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OFFICE OF
DEFECTS INVESTIGATION

Timothy A. Blubaugh
Director
Government Technical Affairs

Freightliner LLC
4747 N. Channel Avenue
Portland, OR 97217-7699
503.745.5219 Telephone
503.745.6800 Facsimile
TimothyBlubaugh@Freightliner.com

May 9, 2005

Ron Medford
Sr. Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

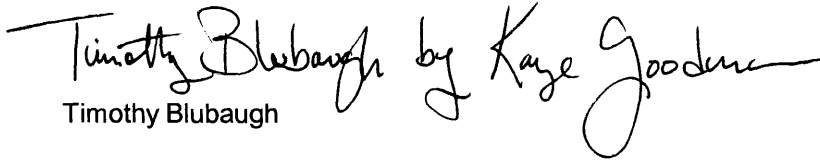
Re: Defect Information Report (FL-437), NHTSA no. 04V-591

Mr. Medford:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Freightliner LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

Please contact me if you have any questions.

Sincerely yours,


Timothy Blubaugh

Cc: Michael Mason, CAL-OSHA
DOSH, Legal Unit
10th Floor
455 Golden Gate Avenue
San Francisco, CA 94102

Enclosure

Certified Mail Article Number:

7003 2260 0001 3402 7102

Section 573.6 Defect Information Report
FL-437, NHTSA no. 04V-591
Supplement No.: 1

May 3, 2005

(c) (1) Manufacturer: FREIGHTLINER LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

(c) (3) Total number of vehicles potentially affected: (Revise to read) 175

(c) (9) Communications sent to dealers: posted April 6, 2005
Communications sent to owners: mailed April 11, 2005

Recall Campaign

April 2005
FL437A
NHTSA #04V-591

Subject: Brake Pedal Pushrod Jam Nuts

Models Affected: Specific Freightliner FLD, Classic, and Classic XL models manufactured between September 27, 2004, and October 12, 2004.

General Information

Freightliner LLC, on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on the vehicles mentioned above.

There are approximately 300 vehicles involved in this campaign.

The jam nuts that secure the adjustment of the brake pedal pushrod may not be tightened properly. This could result in gradual loss in braking performance or a complete loss of brakes leading to a possible vehicle crash without prior warning.

The jam nuts will be tightened to the proper torque value.

Additional Repairs

Dealers must complete all outstanding recall and field service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from its failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

There are no replacement parts.

If our records show your dealership has ordered any vehicles involved in campaign number FL437A, a list of the customers and vehicle identification numbers will be available on AccessFreightliner.com.

Removed Parts

There are no removed parts for this repair.

Labor Allowance

Table 1 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Damage Code
FL437A	Re-torque jam nuts	0.9	996-0616A	000-Modifiedx

Table 1

IMPORTANT: When the recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base

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completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in QuickClaim®:

- Claim type is **Recall**.
- In the FTL Authorization field, enter the campaign number and appropriate condition code (**FL437A**).
- In the Primary Failed Part Number field, enter **25-FL437-000**.
- In the Parts field, you may leave this blank. There are no replacement kits for this repair.
- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. For administrative time, enter SRT 939-0010A for 0.3 hours.

NOTE: ServicePro®/Service Advisor® must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, Web inquiry at AccessFreightliner.com / Support / Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number.

The letter notifying vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (49 USC), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Also, any lessor is required to send a copy of the recall notification to the lessee.

Finally, the Act states that a remedy need not be provided without charge if the vehicle was bought by the first purchaser more than ten (10) calendar years before notice is given.

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Copy of Letter to Owner

Subject: Brake Pedal Pushrod Jam Nuts

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner FLD, Classic, and Classic XL models manufactured between September 27, 2004, and October 12, 2004.

The jam nuts that secure the adjustment of the brake pedal pushrod may not be tightened properly. This could result in gradual loss in braking performance or a complete loss of brakes leading to a possible vehicle crash without prior warning.

The jam nuts will be tightened to the proper torque value.

Contact your authorized dealer to arrange to have your vehicle(s) modified. If you need to locate a dealer, search online at www.Freightliner.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL437A**. The modification will take approximately one hour and will be performed at no charge to you.

As stated in the terms of your express limited warranty, Freightliner LLC will not pay for any damage caused by failure to properly maintain your vehicle. Freightliner LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL437A**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, please make sure this notification is immediately forwarded to the lessee. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590, or phone (888) 327-4236. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

Recall Campaign



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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Freightliner LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Freightliner LLC dealer. If your claim is denied, you will receive a letter from Freightliner LLC with the reason(s) for the denial.

