

05 V-028
(24 Pages)

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On December 14, 2004, Komfort Corporation [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports**.

Date this report was prepared: January 12, 2005

Furnish the manufacturer's identification code for this recall (if applicable): 2005-01

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Komfort Corporation, 12628 S.E. Jennifer Street, Clackamas, OR 97015

Komfort Corporation, P.O. Box 2515, Clackamas, OR 97015

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

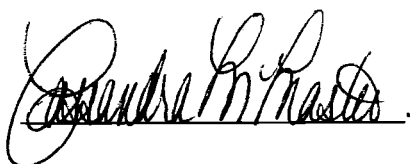
Cassandra McMaster – Service Manager

Telephone Number: 503/722-5199 Fax No.: 503/722-5193

Name and Title of Person who prepared this report.

Cassandra McMaster
Service Manager

Signed:



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¹ Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Komfort Model Years Involved: 2004 Model(s): 28FS & 29FS
Production Dates: Beginning: April 17, 2004 Ending: April 28, 2004
VIN Range: Beginning: 1K53KFN204231019 Ending: 1K53KFN2642031034
Vehicle Type: TT Bodystyle: Fifth Wheel Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Had an aluminum rim - on the rear of the rim in the casting – the words “Made in Argentina”.

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1,

1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Komfort 28FS	2004	7
Komfort 29FS	2004	11

Total Number Potentially Affected by the Recall: 18

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We received a call from Tom Bowman at ODI, indicating that there was a customer who had one of our trailers – Serial # 31017 with lug nuts with very little thread engagement. He indicated that it was about 4 rotations. We made an inquiry to our axle manufacturer Dexter Axle, they indicated that only one length of stud was available on our application of electric brakes, though a longer one exists for disc brake applications. We then contacted our aluminum rim supplier to determine why we may only be getting a such a small thread engagement on the rims. In that conversation with Tredit, we had reason to believe that they (Tredit) may have substituted a rim we normally did not use, because

they were out of the ones we ordinarily used. (We normally use an Enkei rim produced in China, they substituted a US Rim, made in Argentina.) We pulled all our purchase orders and receiving documents for the past year, specifically for the 28FS and 29FS trailers, as they are the only trailers we produced that used the rim in question. We then determined by the receiving documents and our inventory levels, that we had received 72 rims that were substituted by Tredit. According to the inventory levels at that time, we had no rims in stock when the 72 arrived at our plant on March 25, 2004, we built 18 units, 4 tires per unit. We used up the stock we brought in for the trailers, and have not received any other US rims since or prior.

We then did a random sampling of the 28FS or 29FS built prior to April 2004 and after April of 2004 along with 3 units that remained in dealers inventory. What we determined was the US Rims all had very little tread engagement on the random sampling. We also Checked a couple rims prior that had Enkei rims on dealers lots of the affected 28FS and 29FS trailers and found the thread engagement to exceed 9 rotations which is considered good.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The US rim does not allow for adequate thread engagement, could potentially come off the trailer.

Describe the cause(s) of the defect or noncompliance condition.

Problem was created due to supplier substitution. Though supplier wrote the substituted part # on the receiving documents, we were given no "heads up" by the vendor that a Substitution was forthcoming.

Describe the consequence(s) of the defect or noncompliance condition.

Lug nuts can not fully engage on the lug, because the width of the aluminum rim is too Thick not allowing for adequate thread engagement. Lack of thread engagement could allow the rim/tire to come away from the trailer.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Tredit Corporation, 1210 South 3600 West, Salt Lake City, UT 84104 (Local)

Tredit Corporation, 57941 Charlotte Ave, Elkhart, IN 46517 (Corporate)

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Terry O'Rourke – President; Tom Moynihan – Local Sales Rep (Salt Lake City)

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

12/2/2004 – Received a call from Tom Bowman – customer Clarence Bunch – 29FS, serial # 31017 has a trailer with little thread engagement on lug nuts, approx 4 turns. Called Dexter Axle in Calif, talked w/Craig in service to inquire about lug lengths. He Recommended I call corporate office. I spoke with Bruce Bailey of Product Development at Dexter Axle. He indicated that lug length was standard but longer ones were available but typically used for disc brake applications. Tom Bowman indicated that he would give up opportunity to check it out with our R & D department when they returned from Louisville, KY show and would call us back on December 6, 2004.

