

## Supplement to PART 573 Defect and Noncompliance Report

On July 13, 2005, Reinke Manufacturing Company, Inc. determined that a defect which relates to motor vehicle safety exists in items of motor vehicle equipment, and is furnishing notification of the chronology, remedy plan, reimbursement plan for pre-notification remedies, and related documents to the National Highway Traffic Safety Administration in accordance with 49 CFR Parts 573.6 and 573.13.

Date this plan was prepared: July 25, 2005

Manufacturer's identification code for this recall:

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### Manufacturer's Information

Manufacturer's full corporate or individual name: Reinke Manufacturing Company, Inc.

Corporate contact: Mr. Bob Friehe, President

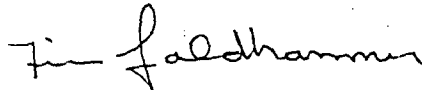
Telephone No.: (402) 365-7251

Fax No.: (402) 365-4370

Name and title of person who prepared this report:

Tim Goldhammer, VP of Marketing

Signed:



Information contained in this supplemental report should be inserted into Items 5, 6, and 7 of the Part 573 Defect and Noncompliance Report previously submitted to the NHTSA on July 20, 2005.

## 6. Description of Remedy Plan

### General Description

#### What Reinke Has Done:

- Identified the names and addresses of the following who are subject to this recall:
  - All direct purchasers of Reinke toolbox mounting brackets
  - Reinke dealers who purchased toolbox mounting brackets
- Adjusted the bend radius during the bracket manufacturing process so that newly manufactured brackets are no longer subject to the reduced fatigue life or risk of cracking.
- Began fabricating aluminum gussets that must be welded to the side of each existing bracket. The gussets will reinforce the toolbox bracket and eliminate the risk of separation due to the defective brackets.
- Performed the remedial service in-house and determined that it will require the following amounts of labor:
  - No more than two hours of labor to install gussets on non-cracked brackets
  - No more than two and one-half hours of labor to re-weld the cracked brackets and to install gussets

#### What Reinke Will Do:

- Repurchase and/or replace, including shipping costs, any toolbox brackets subject to this recall that remain in the purchaser's inventory.
- Ship the necessary gussets (four for each mounted toolbox) along with detailed installation instructions to all owners and dealers who purchased brackets through the Reinke parts department.
- Provide owners with postage-paid envelopes in order to facilitate the return of necessary documentation to Reinke.
- For purchasers who have already installed the brackets on a trailer or trailers, reimburse by check, up to the required labor costs noted above, those owners and dealers who have the remedy performed by a certified welder and provide the necessary invoices and documentation. Reimbursement will be made within 60 days of Reinke's receipt of the invoice.
- Ship additional gussets to owners and dealers if requested to do so.
- Maintain a toll-free phone number (1-877-762-1001) for all purchasers and dealers who have questions about the recall.
- Provide information on service facilities for owners who are unable to locate a suitable facility.
- Provide quarterly reports to NHTSA pursuant to 49 CFR Part 573.7.

**What the Owner Must Do:**

- Return defective brackets remaining in owner's inventory to Reinke.
- If brackets have already been installed on a trailer or trailers, arrange remedial service for the trailer or trailers with a certified welder within a reasonable time and not later than 30 days after receipt of notification.
- Provide the welder with the gussets and detailed instructions that owner receives in its notification from Reinke.
- Submit to Reinke Manufacturing within 60 days of notification, an invoice referencing the owner's name and the trailer serial number.

**Pre-Notification Reimbursement Plan Details****How will the owner find out about the plan?**

Reinke Manufacturing has included a toll free number (1-877-762-1001) in the notification letters to owners that the owners can call to find out if they are eligible and what the procedures are for reimbursement.

**Reimbursement period:**

Beginning Date – July 15, 2004

End Date – 10 calendar days after the date on which last notification is mailed to owners

**Exclusions:**

Reinke reserves the right to exclude reimbursement for the following:

- Pre-notification remedies that did not address the defect that led to the recall or a manifestation of the defect.
- Pre-notification remedies that were not reasonably necessary to correct the defect that led to the recall or a manifestation of the defect.
- Claimants who did not submit adequate documentation (required documentation is addressed below) to Reinke at the following address:

Reinke Manufacturing Company, Inc.  
Trailer Sales Department  
PO Box 566  
101 Reinke Road  
Deshler, Nebraska 68340

**Required documentation from claimant:**

- Claimant's name and mailing address
- Description of the equipment

Reinke Manufacturing Company, Inc.  
Supplement to Part 573 Defect and Noncompliance Report

- Identification of the recall (NHTSA recall number). Claimant must reference this number on an invoice.
- Identification of the owner or purchaser of the equipment at the time the pre-notification remedy was obtained
- Receipt for the pre-notification remedy, which may be an original or copy:
  - If for repair, the receipt must indicate that the repair addressed the defect that led to the recall or a manifestation of the defect, and state the total amount paid for the repair of that problem. Itemization will be required only if it is not clear on the face of the receipt that the repair for which reimbursement is sought addressed only the pre-notification remedy relating to the pertinent defect or manifestation thereof.
  - If for replacement equipment, receipt should identify the item and state the total amount paid for the item that replaced the defective item

