

**ROAD RESCUE**

2914 Spartan Place - Marion, SC 29571

DSV-142
(5 pages)

573 DEFECT & NONCOMPLIANCE REPORT

Description:	Reflex Reflector		
Internal Code:		Date of Report:	4/6/2005

Submitted to: Administrator for Safety Assurance
National Highway Traffic Safety Administration
Washington, DC 20590

Attn: Mr. Mike Cole
Fax: (202) 366-7097

Manufacturer Identification: Road Rescue, Inc.
2914 Spartan Place
Marion, SC 29571

Telephone: (843) 676-2900

Corporate contacts for recall information:

Customer Notification and Customer Service:

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Erin Dalby

OFFICE OF DEFECTS
INVESTIGATION

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PART 573 Defect and Noncompliance Report

I. IDENTIFY THE VEHICLE MODELS INVOLVED IN THE RECALL

2. Identify the Vehicles Involved in the Recall

Make:	Road Rescue		
Model:	All Modular Ambulances		
Model Years Involved:	1978 to April 2005		
Vehicle Type:	Ambulance		
Weight Range:	From GVWR:	N/A	To GVWR: N/A
Weight Class:	From Class:	2	To Class: 6
Beginning VDM:	1978	Ending VDM:	4/1/2005
% Potentially Involved:	100%		
Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:			
Van model ambulances are in compliance via Ford lighting that is not altered during the manufacturing process.			

II. IDENTIFY THE RECALL POPULATION

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance

MODEL	MODEL YEAR	No. POTENTIALLY INVOLVED
Modular Ambulance	1978 to present	3500
TOTAL:		3500

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance.

Approximate Defect Percentage: 100 %

It should be noted that the manufacturer is responsible for the design and construction of the reflectors. The reflectors were installed with the basis for the design and installation of the reflectors on the vehicle.

While investigating a special requested side marker light it was determined that no vehicles ever produced had the reflector installed. No reflectors were noticeable on a photo of a 1982 Road Rescue ambulance and no individual at the company knew of installing the reflectors in history. The opening date of the company was 1978 and all units through April 2005 were built without the reflector.

III. DESCRIBE THE DEFECT OR NONCOMPLIANCE

6. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The 571.108 Table I side and rear red reflex reflectors were not installed.

Describe the cause(s) of the defect or noncompliance condition.

The side and rear reflex reflectors were not installed.

Describe the consequence(s) of the defect or noncompliance condition.

The side and rear reflex reflectors were not installed.

Identify any warning which can (a) precede or (b) occur.

Non failure type of noncompliance.

If the defect or noncompliance is a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Generic Component Name:	
Supplier Part Number:	
Spartan Part Number:	
Supplier Corporate Name:	
Address:	
CEO or Knowledgeable Rep:	

IV. PROVIDE THE CHRONOLOGY IN DETERMINING THE DEFECT/NONCOMPLIANCE*If the recall is for a defect, complete item 6, otherwise item 7*

6. If defect, furnish a chronological summary with dates of all the principle events that were the basis for the determination of the defect. Include number of reports, accidents, injuries, fatalities, and warranty claims.

There have been no reports of accidents, injuries, fatalities or warranty claims related to this issue.

7. If noncompliance, identify and provide the test results or other data in chronological order with dates on which the noncompliance was determined.

On March 29 while investigating a special requested marker light the Engineering department determined the ambulances were being built without the required side and rear reflex reflectors.

V. IDENTIFY THE REMEDY

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the difference between the recall condition and the remedy.

Compliant red reflex reflectors are being installed per FMVSS guidelines.

9. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Compliant red reflex reflectors are being installed per FMVSS guidelines.

10. Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

All units currently in production will be corrected during the week of April 4th. A readily available reflector was purchased and installed on all vehicles at the manufacturing facility.

VI. IDENTIFY THE RECALL SCHEDULE

11. Provide schedule of agency, with specific dates, for notification to other manufacturers, dealers, owners, and purchasers. Please identify any foreseeable problems with implementing this recall.

VII. FURNISH RECALL COMMUNICATIONS

5) Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

DOCUMENT DESCRIPTION	DATE AND MANNER SUBMITTED
Notification letter to other manufacturers	N/A
Draft Notification letter to purchasers	
Press release (if applicable)	N/A
Recall Service Bulletin (RSB)	
Notification Envelope	

All documents to be faxed to 202-366-7882, then mailed.

The manufacturer's campaign identification number if not identical to the number assigned by NHTSA:

N/A