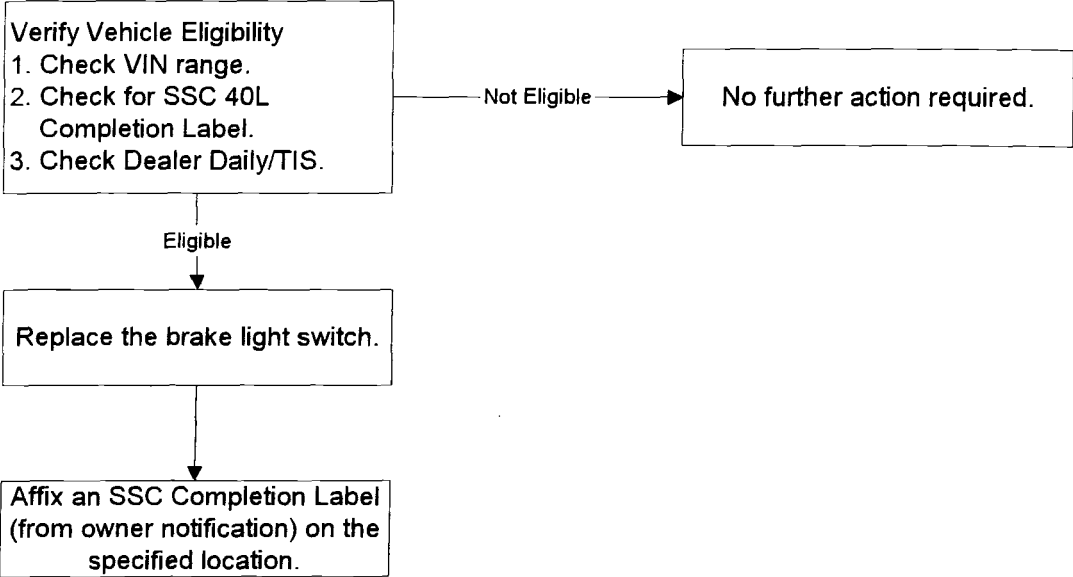


TECHNICAL INSTRUCTIONS
FOR
SPECIAL SERVICE CAMPAIGN 40L
2004 PRIUS
BRAKE LIGHT SWITCH
REPLACEMENT

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

MODEL	YEAR	VIN Range	
		VDS	Range
Prius	2004	KB20U	40001009 – 40086109
		KB22U	40001140 – 40086097

NOTE:

Not all vehicles in the VIN range are affected. Always consult Dealer Daily or TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is involved and has not already been completed by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected.

