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DEPARTMENT OF
DEFECT INVESTIGATION

Timothy A. Blubaugh
Director
Government Technical Affairs

Freightliner LLC
4747 N. Channel Avenue
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503.745.6800 Facsimile
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April 20, 2005

OSV-207 (14795)

Kenneth N. Weinstein
Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: Defect Information Report FL-449, Webasto Coolant Heater

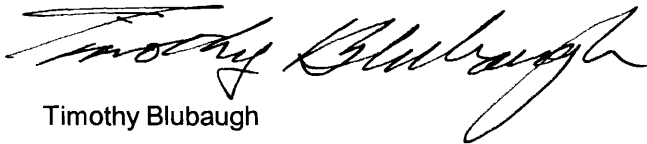
Mr. Weinstein:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Freightliner LLC herewith reports a safety campaign to recall approximately 600 Thomas Built MVP buses, Freightliner and Western Star Trucks manufactured from October 2000 through December 2003.

Attached is Freightliner's Defect Information Report and a copy of Webasto's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,


Timothy Blubaugh

Cc: Michael Mason, CAL-OSHA
DOSH, Legal Unit
10th Floor
455 Golden Gate Avenue
San Francisco, CA 94102

Enclosure

Certified Mail Article Number:

7003 2260 0001 3403 5763



A DaimlerChrysler Company

Defect Information Report (Section 573.6)

April 20, 2005

(c)(1) Manufacturer: Freightliner LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

Brands: Freightliner, Western Star, Thomas Built Bus

(c)(2) Vehicles identification:

Model(s) affected: Thomas MVP School Bus; Freightliner and Western Star Trucks

Manufacture Dates: October 2000 to December 2003.

Basis for determining population: First and last vehicle built with defective heater tube

Component manufacturer if other than the vehicle manufacturer:

Webasto Products North America

15083 North Road

Fenton, Michigan 48430

Gary Turner 810-593-6220

(c)(3) Total number of vehicles potentially affected: approximately 600

(c)(4) Percentage of vehicles estimated to contain the defect: See attached Webasto Safety Recall No. 05E-015

(c)(5) Description of the defect: See attached Webasto Safety Recall No. 05E-015

(c)(6) Chronology of principal events: Freightliner and Thomas Built Bus were notified of the defect by Webasto on February 24, 2005. See attached Webasto Safety Recall No. 05E-015.

(c)(7) Noncompliance-test or other data: not applicable

(c)(8) Remedial program: The program for correction will be to notify each vehicle owner. Repairs will be performed by the Freightliner or Thomas dealer at no charge to the owner, or by customers approved by Freightliner to do their own warranty repairs.

Estimated Owner Notification Date: Customer notification will be by first class mail using Freightliner records to determine the customers affected. This will be completed approximately June 17, 2005

Reimbursement Plan: Copies will be submitted as a supplemental report when available.

(c) (9) Communications sent to dealers and owners: Copies will be submitted as a supplemental report when available.

(c) (10) Copy of proposed owner notification letter: A draft will be sent for ODI review when available.

(c) (11) Manufacturer's campaign number: FL-449

Associate Administrator for Defect Investigations
National Highway Traffic and Safety Administration
United States Department of Transportation
400 Seventh Street, SW
Washington, D.C. 20590

RECEIVED
NVS-210

05E-015

2005 FEB 16 A 7:51

Re: 49 CFR Part 573 Defect and Non-compliance Report
Webasto model DBW 2010 coolant heater

OFFICE OF DEFECT INVESTIGATION
NVS-210/015

Ladies and Gentlemen:

On February 9, 2005, Webasto Products North America ("Webasto") decided that a defect which relates to motor vehicle safety exists in items of motor vehicle equipment identified below and is furnishing notification to the National Highway Traffic Safety Administration in accordance with Part 573 of Title 49 of the Code of Federal Regulations on Defect and Non-compliance Reports.