**Costs to be reimbursed:**

- If defective part was replaced, the amount paid by the owner for the replacement item
- If the defective part was repaired then not less than the lesser of:
  - Amount paid by the owner for the remedy, OR
  - Cost of parts for the remedy, plus associated labor\* at local labor rates, miscellaneous fees such as disposal of waste, and taxes
    - \* If the bracket was not yet cracked at the time a pre-notification remedy was provided, the amount of labor necessary and reimbursable will be no more than 2 hours. If the bracket had begun to crack at the time of repair, the amount of labor necessary and reimbursable will be no more than 2.5 hours

**Address to which claimant may mail reimbursement claims:**

Reinke Manufacturing Company, Inc.  
Trailer Sales Department  
PO Box 566  
101 Reinke Road  
Deshler, Nebraska 68340

**Action by Reinke Manufacturing:**

Reinke Manufacturing will act upon a claim for reimbursement within 60 days of the claim. If Reinke denies the claim, Reinke will send notice to the claimant within 60 days of receipt of the claim that includes a clear, concise statement of the reasons for the denial.

If the originally submitted claim is incomplete, Reinke will advise the claimant within 60 days of receipt of the claim of the documentation that is needed and offer an opportunity to resubmit the claim with complete documentation.

**Form of reimbursement:**

Reimbursement shall be in the form of a check from the manufacturer.

This reimbursement plan will be made available to the public upon request.

Any disputes over the denial in whole or in part of a claim for reimbursement shall be resolved between the claimant and Reinke Manufacturing.

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

June 2003

	W.A. #	TRLR S/N	TRLR TYPE	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	0603104	11020215	FC	3/16/01	Andres /	paralift king pins wearing out		x		\$ 430.78
2	0603105	11050306	FC	5/15/01	Andres /	paralift king pins wearing out		x		\$ 517.11
3	0603106	NA	FA	7/25/02	North Am /	replace burnt bearings and grease w/ oil	x			
4	0603107	W1050582	FA	6/28/98	Leland /	crack where crossmember goes through main beam	x			\$ 300.00
5	0603108	21100107	FC	11/5/01	Andres /	paralift king pins wearing out		x		\$ 581.07
6	0603109	21090077	FC	9/14/01	Andres /	paralift king pins wearing out		x		\$ 581.07
7	0603110	31010405	CC	3/3/03	Reinke /	damaged main harness from installation	x			\$ 47.18
8	0603111	MISC	CC	MISC	Reinke /	wire adapters rubbing and shorting out	x			\$ 5.47
9	0603112	31020451	FA	5/8/03	N. A. /	grease leaking - change to oil	x			
10	0603113	11050311	DC	7/3/01	North Am /	toolbox mount broke <i>5/25/01</i>	x			
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TOTAL AMOUNT OF CLAIMS BY TYPE 6 4 0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR: \_\_\_\_\_

August 2004

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	0804098	21040268	FC	1/20/03	North American /	toolbox mounts 75585 5-6-02	X			\$ 63.61
2	0804099	mult	CC	mult	Reinke /	fender brackets	X			\$ 221.24
3	0804100	41100250	FC	11/4/03	RVTC /	leaking shocks		X		
4	0804101	31010401	CC	3/3/03	Reinke /	fender brackets	X			\$ 113.19
5	0804102	51070458	FC	8/3/04	Fleetco /	Hendrickson Tiremax hoses leaking	X			
6	0804103	mult	CC	mult	Reinke /	fender brackets	X			\$ 112.44
7	0804104	31010448	FA	3/3/03	Pacific /	toolbox mounts 3/4/03	X			
8	0804105	31010447	FA	3/3/03	Pacific /	toolbox mounts 1/30/03	X			
9	0804106	31100164	DC	2/11/03	CTI /	crack at drop	X			\$ 139.92
10	0804107	mult	DC	2/11/02	Girard /	crack at wheel wells	X			
11	0804108	41100228	DC	10/16/03	JHTT /	Sealco cap		X		
12	0804109	31010449	FA	3/3/03	Pacific /	toolbox mounts 2/7/03	X			
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TOTAL AMOUNT OF CLAIMS BY TYPE      10      2      0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

October 2004

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	1005001	51050245	DC	5/15/04	Crossroads /	leaking wheel seal	x			\$ 87.54
2	1005002	41010397	FC	3/8/04	Girard /	broken toolbox bracket <i>2-27-04</i>	x			\$ 73.40
3	1005003	41020456	DC	2/18/04	JHTT /	wires shorting out on wide load lights		x		
4	1005004	41010374	FA	1/17/04	North American /	reflective tape in rub rail grooves sagging	x			\$ 54.00
5	1005005	41010374	FA	1/17/04	North American /	brake chamber problem	x			\$ 27.04
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TOTAL AMOUNT OF CLAIMS BY TYPE      4      1      0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