12/3/04 – Went out to plant, checked 4-5 aluminum rimmed units (not 28FS or 29FS in question) to see if problem could affect other trailers. Found that in trailers here at plant (do not remember specific models) there was more than 9 full rotations of thread available to finger tight, then ¾ turn to 90 lbs. Torque.

12/6/04 – Spoke with Steve Beck at Tredit Tire in Salt Lake City, told him about phone call and potential problem with customer. Did he have any idea what may be causing the shorter thread engagement. He thought that at some time they (Tredit) may have substituted rims with a US Rim but did not have any specifics.

12/6/04 & 12/7/04 - Pulled all production information on the 28FS and 29FS models, then pulled all of Tredit purchase orders, invoices and receiving documents to determine if Tredit had substituted rims and indicated so on their paperwork to us. I found that we had built 78 trailers that used the 8 lug, 15” aluminum rim in 2004. Of those trailers, I reviewed all the Invoices, purchase orders and receiving documents. On March 26, 2004, we show according to the information on receiving document 33324 we ordered 72 TR466002 Enkei rims and were substituted 72 US957780 rims.

12/8/04 thru 12/15/04 - Reviewed production data to find out who had the 18 trailers that the 72 rims were installed on. Three of the trailers were still on dealers lots, so I contacted them to find out specifically how many rotations were available. I asked them to randomly remove 1 lug nut from the trailer I asked them to check. Put a piece of tape on one of the flat edges of the lug nut. Start the lug nut on the threaded lug and count the full rotations that the lug nut turned every time the taped side came around a full rotation. Over the next couple of days, the dealers called me back with the information requested.

Also spoke briefly with Tom Bowman regarding things I had found out about substitution on rims.

Question #6 Continued...

Of the random sampling of the trailers we received the rims for, all of them appeared to have very little thread engagement. I then tested a few 28FS and 29FS trailers that were built prior to the substitution rim being sent and of the 2 trailers tested, the dealers had indicated that there was at least 9+ rotations of the lug nut. I then tested two trailers that were produced in June 2004, the next run of 29FS trailers that we built that were still on a dealers lot. The dealers responded with satisfactory results of at least 9+ rotations as well.

12/14/04- Spoke with Tom Moynihan of Tredit Tire indicating that we intended on replacing all the rims that they substituted. He indicated that US rim would stand behind their product, and that US rim also was counter boring the hole for the match up to the lug nuts. I told them that Komfort was not interested in a modified rim, but the original rims that we had been using, specifically the Enkei rims made in China, as no modification was necessary for these rims for good thread engagement. It was at that time that Tredit reviewed both rims to give us easier ways to identify both rims. Specifically that the Enkei rim that we wanted and ordered was manufactured in China and this was on the back side of the rim in the casting. The US rim had a casting of "Made in Argentina" when viewed from the backside.

12/16/04 - Spent ½ a day trying to find the forms to report the defect to NHTSA and printed them from the website at ODI (These are really hard to find). Spoke with Clarence Bunch of La Mesa, CA the first person that identified the lug nut problem and told him we would send out replacement rims to him at his residence. Faxed list of affected trailers/customer names to Tredit.

12/17/04 - Tom Bowman of ODI called, I told him how hard it was to find forms to report the defect, he chuckled and said I needed to call him, though I did not have his number. I got his phone number, I told him I was leaving for the holidays and would return to the office on January 3, 2005. I told him I was trying to read and get the report filed first, he had indicated that before I left I should forward a letter to all the customers affected so that no one would get hurt in case they decided to travel with their trailer during the holidays as my first priority. I was unable to forward a letter to the customers as he asked prior to my leaving for the holiday.

1/4/05 & 1/5/05- Came in to work and wrote letters to 13 retail customers that owned the 28FS and 29FS trailers as a preliminary notice for replacement of the rims in question. Faxed out letters to the dealers of the affected trailers including the other 5 trailers that are still on the dealers lot, then mailed them to the dealers and customers.