Date this report was prepared: **February 15, 2005**

1. Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the recalled item of equipment. If the recalled item of equipment is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Webasto Products North America, Inc.
15083 North Road
Fenton, Michigan 48430**

The contact for purposes of this Notice is:

**Gary R. Pierce, Vice President Operations & Product Services
15083 North Road
Fenton, Michigan 48430
Phone: (810) 593-6104
Fax: (810) 593-6105**

Signed: 
Gary R. Pierce, Vice President Operations & Product Services

I. Identify the Recalled Items of Equipment

2. Identify the Items of Equipment Involved in this Recall

Generic name of the item: **coolant heater**
Make: **Webasto**
Model: **DBW 2010**
Date of Manufacture: **November 2002 to February 2005**
Other Information : **The diesel fuel powered heaters are installed by third parties in trucks, buses motor coaches and marine applications. They can be used to heat engines or supply heat within the vehicle. This coolant heater incorporates the burner tube referenced below.**

Generic name of the item: **burner tube**
Make: **Webasto**
Model: **PN 303046/26533A**
Date of Manufacture: **November 2002 to February 2005**
Other Information: **The stainless steel wall of the burner tube in some cases is made out of a material that is not to specification and in those cases could fail prematurely. The burner tube is sold as a service part for the above referenced coolant heater.**

Identify manufacturers that purchase the components for use or installation in a new motor vehicle or a new item of motor vehicle equipment.

These products are sold to the manufacturers of new motor vehicles and motor vehicle equipment identified on the attached spreadsheet. OEMs are noted in the first column.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents.

100%

II. Identifying the Recall Population

3. Furnish the total number of items of equipment recalled potentially containing the defect or noncompliance.

The estimated number of burner tubes that will be subject to this recall is 1,400.

The estimated number of heaters that will be subject to the recall is 10,700.*

*** Approximately 6000 of the heaters were sold to Vehicle Systems, Inc. unassembled.**

4. Furnish the approximate percentage of the total number of items of equipment estimated to actually contain the defect or noncompliance:

Less than 10%.

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment:

Webasto received notification from two customers that heaters manufactured in late 2003 and early 2004 had experience accelerated deterioration of the wall of the burner tube. That condition occurred in walls that were 0.8 mm thick that were not within specification as to Nickel and Chromium content. Webasto has not received reports of this condition on burner tubes with a 1.0 mm wall thickness. Webasto has not documented out of specification steel on any 1.0 mm burner tubes. In November 2002, production of the burner tubes was relocated from Neubrandenburg, Germany to the Ukraine. The reported failures are on units manufactured about 1 year after production was transferred. Webasto has determined that failures in process controls occurred at the Ukraine production facility between November 2002 and the present. Webasto has determined that the substandard material was not available in Germany and that proper process controls were in place. Also, Webasto has not received reports of this condition in parts manufactured in Germany prior to November 2002.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The walls of certain burner tubes, as previously described, are deteriorating at an accelerated rate and can fail. Lab test results indicate that the material composition of the stainless steel wall for these burner tubes was not within specification as to Chromium and Nickel.

Describe the cause(s) of the defect or noncompliance condition.

Out of specification steel used in 0.8 mm tubes.

Describe the consequence(s) of the defect or noncompliance condition.

The failure of the burner tube could result in an increase in the temperature of the exhaust gas and a corresponding increase in the temperature of the exhaust system for the burner that could potentially ignite combustible materials in or around the vehicle.

Identify any warning which can (a) precede or (b) occur.

An occupant may notice an increase in noise while the burners are operating. They may also observe heat related discoloration of components of exhaust system.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

The burner tubes are supplied to Webasto Products North America by:

**Webasto AG
Kraillinger Str. 5
82131 Stockdorf
Germany
Ph: 011-49-89-85794-317**

A knowledgeable representative is Gary Pierce. (Contact information provided on page 1)

The burner tubes are fabricated by:

**Webasto Elektron GmbH
Schewtschenko-Str. 315
79069 Lwiw/ Ukraine
Ph: 011-38-322-911564**

A knowledgeable representative is Gary Pierce. (Contact information provided on page 1)

IV. Provide the Chronology in Determining the Defect/Noncompliance

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

On January 24, 2005, Webasto received reports from two customers about the failures of burner tubes. One of the customers supplies heating systems for campers and motor coaches. The other sells coolant heaters for marine applications. Webasto received three such burner tubes for examination on or about January 28, 2005. Three burner tubes (one failed, one used but not failed and one new) were then sent to an outside laboratory to evaluate the composition of the burner tube walls. The results were received on February

4, 2005. The results suggest that the stainless steel may not have been within specification for Chromium and Nickel. Bench testing was conducted on February 9 to measure the exhaust temperature of a burner without the containment wall. The measured temperature on the surface of the exhaust tube where it attaches to the heater was 750°C. Sales were temporarily halted by Webasto until it was confirmed that present stock was in specification. Webasto has received no reports of fires, injuries or fatalities associated with these failures.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

OEM dealers and authorized Webasto dealers will replace the subject burner tubes with new certified burner tubes at no cost to the owner.