February 2005

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:				COST OF CLAIM
							REINK E	VENDO R	OTHE R	TBD	
1	0205025	51120629	FA	1/12/05	Pacific Truck /	should have bee 4 pol wheels - got 1 milled	X				
2	0205026	mult	CC	6/27/01	Reinke Mfg. /	repaint chassis	X				
3	0205027	51030074	DC	6/1/04	Northwest Equip. /	crack at wheel well	X				\$ 121.38
4	0205028	5070444	DC	8/16/04	Superior /	broken toolbox brackets 7-30-04	X				
5	0205029	mult	FA	12/04	Reinke /	loose frame bracket bolts				X	\$ 156.00
6	0205030	mult	FA	8/04	Reinke /	loose frame bracket bolts				X	\$ 124.80
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TOTAL AMOUNT OF CLAIMS BY TYPE 4 0 0

# TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR: \_\_\_\_\_

March 2005

LINE #	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:				COST OF CLAIM
							REINK E	VENDO R	OTHE R	TBD	
1	0305031	51100574	FC	11/10/04	Fleetco /	wiring not plugged in correctly	x				
2	0305032	mult		mult	N.A. /	stained aluminum					\$ 104.90
3	0305033	51100572	FC	10/29/04	RVTC /	corroded lights & wiring		x			\$ 160.00
4	0305034	41080206	FA	9/2/03	Leland /	broken toolbox brackets		x			\$ 167.46
5	0305035	51060412	FC	7/15/04	Pacific /	broken toolbox brackets <i>8/8/03</i>	x				\$ 943.53
6	0305036	51030074	DC	6/1/04	N.A. /	crack at wheel well <i>6-15-04</i>	x				\$ 477.50
7	0305037	31090133	CC	11/7/02	Reinke /	broken fender brackets	x				
8	0305038	mult	CT	2/25/04	Reinke /	replaced clogged valves	x				\$ 26.17
9	0305039	51030073	DC	4/27/04	N.A. /	broken toolbox brackets <i>4-5-04</i>	x				\$ 82.84
10	0305040	61030047	DC	3/4/05	Leland /	broken chain tie down					
11	0305041	51010442	DC	1/18/05	Pacific	toolbox doors came loose				x	\$ 21.32
12	0305042	50101622	FC	2/5/05	N.A. /	bad leveling valve		x			\$ 62.40
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TOTAL AMOUNT OF CLAIMS BY TYPE 7 4 0

FISCAL 02-03

MFG 6-10-02

**WARRANTY AUTHORIZATION FORM**

R.A. #		W.A. #	1203066
DATE REPORTED	12/2/2002	PERSON CALLING	
TRAILER S/N	21060275	MODEL	48' x 96" Combo
WARRANTY DATE	6/18/2002	WARRANTY PRORATE %	100% Reinke
DEALER	North American, LLC	CUSTOMER	
FAX #		PHONE #	

NATURE OF PROBLEM	Replace curb side toolbox & brackets. Front hanger on c/s box broke at the lower pressed 45 degree letting the toolbox fall to the ground. Box was destroyed.
	See attached pics.

ESTIMATED TIME TO REPAIR		REPAIR COST	
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APPROVED REPAIR PROCEDURE	

NOTES	OUTSIDE REPAIR SHOP		
	NAME		
	ADDRESS		
	CITY/STATE		
	PHONE		
	HAS ENGINEERING BEEN ADVISED?		FAX

APPROVED BY	Becky Corman	DATE	12/2/2002
DATE PAID		DATE DENIED	

FISCAL 01-02

**WARRANTY AUTHORIZATION FORM**

R.A. #		W.A. #	202083
DATE REPORTED	2/15/2002	PERSON CALLING	
TRAILER S/N	Multiple	MODEL	48' x 102" Combo
WARRANTY DATE	Multiple	WARRANTY PRORATE %	100% Reinke
DEALER	Reinke Mfg. Co., Inc.	CUSTOMER	
FAX #		PHONE #	

<b>NATURE OF PROBLEM</b>	Several units had marker light burned out. Several units had the 7 pin plug broke off. One unit had a toolbox fall off. One unit did not have the dump valve plugged in.
	No serial numbers were provided.