1/6/05 – Spoke with Clarence Bunch, he decided he wanted new lug nuts instead of the replacement rims sent to him. He gave me a part number of lugs that he obtained from Dexter Axle on the longer lug. I contacted Tredit to have the 4 replacement rims picked

up from Clarence Bunch's home and told them of his plans to just replace the threaded lugs. Then contacted Dexter Axle, ordered the part number provided by Mr. Bunch to have them UPS out the studs to Mr. Bunch's home.

1/11/04 – Spoke with Tom Bowman, he had spoken with Clarence Bunch again, indicated that the studs sent to Mr. Bunch were incorrect. I contacted Mr. Bunch, he said that he must have been given the incorrect part number from Dexter, but had in the meantime located longer ones at a local parts facility in his area. He would submit a bill to us to have his expenses reimbursed. Mr. Bowman indicated that we needed to submit Quarterly report, I told him I was working on it. I contacted Kelly Schuler as was listed on the forms and she indicated that I had older forms. (These were downloaded from website.) She said she would e-mail them to me.

1/12/04 – Received new Part 573 Defect and Noncompliance Report forms.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The

manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Replace rim that specifically says: "Made in Argentina" Customer can contact Purchasing dealer and have rims replaced at no charge by the selling dealer, or Contact Komfort Corporation directly and we will have replacement rims sent to Either the customer's home or their repair facility. Customers to send in bills Pertaining to the rim replacement to Komfort Corporation for full reimbursement.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Replace the rim currently on the 18 trailers identified with the originally ordered Enkei rim. The Enkei rim is manufactured in China, but has already been tested for the application in which it is installed. The recalled rim is thicker where the lug holes are, not allowing the stud to pass thru the rim enough to adequately secure the lug nuts. The replacement rim (which should have been originally installed) has a counter sunk area which allows for the stud to go into the rim longer and allow for longer area for the lug nut to be secured to.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The recalled aluminum rim clearly has the words "Made in Argentina" on the rear of the rim in the center casting. The holes for the rim are flat across. The remedy rim clearly has the words "Made in China" on the rear of the rim in the center casting. The holes for

the rim are counter sunk, with a small flat area to seat the lug nuts against when tightening.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

No units were found to be in production.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

We have already informally contacted our dealer network and customer base, and will notify the dealers and customers immediately following approval of letter from NHTSA. We do not foresee any problems implementing or correcting this recall.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your

company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

SAMPLE OF
LETTER SENT TO
CUSTOMERS
January 4, 2005

Date

Customer Name

Address

IMPORTANT SAFETY NOTICE

Re: 2004 Komfort Travel Trailer Model 28FSG
Serial #
Purchased:

We are notifying you on the above referenced trailer, because we have reason to believe that the aluminum rims that were installed on your trailer, may be incorrect for the application. While the weight rating is correct, the rim may not allow for a good seat against the hub of the axle.

To determine whether the rims on your trailer will need to be replaced, we will need you to check your trailer rims. In order to accomplish this task, you will need to look at the rear of the rim. In the casting of the rim, the rim will indicate it's place of manufacture. **We are specifically looking for the markings: Made in Argentina.** If these words are present on the back of the rim, the rim will need to be replaced. Please check all rims on the trailer. Only the ones that specifically say "Made in Argentina" will be replaced. It is not necessary to check the spare, as the spare is a steel wheel.

There are several ways in which this can be accomplished.

1. Contact your purchasing dealer, make an appointment, bring this correspondence with you to your scheduled appointment with your dealer. They will replace the rims for you at No charge to you. It is advisable to make an appointment, as the dealer will need to order the replacement rims for you.
2. If you prefer to have a local tire shop accomplish the repairs, it is necessary for you to contact us here at Komfort at 800-554-2711. At that time, we will arrange for the replacement rims to be sent either to your home or your tire shop. We will reimburse you for the cost to remount your existing tires onto the new rim, then issue a UPS call tag to have the defective rims picked up from you. It will also be necessary for you to submit a copy of the bills to remount the tires to: Komfort Service Department - Rim Replacement, P.O. Box 2515, Clackamas, OR 97015.

