



U.S. Department  
of Transportation

400 Seventh Street, SW  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

APR 1 2005

TIMOTHY LAFON  
MACK TRUCKS, INC  
REGULATORY COMPLIANCE ADMINISTRATOR  
PO BOX 26115  
GREENSBORO NC 27402

NVS-215  
05V-118

Subject: STEERING SHAFT PINCH BOLT TORQUE

Dear MR. LAFON:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records as this is the information that will be made available to the public.

**Makes/Models/Model Years:**

MACK/CT/2004  
MACK/CV/2004  
MACK/DM/2004  
MACK/RB/2004

**NHTSA Campaign Number:** 05V-118

**Recall Date:** March 28, 2005

**Components:**

STEERING

**Potential Number of Units Affected:** 127

**Summary:**

ON CERTAIN HEAVY-DUTY, CLASS 8 TRUCKS, THE LOWER AND UPPER STEERING SHAFT PINCH BOLTS WERE IMPROPERLY TIGHTENED.

**Consequence:**

AS A RESULT OF THIS CONDITION, THE STEERING SHAFT COULD POSSIBLY COME LOOSE WHICH COULD LEAD TO A SUDDEN LOSS OF VEHICLE CONTROL, WHICH COULD RESULT IN A CRASH.

**Remedy:**

DEALERS WILL INSPECT THE TORQUE AT THE SUSPECT JOINTS, AND CORRECT IF NECESSARY. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2005. OWNERS SHOULD CONTACT MACK AT 1-610-709-2131.

**Notes:**

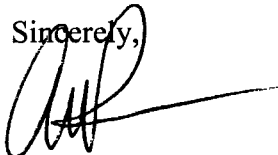
MACK RECALL NO. SC0295. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-327-4236.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during April 2005. Therefore, the first quarterly report will be due by July 30, 2005.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [patricia.wallace@nhtsa.dot.gov](mailto:patricia.wallace@nhtsa.dot.gov) or [delia.lopez@NHTSA.dot.gov](mailto:delia.lopez@NHTSA.dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division