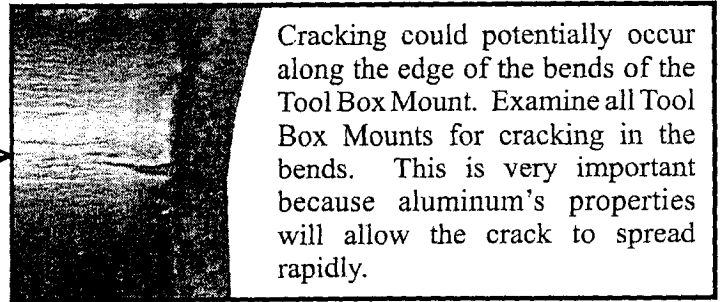
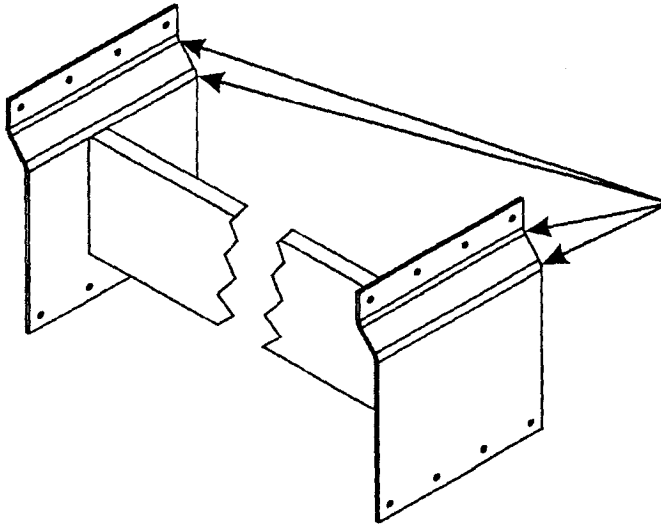
ESTIMATED TIME TO REPAIR		REPAIR COST	\$843.04
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<b>APPROVED REPAIR PROCEDURE</b>	

<b>NOTES</b>	<b>OUTSIDE REPAIR SHOP</b>		
	NAME		
	ADDRESS		
	CITY/STATE		
	PHONE		
	HAS ENGINEERING BEEN ADVISED?		FAX

APPROVED BY	Becky Corman	DATE	2/15/2002
DATE PAID		DATE DENIED	

# Repair Information



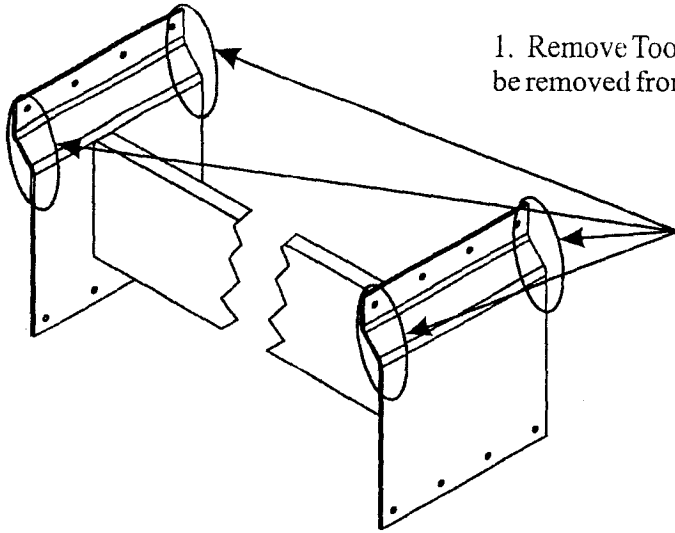
Cracking could potentially occur along the edge of the bends of the Tool Box Mount. Examine all Tool Box Mounts for cracking in the bends. This is very important because aluminum's properties will allow the crack to spread rapidly.

After examining Tool Box Mounts, consider one of the solutions based on your findings:

1. If there is no visible breaks or cracks:
  - Install Gussets as per instructions on the next page.
2. If there is any edge cracks extending less than 1/8" from edge:
  - Install Gussets as per instructions on the next page.
3. If there is any edge cracks extending more than 1/8" from edge or any visible cracks in the bends:
  - Grind out crack to sound metal. Clean area to be welded with a degreaser such as "Simple Green." Weld crack shut using ER 5356 Filler Metal Wire. E = MIG Wire/Filler and R = TIG Wire/Filler. Avoid undercutting or excessive build-up. Grind area to approximate original contour.
  - Install Gussets as per instructions on the next page.

Instructions for Installing Gussets on Tool Box Mounts are on the next page.