Webasto will also reimburse owners for pre-notification remedies not covered under manufacturer warranties as more specifically outlined in the attached Reimbursement Plan. Based on the production dates for the suspect burner tubes, Webasto believes that any such remedies would have been covered under the 2 year warranty on this product.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Certified new tubes will not deteriorate as compared to out-of-specification tubes.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Webasto has sorted all existing inventories to remove all suspect burner tubes. Webasto has also verbally instructed its principal dealers to sort all existing inventories. All new production and distribution is of certified.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Webasto sells unassembled coolant heaters only to Vehicle Systems, Inc. Fully assembled heaters and service parts are sold to authorized independent dealers and distributors, to

OEMs or their affiliated parts distributors or their dealers. The independent distributors sell to fleets and school districts. A small percentage is sold to individuals for motor vehicle applications. Also as indicated previously

Webasto has already verbally directed the sorting of existing inventories of burner tubes to stop distribution of suspect burner tubes. Webasto estimates that it will begin sending notifications to its customers, distributors and dealers within 10 days of this notice. The OEMs and VSI will then have to file Part 573 notices and notify their customers who are unknown to Webasto. Webasto will also have to acquire customer lists from its independent dealers and distributors to permit direct notification to those customers. Thus, Webasto cannot currently estimate when the notification process will be completed.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

No written communications have been generated yet.

Note: These documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Burner Tube Sales

