Lahman
69129 U.S. 131 S.
White Pigeon, MI 49099

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Gene Lahman (Owner)

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims. See Schedule 2

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Replace all mounting fasteners on rear spring-hanger brackets of affected vehicles, including bolts, nuts and washers, then torque to proper specifications.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

All production using Quadra Manufacturing as supplier terminated.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Notified dealers to quarantine affected vehicles sent September 26, 2005.

Further notice to dealers and notice to customers to be sent immediately
upon approval by NHTSA.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on; not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

The Privacy Act of 1974 - Public Law 93-579, As Amended: This information is requested pursuant to the authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or statistical summary thereof, may be used in support of the agency's action.

Schedule 2 to Part 573 Report Form of Haulmark Industries, Inc.

Chronology

August 2, 2005	First notice to Haulmark of loose rear spring hanger bracket.
September 13, 2005	Notice to Haulmark of one further loose bracket. Haulmark commences investigation.
September 20, 2005	Notice to Haulmark of further loose bracket..
September 22, 2005	Investigation by Haulmark established that spring hanger brackets had not been replaced to correct specifications during manufacture.

Haulmark decides to initiate a voluntary safety recall.

Haulmark halts production of motor coaches using wheel bases modified by Quadra Manufacturing, Inc. and notifies Quadra of the problem.

Haulmark begins assembly of information on motor coaches potentially affected and customer contact information (e.g., from warranty cards submitted).

Schedule 1 to Part 573 Report Form of Haulmark Industries, Inc.

Date Job Performed	Vin Number	Warranted to Whom:
9/9/2005	U54602	
9/6/2005	U54601	
8/30/2005	U54600	
8/30/2005	N74117	
8/29/2005	N74118	
8/26/2005	U54598	
8/25/2005	U54597	
8/23/2005	U55062	
8/23/2005	U54596	
8/18/2005	U54747	
8/16/2005	U58674	
8/10/2005	U54746	
8/9/2005	U55098	
8/3/2005	N49824	
7/27/2005	U55081	
7/27/2005	U55078	
7/22/2005	U54745	
7/19/2005	U54591	
7/16/2005	U54595	
7/14/2005	U55060	
7/13/2005	U58673	
7/12/2005	U55059	
7/11/2005	U63881	
6/28/2005	N74128	
6/28/2005	U54594	
6/24/2005	U55058	
6/21/2005	U54592	
6/17/2005	U54588	
6/17/2005	U54589	
6/14/2005	U54743	
6/10/2005	U54587	
6/7/2005	U54585	
5/27/2005	N74127	
5/26/2005	U58672	
5/23/2005	U54590	
5/16/2005	U54581	
5/11/2005	U54742	
5/9/2005	U54583	
5/6/2005	U63879	
5/3/2005	U55055	
5/2/2005	U58671	
4/29/2005	U55056	
4/28/2005	U63883	
4/27/2005	U54741	
4/22/2005	U54575	
4/18/2005	U54578	
4/18/2005	U54571	
4/12/2005	U54577	
4/8/2005	N74112	
4/6/2005	N74109	
4/6/2005	N74111	
4/7/2005	U58670	
3/25/2005	U54569	
3/25/2005	U63880	
3/16/2005	N74108	
3/16/2005	N94287	
3/4/2005	N94301	
3/4/2005	N94268	
3/4/2005	N94280	
2/28/2005	N94270	
2/28/2005	N94271	
2/25/2005	N86867	
2/25/2005	N94266	
2/23/2005	N74123	
2/18/2005	N94122	
2/18/2005	N94263	
2/16/2005	N74103	
2/16/2005	N94264	
2/16/2005	N94265	
2/9/2005	N74105	
2/9/2005	N74104	

Schedule 1 to Part 573 Report Form of Haulmark Industries, Inc.