## Instructions for Installing Gussets on Tool Box Mounts

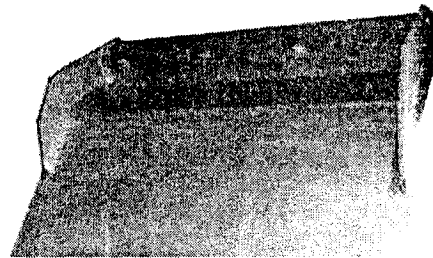
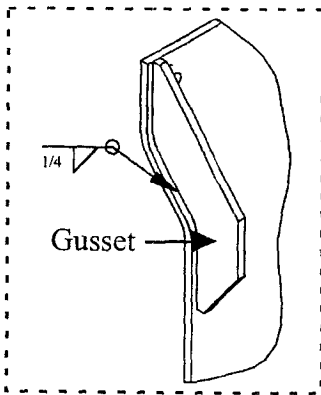
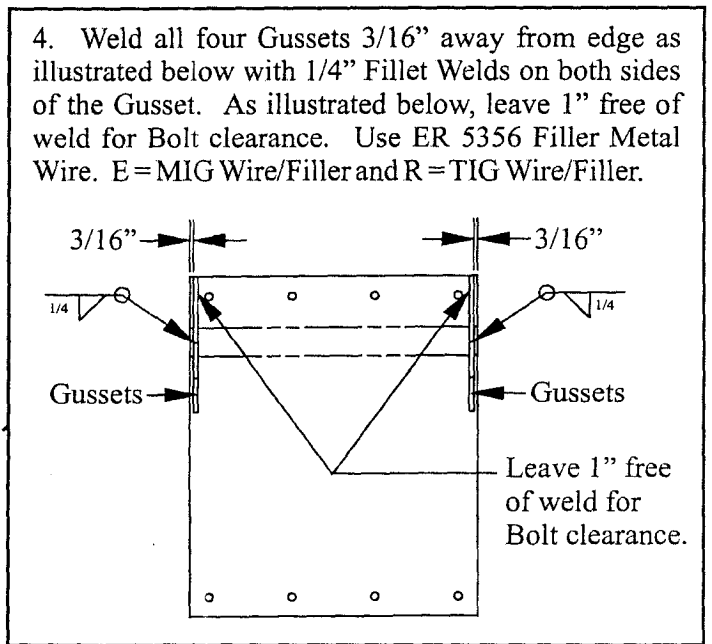
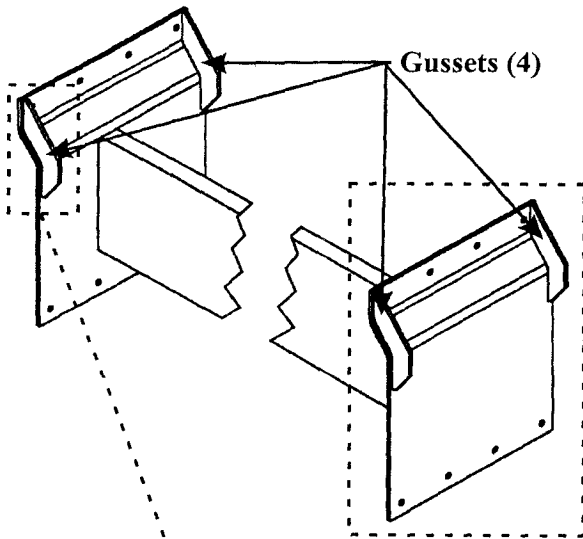


1. Remove Tool Box Mounts from from Trailer. Tool Box does not need to be removed from Tool Box Mounts.

2. Clean designated surface areas shown in the illustration to the left with an all-purpose degreaser such as "Simple Green."

3. Wire Brush designated cleaned surface areas shown to the left.

**\*\*Note: Orientate Gussets on Tool Box Mount as illustrated below. This is very important as Gussets will interfere with mounting to Trailer Crossmember if installed wrong.**



Gusset/Tool Box Mount Combination

## Supplement to PART 573 Defect and Noncompliance Report

On July 13, 2005, Reinke Manufacturing Company, Inc. determined that a defect which relates to motor vehicle safety exists in Reinke Flatbed Trailers, and is furnishing notification of the chronology, remedy plan, reimbursement plan for pre-notification remedies, and related documents to the National Highway Traffic Safety Administration in accordance with 49 CFR Parts 573.6 & 573.13.

Date this plan was prepared: July 25, 2005

Manufacturer's identification code for this recall:

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### Manufacturer's Information

Manufacturer's full corporate or individual name: Reinke Manufacturing Company, Inc.

Corporate contact: Mr. Bob Friehe, President

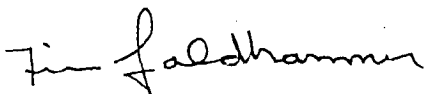
Telephone No.: (402) 365-7251

Fax No.: (402) 365-4370

Name and title of person who prepared this report:

Tim Goldhammer, VP of Marketing

Signed:



Information contained in this supplemental report should be inserted into Items 5, 6, and 7 of the Part 573 Defect and Noncompliance Report previously submitted to the NHTSA on July 20, 2005.

## 6. Description of Remedy Plan

### General Description

#### What Reinke Has Done:

- Identified the names and addresses of the following who are subject to this recall:
  - All direct first purchasers
  - Owners who purchased from Reinke dealers and returned warranty cards
  - Reinke dealers who purchased trailers
- Began fabricating aluminum gussets that must be welded to the side of each existing bracket. The gussets will reinforce the toolbox bracket and eliminate the risk of separation due to the defective brackets.
- Performed the remedial service in-house and determined that it will require the following amounts of labor:
  - No more than two hours of labor to install gussets on non-cracked brackets
  - No more than two and one-half hours of labor to re-weld the cracked brackets and to install gussets
- Adjusted the bend radius during the bracket manufacturing process so that newly manufactured brackets are no longer subject to the reduced fatigue life or risk of cracking.