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005
AM	American Bus Sales	195 Defense Highway		Annapolis	MD	21401	2	13	15	0
AM	Appalachian Truck Service	P.O. Box 307		Edinburg	VA	22824	0	2	3	0
AM	Balestra Sales & Service	7 Augusta Court		Neptune	NJ	07753	1	0	1	0
AM	Bus Service Inc.	111 Highway 52 Bypass West		Lafayette	TN	37083	0	2	0	1
AM	Central States Tk - Ks	P.O. Box 5205		Kansas City	KS	66119	1	0	0	0
AM	Central States Tk - St.Louis	2900 Chouteau Ave.		St. Louis	MO	63103	0	1	0	2
AM	DDACE Dorval						1	0	0	0
AM	Ddace - Ste Foy USE 15000035	Canada Est (1995)	2997 Watt	Ste. Foy	PQ	G1X 3W1	0	1	0	0
AM	DDACE-St Foy/USA Account	2997 Watt		St Foy	QC	G1X 3W1	0	17	6	0
AM	Dealer Automotive Services	1102 S. 5Th Street		Hopkins	MN	55343	1	3	0	0
AM	Declene Trk Repair & Refrig	625 Lawrence Drive		Depere	WI	54115	0	3	4	1
AM	Diesel Injection Service	3032 Reading Road		Cincinnati	OH	45206	3	1	0	0
AM	Eggimann Motor & Equipment	Vendor # 92600	P.O. Box 259432	Madison	WI	53725-9432	0	1	0	0
AM	Eskimo Refrigeration Ltd.	4705 - 61St Avenue S.E.		Calgary	AB	T2C 4W1	6	21	43	4
AM	Far North Supply	1028 E. 5th Ave.	Suite C	Anchorage	AK	99501	0	3	2	0
AM	Fishing Creek Transp. Inc.	2481 State Rd. Route 487		Orangeville	PA	17859	0	4	1	0
AM	Freightliner Lic/OES CAN	P O Box 4119		Portland	OR	97218	0	4	2	0
AM	Freightliner OES/US	P.O. Box 4119		Portland	OR	97208	0	1	0	0
AM	Freightliner Of Canada Ltd/PDC	P.O. Box 3591		Portland	OR	97208-3591	0	10	21	0
AM	Gateway Ind Power-Justice II	8745 West 82Nd Place		Justice	IL	60458	0	1	0	0
AM	Heavy Truck & Trailer Parts	1400 E. Bois D'Arc		Duncan	OK	73533	0	1	0	0
AM	Hiway Refrigeration Ltd.	1462 Mustang Place		Port Coquitlam	BC	V3C 6L2	0	2	3	2
AM	Inland Detroit Diesel Allison	13015 W. Custer Avenue		Butler	WI	53007	1	0	0	0
AM	Instrument Sales & Service	16427 NE Airport Way		Portland	OR	97230	0	7	4	0
AM	International Truck & Engine/OES CAN	Accounting Center	Caller Service 59009	Knoxville	TN	37950-9009	0	4	0	0
AM	International Truck & Engine/OES US	Corporation	86376Ax	Knoxville	TN	37950-9010	1	2	2	1
AM	IPS	433 Horner Ave.	Units 3 & 4	Toronto	ON	M8W 4Y4	2	21	19	0
AM	J & K Diesel	3897 Rector Ne		Rockford	MI	49341	0	0	5	0
AM	Kingmor Supply	3400 Cross Keys Road		Harrisonburg	VA	22801	0	0	9	26
AM	M.A. Brightbill Body Works	2701 E. Cumberland St.		Lebanon	PA	17042	0	4	9	0