III. PREPARATION

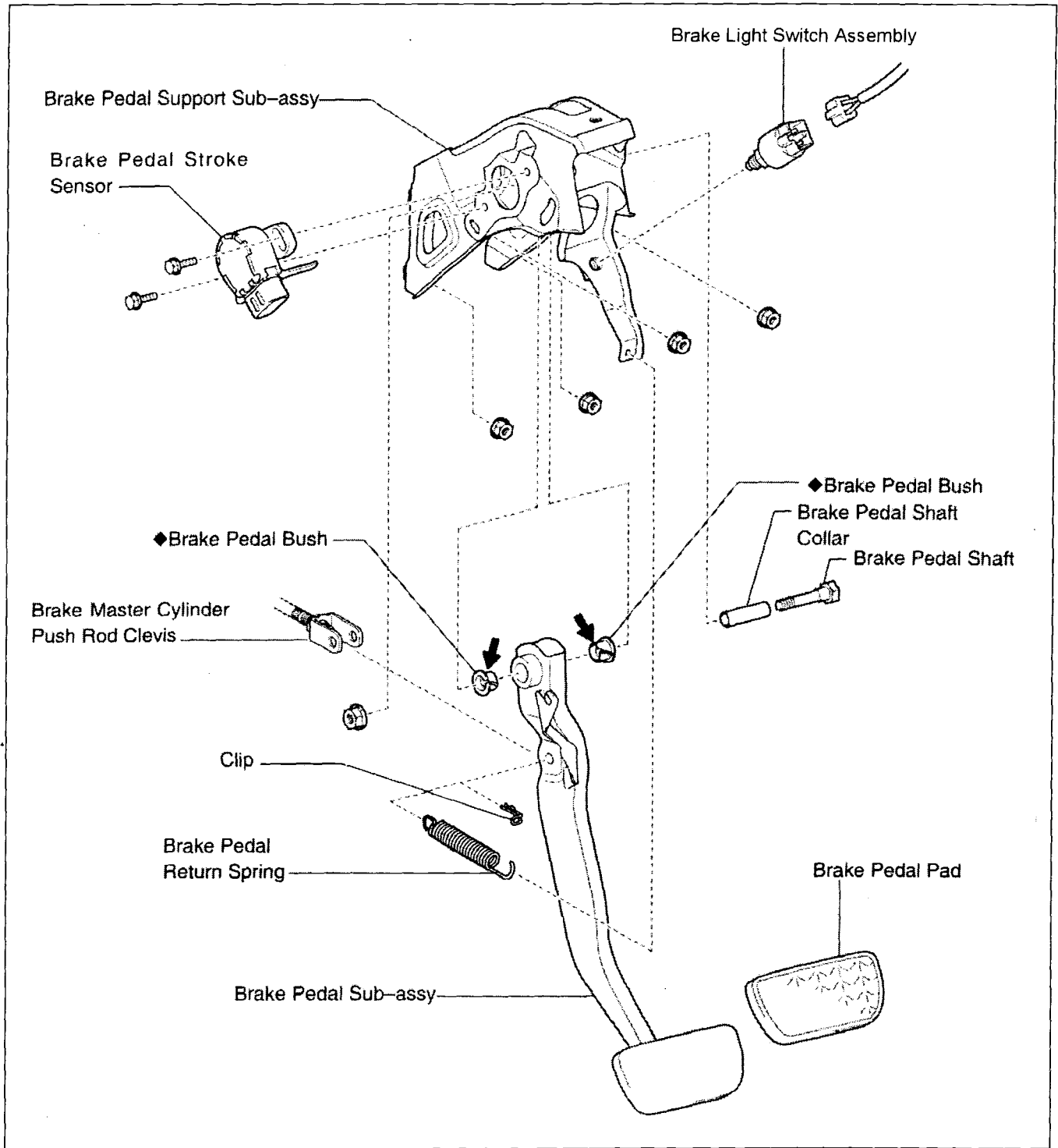
A. PARTS

Part No.	Part Name	Qty./Veh
04004-47468	SWITCH ASSY, BRAKE LIGHT	1

B. TOOLS

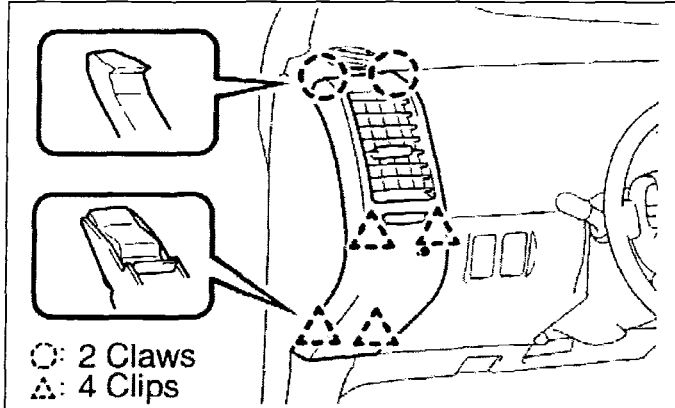
- Standard hand tools
- Torque wrench
- Nylon pry tool

