



DRAFT

04V-030

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

February, 2006

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street S.W.
Washington, DC. 20590

Dear Sir or Madam:

Jayco is preparing to re-notify owners involved in safety recall 04V-030 that have not had their vehicles corrected or accounted for; we are submitting the enclosed **"VEHICLE SAFETY DEFECT RECALL-FOLLOW UP NOTICE"** document for review and approval.

The original scope of the recall involved 308 units; of the total units, 168 have been remedied, for a completion rate of 54.55%. Jayco is currently working with RL Polk for current registered owners of the non-repaired units.

The revised owner list, compiled from RL Polk, is completed with an approximate start date of owner notification within 5 days after receiving approval for the re-notification. As required, Jayco Inc. will also provide additional quarterly reporting for this recall, which is due in July 2006.

If you have any questions or concerns, please feel free to contact me at (574) 825-5861 Ext. 2729.

Sincerely,

David C. VanderMolen
Jayco Technical Research
Senior Technical Research Liaison



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March 2006

«Name»

«Address»

«City», «St» «Zip»

«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Second Notification

IMPORTANT

- **Your 2002 & 2003 Jayco Firenza Type A Motorhome is involved in a safety recall because heat exposure to the wire harnesses in the engine compartment may deteriorate the cable insulation and cause electrical shorting.**
- **Schedule an appointment with your Jayco dealer.**
- **This service will be performed for you at no charge.**

NHTSA Recall Campaign # 04V-030

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 & 2003 Jayco Avatar & Firenza Class Motor Homes. This is a follow up notice that was sent to you in March 2004. Jayco became aware that in certain circumstances that heat exposure to the wire harnesses in the engine compartment may deteriorate the cable insulation and cause electrical shorting. The absence of this indicator function could lead to brake failure and could cause a crash, resulting in personal injury or death.

The remedy includes the inspection, rerouting and/or replacement of the wire harnesses. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

This letter attached with a **“Claim Form”** will serve as an authorization to have the correction made. Please present the **“Claim Form”** to your dealer upon arrival of your service

appointment. This will assist in making the necessary correction in the shortest possible time and allow the dealer the ability to mail in the form to Jayco to confirm the recall repair has been performed. The repair will be performed at no charge to you and will take approximately 1.0 + hrs. to complete. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your recreational vehicle is corrected as promptly as possible. If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at (574)-825-0608

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home

Sincerely,

Jayco, Inc.
After Market Services