

Dealer Operation/ General Manager	Sales Motorcycles	Sales Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: December 2004 Bulletin # 34 009 04 (107) Revision of bulletin number 34 008 04 (104)		Source: 34 82/2004 Name: Pat Raymond Title: Service and Technical Manager				



BMW Motorrad

USA

Service Information Bulletin

Subject: Recall 04V-576 Rear brake line adapter.

Models: R 1200 GS models in the VIN range noted below.

VIN Range: The affected VIN range includes R 1200 GS motorcycles from and including VIN ZL 76609 to and including, VIN ZL 77188. However some VINs are skipped and as a result are not affected.

In every case, check the Vehicle History Inquiry on DCS Net to confirm that each VIN you are addressing requires the inspections and possible updates required of this action.

Customer Notification: The current owner of each R 1200 GS model affected by this recall, for which the recall has not already been completed, will be notified by a first class letter describing the details of this recall. In this letter, the customer will be asked to contact the BMW motorcycle retailer of his/her choice, making a service appointment for the completion of the checks and possible updates called for in this recall.

NHTSA Statement: Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

Details: In post production quality checks it was determined that a brake fluid leak was possible at the connection point of the rear brake pipe to the rear brake line adapter. This connection point is located on the right side of the motorcycle, directly above the front universal joint of the drive-shaft. The leak is possible because the rear brake pipe was not correctly secured in the brake line adapter.

Production Solution: Motorcycles that were still in the factory were checked for this fault and cleared. Each of these motorcycles have been identified with a **GREEN SPOT** painted on the adapter. Please refer to **photo 1a** and **photo 1b** for the location of this **GREEN SPOT**.

Location of the GREEN SPOT identification mark:



Photo 1a



Photo 1b

Aftersales Solution: The “adapter”, (P/N 34 32 7 673 768) may be manufactured incorrectly, a situation that will not allow the spring clip, designed to hold the brake pipe in place, to seat correctly.

1) Inspect the brake line adapter for the **GREEN SPOT** mentioned under “Production Solution”. If the **GREEN SPOT** is present all inspections and updates have been completed and the motorcycle can be released from the technical hold.

2) If the **GREEN SPOT** is not present check the rear brake pipe as illustrated in **photo 2**. Slide the rubber boot back. The rear brake pipe is securely connected if the spring clip is seated against the brake pipe on both sides. This connection is confirmed by a visual inspection. **In this inspection both sides of the spring clip must be visible.** Please refer to the example in the lower right hand corner of **photo 2**, in **photo 3** and **photo 4** below.

If the spring clip is seated against the brake pipe on one side only, or is not seated against the brake pipe on either side, the entire adapter (P/N 34 32 7 673 768) must be replaced.

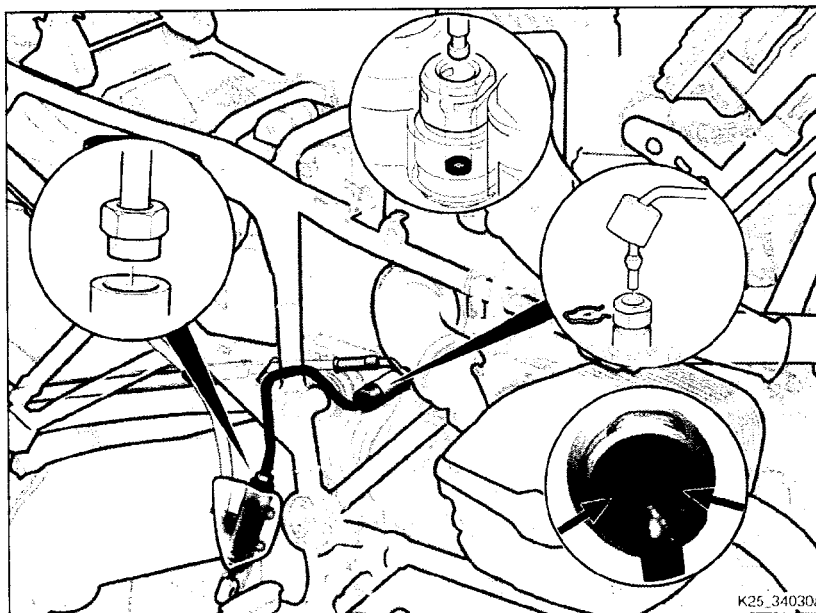


Photo 2

The spring clip is clearly visible on both sides of the brake pipe.

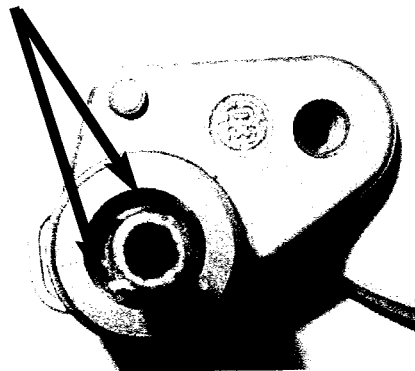


Photo 3 Engagement OK

The spring clip is not 100% on one or both sides of the brake pipe.