AM	Midwest Transit Equip - II	Rts 45 & 52 South		Kankakee	IL	60901	0	0	1	0
AM	Midwest Transit Equip - In	Po Box 68449		Indianapolis	IN	46268	0	0	1	0
AM	Midwest Transit Equipment	2080 S. Michigan Road		Eaton Rapids	MI	48827	0	5	0	0
AM	Motonautica Off Road S.A	Puerto Vespucio 9620		Santiago	Chile		0	0	1	0
AM	Nelson's Bus Service Inc.	W8608 Willis Ray Road		Whitewater	WI	53190	0	0	1	0
AM	North River Truck & Trailer	P.O. Box 732		Mt. Clemens	MI	48046	0	2	0	0
AM	Northwest Truck & Trailer	4020 12th Ave. N.W.		Fargo	ND	58102	0	2	11	0
AM	Paccar Parts Division/OES US	Paccar Part Division/OES US	502 Houser Way North	Renton	WA	98055	5	4	2	0
AM	Penn Detroit Diesel Allison	8330 State Road		Philadelphia	PA	19136	0	1	2	0
AM	Prevost Car Inc	35 Boul Gagnon		Ste. Claire	QC	G0R 2V0	0	0	11	0
AM	Prevost Car USE 15000050	35 Boul Gagnon		Ste-Claire	QC	G0R 2V0	0	3	0	0
AM	R & K Auto Air Conditioning	2268 Blakely		E. Aurora	NY	14052	2	0	2	0
AM	Semi-Serve Express, Inc.	7032 Truck World Blvd.		Hubbard	OH	44425	1	0	0	0
AM	Setra Of North America Inc.	6012 High Point Rd #B		Greensboro	NC	27407-7009	0	4	0	1
AM	Snoquip	3400 West Capitol Ave.		West Sacramento	CA	95691	1	3	6	0

Burner Tube Sales

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005
AM	Stewart & Stevenson Tx	5000 I - 10 West		Sealy	TX	77474	0	0	5	0
AM	Stewart & Stevenson Hou(1)	Oilwell Service Division	10750 Telge Road	Houston	TX	77095	0	0	4	0
AM	Stewart & Stevenson USE 10150	5840 Dahlia Street		Commerce City	CO	80022	0	3	0	0
AM	Sure Marine	5320 28th Ave. N.W.		Seattle	WA	98107	15	96	69	10
AM	Thermo King Of Middletown	441 County Rte. 56		Middletown	NY	10940	0	0	0	1
AM	Thermo King Of Pittsburgh	13031 Route 30		North Huntingdon	PA	15642	0	2	0	0
AM	Thermo King Quad Cities	PO Box 230	2001 E. 10th Av	Milan	IL	61264	0	0	2	1
AM	Transport Refrigeration Sd	Sioux Falls	2600 N. Westport Ave.	Sioux Falls	SD	57107	0	0	1	0
AM	Wallwork Truck Center (Northwest)						1	0	0	0
AM	W.C. Cressey & Son, Inc.	P.O. Box 326	2 Commerce Dr	Kennebunk	ME	04043	0	0	2	0
AM	Williams Carrier Transcold	835 W. Goodale Blvd.		Columbus	OH	43212	0	0	1	0
AM Total							44	254	271	50
OEM	Vehicle Systems	P.O. Box 590		Ft. Lupton	CO	80621-8225	75	382	104	220
OEM Total							75	382	104	220
Total Sales by Year							119	636	375	270
Total Burner Tube Sales							1,400			

*2002 numbers are for November and December sales only.