#### What Reinke Will Do:

- Ship the necessary gussets (four for each mounted toolbox) along with detailed installation instructions to all of the following owners:
  - Owners who purchased trailers directly from Reinke Manufacturing
  - Owners who purchased trailers from Reinke Trailer dealers and returned warranty card information to Reinke Manufacturing
  - Reinke Manufacturing dealers
- Instruct its dealers to notify owners who failed to return warranty card information to Reinke about the recall. Reinke will provide the dealers with a form letter to use for such notification.
- Provide owners with postage-paid envelopes in order to facilitate the return of necessary documentation to Reinke.
- Reimburse by check, up to the required labor costs noted above, those owners and dealers who have the remedy performed by a certified welder and provide the necessary invoices and documentation. Reimbursement will be made within 60 days of Reinke's receipt of the invoice.
- Ship additional gussets to owners and dealers if requested to do so.
- Maintain a toll-free phone number (1-877-762-1001) for all purchasers and dealers who have questions about the recall.
- Provide information on service facilities for owners who are unable to locate a suitable facility.
- Provide quarterly reports to NHTSA pursuant to 49 CFR Part 573.7.

**What the Owner Must Do:**

- Arrange remedial service with a certified welder within a reasonable time and not later than 30 days after receipt of notification.
- Provide the welder with the gussets and detailed instructions that owner receives in its notification from Reinke.
- Submit to Reinke Manufacturing within 60 days of notification, an invoice referencing the owner's name and the trailer serial number.

**Pre-Notification Reimbursement Plan Details****How will the owner find out about the plan?**

Reinke Manufacturing has included a toll free number (1-877-762-1001) in the notification letters to owners that the owners can call to find out if they are eligible and what the procedures are for reimbursement.

**Reimbursement period:**

Beginning Date – July 15, 2004

End Date – 10 calendar days after the date on which last notification is mailed to owners

**Exclusions:**

Reinke reserves the right to exclude reimbursement for the following:

- Pre-notification remedies that were not of the same type (repair and reinforcement) as the recall remedy
- Pre-notification remedies that did not address the defect that led to the recall or a manifestation of the defect
- Pre-notification remedies that were not reasonably necessary to correct the defect that led to the recall or a manifestation of the defect
- Claimants who did not submit adequate documentation (required documentation is addressed below) to Reinke at the following address:

Reinke Manufacturing Company, Inc.  
Trailer Sales Department  
PO Box 566  
101 Reinke Road  
Deshler, Nebraska 68340

**Required documentation from claimant:**

- Claimant's name and mailing address
- Vehicle make, model, model year and serial number

Reinke Manufacturing Company, Inc.  
Supplement to Part 573 Defect and Noncompliance Report

- Identification of the recall (NHTSA recall number)
- Identification of the owner or purchaser of the equipment at the time the pre-notification remedy was obtained
- Receipt for the pre-notification remedy, which may be an original or copy:
  - If for repair, the receipt must indicate that the repair addressed the defect that led to the recall or a manifestation of the defect, and state the total amount paid for the repair of that problem. Itemization will be required only if it is not clear on the face of the receipt that the repair for which reimbursement is sought addressed only the pre-notification remedy relating to the pertinent defect or manifestation thereof.

**Costs to be reimbursed:**

- Not less than the lesser of:
  - Amount paid by the owner for the remedy, OR
  - Cost of parts for the remedy, plus associated labor\* at local labor rates, miscellaneous fees such as disposal of waste, and taxes
    - \* If the bracket was not yet cracked at the time a pre-notification remedy was provided, the amount of labor necessary and reimbursable will be no more than 2 hours. If the bracket had begun to crack at the time of repair, the amount of labor necessary and reimbursable will be no more than 2.5 hours

**Address to which claimant may mail reimbursement claims:**

Reinke Manufacturing Company, Inc.  
Trailer Sales Department  
PO Box 566  
101 Reinke Road  
Deshler, Nebraska 68340

**Action by Reinke Manufacturing:**

Reinke Manufacturing will act upon a claim for reimbursement within 60 days of the claim. If Reinke denies the claim, Reinke will send notice to the claimant within 60 days of receipt of the claim that includes a clear, concise statement of the reasons for the denial.

If the originally submitted claim is incomplete, Reinke will advise the claimant within 60 days of receipt of the claim of the documentation that is needed and offer an opportunity to resubmit the claim with complete documentation.

**Form of reimbursement:**

Reimbursement shall be in the form of a check from the manufacturer.

This reimbursement plan will be made available to the public upon request.

Any disputes over the denial in whole or in part of a claim for reimbursement shall be resolved between the claimant and Reinke Manufacturing.

