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OFFICE OF DEFECTS INVESTIGATION
NHTSA

April 13, 2005

Ms. Kathleen C. DeMeter
Director of Office of Defects Investigation
National Highway Traffic Safety Administration
US Department of Transportation, Room 5326
400 Seventh Street, SW
Washington, DC 20590

OSV-151
(4 pages)

Dear Ms. DeMeter:

The following information is submitted in accordance with National Highway Traffic Safety Administration's reporting regulations, 49CFR Part 573.6.

Harley-Davidson Motor Company, Inc. has learned that some information on certain certification labels for an identified population of its motorcycles does not comply with FMVSS 120 (Federal Vehicle Safety Standard).

IDENTIFICATION OF EQUIPMENT POTENTIALLY CONTAINING THE DEFECT:

There have been approximately 110,000 Softail Models, including FLSTC, FLSTCI, FLSTF, FLSTFI, FLSTN and FLSTNI manufactured through all of 2003 and 2004 model years, and 2005 models that were built on or before October 11th, 2004.

DESCRIPTION OF DEFECT:

Harley-Davidson Motor Company, Inc. has learned that the above vehicles have a combination VIN and certification label that contains incorrect tire size and inflation pressures for the front wheel. As the result of a drawing error, the label states the tires size is MT90B21 and the inflation pressure as 30 psi., whereas the correct tire size is MT90B16, and the correct inflation pressure is 36 psi. All vehicles have been manufactured with the correct tire. Further, the owners' manuals for these vehicles also contained the correct tire size/inflation pressure information. Only the certification label is incorrect.

SUPPLIER INFORMATION:

Standard Register
600 Albany St.
Dayton OH 45408
Contact Name: Sandra Messer
Phone No. (937) 221-4135

CHRONOLOGY OF EVENTS:

In the fall of 2004, Harley-Davidson became aware of an issue with a VIN/certification label being used on certain Softail models at their York Vehicle Operations plant. Subsequent investigation of parts on the assembly line at that plant confirmed that a problem existed. The ensuing investigation enabled Harley-Davidson to discover the defect described in the "Description of Defect" section above. On October 11, 2004, Harley-Davidson began using VIN/certification labels containing the correct wheel and tire information. This recall will be conducted to address the motorcycles in the field. As a precautionary measure, Harley-Davidson Motor Company, Inc. declared a compliance recall on April 13, 2005.

DESCRIPTION OF THE PROGRAM TO REMEDY THE DEFECT:

The correction for this issue is to apply a label with the correct information over the top of the incorrect text on the existing federal certification label. Labels will be mailed direct to owners and dealers of affected vehicles. Owners will be advised they have the option of having an authorized Harley-Davidson dealer perform the replacement at no charge if they so choose.

HARLEY-DAVIDSON PRE-NOTIFICATION REMEDY REIMBURSEMENT PROGRAM:

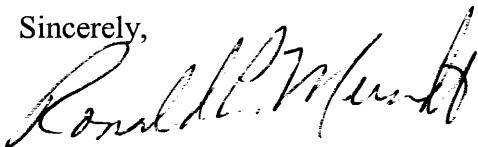
Harley-Davidson Motor Company, Inc. incorporates by reference herein the general reimbursement plan it has previously provided to NHTSA for reimbursing customers for remedy costs incurred prior to notification of this recall.

PART 577 NOTICE LETTER:

A draft of the owner notification letter is attached.

Please advise the undersigned of the campaign number assigned by ODI to this recall.

Sincerely,



Ronald L. Mundt
Harley-Davidson Motor Company, Inc.



Harley-Davidson Motor Company, 3700 West Juncau Ave., P.O. Box 653, Milwaukee, WI 53201 414/762-4680

DRAFT

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that certain 2003, 2004 and 2005 model year Softail motorcycles fail to comply with Part 567 Certification. This includes all 2003 and 2004 Softail model years and 2005 models that were built on or before October 11th, 2004. The vehicles involved include FLSTC, FLSTCI, FLSTF, FLSTFI, FLSTN and FLSTNI model motorcycles. These vehicles have a VIN/certification label that contains incorrect tire size and inflation pressures for the front wheel. The label states the tires size is MT90B21 and the inflation pressure as 30 psi., whereas the correct tire size is MT90B16, and the correct inflation pressure is 36 psi. All vehicles have been manufactured with the correct tire, and your owner's manual also contains the correct tire size/inflation pressure information. Only the certification label is incorrect.

Dealer records indicate that you have purchased one of these vehicles involved in this safety recall as identified by the VIN (Vehicle Identification Number) shown on this letter.

We have enclosed a corrected federal certification label for replacement. You can apply the new label if you so desire or contact an authorized Harley-Davidson dealer to apply it for you. Affix the replacement label over the top of the existing tire information on the VIN/certification label, which is located on the right front downtube of the motorcycle frame. Be certain the area is thoroughly cleaned before application. Peel the replacement label off the backing and apply it to the frame. The adhesive on the label adheres to the surface on contact. Once in place, the label cannot be removed without being destroyed so be sure to correctly position it before starting to apply.

If you choose to have a Harley-Davidson dealer replace the label, please contact an authorized Harley-Davidson dealer to have the appropriate service performed as soon as possible. The dealer labor time to perform this service takes less than 1/2 hour and will be free of charge to you. If you misplace your label replacement labels should be available at your dealership the week of May 16, 2005. If you have sold your motorcycle, please forward to us the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a

pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of insuring that your vehicle complies with federal regulations. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.