



04V-166

November 8, 2005

***FOLLOW-UP NOTIFICATION to
RECALL NOTIFICATION CA#5072-04 sent on March 24/2004***

Customer Name
Address

Re: Model _____, Serial #
Selling Dealer:

This notification letter is a follow-up to an earlier letter sent to you on March 24/2004, the necessary parts were also sent at that time to have this RECALL completed. We request that you respond as soon as possible by returning the enclosed form whether the Recall has been completed or you no longer own the above mentioned motorhome.

This Notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E RV has decided that a defect which relates to motor vehicle safety exists in certain Empress, Signature, Commander and Embassy models from the years 2000 to 2004.

SUBJECT: Triple E Recreational Vehicles is Recalling your Motorhome. This Notification will advise of an issue that relates to seatbelt safety.

Description of Defect:

Your motorhome was manufactured with the inside seatbelt receiver buckle, on the driver and passenger chairs, securing bolt that may be over torqued causing the thread to be stripped. This metric threaded bolt is secured into a standard threaded seatbelt bar and when over-torqued may well be stripped causing a loosened seatbelt strap and thus reducing security in the driver and passenger seating areas. In the event of a vehicle crash, the seat occupant will not be properly secured, possibly resulting in serious injury.

Correction of Defect:

Included in the first mailing you would have received 2 metric threaded 12mm nuts. The pictures included would have clearly shown the correct location to install these nuts. Photo #1 showed the location of the metric bolts that require the 12mm nut installed. Photo #2 showed the actual nut installed. These nuts must be torqued to 30 ft. lbs. This Recall will be done under our normal warranty procedures and at no cost to you.



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Procedure to have this Modification Performed:

Contact your selling dealer and request an appointment, which will be suitable for yourself and your selling dealer. You will need to bring the 2-12mm nuts that were included in the first mailing, along with you to your appointment. In situations where your selling dealer creates a concern due to distance, you may take your unit to a service center near you to have this Recall performed. Remember, these nuts must be torqued to 30 ft. lbs. Your service center can re-claim a maximum of \$40.00 to install and torque these nuts by completing the enclosed form and mailing the form to Triple E Recreational Vehicles.

This form must be fully completed to qualify for payment.

For U.S. Residents... If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please feel free to contact your selling dealer or Triple E Recreational Vehicles regarding any questions you may have on this Recall Notification CA#5072-04.

We regret the inconvenience this Recall Notice may cause you, but want you to have complete satisfaction with your Triple E built Recreational Vehicle.

Sincerely,

Ike Unger
Warranty Manager

IU/wcw

Enclosure



November 8, 2005

RECALL NOTIFICATION CA#5072-04

Return this form and a copy of the invoice that has been completed by the service center and reimbursement will be made either to the customer or service center. Please complete in full to receive this flat rate of \$40.00.

Please indicate where payment should be directed;

Y Customer

Y Service Center

Motorhome Serial #2TP _____

Retail Customer Name _____

Address _____

City _____ State _____ Zip Code _____

Declaration:

The seatbelt nuts involved in this Recall have been installed and torqued to 30 ft. lbs. Service Center must sign to confirm work has been completed and to be reimbursed for work performed.

Service Center Name _____

Service Manager or Designate _____
(Signature required)

Telephone number _____

The \$40.00 total flat rate is requested to be sent to the above retail customer address.

This form and a copy of the invoice must be mailed to:

Attention: Ike Unger – Warranty Manager
Triple E Recreational Vehicles
Box 1230
Winkler, MB R6W 4C4