IV. COMPONENTS



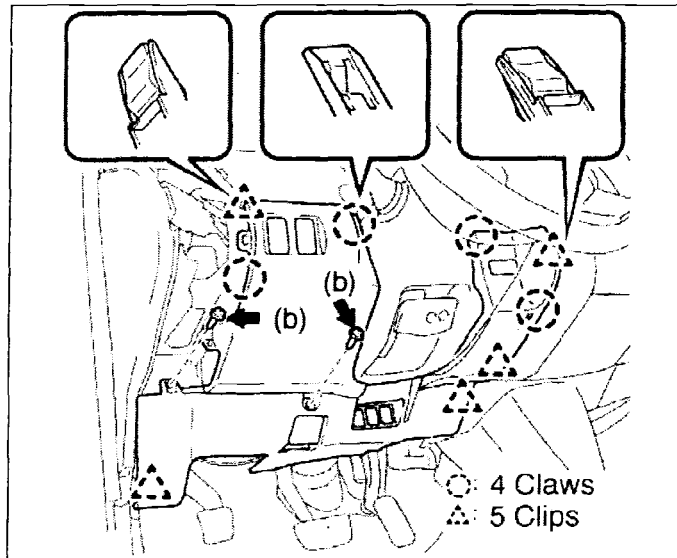
V. WORK PROCEDURE

A. SWITCH REPLACEMENT



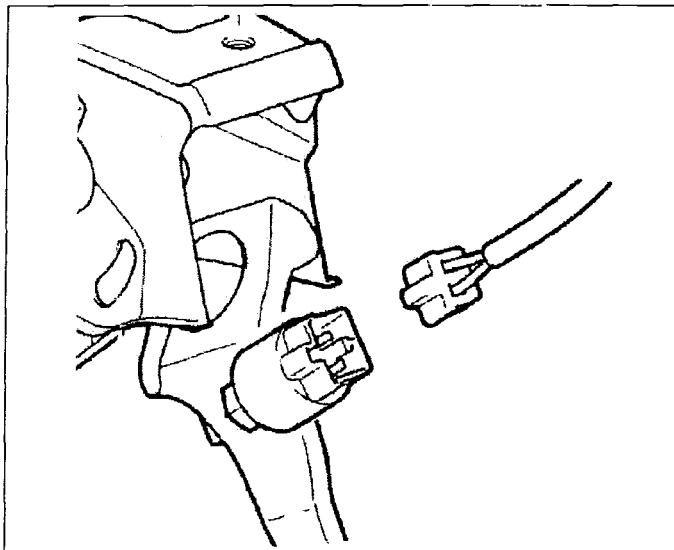
1. REMOVE THE INSTRUMENT REGISTER ASSEMBLY NO. 1

- Confirm that the ignition switch is in the "OFF" position.
- Disengage the 2 claws and the 4 clips.
- Remove the instrument register assembly No. 1.



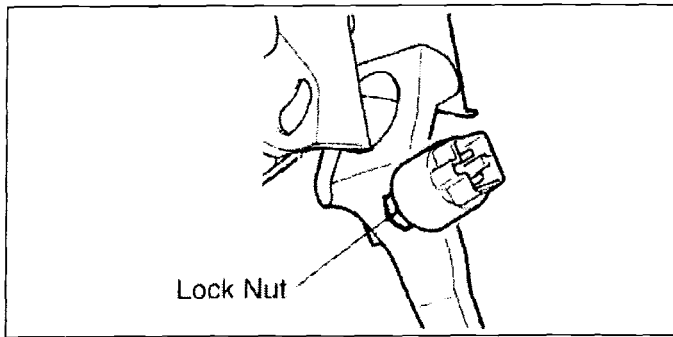
2. REMOVE THE INSTRUMENT PANEL FINISH PANEL SUB-ASSEMBLY LOWER

- Remove the 2 screws.
- Disconnect the hood lock control cable.
- Using a nylon pry tool, detach the 4 claws and the 5 clips.
- Disconnect all the connectors then remove the panel.

