



December 14, 21, 28, 2005 & January 5, 2006

## **IMPORTANT: THIS IS A SECOND NOTICE**

THIS NOTICE IS A FOLLOWUP TO AN EARLIER COMMUNICATION IN AUGUST 2004 WHICH NOTIFIED ALL AFFECTED REGISTERED KIA SEPHIA OWNERS OF A SAFETY RECALL CAMPAIGN. OUR RECORDS INDICATE THAT YOU ARE AN OWNER OF THIS VEHICLE AND THAT IS HAS NOT YET BEEN REMEDIED.

KIA URGES YOU TO CONTACT A KIA DEALERSHIP TO SCHEDULE AN APPOINTMENT TO HAVE THESE FRONT SAFETY BELT BUCKLES REPLACED.

#### Dear Kia Sephia Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc has decided that a defect which relates to motor vehicle safety exists in certain 1999-2000 Sephia vehicles.

## What is the problem?

• Certain limited front safety belt buckles may emit a "click" sound during the buckling process that is similar to the sound emitted when a buckle is being latched. In the event of a crash, the seat occupant may not be properly restrained, increasing the risk of personal injury.

#### What will Kia do?

• To eliminate the risk that you will believe that a front safety belt buckle is latched when it isn't, we will replace the buckles, at no cost to you, when you schedule an appointment and take your vehicle to your Kia dealership.

If you have incurred expense to remedy this condition prior to the date of this notice or if your vehicle had an emergency repair where you did not have access to a Kia dealer, you may have the opportunity to obtain reimbursement for that expense. Please contact the Kia Consumer Assistance number listed below for assistance in submitting your claim or mail your receipts with a cover letter directly to Kia for review and consideration at the following address:

Consumer Assistance Center Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410 800.333.4Kia (4542)

#### What should you do?

- Remember to always fully insert and press firmly the latch end of your safety belt into the buckle. Be especially aware of this when you are wearing heavy or bulky clothing or if you are overweight.
- To ensure that the work is done efficiently and with the least amount of inconvenience to you, we ask that you promptly call your Kia dealer to schedule a service appointment.
- The time required to complete this repair is less than an hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.
- Please present this notice to your Kia dealer when you bring your vehicle in for your service appointment.

# Have you changed your address or sold your Kia?

• If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

#### What if you are a vehicle lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## What if you have other questions?

• If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time). This number has TTY capability. If you still are not satisfied that we have remedied this situation, without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Consumer Affairs Department

# 785 GC 20 A D 92

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## Dear Kia Sportage Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc has decided that a defect which relates to motor vehicle safety exists in certain 1999-2000 Sportage vehicles.

## What is the problem?

• Certain limited front safety belt buckles may emit a "click" sound during the buckling process that is similar to the sound emitted when a buckle is being latched. In the event of a crash, the seat occupant may not be properly restrained, increasing the risk of personal injury.

#### What will Kia do?

• To eliminate the risk that you will believe that a front safety belt buckle is latched when it isn't, we will replace the buckles, at no cost to you, when you schedule an appointment and take your vehicle to your Kia dealership.

If you have incurred expense to remedy this condition prior to the date of this notice or if your vehicle had an emergency repair where you did not have access to a Kia dealer, you may have the opportunity to obtain reimbursement for that expense. Please contact the Kia Consumer Assistance number listed below for assistance in submitting your claim or mail your receipts with a cover letter directly to Kia for review and consideration at the following address:

Consumer Assistance Center Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410 800.333.4Kia (4542)

## What should you do?

- Remember to always fully insert and press firmly the latch end of your safety belt into the buckle. Be especially aware of this when you are wearing heavy or bulky clothing or if you are overweight.
- To ensure that the work is done efficiently and with the least amount of inconvenience to you, we ask that you promptly call your Kia dealer to schedule a service appointment.
- The time required to complete this repair is less than an hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.
- Please present this notice to your Kia dealer when you bring your vehicle in for your service appointment.

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