619

781

DBW2010 Customers

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005
AM	Abc Bus Inc.	1506 30Th Street Northwest		Faribault	MN	55021	0	0	1	0
AM	American Bus & Accessories	123 CityCentre Drive		Cincinnati	OH	45216	0	25	0	0
AM	Appalachian Truck Service	P.O. Box 307		Edinburg	VA	22824	0	7	1	0
AM	Arctic Fox	P.O. Box 309		Delano	MN	55328	4	40	38	0
AM	Arts Auto Electric Service Inc	1109 Woodmere		Traverse City	MI	49686	0	0	12	2
AM	Atlantic Detroit Diesel	180 Route 17 South		Lodi	NJ	07644	0	3	3	0
AM	Atlantic Great Dane, Inc.	1 Hernco Road		So Portland	ME	04106	0	3	2	0
AM	Bryson Sales And Service Inc	P.O. Box 518		Bountiful	UT	84011-0518	0	0	1	0
AM	Bus Depot/ARCHDALE NC	6116 Old Mendenhall Road		Archdale	NC	27263	3	7	14	0
AM	Bus Parts Warehouse	P.O. Box 441	1 Thermold Drive	Manlius	NY	13104-4443	1	8	6	1
AM	Capitol City Trailers Inc	3960 Groveport Road		Obetz	OH	43207	0	1	1	0
AM	Central States Bus Sales Inc	2450 Cassens Drive		Fenton	MO	63026	0	0	13	0
AM	Central States Tk - Ks	P.O. Box 5205	400 Shawnee Ave.	Kansas City	KS	66119	1	6	5	0
AM	Central States Tk - Ok	Po Box 270543		Oklahoma City	OK	73137	0	2	0	0
AM	Central States Tk - St.Louis	2900 Chouteau Ave.		St. Louis	MO	63103	0	1	0	0
AM	DDACE Dorval						3	0	0	0
AM	Ddace - Ste Foy USE 15000035	Canada Est (1995)	2997 Watt	Ste. Foy	PQ	G1X 3W1	2	6	0	0
AM	DDACE-St Foy/USA Account	2997 Watt		St Foy	QC	G1X 3W1	0	141	46	8
AM	Dealer Automotive Services	1102 S. 5Th Street		Hopkins	MN	55343	3	7	2	0
AM	Declene Trk Repair & Refrig	625 Lawrence Drive		Depere	WI	54115	1	6	6	0
AM	Diesel Injection Service	3032 Reading Road		Cincinnati	OH	45206	0	1	0	1
AM	Driltech	13500 Nw County Road 235		Alachua	FL	32615	0	1	9	0
AM	Eggimann Motor & Equipment	Vendor # 92600	P.O. Box 259432	Madison	WI	53725-9432	0	1	1	0
AM	Eskimo Refrigeration Ltd.	4705 - 61St Avenue S.E.		Calgary	AB	T2C 4W1	10	124	130	22
AM	Far North Supply	1028 E. 5th Ave.	Suite C	Anchorage	AK	99501	1	0	7	1
AM	Fishing Creek Transp. Inc.	2481 State Rd. Route 487		Orangeville	PA	17859	0	3	23	0
AM	Forest River, Inc/Starcraft	P.O. Box 3030		Elkhart	IN	46515-3030	0	12	26	0
AM	Freightliner Llc/OES CAN	P O Box 4119		Portland	OR	97218	13	70	23	0
AM	Freightliner OES/US	P.O. Box 4119		Portland	OR	97208	2	34	26	0
AM	Freightliner Of Canada Ltd/PDC	P.O. Box 3591		Portland	OR	97208-3591	0	10	45	8
AM	Freightliner US / PDC	PO Box 3591		Portland	OR	97208	0	0	3	0
AM	Gateway Ind Power-Palmyra Mo	801 Marion City Road		Palmyra	MO	63461	0	0	11	0
AM	Glaval Bus Inc.	P.O. Box 3030		Elkhart	IN	46515-1647	1	1	7	0
AM	H.A. Dehart & Son	311 Crown Point Road		Thorofare	NJ	08086	0	0	1	0
AM	Hartley's School Buses Inc.	2830 Hwy. 2 West		Rugby	ND	58368	0	2	4	0
AM	Heavy Truck & Trailer Parts	1400 E. Bois D'Arc		Duncan	OK	73533	0	3	5	0
AM	Hiway Refrigeration Ltd.	1462 Mustang Place		Port Coquitlam	BC	V3C 6L2	5	17	21	0
AM	Hoekstra Transportation Inc	Po Box 2246	**Bus Shipments Only**	Grand Rapids	MI	49501-2246	0	1	0	0
AM	Hoglund Bus Company	P.O. Box 249		Monticello	MN	55362	12	0	0	0
AM	Inland Detroit Diesel Alliso	13015 W. Custer Avenue		Butler	WI	53007	0	3	2	0
AM	Instrument Sales & Service	16427 NE Airport Way		Portland	OR	97230	34	38	52	0
AM	Insul-Fab of Texas	Insul-Fab of Texas	6120 Peeler St.	Dallas	TX	75235	0	139	0	0
AM	International Truck & Engine/OES CAN	Accounting Center	Caller Service 59009	Knoxville	TN	37950-9009	0	91	70	0
AM	International Truck & Engine/OES US	Corporation	86376Ax	Knoxville	TN	37950-9010	9	25	13	2
AM	IPS	433 Homer Ave.	Units 3 & 4	Toronto	ON	M8W 4Y4	6	19	27	3

