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March 2006

«Name»

«Address»

«City», «St» «Zip»

«Country»

**VEHICLE SAFETY DEFECT SERVICE BULLETIN
Second Notification**

IMPORTANT

- **Your 2001-2003 Jayco Designer or Legacy travel or fifth wheel trailer is involved in a safety recall because the wheels could exhibit lessened clamping pressure between the aluminum wheel and the axle hub assembly which can increase the risk of wheel separation.**
- **Schedule an appointment with your Jayco dealer.**
- **This service will be performed for you at no charge.**

NHTSA Recall Campaign # 04V-364

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2001-2003 Jayco Designer and Legacy travel and fifth wheel trailers equipped with six (6) lug aluminum wheels. This is a follow up notice that was sent to you in October 2004. Jayco became aware that due to excessive paint coating on the brake hub, the wheels on the subject trailers could exhibit lessened clamping pressure between the aluminum wheel and the axle hub assembly. This condition can increase the risk of wheel separation and result in a crash or personal injury or death.

The remedy includes removing all four wheels and cleaning the excessive paint from the mating surfaces of the axle hub face and aluminum rim and reinstallation of the wheels using the proper torque procedures. The remedy also includes installing a decal on your unit identifying the torque requirements and specifications. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter along with the **"Claim Form"** and **"Warning Decal"** will serve as an authorization to have the correction made. Please present the **"Claim Form"** and **"Warning Decal"** to your dealer upon arrival of your service appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. The repair will be preformed at no charge to you and will take approximately 2.0 hrs. to complete. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your recreational vehicle is corrected as promptly as possible. If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home

Sincerely,

Jayco, Inc.
After Market Services