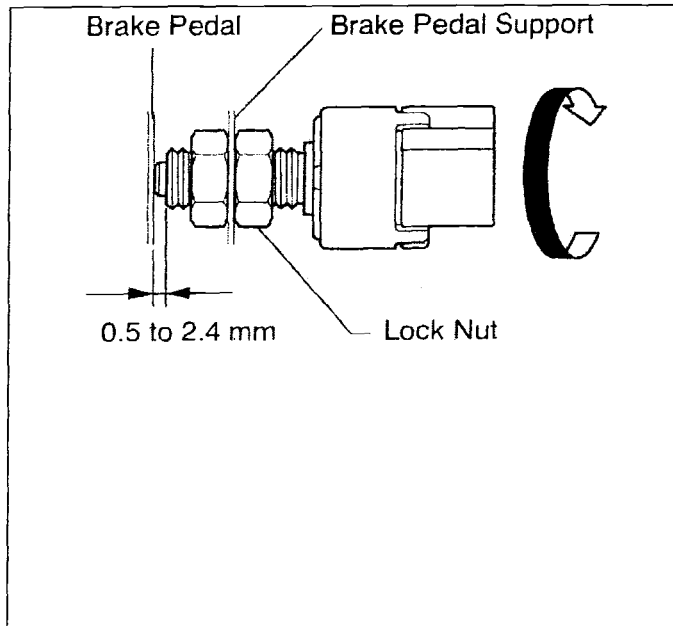


3. REMOVE THE BRAKE LIGHT SWITCH

- Disconnect the connector from the brake light switch.



- (b) Loosen the lock nut.
- (c) Remove the light switch from the brake pedal support.

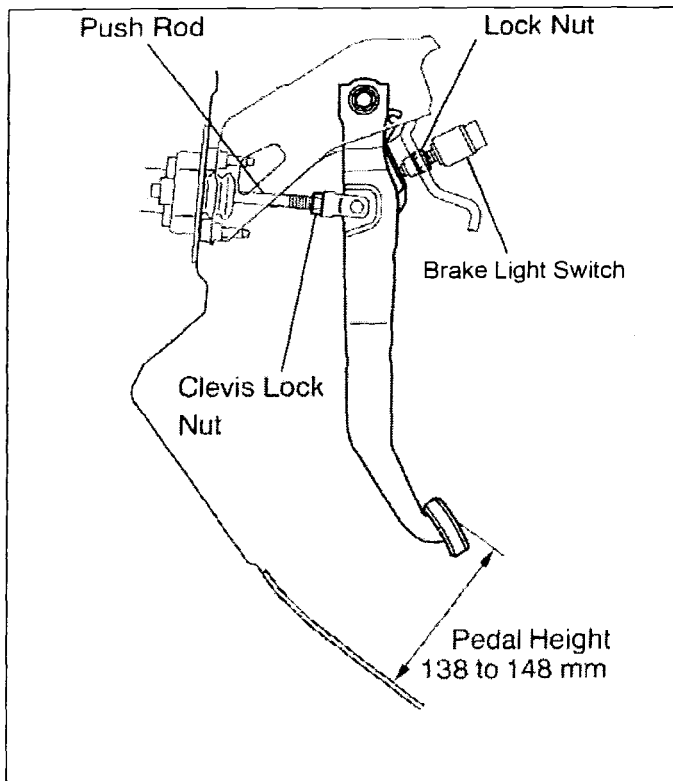


4. INSTALL THE NEW BRAKE LIGHT SWITCH

- (a) Install the new light switch into the brake pedal support.
 1. Rotate the light switch so that the clearance between the thread portion tip and the area where the pedal makes contact is between 0.5 and 2.4 mm (0.020 in. and 0.095 in.).
 2. Tighten the lock nut.

Torque:
26 N·m (265 kgf·cm, 19 ft·lbf)

- (b) Reconnect the connector to the light switch.



5. CHECK AND ADJUST THE BRAKE PEDAL HEIGHT

NOTE:

Pull up the floor carpet and dash panel insulator, and then check and adjust the brake pedal height.

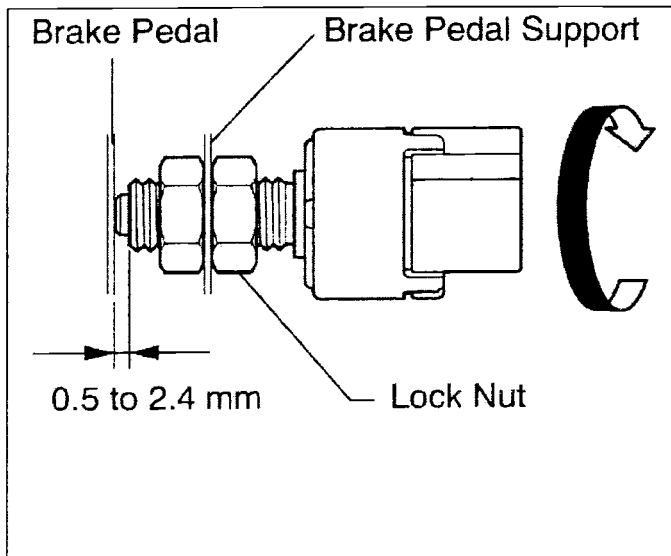
- (a) Check the brake pedal height.

