

File In Section: Product Recalls

Bulletin No.: 04100

Date: November 2004





# F/CMVSS NONCOMPLIANCE RECALL

SUBJECT:

**HEADLAMP COMPLIANCE** 

MODELS:

2005 CHEVROLET COBALT

2005 PONTIAC PURSUIT (CANADA ONLY)

ON NOVEMBER 12, 2004, ALL VEHICLES INVOLVED IN THIS RECALL WERE PLACED ON STOP DELIVERY. AFTER THE RECALL SERVICE PROCEDURE CONTAINED IN THIS BULLETIN IS COMPLETED, THE VEHICLES MAY BE DELIVERED TO CUSTOMERS.

#### CONDITION

General Motors has decided that certain 2005 Chevrolet Cobalt and Pontiac Pursuit headlamps fail to conform to Federal/Canada Motor Vehicle Safety Standard 108, *Lamps, Reflective Devices, and Associated Equipment*, because the shields inside of the headlamps can loosen during a vibration test. If this occurred on a headlamp installed in a vehicle, oncoming drivers may notice additional glare.

#### CORRECTION

Dealers are to install two new headlamp assemblies.

#### VEHICLES INVOLVED

Involved are **certain** 2005 Chevrolet Cobalt and Pontiac Pursuit vehicles built within these VIN breakpoints:

i	YEAR	DIVISION	MODEL	FROM	THROUGH
	2005	Chevrolet	Cobalt	57156809	57506500
	2005	Pontiac	Pursuit	57157648	57505839

IMPORTANT: Dealers should confirm vehicle eligibility through *GMVIS* (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

<u>For US</u>: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared and will be loaded to the GM DealerWorld, Recall Information website. Dealers that have no involved vehicles currently assigned, will not have a report available in GM DealerWorld.

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<u>For Canada</u>: For dealers with involved vehicles, a Campaign Initiation Detail Report containing the complete Vehicle Identification Number, customer name and address data has been prepared, and is being furnished to involved dealers. Dealers that have no involved vehicles currently assigned, will not receive a Campaign Initiation Detail Report.

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### PARTS INFORMATION

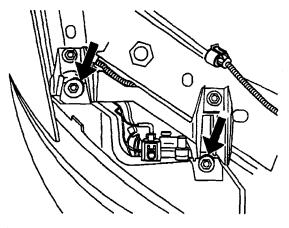
Parts required to complete this recall are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle	
15279751	Capsule, Hdlp (W/O Bracket) (LH)	1	
15279752	Capsule, Hdlp (W/O Bracket) (RH)	1	

# SERVICE PROCEDURE

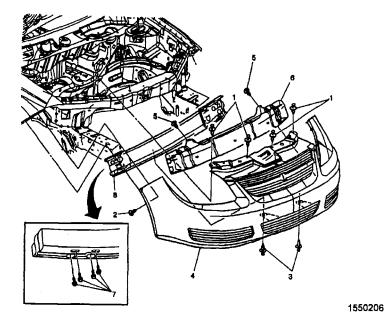
The following procedure provides instruction for replacing both headlamp assemblies and aiming.

### 1. Open the hood.



Remove the two bolts that attach the right headlamp assembly to the housing bracket.

1527179



- Remove the two plastic push-in fasteners (1) attaching the right side of the upper fascia grille to the radiator support.
- 4. While pulling the fascia back, pull the right headlamp assembly up on an angle and then pull towards the radiator.
- 5. Once the outboard side has cleared the body opening, pull the inboard side out and away.
- 6. Disconnect the electrical connector from the vehicle wiring harness.
- 7. Connect the electrical connector for the new headlamp assembly to the vehicle's wiring harness.
- 8. Starting with the inboard side, install the headlamp assembly into the body opening. You will also need to line up the two tabs on the bottom of the assembly that fit into two slots in the headlamp assembly bracket.
- 9. Install the two bolts that attach the headlamp assembly to the housing bracket. Tighten

Tighten the two bolts to 10 N·m (88 lb in).

- 10. Install the two plastic push-in fasteners to attach the upper fascia grille to the radiator support.
- 11. Repeat the procedure on the left side headlamp assembly.
- 12. Check and adjust the aim of both new headlamp assemblies as necessary. See the Lighting section of the appropriate Service Manual for additional information on headlamp aiming.
- 13. Close the hood.

#### **COURTESY TRANSPORTATION**

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no

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charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

# **CLAIM INFORMATION**

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Install Headlamps (inc. aiming)	2		*	MA-96	V1283	0.5	N/A
Courtesy Transportation	N/A	N/A	N/A	MA-96	**	N/A	***
Floor Plan Reimbursement	N/A	N/A	N/A	MA-96	V1284	N/A	****

- \* The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up for headlamp capsules needed to complete the repair.
- \*\* Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual.
- \*\*\* The amount identified in the "Net Item" column should represent the actual dollar amount for courtesy transportation.
- \*\*\*\* The amount identified in the "Net Item" column should represent the product of the vehicle's average daily interest rate (see table below) multiplied by the actual number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop delivery message November 12, 2004, to the date the repair is completed and the vehicle is ready for sale (not to exceed 8 days):

Vehicle	US Reimbursement Amount	Canadian Reimbursement Amount
Chevrolet Cobalt	\$ 2.25	\$ 2.16
Pontiac Pursuit	N/A	\$ 2.16

Note: Canadian dealers should refer to the Canadian distribution of the bulletin for detailed claim information.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

### **CUSTOMER NOTIFICATION**

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

#### DEALER RECALL RESPONSIBILITY - For US

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable

allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

## **DEALER RECALL RESPONSIBILITY - ALL**

All unsold new vehicles in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.