



U.S. Department
of Transportation

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

April 28, 2005

TIMOTHY LAFON
MACK TRUCKS, INC
REGULATORY COMPLIANCE ADMINISTRATOR
PO BOX 26115
GREENSBORO NC 27402

NVS-215
05V-178

Subject: STEERING GEAR/SHEPPARD

Dear MR. LAFON:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records as this is the information that will be made available to the public.

Makes/Models/Model Years:

MACK/CT/2005-2006
MACK/CXN/2005-2006

NHTSA Campaign Number: 05V-178

Recall Date: April 22, 2005

Components:

STEERING

Potential Number of Units Affected: 2894

Summary:

ON CERTAIN HEAVY DUTY CLASS 8 VEHICLES BUILT WITH SHEPPARD MODEL M100 STEERING GEAR, THE STEERING GEAR MOUNTING PADS, WHICH ATTACH THE STEERING GEAR TO THE FRAME RAIL, MAY FAIL PREMATURELY.

Consequence:

THE STEERING GEAR COULD LOOSEN LEADING TO A SUDDEN LOSS OF STEERING, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE STEERING GEARS. THE RECALL IS EXPECTED TO BEGIN DURING MAY 2005. OWNERS MAY CONTACT MACK AT 1-800-866-1177 FOR THE CLOSEST PARTS AND SERVICE CENTER OR BY E-MAILING MACK AT WWW.MACKTRUCKS.COM.

Notes:

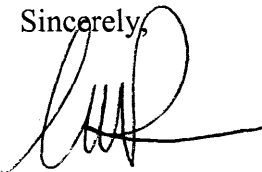
MACK RECALL NO. SCO298. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-327-4236.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during May 2005. Therefore, the first quarterly report will be due by July 30, 2005.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@nhtsa.dot.gov or delia.lopez@NHTSA.dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a stylized flourish extending to the right.

George H. Person
Chief, Recall Management Division