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*ALSO ADMITTED IN FLORIDA
**ALSO ADMITTED IN INDIANA

March 30, 2005

VIA E-MAIL

Ms. Delia Lopez
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W. NSA-11
Washington, D.C. 20590

04V-015
(7 pages)

RE: Dutchmen Manufacturing, Inc. Recall No. 04V-015

Dear Ms. Lopez:

As a follow-up to our telephone conversation from yesterday, attached please find a copy of the follow-up Safety Recall Notice that Dutchmen Manufacturing, Inc. ("Dutchmen") will be sending to the registered owners of the travel trailers and fifth wheel trailers that are subject to this recall campaign. Also attached is a copy of the Furnace Exhaust Vent Inspection Procedure and the Inspection Results Return Letter that will accompany the Safety Recall Notice. Dutchmen is providing you with a copy of these documents for your records. Dutchmen plans to mail these documents to its registered owners within the next several weeks.

If you have any questions or comments regarding the enclosed documents, please feel free to contact me.

Very truly yours,

Daniel A. Bensman

dja

Enclosures

cc: Dutchmen Manufacturing, Inc.
Mr. John M. Garmhausen



Dutchmen Manufacturing, Inc.
2164 Caragana Ct.
Goshen, IN 46526-9149

NHTSA Recall No. 04V-015
Transport Canada Recall No. 04-056

Safety Recall Notice

Suburban NT20S, SF30, and SF30F Furnaces

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is **critical to your safety**. Dutchmen Manufacturing, Inc. (Dutchmen) did not receive a response from a previous safety recall notice and is therefore **attempting again to notify you of critical safety recall information**.

Dutchmen Manufacturing, Inc. has determined that a defect which relates to motor vehicle safety exists in certain Aerolite®, Cub®, Kodiak®, Skamper®, Four Winds® and Dutchmen® brand travel trailers and fifth wheels (RV) manufactured between January 1995 and November 2003. These trailers may have a defect involving the installation of **Suburban furnace models NT20S, SF30, and SF30F**. Our records indicate that **your RV** was manufactured during this time period and contains a Suburban furnace model that **may have this installation defect**. Other RV models manufactured during this time period, but using an Atwood furnace, are not included in this recall.

The defect involves the lack of or the **improper installation of the furnace exhaust vent** (or sometimes referred to as a chimney) for the Suburban model NT20S, SF30, and SF30F furnaces. Improper installation or lack of the furnace exhaust vent will allow the exhaust fumes containing combustion products, including high concentrations of **potentially lethal carbon monoxide gas**, to enter into the RV and **could result in injury or death** to occupants of the trailer.

Before you use your trailer again, it is **very important for your safety** to follow the simple "Furnace Exhaust Vent Inspection Procedure" included with this letter to assure the furnace exhaust vent is present and is properly installed on your trailer. Until you perform this inspection and until the defect, if present, is corrected, **do not use the furnace** because the risk could be life threatening when the furnace is in use.

If you believe the defect is present on your RV or if you are not sure of how to inspect the furnace exhaust vent, call Dutchmen immediately at 866-869-1109 for assistance in getting the furnace exhaust vent installation inspected or corrected.

To assure your safety, Dutchmen needs to know that you have completed the inspection of your RV. Therefore, please **complete the enclosed green "Inspection Results Reply Letter"** and send it to Dutchmen in the pre-stamped return envelope. Also, please **call Dutchmen toll-free:**

To report your furnace vent is installed correctly, call **866-869-1110**.

To report a defect in your furnace vent or to ask for assistance, call **866-869-1109**.

Safety Recall Notice - 3/21/05, Page 2

If you take your RV to a dealer, the inspection or the repair of the defect will be done at no charge to you. If there is a defect present on your RV, the time to perform the repair will take less than 1.5 hours. However, your dealer may require you to leave your trailer for a longer period of time to allow scheduling at their facility.

If the defect referred to above has been repaired on your trailer prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may receive reimbursement from Dutchmen. In order to obtain a reimbursement, you must submit the following information: (1) your name and mailing address; (2) the Vehicle Identification Number for your trailer; (3) a reference to this recall campaign 04V-015; and (4) a copy of the receipt or invoice for the repair. This reimbursement may be obtained by sending your request for reimbursement along with the information referred to above to Dutchmen Manufacturing, Inc., 2164 Caragana Ct., Goshen, IN 46526-9149.

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Dutchmen fail or be unable to correct the defect without charge, you may write to Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 888-327-4236.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

If you have questions concerning this recall or need assistance with the inspection procedure or the scheduling of the repair with a Dutchmen (Aero) dealer, please contact the Dutchmen Warranty/Service Department by email at warranty@dutchmenmfg.com or by phone at **866-869-1109**. We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our trailers.