Pedal height from the surface of the asphalt sheet:
138 mm to 148 mm (5.48 in. to 5.88 in.)

 - If the height is between 138 mm and 148 mm, proceed to Step 6, reinstall the instrument panel finish panel sub-assembly lower.
 - If the height is not between 138 mm and 148 mm, proceed to Step b, adjust the brake pedal height.

- (b) Adjust the brake pedal height.
1. Disconnect the connector from the light switch.
 2. Loosen the light switch lock nut.
 3. Rotate the light switch to allow the pedal some free play.
 4. Loosen the clevis lock nut.
 5. Rotate the push rod and adjust the pedal height.

Torque:
26 N·m (265 kgf·cm, 19 ft·lbf)



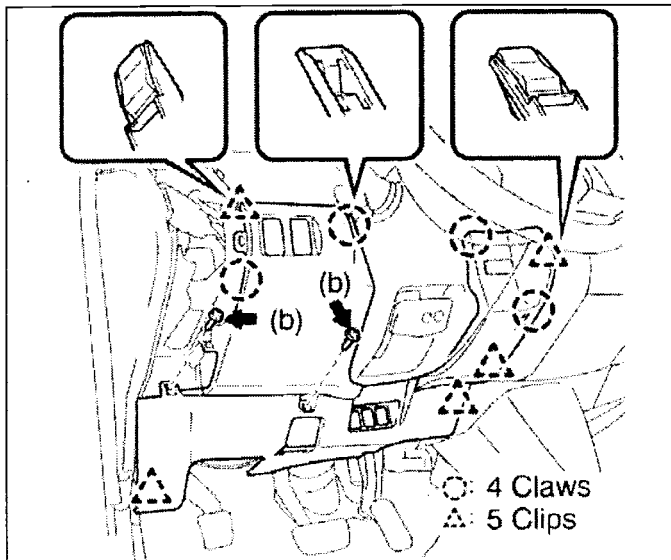
- (c) Reinstall the new light switch into the brake pedal support.
1. Rotate the light switch so that the clearance between the thread portion tip and the area where the pedal makes contact is between 0.5 and 2.4 mm (0.020 in. and 0.095 in.).
 2. Tighten the lock nut.

Torque:
26 N·m (265 kgf·cm, 19 ft·lbf)

3. Reconnect the connector to the light switch.

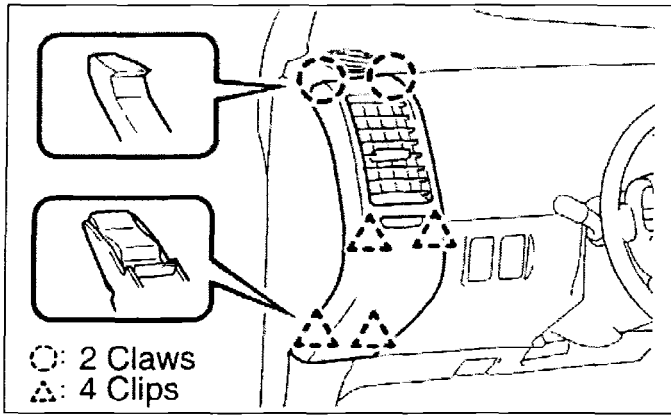
6. CONFIRM BRAKE PEDAL OPERATION

- (a) Confirm that the brake light turns on when the brake pedal is depressed and turns off when released.



7. REINSTALL THE INSTRUMENT PANEL FINISH PANEL SUB-ASSEMBLY LOWER

- (a) Reconnect all the connectors
- (b) Reconnect the hood lock control cable.
- (c) Reinstall the instrument panel.
- (d) Reinstall the 2 screws.



