



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh Street, SW
Washington, DC 20590

JUN 17 2005

LIZ JONES
TIFFIN MOTORHOMES, INC.
105 2ND STREET NW
RED BAY AL 35582

NVS-215
05V-268

Subject: BURNER TUBES/VEHICLE SYSTEMS/WEBASTO

Dear MS. JONES:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records, as this is the information that will be made available to the public.

Makes/Models/Model Years:

TIFFIN/BUS/2004-2005
TIFFIN/PHAETON/2004
TIFFIN/ZEPHYR/2005

NHTSA Campaign Number: 05V-268

Recall Date: June 03, 2005

Components:

EQUIPMENT:RECREATIONAL VEHICLE:LPG WATER HEATER

Potential Number of Units Affected: 302

Summary:

ON CERTAIN CLASS A MOTOR HOMES EQUIPPED WITH VEHICLE SYSTEMS' AQUA-HOT AND HYDRO-HOT WATER HEATERS, WHICH USE WEBASTO BURNER TUBES, THE BURNER TUBES DO NOT MEET SPECIFICATIONS AND COULD FAIL PREMATURELY.

Consequence:

THE SURFACE TEMPERATURE OF THE EXHAUST TUBE EXITING FROM THE HEATER CAN INCREASE AND COULD POTENTIALLY IGNITE COMBUSTIBLE MATERIALS IN OR AROUND THE VEHICLE.

Remedy:

TIFFIN IS WORKING WITH VEHICLE SYSTEMS TO NOTIFY OWNERS AND HAVE THE REPAIR PERFORMED ON THEIR VEHICLES. OWNERS SHOULD CONTACT VEHICLE SYSTEMS AT 1-800-685-4298 OR TIFFIN AT 256-356-8661.

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-327-4236.

Please provide us with a date of when the manufacturer became aware of the recall.

This recall was the subject of an Equipment Query, EQ05-008, conducted by the Office of Defects Investigation.

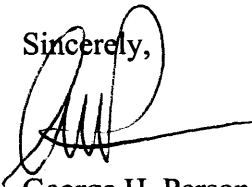
Effective October 21, 2004, a manufacturer must provide an estimated dealer notification date as well as an owner notification date (month/day/year) when submitting a defect/noncompliance report (Part 573.6).

In accordance with 49 CFR Part 573.5, "Defect and Noncompliance Responsibility," Tiffin Motorhomes is responsible for any safety-related defect or any noncompliance determined to exist in their vehicles or in any item of original equipment. Therefore, Tiffin Motorhomes should notify its dealers and owners and make arrangements to have these vehicles remedied free of charge.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@nhtsa.dot.gov or delia.lopez@nhtsa.dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division