Sincerely,



Robert Ries
Director of Quality Assurance



Kelly Green
Director of Parts, Service and Warranty

Re: NHTSA Recall No. 04V-015
Transport Canada Recall No. 04-056

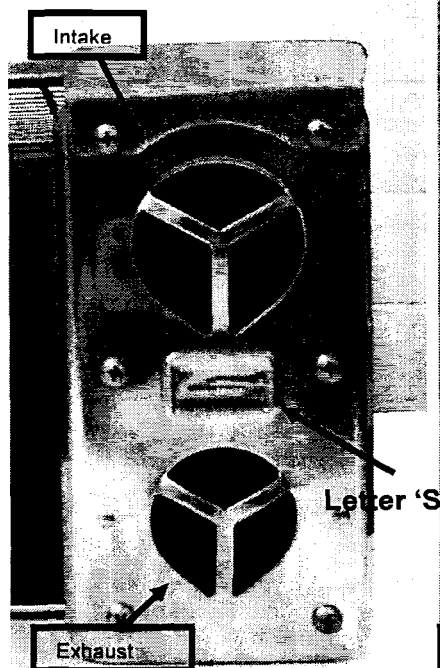
Furnace Exhaust Vent Inspection Procedure

Step 1: Locate the furnace exhaust vent.

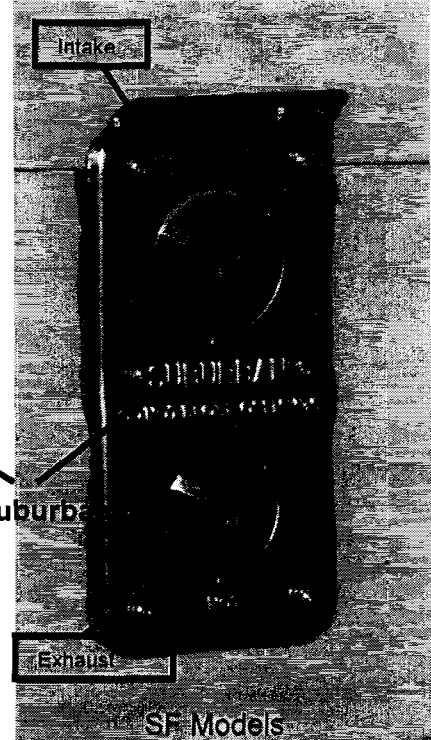
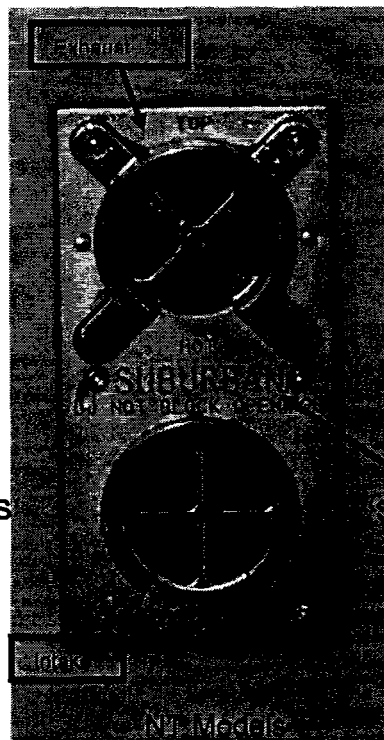
The pictures below show typical furnace exhaust vents located on the exterior side of an RV. To assist in the locating the proper vent, check for the furnace location inside of your RV, and the exhaust vent is just above floor height on the exterior wall directly outside the furnace. In many models the vent is located below the refrigerator and on the same side as the entrance door. However, some models are located on the side opposite of the entrance door so please check both sides for the furnace exhaust vent location.

The vent contains two ports and has the word "**SUBURBAN**" or the letter "**S**" in raised or stamped letters on the surface of the metal exhaust plate that is approximately 3½" by 7". *Note that older models may not have any wording on the exhaust but would appear similar to the picture.* Also, the size of the furnace exhaust vent may vary slightly with the furnace model used. However, the existence of the word "Suburban" or the letter "S" positively confirms the presence of the vent.

- ***If you can not find an exhaust vent that looks similar to one of furnace exhaust vents in the pictures or if you are unsure whether the exhaust is correct or not, you must not use your furnace in the trailer. Call Dutchmen Warranty/Service Department immediately at 866-869-1109 for assistance.***

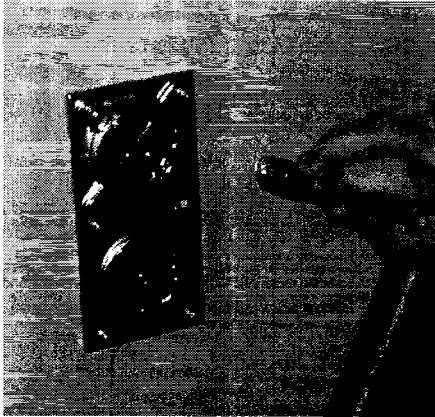


SF Models



SF Models

Step 2: Inspect the furnace exhaust vent.



