



MONACO
COACH CORPORATION

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign 04V598000 US Units
Monaco File # RO4047

March 25, 2005

Re: Safety Water Heater Exhaust Terminates

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has initiated a safety recall campaign with respect to certain motorhomes manufactured from January 20, 2003 through August 10, 2004.

The affected units are:

2005 Monaco Camelot
2005 Monaco Windsor
2005 Holiday Scepter
2005 Safari Gazelle

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

During an inspection of the manufacturing process in August of 2004, it was noticed the water heater exhaust on the curve side wall under the back side of the kitchen slideout room box terminates under the slide box when it is in the extended position. This design could create a risk of migration of carbon monoxide into the interior of the motorhome that is unacceptable to the Company. Exposure of the occupants to carbon monoxide could result in injury or death.

AFFECTED UNITS

Please see Attachment A for the affected unit listing for recall 04V59000 (US Units).

If our records indicate that you have any of the affected motorhomes in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

THE REPAIR

The remedy for the motorhomes will be replacing the water heater with a 16gal Atwood unit that has an exhaust termination on the opposite side which will not be under the side box. Refer to the recall repair instructions for the repair process, job op code, and labor allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation



March 25, 2005

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign 04V598000

Monaco File # RO4047

Re: Safety Water Heater Exhaust Terminates

Dear Owner:

This notice is sent to you in accordance with the requirement of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety in exists in certain Class A motorhomes manufactured from January 20, 2003 through August 10, 2004.

The affected units are:

2005 Monaco Camelot
2005 Monaco Windsor
2005 Holiday Scepter
2005 Safari Gazelle

According to our information, your motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

During an inspection of the manufacturing process in August of 2004, it was noticed that the water heater exhaust on the curve side wall under the back side of the kitchen slideout room box terminates under the slide box when it is in the extended position. This design could create a risk of migration of carbon monoxide into the interior of the motorhome that is unacceptable to the Company. Exposure of the occupants to carbon monoxide could result in injury or death. The affected motorhomes have the Floor Plan indicator 38PDQ and 38PST.

The remedy for the motorhomes will be replacing the water heater with a 16gal Atwood unit that has an exhaust termination on the opposite side which will not be under the slideout room box. The correction will be provided at no charge to you. If you had this repair completed at your expense prior to receiving this letter, you may be eligible for reimbursement by Monaco for your remedy costs.

Please contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 6 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

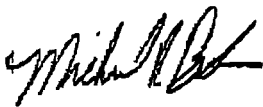
The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your motorhome to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free Recall Hotline (800) 685-6545 or our toll free number for Technical Service (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motorhome.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation

Attachment A

Water Heater Exhaust

04V598000 US Units

Affected Unit Listing

2005 Monaco Camelot with serial number of 050119183883400-144574 and 050119183883400- 148435, a VIN of 1RF43554052030010 through 1RF43554152032316

2005 Monaco Windsor with serial number of 050120703883301-149328 and 050120703883301- 149320, a VIN of 1RF43554552032836 through 1RF43554652032828

2005 Holiday Scepter with serial number of 050119183883400-144560 and 050119183883400- 147792, a VIN of 1RF43554152029996 through 1RF43554452031936

2005 Safari Gazelle with serial number of 050119393883400- 147797 and 050119393883400- 149312, a VIN of 1RF49554X52031941 through 1RF49554352032820

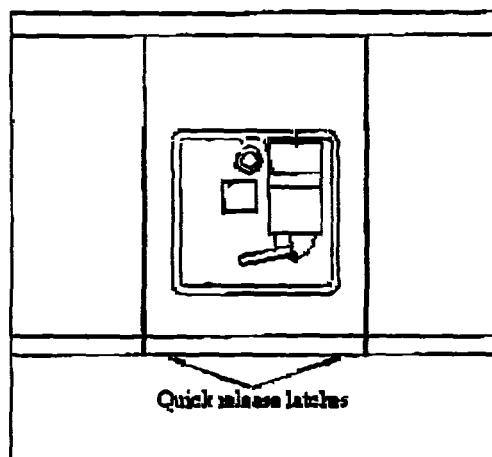
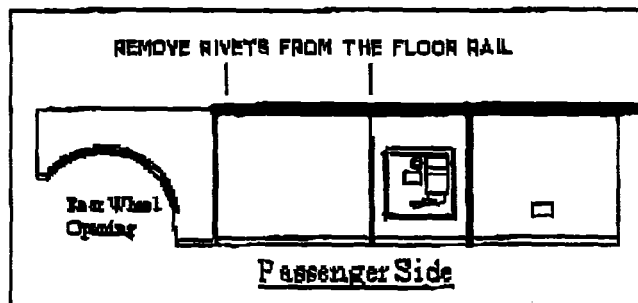


