

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326

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2005-215
2005 JUL -5 P 5: 18
OFFICE OF
DEFECTS INVESTIGATION

June 28, 2005

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

05V-305
(4 pages)

**Subject: Notification of Recall Pursuant to 49 CFR 573 (2005)
2005 Model Year Volkswagen New Jetta Vehicles
Equipped with a 2.5L Gasoline Engine**

**Inspect Engine Compartment Fuel Supply Line Clamp and
Replace if Necessary**

Dear Sir or Madam:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2005)).

573.6 (c) (1) **Manufacturer's Name**
Volkswagen de México, S.A. de C.V.

Importer
Volkswagen of America, Inc. (VWoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen
Line : New Jetta
Model Years : 2005
Month/Year
of Manufacture : November 2004 – June 2005
VIN Numbers : 3VW_F_1K_ 5M600129 – 3VW_G_1K_ 5M644291
of Affected
Vehicles
Other
Identification : 2.5 L gasoline engine vehicles

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
An estimated total of 39,583 vehicles are affected by this recall in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing Defect**
VWoA is unable to estimate the percentage of vehicles in the United States that are subject to this defect.

- 573.6 (c) (5) **Description of Defect**
Volkswagen has determined that a fuel supply line clamp located in the engine compartment may not be positioned properly on some 2.5L gasoline engine vehicles, which, in rare cases, may cause a fuel leak. Leaking fuel, in the presence of an ignition source, may cause a fire.
- Volkswagen has not identified any reports or allegations of actual injury, crash or fires resulting from this condition.
- 573.6 (c) (6) **Basis for Determination**
During a manufacturing process audit Volkswagen de Mexico identified a possibility of a mispositioned engine compartment fuel clamp. Subsequently, Volkswagen identified a small number of consumer complaints alleging fuel odor and/or leaking.
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**
At no cost to customers, the affected engine compartment fuel supply line clamp will be inspected and, if necessary, replaced. Pending parts availability, mailing dates are anticipated as follows:
- Dealers: On or about July 8, 2005
Owners: On or about July 8, 2005
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A proposed owner notification letter is enclosed with this communication for your review.
- 573.6 (c) (11) **Manufacturer's Recall Code**
Volkswagen has assigned the code "M1" to this recall.

Sincerely,



John Maddox
Product Compliance Officer

Volkswagen of America, Inc.



3800 Hamlin Road
Auburn Hills, MI 48326

July 2005

**Subject: Safety Recall M1
2005 Model Year New Jetta Vehicles Equipped With a 2.5L Gasoline Engine
Inspect Engine Compartment Fuel Supply Line Clamp and Replace, If Necessary**

Dear Volkswagen Owner:

Volkswagen has been listening to our customers about their experiences with the New Jetta. While most of the feedback is very positive, a small number of customers have reported a fuel odor in their vehicle. Because we at Volkswagen want to ensure your continued satisfaction with your vehicle, we have acted quickly to understand the nature of these reports.

Consequently we have determined that a defect that relates to motor vehicle safety may exist in some 2005 model year New Jetta vehicles equipped with a 2.5L gasoline engine.

Our records show that you are the owner of one of these vehicles. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What Is The Problem?

Volkswagen has determined that a fuel supply line clamp located in the engine compartment may not be positioned properly on some 2.5L gasoline engine vehicles, which, in rare cases, may cause a fuel leak. Leaking fuel, in the presence of an ignition source, may cause a fire.

Volkswagen has not identified any reports or allegations of actual fires resulting from this condition, however in the interest of consumer safety, Volkswagen is conducting this safety recall.

What Will Volkswagen Do?

In order to identify and correct this defect, we will inspect the position of the engine compartment fuel supply line clamp, and if necessary, replace the clamp.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment so that this work can be performed on your vehicle without delay. The inspection will take less than one hour. If a repair is necessary, this could take up to one day due to the fact that your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule. This work will, of course, be free of charge.

If the repair cannot be accommodated on the same day you bring your vehicle in, a loaner vehicle will be provided to you also at no cost.

We will also be happy to take care of any other service your vehicle requires in this visit.

Precautions You Should Take

Your vehicle can be driven until the inspection/repair is conducted. If you can smell fuel in your vehicle, proceed immediately to the nearest authorized Volkswagen dealer or qualified workshop if you believe that it is safe to do so in order to have the fuel system on your vehicle inspected.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid to have an engine compartment fuel supply line clamp replaced, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Volkswagen of America, Inc.
Attn: Customer CARE Center – Hills East (M1)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street, SW, Washington, DC 20590. Telephone: (888) 327-4236.

We regret any inconvenience this matter may cause. We do value having you as a customer. Thank you for driving a Volkswagen!

Sincerely,

Maria Cotter
Product Compliance