2/4/2005	N74103	
2/3/2005	N74101	
1/27/2005	N94285	
1/27/2005	N94260	
1/27/2005	N84292	
1/26/2005	N94256	
1/21/2005	N94291	
1/18/2005	N74121	
1/12/2005	N94258	
1/5/2005	N94276	
1/5/2005	N94275	
1/5/2005	3348	
1/5/2005	N74120	
1/5/2005	N94274	
12/13/2004	N94252	
12/17/2004	N94290	
12/9/2004	N94251	
12/6/2004	N94278	
11/24/2004	N94253	
11/22/2004	N94273	
11/19/2004	N56013	
11/19/2004	N56016	
11/17/2004	N94278	
11/15/2004	N49820	
11/10/2004	N94289	
11/8/2004	N49822	
11/3/2004	N94288	
10/21/2004	U36965	
10/26/2004	N94283	
10/20/2004	N94279	
10/20/2004	N94284	
10/8/2004	N49818	
10/8/2004	N49817	
10/7/2004	N49819	
9/30/2004	N49816	
9/23/2004	N49797	
9/23/2004	N49814	
9/15/2004	U13703	
9/15/2004	U13705	
9/13/2004	U13905	
9/10/2004	U13701	
9/10/2004	N56033	
9/7/2004	N49813	
8/31/2004	N56041	
8/31/2004	N49807	
8/19/2004	N49793	
8/19/2004	N56012	
8/17/2004	N56034	
8/5/2004	N49805	
8/4/2004	N49806	
8/4/2004	30557	
6/30/2004	M96063	
6/7/2004	M96087	
6/13/2004	N49792	
6/21/2004	M96091	
6/17/2004	M96090	
5/26/2004	M96088	
5/19/2004	M96084	
5/18/2004	M96089	
5/12/2004	M96083	
5/7/2004	N75928	
4/13/2004	M96073	
4/6/2004	M96077	
2/26/2004	M96059	
2/23/2004	M96056	
2/23/2004	N74123	
2/18/2004	M96050	
2/18/2004	M96055	
2/12/2004	M96048	
2/11/2004	M96054	
1/26/2004	M42451	
12/17/2003	M42424	
12/10/2003	M42423	

September XX, 2005

RE: PRODUCT RECALL [Identify Model] [Insert VIN]

Dear Haulmark Motorcoach Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Haulmark has decided that a defect that relates to motor vehicle safety exists in certain Haulmark Motorcoaches. We are sending you this Recall Notice because dealer records indicate that you may have purchased one of the affected motorcoaches, as identified by the Vehicle Identification Number (VIN) referenced above.

What Is The Problem?

At Haulmark Motorcoach, customer safety is our number one concern. It has come to our attention that on certain Haulmark Motorcoach chassis that were modified by an authorized third-party vendor, the rear spring hanger brackets may not have been installed in accordance with Haulmark's specifications during the modification process. This condition could cause the spring hanger fasteners to lose torque and fail. Should the spring hanger fasteners fail, the axle may disconnect from the frame, resulting in a loss of vehicle control and, potentially, a crash. This condition may be preceded by a loud vibration or an unsteady handling condition.

What Will Haulmark Do?

In the interest of customer safety, we are recalling all chassis modified by this third-party vendor for inspection and, if necessary, replacement of the spring hanger fasteners. Determining if the modification is out of specification cannot be done by a simple visual examination. Instead, an authorized [Freightliner] dealer must inspect and replace the spring hanger fasteners.

The dealer will perform a complete inspection and take corrective actions based on the instructions in the enclosed technical service bulletin. The inspection and repair should take about XX hours to complete. Haulmark will cover 100% of the cost of this repair.

What Should You Do?

To arrange for this inspection and repair, please implement the steps below:

1. Immediately call Haulmark Motorcoach at (866) 760-8195 to locate the closest Freightliner dealer.
2. Schedule an appointment with the local Freightliner dealer and give them the enclosed technical service bulletin. **[Note: A copy of the TSB will be sent to NHTSA, when available.]**

The [Freightliner] Dealer that performed the repairs will contact Stoops Freightliner at (800) 456-8782. Stoops will issue the servicing dealer a purchase order number for the repairs and will later bill Haulmark for all charges. You will not be charged for this repair.

If you no longer own this motor home, please take a moment to provide the name and address of the new owner to Haulmark. This will enable us to send this important recall information to the new

owner. **Federal regulations provide that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

If you believe that Haulmark has failed or is unable to remedy the condition outlined above without charge in a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or you may call the Auto Safety Hotline at 888-327-4236.

If you have further questions about this safety recall, please contact Haulmark at 866-393-6053. We apologize for any inconvenience this may cause, but we are taking these steps in the interest of your safety.

Sincerely,

Jerry Miller
National Service Manager
Haulmark Industries, Inc.