



U.S. Department  
of Transportation

400 Seventh Street, SW  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

*March 18, 2005*

STEVE HALES  
CARRIAGE INDUSTRIES  
870 WEST 800 NORTH PO BOX 746  
LOGAN UT 84321

NVS-215  
05V-102

Subject: ALUMINUM WHEELS

Dear MR. HALES:

This letter is to acknowledge your recent defect or noncompliance information report. Please review the following information to ensure that it conforms to your records, as this is the information that will be made available to the public.

**Makes/Models/Model Years:**

LOGAN COACH/QUALIFIER 3 GOOSENECK/2003-2004  
LOGAN COACH/QUALIFIER 4 GOOSENECK/2003-2004  
LOGAN COACH/QUALIFIER 5 GOOSENECK/2003-2004  
LOGAN COACH/STOCKMAN/2003-2004

**NHTSA Campaign Number:** 05V-102

**Recall Date:** March 16, 2005

**Components:**

WHEELS:RIM

**Potential Number of Units Affected:** 25

**Summary:**

ON CERTAIN TRAILERS, THE WHEELS AND NUTS MAY NOT MAINTAIN A SOLID CLAMP DUE TO DECREASED LENGTH OF ENGAGEMENT.

**Consequence:**

WHEELS MIGHT SEPARATE FROM THE AXLE HUB BECAUSE OF THICK RIMS AND LIMITED THREAD ENGAGEMENT. A CRASH MAY OCCUR WITHOUT PRIOR NOTICE.

**Remedy:**

DEALERS WILL REPLACE THE WHEEL. THE RECALL BEGAN ON MARCH 11, 2005. OWNERS SHOULD CONTACT CARRIAGE INDUSTRIES AT 435-752-3737 EXT 315.

**Notes:**

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-327-4236.

Effective October 21, 2004, a manufacturer must provide an estimated dealer notification date as well as an owner notification date (month/day/year) when submitting a defect/noncompliance report (Part 573.6).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Per your Part 573 Defect and Noncompliance Report, you stated that owners have been notified on March 9, 2005. A second notification letter on this recall, in full compliance with Part 577, may be required depending on the performance of this recall. Enclosed is a sample owner notification letter for guidance if a second letter is necessary.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, the recall began on March 9, 2005. Therefore, the first quarterly report will be due by April 30, 2005.

Enclosed for your information is a copy of a quarterly report guide for you to use when supplying the agency with your quarterly reports.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [patricia.wallace@nhtsa.dot.gov](mailto:patricia.wallace@nhtsa.dot.gov) or [delia.lopez@nhtsa.dot.gov](mailto:delia.lopez@nhtsa.dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division

Enclosures:  
Sample Owner Letter  
Quarterly Report Guide

# Vehicle Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.7

Report Date: \_\_\_\_\_

Calendar Quarter: \_\_\_\_\_

Safety Recall Quarterly Report from \_\_\_\_\_ through \_\_\_\_\_

Manufacturer: \_\_\_\_\_

Report Author: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Recall Subject: \_\_\_\_\_

1. NHTSA Safety Recall Campaign Number: \_\_\_\_\_

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: \_\_\_\_\_

2. (a) The date notification to purchasers began: \_\_\_\_\_

(b) The date notification of purchasers was completed: \_\_\_\_\_

3. The Total Number of Vehicles Involved: \_\_\_\_\_

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: \_\_\_\_\_

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: \_\_\_\_\_

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

## 5. Vehicles Determined to be Unreachable

Total Number Exported: \_\_\_\_\_

Total Number Stolen: \_\_\_\_\_

Total Number Scrapped: \_\_\_\_\_

Total Number Unable to Notify: \_\_\_\_\_

Total Number Otherwise Unreachable: \_\_\_\_\_

Describe Other: \_\_\_\_\_

<sup>1</sup>Any Questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227 or by FAX at (202) 366-7882.

## MFR LETTERHEAD

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

MFR has decided that a defect which relates to motor vehicle safety exists in certain [list the years, makes and models]. [Give a clear description of the problem along with an evaluation of the risk to motor vehicle safety. When a vehicle crash is a potential occurrence, the evaluation should include whichever of the following is appropriate: (1) a statement that the defect can cause vehicle crash without prior warning; or (2) a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur. If a vehicle crash is not the potential occur, the evaluation must include a statement indicating the general type of injury to occupants of the vehicle, or to persons outside the vehicle, that can result from this problem, and a description of whatever prior warning could occur.]

We believe that you currently have or have previously owned one of these units. For this reason we ask that you arrange for your dealer to correct your vehicle without delay. The service and required parts will be provided free of charge.

To correct this condition, your dealer will **[briefly describe the recall remedy to your customer]**.

The work will take about **[xx]** hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service, contact our service department at your earliest convenience at **[phone number]** for inspection and correction. If you no longer own this vehicle, please inform us of this when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact .....

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Thank you for your patience and support in helping us to keep you safe.

Sincerely Yours,

MFR