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Please accept our apologies in advance for this unplanned service visit. Should you have any questions or concerns regarding this notice, please do not hesitate to let us know. We can be reached at 800/554-2711.

Sincerely,

Cassandra McMaster
Service Manager
Komfort Corporation

January 5, 2005

Dealer
Address

SAMPLE OF LETTER
SENT TO DEALER
JAN 4. 05

IMPORTANT SAFETY NOTICE

Re: 2004 Komfort Travel Trailer Model 29FSG
Serial #

We are notifying you on the above referenced trailer, because we have reason to believe that the aluminum rims that were installed on this trailer, may be incorrect for the application. While the weight rating is correct, the rim may not allow for a good seat against the hub of the axle. We show this trailer to be in your present inventory as of 1/04/2005. If this trailer, has been sold and we have not been notified, please contact the customer so that the rims can be checked.

To determine whether the rims on this trailer will need to be replaced, we will need you to check the trailer rims. In order to accomplish this task, you will need to look at the rear of the rim. In the casting of the rim, the rim will indicate it's place of manufacture. **We are specifically looking for the markings: Made in Argentina.** If these words are present on the back of the rim, the rim will need to be replaced. Please check all rims on the trailer. Only the ones that specifically say "Made in Argentina" will be replaced. It is not necessary to check the spare, as the spare is a steel wheel.

This problem only affects the aluminum rims on the trailer shown above. No other Komfort Trailers have this rim, so it is not necessary to check other model trailers at this time. In order to correct this problem, please contact us immediately with the number of rims that will need to be replaced. We will forward the replacement rims to you for mounting with the existing tires. Once the rims have been replaced, please contact Komfort at 800/554-2711 to have a call tag issued to pick up the defective rims. In order to be reimbursed for the labor, a copy of the warranty claim must be forwarded to us for processing. If it is necessary to have a tire shop perform the mounting, it is not necessary to have the tires balanced. However, a copy of the bill to have the trailer tires mounted on the new rim must accompany the warranty claim.

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Should you have any questions or concerns regarding this notice, please do not hesitate to contact us at 800/554-2711.

Sincerely,

Cassandra McMaster
Service Manager
Komfort Corporation

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Once the rims have been replaced, please contact Komfort Service Department at 800/554-2711 to have a call tag issued to pick up the defective rims. In order to be reimbursed for the labor, a copy of the warranty claim must be forwarded to us for processing. If it is necessary to have a tire shop perform the mounting, it is not necessary to have the tires balanced. However, a copy of the bill to have the trailer tires mounted on the new rim must accompany the warranty claim.

Should you have any questions or concerns regarding this notice, please do not hesitate to contact us at 800/554-2711.

Sincerely,

Cassandra McMaster
Service Manager
Komfort Corporation

SAFETY RECALL - ALUMINUM RIMS

Dear Komfort Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Komfort Corporation has determined that a defect which relates to a motor vehicle safety exists in certain Komfort 28FS and 29FS fifth wheel trailers equipped with aluminum rims manufactured in April 2004. The aluminum rim installed on the trailer may not allow for enough thread engagement of the lug nuts on the threaded lug.

Your trailer, identified on the enclosed form, **is affected**. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter will be provided free of charge.

To correct this condition, your dealer will be replacing the existing rim on your trailer with one that will allow for adequate tightening of the lug nuts.

The work will take about an hour or so to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service:

Contact your dealer as soon as possible to schedule an appointment for the free service.

It will be necessary to call in advance, so the rims can be shipped to the dealer prior to your scheduled appointment. If it is impossible to return to your dealer, please contact us here at Komfort so that we can make other arrangements for you.

If you have any problem obtaining the needed repair, please contact us here at Komfort Corporation Service Department at 1-800-554-2711. A Komfort service representative will arrange for prompt attention to your vehicle.

Please accept our apologies for this unplanned service visit. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).

Thank you for your attention to this matter.