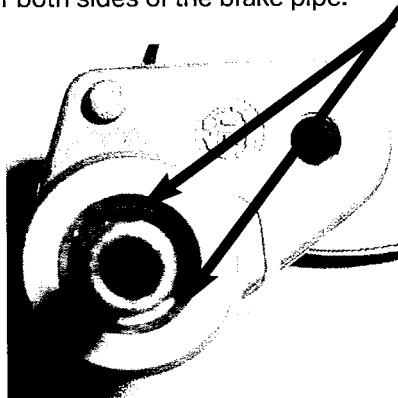


Photo 4 Engagement not OK

**Warranty
Reimbursement:**

This action is covered under the terms of the New Motorcycle Limited Warranty.

All warranty codes are active. Enter a campaign claim for each affected motorcycle choosing the correct Work Package described below.

Defect Code: 00 00 34 57 00

Description: Rear brake pipe connection spring clip.

Work Package #1: Check for "GREEN SPOT" on the adapter or check for the secure connection of rear brake pipe during course of set up and PDI work.

Flat Rate Code: 00 60 123

Description: Check secure connection of brake pipe (PDI).

FRU: 3 FRU.

Work Package #2: Check for secure connection of rear brake pipe during course of set up and PDI work. Replace adapter and bleed rear wheel circuit.

Flat Rate Code: 00 60 123

Description: Check secure connection of brake pipe (PDI).

FRU: 3 FRU.

Flat Rate Code: 34 00 580

Description: Replace brake line adapter / bleed rear wheel circuit.

FRU: 12 FRU.

Part Description: Adapter

Part Number: 34 32 7 673 768

Note: Part number includes replacement O-ring and new spring clip.

Qty: 1

Work Package #3: Check for "GREEN SPOT" on the adapter or check for the secure connection of rear brake pipe on motorcycles already delivered to the retail customer.

Flat Rate Code: 00 60 122

Description: Check secure connection of brake pipe (retailed motorcycle).

FRU: 5 FRU.

Work Package #4: Check for secure connection of rear brake pipe on motorcycles already delivered to the retail customer. Replace adapter as required. Bleed rear wheel circuit.

Flat Rate Code: 00 60 122

Description: Check secure connection of brake pipe (retailed motorcycle).

FRU: 5 FRU.

Flat Rate Code: 34 00 580

Description: Replace brake line adapter / bleed rear wheel circuit.

FRU: 12 FRU.

Part Description: Adapter

Part Number: 34 32 7 673 768

Note: Part number includes replacement O-ring and new spring clip.

Qty: 1

Attachments: Attached, please find copies of the customer notification letter, the TREAD ACT letter and the Q&A concerning this recall.

Contact: Respective Aftersales Business Consultant.

Links:





December 2004

Recall Campaign No. 04V-576, R1200GS – Rear Brake Line Adapter

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain 2005 BMW R1200 GS motorcycles. Our records indicate that you are the owner of a potentially affected motorcycle.

We sincerely apologize for any inconvenience this may cause you.

DESCRIPTION OF DEFECT

The defect involves the rear brake line. Specifically, an adapter in the line connects a rigid section to a flexible section. If the rigid section is not properly engaged in the adapter, it is possible for a leak to develop. In certain extreme cases, brake fluid loss could result. If this happened, rear braking capability would not be possible.

However, the front braking system is not affected, remains fully functional, and the capability to bring the motorcycle to a stop would still exist.

You may continue to ride your motorcycle; however, you must have the problem corrected promptly. Failure to observe the following precautions could increase the risk of a crash.

PRECAUTIONS

1. **CONTACT YOUR AUTHORIZED BMW RETAILER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
2. **If you are in any way concerned with your ability to safely operate the motorcycle, please contact your authorized BMW retailer to arrange for pickup and repair of the motorcycle.**
3. **If you experience a loss of rear braking capability while riding your motorcycle, notice a leak in the rear brake line, or observe the brake warning lamp in the instrument cluster, you may be experiencing this problem. In this case you should pull over carefully to a safe location away from traffic and immediately contact BMW Roadside Assistance at 1-800-332-4269 to have the motorcycle brought to the nearest Authorized BMW retailer.**
4. **If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

DESCRIPTION OF REPAIR

The repair will consist of inspecting the rear brake line and adapter on all affected motorcycles. If the inspection reveals that the rigid section of the brake line is not properly engaged in the adapter, then the entire adapter will be replaced



This repair may take up to one and a half hours, and will be performed *free of charge* by your Authorized BMW retailer. Additional time may be required depending on the BMW retailer's scheduling and processing.

OTHER INFORMATION

If you are no longer the owner of this motorcycle, we would appreciate you furnishing us with the name and address of the new owner using the enclosed postage-paid card.

If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Should you have any questions about this campaign, please contact your Authorized BMW retailer.

Again, we sincerely apologize for any inconvenience this may cause you.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-831-1117.

If the BMW retailer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

BMW OF NORTH AMERICA, LLC

TREAD ACT CUSTOMER REIMBURSEMENT PLAN
(BMW of North America, LLC)

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized BMW retailer. Expenses from repair facilities outside of the BMW retailer network will be considered; however, the procedure must meet BMW standards and use BMW Genuine Parts.

Your authorized BMW retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- When BMW Genuine Parts are used, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- BMW will not reimburse for prior repairs that did not utilize BMW Genuine Parts.

We anticipate that your authorized BMW retailer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will also be able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized BMW retailer be your primary contact on this issue; however, our Customer Relations and Services Department may be contacted at 1-800-831-1117 for any special assistance that you may require.

Alternatively, you may submit your request for reimbursement to the following address:

Customer Relations and Services Department
BMW of North America, LLC
P.O. Box 1227
Westwood, NJ 07675-1227