



CORPORATION

Post Office Box 3008
Hayward, CA 94540-3008
(510) 785-1500

<Date>

Gillig Campaign ID Number: 04V-486, (Reissue of DDC Recall 04E-051)

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in buses equipped with Detroit Diesel Series 40 engines manufactured between January 1, 1997 and December 31, 2002.

What The Issue Is:

*Buses manufactured between January 1997 and December, 2002 equipped with Detroit Diesel Series 40 engines, or the same engines delivered as spare components, can fail the turbocharger impeller **shaft** allowing oil to pass into the exhaust system which could result in a fire. Reissue of DDC Recall **04E-051**.*

What We Are Asking
You To Do:

- 1. Review the attached list of engine serial numbers and **VIN's**. If these engines have not already had a heat sensor installed in the exhaust system, please contact your local DDA dealer to have DDC Campaign **04C-1** performed.*
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*
- 3. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Gillig at 1-800-735-1500, or Detroit Diesel Corporation at 313-592-3708.*



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What Gillig Will Do
For You:

1. We will assist in getting your local **DDA** dealer to recognize the need for this Field Campaign to be performed on all engines manufactured during the specified time frame, including spare units in your stock.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, **(1-800-735-1500)** available from 6 AM until 4 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590. Or call the Toll-free Auto Safety **Hotline**, 1-888-327-4236 (TTY **1-800-424-9153**), or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE **GILLIG** CORPORATION

Robert L. **Birdwell**
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Chuck Koske, Sr. V.P., Engineering, Gillig
Mr. Steve Enochian, V.P./General counsel, **Gillig**

C:\My Documents\Bob Bird\Documents\2006\DDCS-40TurboRecall\ntse.wpd

DETROIT DIESEL

CORPORATION



January 8, 2007

Gillig

Attn: Mr. Robert Birdwell

25800 Clawiter Road

Hayward CA 94545

FOLLOW-UP NOTIFICATION

Detroit Diesel Corporation (DDC) and the National Highway Traffic Safety Administration (NHTSA) have determined that there is a safety concern on the turbochargers on Series **40** engines in transit buses. This is a follow-up to an earlier communication. This Safety Recall will require the inspection and possible replacement of the turbocharger. This concern involves the potential for a turbocharger failure resulting in an engine compartment fire.

Our records indicate that some of the affected engines were shipped to you. A list of those engine serials numbers is enclosed.

To help assure customer satisfaction with the equipment you have assembled with these engines, owners of these affected engines should be instructed to contact their Detroit Diesel service outlet to arrange a service date to have the necessary repairs completed.

This service will be completed at no charge to owners of all affected engines under the engine warranty or under the provisions of this Recall notice.

Instructions for the campaign have been sent to all Detroit Diesel Distributors and Dealers. The time necessary to modify these engines is approximately 3 hours.

If you wish to have Detroit Diesel notify owners of your equipment please provide the following information in an excel file:

- Equipment Identification Numbers (related to the serial numbers of the engines corresponding to each piece of equipment)
- Customer Name
- Mailing Address

DETROIT DIESEL

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This information can be sent to CampaignCoordinator@detroitdiesel.com. Otherwise, you may notify your owners by sending the attached letter. Please advise DDC of your wishes within 30 days of receipt of this letter.

We are sorry to cause you this inconvenience, however, we have taken this action in the interest of continued customer satisfaction with both your products and ours.

**DETROIT DIESEL CORPORATION
CAMPAIGN BULLETIN 04C-1**