Cassandra McMaster
Service Manager
Komfort Corporation

VEHICLE SAFETY DEFECT - SERVICE BULLETIN

TO: Komfort Dealers

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their trailer as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact us here at Komfort Corporation if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

Aluminum Rims with the words "Made in Argentina" must be replaced, as this rim does not allow for adequate thread engagement of the threaded studs.

Komfort Corporation has determined that a defect which relates to motor vehicle safety exists in certain 2004 Komfort 28FS and 29FS fifth wheel trailers equipped with aluminum rims. These vehicles have rims that viewed from the rear of the rim say "Made in Argentina", they also do not allow for adequate thread engagement, which could allow the rim to come away from the vehicle.

Once the customer has contacted you and arranged for an appointment to have the defective rims replaced. Please contact us immediately, so we can arrange for the rims to be sent to you for mounting with the existing tires. Once the rims have been replaced, please contact us here at Komfort at 800-554-2711 so we can have a call tag issued to pick up the defective rims. If it is necessary to have the local tire shop perform the mounting of the tires on the replacement rims, keep in mind, that it is not necessary for trailer tires to be balanced. However a copy the bill to have the trailer tires mounted must accompany the warranty claim for reimbursement. It is necessary to advise the owner that this service will be done without charge.

Only the 28FS and 29FS fiberglass fifth wheel trailers with aluminum rims, manufactured in April of 2004 with the specific words in the casting of the rim that say "Made in Argentina" are involved in this recall. The range of serial number is: 1K53KFN2042031019 thru 1K53KFN2642031034.

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We will provide you with a list of trailers with the customers Vehicle Identification Number, name and address which will enable you to follow-up with owners involved in this campaign.

Should you have any questions or concerns regarding this recall, please let us know at 800-554-2711.

Sincerely,

Cassandra McMaster
Service Manager
Komfort Corporation

SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

DEALER SERVICE INSTRUCTIONS

SAFETY RECALL #2005-01 - ALUMINUM RIM

This service requirement applies only to 2004 Komfort 28FS and 29FS fifth wheel trailers built in April 2004 at Komfort Corporation.

Dealers were notified on January 13, 2005.

Recall Parts Package will include 4 aluminum rims.

January 12, 2004

To: Komfort Dealers

Subject: Safety Recall 2005-01 - Aluminum Rims

Models: 2004 Komfort 28FS & 29FS Fifth Wheel Trailers
Manufactured in April 2004

Reference: Letter sent January 4, 2005

The aluminum rims installed on the above trailers do not allow for adequate thread engagement of the lug nut and could allow the tire to come away from the trailer hub.

We will need to replace the existing rims that specifically say "Made in Argentina" on the trailers listed above with new rims that allow for good thread engagement of the aluminum rims.

Important: Some of the involved vehicles may still be in your dealer inventory. Federal law requires you to complete the recall service on these vehicles before retail delivery.

Details of this service are explained below:

Each dealer to whom involved trailers were shipped to will receive a copy of this Dealer Recall Notification letter and a list of the involved vehicles by Certified Mail. Dealer notification by Certified Mail is required by Federal law for all safety recalls. Responsible dealership personnel should be instructed to sign for this Certified mail without hesitation as it contains urgent recall information.

Completion Reporting and Reimbursement

Claims for trailers which have been serviced must be submitted. Claims submitted will be used by Komfort Corporation to record recall service completions and provide dealer payments.

Use the following labor operation codes and time allowances:

1101-06	.3 time allowance per wheel to remove from trailer
1101-08	.3 time allowance to R & R tire from aluminum rim

Should you not have the capability to remove the existing tire from the rim, it may be necessary for you to have a local tire shop perform this service. It is not necessary for the tires to be balanced. A copy of the invoice for this service must be attached to the warranty claim for reimbursement.

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Safety Recall #2005-01 - Aluminum Rim

January 12, 2005

Parts Return: Please put the defective rims in the boxes that contained the replacement rims. Contact us here at Komfort Corporation at 800-554-2711, we will arrange for the pick up of the defective rims via UPS call tag.

Vehicle Not Available:

If a vehicle is not available for service for a known reason, let us know by contacting us here at the Komfort Corporation.

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact us at 800-554-2711.

Sincerely,

Cassandra McMaster
Service Manager
Komfort Corporation