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

June 2003

	W.A. #	TRLR S/N	TRLR TYPE	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	0603104	11020215	FC	3/16/01	Andres /	paralift king pins wearing out		x		\$ 430.78
2	0603105	11050306	FC	5/15/01	Andres /	paralift king pins wearing out		x		\$ 517.11
3	0603106	NA	FA	7/25/02	North Am /	replace burnt bearings and grease w/ oil	x			
4	0603107	W1050582	FA	6/28/98	Leland /	crack where crossmember goes through main beam	x			\$ 300.00
5	0603108	21100107	FC	11/5/01	Andres /	paralift king pins wearing out		x		\$ 581.07
6	0603109	21090077	FC	9/14/01	Andres /	paralift king pins wearing out		x		\$ 581.07
7	0603110	31010405	CC	3/3/03	Reinke /	damaged main harness from installation	x			\$ 47.18
8	0603111	MISC	CC	MISC	Reinke /	wire adapters rubbing and shorting out	x			\$ 5.47
9	0603112	31020451	FA	5/8/03	N. A. /	grease leaking - change to oil	x			
10	0603113	11050311	DC	7/3/01	North Am /	toolbox mount broke <i>5/25/01</i>	x			
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TOTAL AMOUNT OF CLAIMS BY TYPE      6      4      0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

June 2004

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	0604078	Y1120220	FC	12/20/99	Leland /	Problem w/ Main Wiring Harness		x		
2	0604079	41090226	DC	7/7/03	Leland /	Broken Toolbox Bracket 9-27-03	x			
3	0604080	41120360	FC	12/29/04	Pacific /	Sensor Out of Adjustment	x			\$ 114.00
4	0604081	41070178	FC	8/13/03	North American /	Broken Toolbox Bracket 7-24-03	x			\$ 355.83
5	0604082	41020456	DC	2/18/04	Midwest /	Paint / Leaking Hub Caps / Wide Load Lights	x	x		\$ 60.44
6	0604083	41050161	FC	5/28/04	Leland /	Cracked Sensor Cable	x			\$ 18.18
7	0604084	Mult	CC	Mult	Cast	Broken Fender Brackets	x			\$ 165.53
8	0604085	41010431	FC	2/16/04	North American /	Alignment	x			
9	0604086	31100139	CC	12/4/02	Cast Transportation	Broken Fender Brackets	x			\$ 61.54
10	0604087	41020442	FA	2/11/04	N.W. Pete /	Leaking Ride Height Valve		x		\$ 63.30
11	0604088	21090078	CC	11/2001	Tri-State Motor Transit	Spider Cracks	x			
12	0604089	21010189	CC	2/2002	DOE	Spider Cracks	x			
13	0604090	51040021	FA	6/10/04	Reinke /	Alignment	x			
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TOTAL AMOUNT OF CLAIMS BY TYPE 11 3 0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

August 2004

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	0804098	21040268	FC	1/20/03	North American /	toolbox mounts 75585 5-6-02	X			\$ 63.61
2	0804099	mult	CC	mult	Reinke /	fender brackets	X			\$ 221.24
3	0804100	41100250	FC	11/4/03	RVTC /	leaking shocks		X		
4	0804101	31010401	CC	3/3/03	Reinke /	fender brackets	X			\$ 113.19
5	0804102	51070458	FC	8/3/04	Fleetco /	Hendrickson Tiremaax hoses leaking	X			
6	0804103	mult	CC	mult	Reinke /	fender brackets	X			\$ 112.44
7	0804104	31010448	FA	3/3/03	Pacific /	toolbox mounts 8/4/03	X			
8	0804105	31010447	FA	3/3/03	Pacific /	toolbox mounts 1/30/03	X			
9	0804106	31100164	DC	2/11/03	CTI /	crack at drop	X			\$ 139.92
10	0804107	mult	DC	2/11/02	Girard /	crack at wheel wells	X			
11	0804108	41100228	DC	10/16/03	JHTT /	Sealco cap		X		
12	0804109	31010449	FA	3/3/03	Pacific /	toolbox mounts 2/7/03	X			
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TOTAL AMOUNT OF CLAIMS BY TYPE 10 2 0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

October 2004

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:			COST OF CLAIM
							REINKE	VENDOR	OTHER	
1	1005001	51050245	DC	5/15/04	Crossroads /	leaking wheel seal	x			\$ 87.54
2	1005002	41010397	FC	3/8/04	Girard /	broken toolbox bracket <i>2-27-04</i>	x			\$ 73.40
3	1005003	41020456	DC	2/18/04	JHTT	wires shorting out on wide load lights		x		
4	1005004	41010374	FA	1/17/04	North American /	reflective tape in rub rail grooves sagging	x			\$ 54.00
5	1005005	41010374	FA	1/17/04	North American /	brake chamber problem	x			\$ 27.04
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TOTAL AMOUNT OF CLAIMS BY TYPE      4      1      0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR: February 2005