RECALL REPAIR PROCEDURES

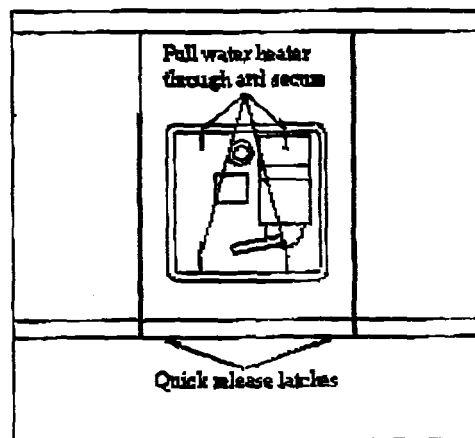
Products: 2005 Monaco Coach Corporation 38PST & 38PDQ Class A Motorhomes.

Recall 04V598000 Quad Slide Water Heater Replacement

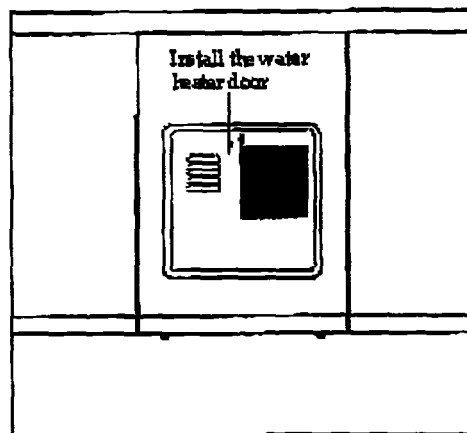
1. Turn off the LP, bleed the LP gas out of the system and place a lockout on the LP tank.
2. Turn off the generator and inverter. Disconnect the shore-power and place a lockout on these components. Turn off the water supply and drain the water heater.
3. Remove the water heater door and trim ring.
4. Remove the screws holding the quick release tabs at the bottom of the bay door.
5. Remove the struts from the bay door between the water heater and the wheel well.
6. Drill out the rivet in the end of the floor rail and slide the bay door next to the wheel well out of the rail. Set the door aside.
7. Drill out the rivet that holds the water heater bay door in place then slide the bay door off the rail. Use care not to loose the plastic spacer.
8. Disconnect and remove the existing water heater.
9. Install new water heater extending water and gas lines as necessary. (Record make, model and serial number of the new unit).
10. Slide the new water heater door into the rail.



11. Install the quick release latches on the bottom of coach and the door. Adjust the door flush to the bottom with door next to it and install a new rivet.
12. Pull the water heater through the opening in the door. Make sure it is flush with the opening in the door.
13. Screw the water heater to the lip at the top and bottom of the collar.
14. Install the water heater surround and the water heater door.



15. Slide plastic spacer into the floor rail and install the remaining bay door.
16. Replace the struts and install a new rivet into the end of the floor rail.
17. Restore the water, LP and electrical supplies. Check for water leaks and perform a manometer test.
18. Paint the bay door and water heater door to match the coach.



(Paint codes available by unit production number through tech services)

Parts: Kit # 04V598000 - Contains: 1 - Water Heater, 1 - Water Heater Door, 1 - Bay Door.

Please fax the enclosed Recall Parts Purchase Order to 1-800-498-9478

Warranty Processing: Submit a warranty claim and recall notification form for each coach repaired, per instructions, with Job Operation Code and time stated below.

NOTE: The make, model and serial number of the new unit is required on the claim and the old water heater is complete with access door MUST BE RETURNED for the claim to be processed. The bay door is not required.

Job Operation Code: 22500259PR

Labor Allowance: 6 hr

Recall 04V598000 Quad Slide Water Heater Relocation

MONACO COACH CORPORATION

RECALL PARTS PURCHASE ORDER

Recall 04V598000
Monaco File R04047
Quad Slide Water Heater Relocation

Confirming Order Number: _____

Date: _____

Ship To: _____

Attention: _____

PO Number: _____

Parts Ordered:

Kit# 04V598000

Contents: • 1 - Water Heater, 1 - Water Heater Door, 1 - Bay Door

Quantity: _____

Customer Name: _____

Serial Number(s): _____

All parts will be shipped FedEx ground unless other arrangements
are made in advance.

FAX TO: 1-800-498-9478

MONACO COACH CORPORATION
P.O. Box 4313 Elkhart, IN 46514-0313
1809 W. Hively Ave Elkhart, IN 46517

Recall 04V598000 Quad Slide Water Heater Relocation