- 8. REINSTALL THE INSTRUMENT REGISTER ASSEMBLY NO. 1**
 (a) Reinstall the instrument register assembly No. 1.

VI. SSC COMPLETION LABEL INSTALLATION

After completing repair and before returning the vehicle to the owner, a SSC completion label, which is enclosed in the owner's notification letter must be affixed to the left front door hinge post, near the check strap.

(a) The label is to be filled out as follows:

- Write in SSC 40L.
- Write in date of repair.
- Write in your dealer code.

SSC	Date
DEALER CODE NO.	
00410-01917	

(b) Additional SSC completion labels, in sheets of 50 (P/N 00410-01917), may be ordered through the non-parts system on a 1450 order form or through the TDN system.



2004 RX 330

Brake Lamp Switch

Special Service Campaign 4LH

M/N 00241-10006-4LH

November 2004

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PREPARING FOR THE SSC

Overview

Lexus is initiating a Special Service Campaign (SSC). The 4LH SSC is for 2004 RX 330s. On certain 2004 model year RX 330 vehicles, a silicon oxide build-up occurs on the contacts inside the brake light switch which can make it inoperable. This handbook provides all the details necessary to plan and implement this SSC at your dealership. Key points on the SSC are summarized below.

4LH Condition

On certain 2004 model year RX 330 vehicles, a silicon oxide build-up occurs on the contacts inside the brake light switch which can make it inoperable. If the switch is inoperable, the brake lights will not illuminate. In addition, there is a possibility that the ABS warning light may illuminate and/or the vehicle may not shift out of the "P" (park) position.

4LH Repair

The SSC 4LH involves replacing the brake light switch.

Customer Notification

Notification letters will be sent to the owners of affected vehicles beginning in mid-December 2004. This letter will advise owners of the need to have the brake light switch replaced.

SSC and Customer Satisfaction

This Special Service Campaign provides us with an opportunity to demonstrate the Lexus commitment to total customer satisfaction. Lexus requests that dealers use the fundamental principals embodied in the Lexus Covenant when servicing these owners and their vehicles. By implementing the 4LH SSC in an organized and efficient manner, we can nurture our ongoing relationships with these customers and strengthen these associations. Throughout the campaign, we need to let our customers know that we are genuinely interested in resolving the matter in a

timely fashion with as little inconvenience to them as possible.

**Identifying
Affected Vehicles**

The 4LH Special Service Campaign only applies to specific 2004 RX 330s within the VIN ranges below. Not all vehicles in the VIN ranges are involved in this SSC. No other vehicles before or after this range are to be repaired under the provisions of this SSC.

Model	Year	VIN	
		Code	Range
TMMC Production RX 330	2004	GA31U	C001001 – C019006
		HA31U	C001002 – C039897

Model	Year	VIN	
		Code	Range
TMC Production RX 330	2004	GA31U	0001010 – 0042379
		HA31U	0001045 – 0072005

NOTE: Always consult Dealer Daily or TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is involved and has not already been completed by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected.

**Manpower and Facility
Requirements**

Your dealership must plan carefully to accommodate the additional service volume generated as a result of this SSC. In reviewing your dealership's manpower and facility requirements for this Special Service Campaign, there are several items you need to consider.

- Do you need to develop ways to increase your service capacity?
- Do you need to hire additional support staff for pick-up/delivery, car washes and fuel tank fill-ups?

You will need to hold a meeting with all dealership associates to discuss:

- Importance of Lexus customer care for each SSC customer.
- Various procedures such as phone inquiries, pick up and delivery, loaners, etc.
- Campaign specifics including your dealership's assigned quantity, completion objectives, and technical details.

We recommend that one person at your dealership be designated as the campaign coordinator.

Your District Service and Parts Manager will meet with you to answer your questions and monitor the progress of this SSC.

Tools and Equipment

The following tools and equipment are needed for the repair.

- Standard hand tools
- Torque wrench
- Nylon pry tool

Technical Training

The back of this handbook contains the campaign specific repair procedures. We suggest that all service department staff who will be directly involved in completing the repair or supporting the SSC should review the repair procedures to prepare for this SSC.