DBW2010 Customers

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005
AM	Jackovich Industrial &	Construction Supply Inc.	1607 Well St.	Fairbanks	AK	99707-0407	0	0	3	0
AM	Jack's Heavy Equipment Inc.	P.O. Box 1628	6100 S Douglas Hwy	Gillette	WY	82717	0	4	0	0
AM	Leeds Transit Sales Ltd	Box 70	R.R.#2	Elgin	ON	K0E 1G0	0	0	0	1
AM	M.A. Brightbill Body Works	2701 E. Cumberland St.		Lebanon	PA	17042	0	0	15	0
AM	Mack Canada	5600 Cancross Court "A"		Mississauga	ON	L5R 3E9	2	0	0	0
AM	Matthews Bus Parts	2900 Route 9 - Malta		Ballston	NY	12020	0	0	10	0
AM	Middletown & Meads Co Inc	1900 S Hanover Street		Baltimore	MD	21230	0	0	2	0
AM	Midwest Transit Equip - II	Rts 45 & 52 South		Kankakee	IL	60901	0	6	14	0
AM	Midwest Transit Equip - In	Po Box 68449		Indianapolis	IN	46268	13	16	5	2
AM	Midwest Transit Equipment	2080 S. Michigan Road		Eaton Rapids	MI	48827	0	18	8	0
AM	Mobile Refrigeration	9151 Hubbell		Detroit	MI	48228	1	2	1	1
AM	Myers Equipment Corp.	8860 Akron		Canfield	OH	44406-9769	3	5	12	0
AM	Nelson's Bus Service Inc.	W8608 Willis Ray Road		Whitewater	WI	53190	0	1	3	0
AM	New Flyer Industries Ltd.- SEE 00011823	711 Kernaghan Ave		Winnipeg	MB	R2C 3T4	0	45	0	0
AM	New Flyer Parts	25 Debaets Street		Winnipeg	MB	R2J 4G5	0	0	2	1
AM	New Flyer Parts - SEE 00011824	25 Debaets Street		Winnipeg	MB	R2J 4G5	0	126	0	0
AM	New Flyer Parts USE 15000015	25 Debaets Street		Winnipeg	MB	R2J 4G5	0	1	0	0
AM	New Flyer USE 15000010	711 Kernaghan Ave		Winnipeg	MB	R2C 3T4	0	3	0	0
AM	New York Bus Sales	7765 Lakeport Road		Chittenango	NY	13037	0	7	9	0
AM	Noble Clark Machinery & Equip Ltd	P.O. Box 748		Gaithersburg	MD	20884	0	0	2	0
AM	Noland Company	2227 Shenandoah Avenue		Roanoke	VA	24017	2	1	2	0
AM	North River Truck & Trailer	P.O. Box 732		Mt. Clemens	MI	48046	1	0	5	0
AM	Northern Bus Sales	13 Rebel Rd.		Hudson	NH	03051	0	0	5	2
AM	Northwest Truck & Trailer	4020 12th Ave. N.W.		Fargo	ND	58102	0	5	11	0
AM	Obs Incorporated	P.O. Box 6210		Canton	OH	44706	1	0	0	0
AM	Omaha Truck Center	P.O. Box 27379		Omaha	NE	68137	0	0	1	0
AM	Paccar Parts / OES CAN\$ Inquiry ONLY	750 Housen Way North		Renton	WA	98055	18	17	1	0
AM	Paccar Parts Division/OES US	Paccar Part Division/OES US	502 Houser Way North	Renton	WA	98055	17	37	32	2
AM	Paccar Parts/OES CA US\$ Order/Invoicing	750 Housen Way North		Renton	WA	98055	0	0	3	0
AM	Penn Detroit Diesel Allison	8330 State Road		Philadelphia	PA	19136	1	1	0	0
AM	Penn Diesel Service Co.	337 N. Fairville Ave.		Harrisburg	PA	17112-9771	0	1	4	0
AM	Penske Truck Leasing	8429 Triad Drive		Greensboro	NC	27409	0	6	0	0
AM	Polar Service Center Houston	7600 E. Sam Houston Pkwy N		Houston	TX	77049	0	0	3	0
AM	Prevost Car Inc	35 Boul Gagnon		Ste- Claire	QC	G0R 2V0	3	0	9	0
AM	Prevost Car USE 15000050	35 Boul Gagnon		Ste-Claire	QC	G0R 2V0	0	4	0	0
AM	Quality Equipment Sales And	Service	11801 S. Gambell St.	Anchorage	AK	99515	0	1	2	0
AM	R & K Auto Air Conditioning	2268 Blakely		E. Aurora	NY	14052	1	6	10	1
AM	Road Rescue Inc	2914 Spartan Pl		Marion	SC	29571-6757	0	1	0	0
AM	Semi-Service Express, Inc.	7032 Truck World Blvd.		Hubbard	OH	44425	2	0	0	0
AM	Setra Of North America Inc.	6012 High Point Rd #B		Greensboro	NC	27407-7009	0	0	1	0
AM	Smith Detroit Diesel-Allison	3065 West California Avenue	Po Box 27527	Salt Lake City	UT	84104	1	2	2	0
AM	Snoquip	3400 West Capitol Ave.		West Sacramento	CA	95691	0	0	1	0
AM	Sonny Merryman, Inc.	P.O. Box 495		Rustburg	VA	24588	0	110	1	0
AM	Stewart & Stevenson Dal	10750 Telge Road		Houston	TX	77095-5002	0	0	2	0
AM	Stewart & Stevenson Hou(2)	8631 East Freeway		Houston	TX	77029	0	4	1	0

