

# NISSAN

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**NISSAN NORTH AMERICA, INC.**

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January 5, 2005

Mr. George Person  
Chief, Recall Analysis Division  
Office of Defects Investigation  
Safety Assurance  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590

Ref: 04V-581

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

RECEIVED  
JAN 10 2005  
OFFICE OF DEFECTS INVESTIGATION  
2005 JAN -6 12 4: 53



# RECALL CAMPAIGN BULLETIN

Reference:

NTB04-142

Date:

January 3, 2005

## VOLUNTARY RECALL CAMPAIGN 2004 XTERRA TOW HITCH

**CAMPAIGN I.D. # / NHTSA #:** PB124 / 04V-581

**APPLIED VEHICLE:** 2004 Xterra (WD22)

**APPLIED VINS:** 5N1ED28T\*4C653564 - 656538 (2WD)

5N1ED28Y\*4C653534 - 656773 (4WD)

5N1MD28Y04C654475 (Supercharged)

**NOTE: Use Service Comm to confirm campaign eligibility.**

### INTRODUCTION

Nissan has determined that some 2004 model year Nissan Xterra vehicles may have a defect which relates to motor vehicle safety. There is a possibility that the Nissan accessory tow hitch attaching bolts may not have been tightened to the proper specification. If you are using the tow hitch, this could cause it to loosen or separate from the vehicle, which could result in a crash. To prevent this condition from occurring, Nissan is conducting a Voluntary Safety Recall Campaign to torque the tow hitch attaching bolts to the proper specification.

### IDENTIFICATION NUMBER

Nissan has assigned identification number PB124 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

### NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 131.

### DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to delivery under a sale or lease. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

## SERVICE PROCEDURE

Tighten the Tow Hitch Mounting Nuts and Bolts (qty. 12) to specification as follows:

1. First, lower the Spare Tire so you can reach the Tow Hitch Mounting Nuts and Bolts.
2. Next, tighten the Flange and Frame Nuts and Bolts (see Figure 1).
  - Nut/Bolt Torque: **77.28 N-m (7.88 kg-m, 57 ft-lb)**

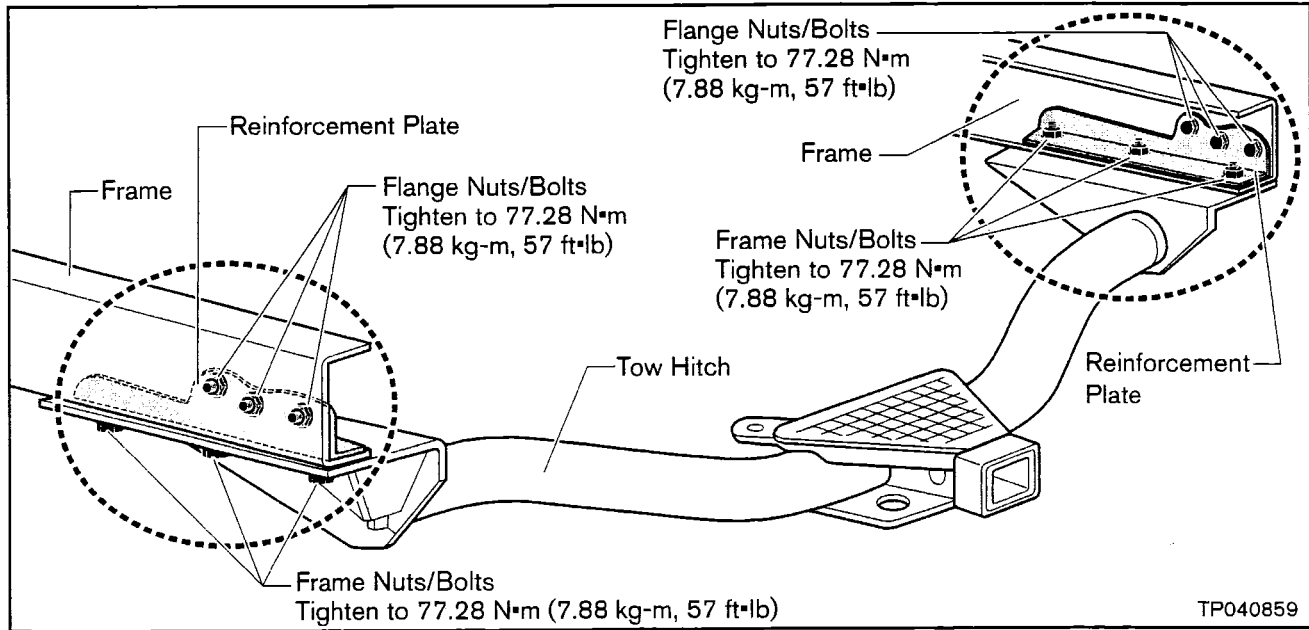


Figure 1

3. Finally, raise and re-secure the Spare Tire.

## CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: PB124

OPERATION	OP CODE	FRT
Tighten Tow Hitch Mounting Nuts/Bolts To Specification	PB1241	0.5 hr

## **OWNER'S LETTER**

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2004 model year Nissan Xterra vehicles equipped with a Nissan accessory tow hitch.

### **Reason for Recall**

The accessory tow hitch attachment bolts may not have been tightened to the proper specification. If you are using the tow hitch, this could cause it to loosen or separate from the vehicle, which could result in a crash without warning.

### **What Nissan Will Do**

The tow hitch attachment bolts will be tightened to the proper specification.

### **What You Should Do**

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

Until your vehicle is repaired, do not use the tow hitch.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Federal regulations require that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

