

**This is a follow-up to an earlier communication, we urge you to please present the vehicle for remedy; and notify our office by the self-addressed return envelope as to whether the vehicle has been inspected and/or fixed. If the vehicle has been sold, please send us the new owner's name and address.**



**AlphaSports™**

Power Group International, LLC  
3123 Washington Road  
Augusta, GA 30907

04V-324

Date

Name and address

RE: VIN #

**VEHICLE DEFECT OWNER NOTIFICATION LETTER**  
**Warning and Recall Notice Bulletin Number SC-01-04**  
**2003 Kaliber LS and RS Scooters**

**SUBJECT: ENGINE MOUNT REPLACEMENT CAMPAIGN**

Dear AlphaSports Scooter Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR THIS RECALL**

AlphaSports has decided that a defect which relates to motor vehicle safety exists in all 2003 Kaliber LS and RS Scooters. These scooters may have a defective engine mount that could separate during use. Loss of vehicles control could occur without warning, which could result in a crash.

**\*Please contact the nearest dealership and do NOT ride the scooter until your dealer has installed the replacement part because serious injury could occur\***

**WHAT WE WILL DO:** AlphaSports will replace the defective motor mount under warranty and at no cost to you.

**WHAT YOU SHOULD DO:** Please contact your AlphaSports dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available.

The labor time necessary to perform this service correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your AlphaSports dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and you feel they did not remedy this condition in a reasonable amount of time, we recommend you contact the AlphaSports customer service by calling 877-543-7288 x225.

After contacting your dealer and the AlphaSports customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or customers can contact the Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair done prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact AlphaSports customer service at 1-877-543-7288 x225.

Please accept our apologies for any inconvenience this may cause you.

Best regards,

David A. Turner, Vice President  
Manufacturing and Product Development

**Pursuant to the United States Department of Transportation, we are required to do a follow-up to an earlier communication. We urge you to please present the vehicles you have that have not been sold or remedy; and notify our office by the self addressed return envelope as to whether the vehicle has been inspected and/or fixed. If the vehicle has been sold, please send us the owner's name and address.**



**AlphaSports™**

Power Group International, LLC  
3123 Washington Road  
Augusta, GA 30907

Name: \_\_\_\_\_

VIN # \_\_\_\_\_

Type of unit (LS/RS) \_\_\_\_\_

Please check all that apply:

1.) The vehicle has been checked \_\_\_\_\_

Who checked the vehicle (store name) \_\_\_\_\_

2.) The part was inspected and repaired \_\_\_\_\_

Who repaired the part (store name) \_\_\_\_\_

3.) The part was inspected and no repair was needed \_\_\_\_\_

Who checked the vehicle and stated no repair was needed \_\_\_\_\_

4.) The vehicle has not been inspected \_\_\_\_\_

Reason why it has not been inspected \_\_\_\_\_

\_\_\_\_\_

Thank you for your assistance.

For your convenience, please place this information inside the self addressed envelope.