DBW2010 Customers

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005
AM	Stewart & Stevenson Hou(1)	Oilwell Service Division	10750 Telge Road	Houston	TX	77095	0	1	12	1
AM	Stewart & Stevenson Power Nm	1515 West Murry Drive		Farmington	NM	87401	0	1	0	0
AM	Supreme Corporation	2581 East Kercher Rd.	P.O. Box 463	Goshen	IN	46528	0	0	0	1
AM	Sure Marine	5320 28th Ave. N.W.		Seattle	WA	98107	22	117	120	10
AM	Thermo King Central Carolina	6633 Statesville Road		Charlotte	NC	28269	0	0	1	0
AM	Thermo King Of Long Island	19 Seabro Ave		N. Amityville	NY	11701	0	1	0	0
AM	Thermo King Of Middletown	441 County Rte. 56		Middletown	NY	10940	0	3	1	0
AM	Thermo King Of Pittsburgh	13031 Route 30		North Huntingdon	PA	15642	0	4	3	2
AM	Thermo King Of Roanoke	1738 Granby St Ne		Roanoke	VA	24012	0	0	3	0
AM	Thermo King Quad Cities	PO Box 230	2001 E. 10th Av	Milan	IL	61264	0	1	2	0
AM	Thomas Bus Sales Of Iowa	P.O. Box 3028		Des Moines	IA	50316	0	0	0	1
AM	Transport Refrigeration Sd	Sioux Falls	2600 N. Westport Ave.	Sioux Falls	SD	57107	0	1	4	0
AM	Volvo Gm Heavy Trk Gre/OES US	P.O. Box 26115		Greensboro	NC	27402	1	0	2	0
AM	Volvo Trucks Canada Inc./OES CAN	5600A Cancross Ct		Mississauga	ON	L5R 3E9	0	4	2	0
AM	Wallwork Truck Center (Northwest)						1	0	0	0
AM	W.C. Cressey & Son, Inc.	P.O. Box 326	2 Commerce Dr	Kennebunk	ME	04043	4	12	13	0
AM	Western Bus Sales, Inc.			Boring	OR	97009	1	0	0	0
AM	Williams Carrier Transcold	835 W. Goodale Blvd.		Columbus	OH	43212	1	2	0	0
AM	Wyoming Diesel Power/Ram Ent	227 Yellowstone Avenue		Cody	WY	82414	0	0	0	1
AM Total							206	1,435	1,002	74
OEM	Amtran Oklahoma Llc	Caller Service 59012	Supplier Code 86367Ax	Knoxville	TN	37950-9012	0	0	35	0
OEM	Annapolis Cruise Air	2124 Renard Ct		Annapolis	MD	21401	0	0	1	0
OEM	Blue Bird Body Co.	P.O. Box 937		Ft. Valley	GA	31030	2	10	136	3
OEM	Blue Bird Body Of Canada	P.O. Box 880		Brandford	ON	N3T 5R7	0	138	59	1
OEM	Blue Bird North Georgia	P.O. Box 937		FORT VALLEY	GA	31030	0	103	32	2
OEM	Blue Bird Wanderlodge	One Wanderlodge Way		FORT VALLEY	GA	31030	3	0	0	0
OEM	Chemical Seal & Packaging	P.O. Box 802588		Houston	TX	77280-2588	0	7	5	0
OEM	Cryogenic Vessel Alternative	P.O. Box 1230		Mont Belvieu	TX	77580	0	2	0	0
OEM	Eldorado National Co.	9670 Galena St.		Riverside	CA	92509	0	2	15	0
OEM	Freightliner Corporation/OEM	P.O. Box 3591		Portland	OR	97208	0	10	67	8
OEM	Gillig Corporation	25800 Clawiter Road		Hayward	CA	94540	0	4	10	0
OEM	Ic Corporation (Amtran)	Caller Service 59021	Supplier Code 86367	Knoxville	TN	37950-9021	0	12	184	6
OEM	Imperial Fabricating Tn	Accounts Payable Dept.	P.O. Box 70	Portland	TN	37148-0070	0	1	0	0
OEM	Imperial Fabricating Tx	P.O. Box 616		Decatur	TX	76234	1	3	1	0
OEM	Kaffenbarger Truck Equipment Co	10100 Ballentine Pike		New Carlisle	OH	45344	0	1	6	0
OEM	Kenworth Truck Company	10630 NE 38th Place		Kirkland	WA	98083-1000	22	72	171	19
OEM	Mickey Truck Bodies	P.O. Box 2044		High Point	NC	27261	0	0	3	0
OEM	New Flyer Industries Ltd	711 Kernaghan Ave		Winnipeg	MB	R2C 3T4	0	0	10	0
OEM	Optima Bus Corp (Chance Coach)	Po Box 19140		Wichita	KS	67204-9140	1	0	2	0
OEM	Oshkosh Truck Corporation	Box 2570		Oshkosh	WI	54901	0	2	1	0
OEM	Peterbilt Motors Company	Division Accounts Payable	P.O. Box 90211	Denton	TX	76202-5208	0	1	0	0
OEM	Thomas Built Buses	P.O. Box 2170		High Point	NC	27261	0	111	253	65
OEM	Vehicle Systems	P.O. Box 590		Ft. Lupton	CO	80621-8225	205	2,088	3,685	401
OEM	Volvo GM Heavy Trk GRE-OEM	P.O. Box 26115		Greensboro	NC	27402	0	0	1	0
OEM Total							234	2,567	4,677	505

2,717

7,983

DBW2010 Customers

OEM/AM	Customer Name	Address 1	Address 2	City	State	Zip Code	2002*	2003	2004	2005	
							Total Sales by Year	440	4,002	5,679	579
							Total DBW2010 Sales	10,700			

*2002 numbers are for November and December sales only.