



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, SW  
Washington, DC 20590

**AUG - 4 2005**

TIMOTHY LAFON  
REGULATORY COMPLIANCE ADMINISTRATOR  
MACK TRUCKS, INC  
PO BOX 26115  
GREENSBORO NC 27402

NVS-215  
05V-349

Subject: PITMAN ARM TORQUE

Dear MR. LAFON:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records as this is the information that will be made available to the public.

**Makes/Models/Model Years:**

MACK/CV/2006  
MACK/DM/2006

**NHTSA Campaign Number:** 05V-349

**Recall Date:** July 28, 2005

**Components:**

STEERING:LINKAGES:ARM:IDLER AND ATTACHMENT

**Potential Number of Units Affected:** 23

**Summary:**

ON CERTAIN TRUCKS, THE BOLT THAT ATTACHES THE PITMAN ARM TO THE STEERING GEAR MAY NOT BE TIGHTENED PROPERLY.

**Consequence:**

THIS MAY AFFECT THE PERFORMANCE OF THE STEERING, WHICH MAY RESULT IN A CRASH.

**Remedy:**

DEALERS WILL CHECK THE TORQUE ON THE BOLT THAT ATTACHES THE PITMAN ARM TO STEERING GEAR AND TIGHTEN THE BOLT PROPERLY. THE RECALL IS EXPECTED TO BEGIN ON AUGUST 5, 2005. OWNERS SHOULD CONTACT MACK AT 610-709-2131.

**Notes:**

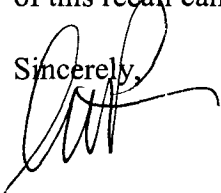
MACK TRUCKS RECALL NO. SC0303. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236; (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin on August 5, 2005. Therefore, the first quarterly report will be due by October 30, 2005.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [patricia.wallace@nhtsa.dot.gov](mailto:patricia.wallace@nhtsa.dot.gov) or [delia.lopez@NHTSA.dot.gov](mailto:delia.lopez@NHTSA.dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement