

November 12, 2004

SERVICE LETTER ML-394

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to have the highest number of potential safety defects remedied, we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced. This communication focuses on a particular safety recall for which our level of expected correction has not been attained.

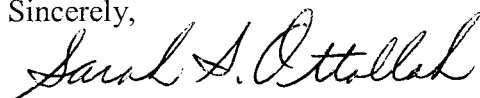
**CODE 0104 CERTAIN 2001 MODEL YEAR DYNA GLIDE FAMILY MOTORCYCLES
FUEL HOSE**

This recall relates to the fuel hose on certain 2001 Dyna Glide family motorcycles. The recall was initiated in October of 2001. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. Also attached is an updated list of Code 0104 vehicle VINs which our records show as still being unserviced. Refer to Harley-Davidson Service Bulletin M-1117 dated October 3, 2001 for details on carrying out the requirements for this recall. Parts for the recall are currently available.

If a VIN appears on this list for a vehicle on which you have recently completed this recall, please disregard. DO NOT send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,



Sarah S. Ottallah
Manager, Warranty and Recall Administration



SAFETY RECALL SECOND NOTICE

November 18, 2004

SAMPLE COPY

Dear Harley-Davidson Owner:

In October of 2001, you and other registered owners were notified by the attached letter that a defect which relates to motor vehicle safety exists in certain 2001 model year Dyna Glide family motorcycles. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our recall notice. Therefore, we must re-emphasize the importance of having your motorcycle serviced immediately because your personal safety is involved.

Please contact your Harley-Davidson dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you take the enclosed service card to your dealer, have it completed, signed by you and your dealer, and returned to us for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for mailing and our processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Harley-Davidson Motor Company
Attachments