Please speak with your Freightliner LLC authorized dealer concerning this matter.

Work Instructions

Subject: Brake Pedal Pushrod Jam Nuts

Models Affected: Specific Freightliner FLD, Classic, and Classic XL models manufactured between September 27, 2004, and October 12, 2004.

Procedure

1. Park the vehicle on a level surface. Shut down the engine, set the parking brake, and chock the tires.
2. Check the base label (Form WAR259) for a completion sticker (Form WAR260) for FL437 indicating this work has been done. The base label is usually located on the passenger-side door about 12 inches (30 cm) below the door latch. If a completion sticker is present, no further work is needed. If there is no completion sticker, go to the next step.
3. Remove the driver-side lower dash covers located on both sides of the steering column.
4. Remove the driver-side lower electrical panel cover, after first removing the screws on the exterior, then the bolt located inside the top left-hand corner of the panel.
5. Remove the carpet and backing from the driver-side floor area.
6. Adjust the brake pedal stop bracket to obtain a brake pedal position as shown in **Fig. 1**. The top face of the brake pedal should be flush with, or no more than 1/4 inch (5 mm) higher than, the throttle pedal.
7. After the stop bracket has been positioned and locked, adjust the length of the push rod assembly. Hand-tighten the push rod until there is no free-play and it is no longer free to rattle. See **Fig. 2**.
8. Holding the push rod in position with a wrench, tighten the first jam nut to the clevis. Torque the jam nut 12 to 18 lbf·ft (16 to 24 N·m).

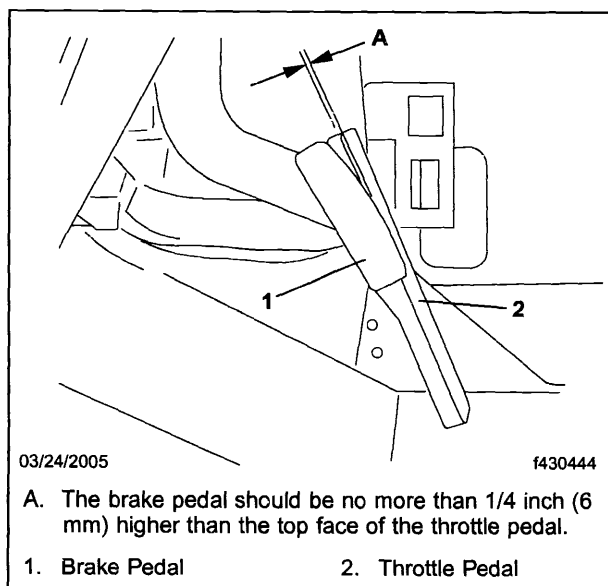


Fig. 1, Pedal Position

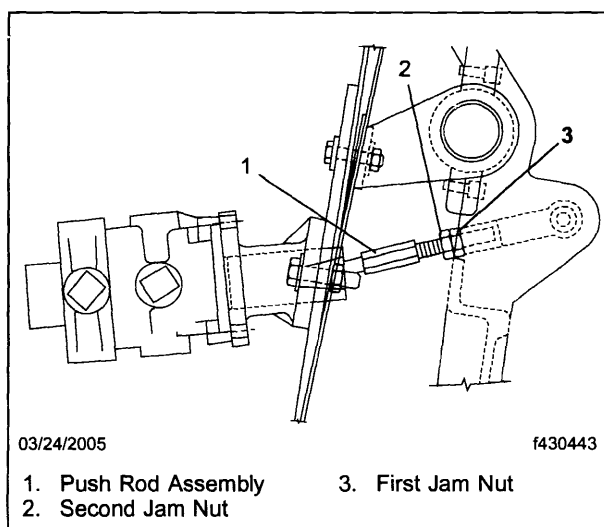


Fig. 2, Push Rod Adjustment

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9. Holding the push rod in position, tighten the second jam nut to the first, then torque it to 12 to 18 lbf·ft (16 to 24 N·m).
10. Check for free-play. If the push-rod assembly can rattle after depressing the brake pedal no more than 1/4 inch (5 mm), there is too much free-play. If necessary, repeat the adjustment of the push rod assembly. Air should actuate within 1/4 inch (5 mm) of pedal travel.
11. Install the carpet and backing.
12. Install the driver-side lower electrical panel cover.
13. Install the driver-side lower dash covers.
14. Remove the chocks from the tires.
15. Clean a spot on the base label (Form WAR259). The base label is usually located on the passenger-side door about 12 inches (30 cm) below the door latch. Attach a completion sticker (Form WAR260) for recall FL437 to the base label.
16. Remove the chocks from the tires.