



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, SW  
Washington, DC 20590

MAY 16 2005

JAMES VONDALE  
FORD MOTOR COMPANY  
330 TOWN CENTER DRIVE SUITE 400  
DEARBORN MI 48126-2738

NVS-215  
05V-206

Subject: DASH OUTER SOUND INSULATOR

Dear MR. VONDALE:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records, as this is the information that will be made available to the public.

**Makes/Models/Model Years:**

FORD/CROWN VICTORIA/2003-2005  
FORD/CVPI/2003-2005

**NHTSA Campaign Number:** 05V-206

**Recall Date:** May 03, 2005

**Components:**

ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH

**Potential Number of Units Affected:** 132,800

**Summary:**

ON CERTAIN POLICE INTERCEPTORS (CVPI) AND COMMERCIAL HEAVY DUTY (TAXI) VEHICLES, AT EXTREMELY HIGH OPERATING TEMPERATURES, THE DASH OUTER SOUND INSULATOR COULD SAG AND POSSIBLY CONTACT THE SURFACE OF THE LIGHT-OFF CATALYST.

**Consequence:**

IF THIS OCCURS, THE INSULATOR MIGHT EXPERIENCE CHARRING OF THE OUTER LAYER, BURNING ODOR, OR SMOKE WHICH MAY ULTIMATELY RESULT IN A FIRE.

**Remedy:**

DEALERS WILL REPLACE A PORTION OF THE DASH OUTER SOUND INSULATOR. THE RECALL IS EXPECTED TO BEGIN ON JUNE 21, 2003. OWNERS SHOULD CONTACT FORD AT 1-800-392-3673.

**Notes:**

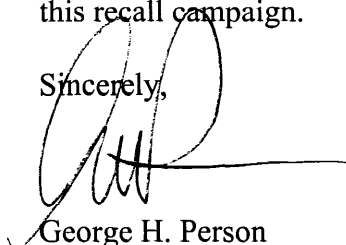
FORD RECALL NO. 05S032. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-327-4236.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, the recall is expected to begin on June 21, 2005. Since this will be close to the end of the quarter, the first quarterly report will be due by October 30, 2005.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [patricia.wallace@nhtsa.dot.gov](mailto:patricia.wallace@nhtsa.dot.gov) or [delia.lopez@nhtsa.dot.gov](mailto:delia.lopez@nhtsa.dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division