Once the furnace exhaust vent has been located, shine a light inside both ports to see if they appear to be continuous and clear. The inside of the ports should look like tight fitting tubes that may have brackets welded across the inside. No openings or gaps should be observed on the sides of the tubes.

If the external vents appear to be correct, you can now turn on the furnace and check that the furnace exhaust vent is working properly and that hot exhaust air is escaping from one vent. Be careful because the exhaust gases are hot. You should also feel a slight air flow into the furnace from the other air intake vent.

- ***If the furnace exhaust vent has not been installed, appears to be incorrectly installed, or the hot furnace exhaust is not properly escaping from the vent, you must not use the furnace in your trailer. Call Dutchmen Warranty/Service Department immediately at 866-869-1109 for assistance (toll-free).***

You will need to take your trailer to your nearest Dutchmen (Aero) approved dealer or directly to Dutchmen Manufacturing, Inc. for repair or installation of the furnace exhaust vent.

Step 3: Call Dutchmen *toll-free* to report the results of your inspection.

It is very, very important that we talk with you if you suspect there is a problem or if you are not sure that the furnace vents are properly installed or are operating correctly.

To report a defect in your furnace vent or to ask for assistance, call *866-869-1109*.

To report your furnace vent is installed correctly, call ***866-869-1110***.

The telephone numbers provided for this safety recall are toll free in the United States and in Canada. Please call one of the above telephone numbers to report the results of your inspection whether it is installed correctly or if you suspect a defect or need assistance.

Step 4: Complete the enclosed green "Inspection Results Return Letter" and return it in the pre-stamped envelope.

Inspection Results Return Letter

Dutchmen Manufacturing, Inc.
2164 Caragana Ct.
Goshen, IN 46526-9149

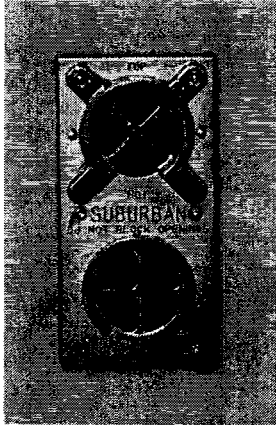
NHTSA Recall No. 04V-015
Transport Canada Recall No. 04-056

Dutchmen Manufacturing, Inc.
2164 Caragana Ct.
Goshen, IN 46526-9149

Dear Customer *{customer name}*;

March 21, 2005

Please complete this reply letter, enclose it in the pre-stamped envelope, and return it to Dutchmen.



A. Please answer the following three questions:

1. Did you find an exhaust vent similar to this picture or to the pictures in the Furnace Exhaust Vent Inspection Procedure? Yes No
2. Do the vents appear to be functioning correctly? Yes No
3. Do you need further assistance from Dutchmen? Yes No

B. Your name, address, and telephone number are on file as shown below:

If any information is incorrect, please fill in your new address and telephone number below so Dutchmen may contact you about this or other safety recalls. Dutchmen will not use your address or telephone number for any other purpose than safety recall or warranty assistance for you.

Existing Information

{Customer Name}

{Customer address}

{Customer address}

{Customer telephone number}

Updated Information

Name: _____

Address: _____

City, State, Zip: _____

Telephone: _____

C. The VIN number of your RV is *{VIN Number}*.

When you call Dutchmen, please reference this **Unit Number: *{Unit Number}***.

D. If you sold, gifted, or traded your RV, please indicate below if you know who now owns the RV:

New Owner's Name:

Address:

Telephone number:

I do not know this information, but I no longer own the RV.

E. Please sign and return to Dutchmen in the enclosed pre-stamped envelope:

Your Name _____ Today's Date: _____

Summary of what you need to do:

A. Inspect your furnace vent or call toll-free 866-869-1109.

B. If the furnace vent appears to be installed and operating correctly:

1. Call Dutchmen toll-free at **866-869-1110** and report that everything appears to be correct with your furnace vent.
2. Complete the other side of this letter and return in the enclosed pre-stamped envelope.

C. If the furnace vent is not present or does not appear to be correct:

1. **Do NOT use the furnace in your RV.**
2. **Call Dutchmen toll-free at 866-869-1109.**

Dutchmen will assist you to provide an authorized RV repair facility for correct the defect in your furnace vent.

D. If you need assistance with this recall:

1. **Do NOT use the furnace in your RV.**
2. **Call Dutchmen toll-free at 866-869-1109.**

Dutchmen will provide information to help you with the inspection or will assist you in obtaining an inspection or repair at an authorized RV repair facility.

Please complete the other side of this reply letter and return it to Dutchmen in the enclosed pre-stamped envelope.