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:				COST OF CLAIM
							REINK E	VENDO R	OTHE R	TBD	
1	0205025	51120629	FA	1/12/05	Pacific Truck /	should have bee 4 pol wheels - got 1 milled	X				
2	0205026	mult	CC	6/27/01	Reinke Mfg. /	repaint chassis	X				
3	0205027	51030074	DC	6/1/04	Northwest Equip. /	crack at wheel well	X				\$ 121.38
4	0205028	5070444	DC	8/16/04	Superior /	broken toolbox brackets 7-30-04	X				
5	0205029	mult	FA	12/04	Reinke /	loose frame bracket bolts				X	\$ 156.00
6	0205030	mult	FA	8/04	Reinke /	loose frame bracket bolts				X	\$ 124.80
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TOTAL AMOUNT OF CLAIMS BY TYPE 4 0 0

TRAILER / CHASSIS WARRANTY AUTHORIZATION

MONTH/YEAR:

March 2005

	W.A. #	TRLR S/N	MODE L	IN-SERVICE DATE	DEALER / CUSTOMER	BRIEF DESC. OF PROBLEM	PROBLEM RELATED TO:				COST OF CLAIM
							REINK E	VENDO R	OTHE R	TBD	
1	0305031	51100574	FC	11/10/04	Fleetco /	wiring not plugged in correctly	x				\$ 104.90
2	0305032	mult		mult	N.A. /	stained aluminum		x			\$ 160.00
3	0305033	51100572	FC	10/29/04	RVTC /	corroded lights & wiring		x			\$ 167.46
4	0305034	41080206	FA	9/2/03	Leland /	broken toolbox brackets	x				\$ 943.53
5	0305035	51060412	FC	7/15/04	Pacific /	broken toolbox brackets <del>6-15-04</del> 8/8/03	x				\$ 477.50
6	0305036	51030074	DC	6/1/04	N.A. /	crack at wheel well	x				
7	0305037	31090133	CC	11/7/02	Reinke /	broken fender brackets	x				\$ 26.17
8	0305038	mult	CT	2/25/04	Reinke /	replaced clogged valves	x				\$ 82.84
9	0305039	51030073	DC	4/27/04	N.A. /	broken toolbox brackets 4-5-04	x				
10	0305040	61030047	DC	3/4/05	Leland /	broken chain tie down				x	\$ 21.32
11	0305041	51010442	DC	1/18/05	Pacific	toolbox doors came loose		x			\$ 62.40
12	0305042	50101622	FC	2/5/05	N.A. /	bad leveling valve		x			
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TOTAL AMOUNT OF CLAIMS BY TYPE 7 4 0

FISCAL 02-03

MFG  
6-10-02

**WARRANTY AUTHORIZATION FORM**

R.A. #		W.A. #	1203066
DATE REPORTED	12/2/2002	PERSON CALLING	
TRAILER S/N	21060275	MODEL	48' x 96" Combo
WARRANTY DATE	6/18/2002	WARRANTY PRORATE %	100% Reinke
DEALER	North American, LLC	CUSTOMER	
FAX #		PHONE #	

NATURE OF PROBLEM	Replace curb side toolbox & brackets. Front hanger on c/s box broke at the lower pressed 45 degree letting the toolbox fall to the ground. Box was destroyed.
	See attached pics.

ESTIMATED TIME TO REPAIR		REPAIR COST	
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APPROVED REPAIR PROCEDURE	

NOTES	OUTSIDE REPAIR SHOP		
	NAME		
	ADDRESS		
	CITY/STATE		
	PHONE		
	HAS ENGINEERING BEEN ADVISED?		FAX

APPROVED BY	Becky Corman	DATE	12/2/2002
DATE PAID		DATE DENIED	

FISCAL 01-02

**WARRANTY AUTHORIZATION FORM**

R.A. #		W.A. #	202083
DATE REPORTED	2/15/2002	PERSON CALLING	
TRAILER S/N	Multiple	MODEL	48' x 102" Combo
WARRANTY DATE	Multiple	WARRANTY PRORATE %	100% Reinke
DEALER	Reinke Mfg. Co., Inc.	CUSTOMER	
FAX #		PHONE #	

NATURE OF PROBLEM	Several units had marker light burned out. Several units had the 7 pin plug broke off. One unit had a toolbox fall off. One unit did not have the dump valve plugged in.
	No serial numbers were provided.

ESTIMATED TIME TO REPAIR		REPAIR COST	\$843.04
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APPROVED REPAIR PROCEDURE	

NOTES	<b>OUTSIDE REPAIR SHOP</b>		
	NAME		
	ADDRESS		
	CITY/STATE		
	PHONE		
HAS ENGINEERING BEEN ADVISED?		FAX	

APPROVED BY	Becky Corman	DATE	2/15/2002
DATE PAID		DATE DENIED	