Parts

For TMMC production RX 330 vehicles:

Part Number	Part Description	Qty.
04004-47568	Stop Lamp Switch Assembly	1

For TMC production RX 330 vehicles:

Part Number	Part Description	Qty.
04004-47468	Stop Lamp Switch Assembly	1

Your dealership must use care when ordering parts for this SSC to ensure that the correct part number is ordered depending on where the vehicle was produced. You are encouraged to order only those parts needed to repair vehicles with service appointments. Individual dealer tracking will be done and irregularities in quantity ordering will be passed on to Lexus Area Offices for follow-up and correction. There will be sufficient inventory to accommodate this SSC.

DMS Systems

The labor operation code has been transmitted to your dealership. (See page 11 for opcode). DMS dealer files are automatically updated and no further action should be required.

Planning Your Communication Strategy

It is important that you develop a strategy to communicate effectively. The following are some general statements that can be used when explaining the SSC.

Q1: What is the condition?

A1: Certain 2004 model year RX 330 vehicles may have an improperly designed brake light switch installed during production.

Q2: What is the cause of this condition?

A2: A silicon oxide build-up occurs on the contacts inside the brake light switch which can make it inoperable. If the switch is inoperable, the brake lights will not illuminate and thus can increase the possibility of an accident to occur. In

addition, there is a possibility that the ABS warning light may illuminate and/or the vehicle may not shift out of the "P" (park) position.

Q3: Are there any warnings that this condition has occurred?

A3: No, there are no specific warnings that this condition exists. However, if the switch is inoperable, the brake lights will not illuminate. In some instances, there is a possibility that the ABS warning light may illuminate and/or the vehicle may not shift out of the "P" (park) position.

Q4: Which and how many vehicles are involved?

A4: Certain 2004 model year Prius and 2004 model year RX 330 vehicles are involved. There are approximately 35,000 Prius and 145,000 RX 330 vehicles involved in the U.S.

Q5: What is the production range of the involved vehicles?

A5: The affected Lexus RX 330 vehicles were produced from February 2003 to early September 2004.

Q6: Are there any other Lexus or Toyota vehicles involved?

A6: Yes, this condition also affects certain 2004 model year Toyota Prius vehicles.

Q7: How many incidents of this condition have been reported?

A7: There have been 200 cases reported in Japan for this condition in affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been no reported cases of accidents related to this condition.

Q9: What is Lexus going to do?

A9: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in mid-December 2004. Lexus dealers will replace the brake light switch at **NO COST** to the vehicle owners.

Q10: How long will the repair take?

A10: The repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q11: What should an owner do if experience the condition?

A11: Owners are requested to contact their local Lexus dealer for diagnosis and repair.

Calls to Your Customers

- **Customers involved in the SSC**
 - ⇒ Each affected vehicle owner will receive a notification letter. Please let them know how valuable a customer they are and that this Special Service Campaign is being undertaken by Lexus to keep their confidence in the Lexus brand.
- **Customers not involved in the SSC**
 - ⇒ Assure any customers with vehicles outside of the involved VIN ranges that this repair is not needed.

Calls from Your Customers

It is important to institute a system to respond to customers calling for more information regarding the SSC. We recommend designating an individual to answer these inquiries to ensure that callers get accurate, consistent information.

Calls from the Media

We ask that you refer any calls from the media or government agencies directly to Lexus headquarters in Torrance, California. The contact at Lexus is:

Bill Ussery, Lexus Public Relations Manager

IMPLEMENTING THE 4LH SSC

Car Rental and Service Loaners

One of the ways we can demonstrate that Lexus cares is by honoring loaner car requests with the best loaner available for those customers unable or unwilling to wait for this repair.

Lexus Customer Convenience System (LCCS)

Officially enrolled LCCS vehicles may be claimed at a rate of \$44.00 per day. (Lexus vehicles only)

Lexus Dealer Fleet (Lexus vehicles only)

A rate of \$44.00 per day may be claimed if using this option. Be sure to follow customer supplied insurance guidelines.

The motivating factor for any of these options is the customer's convenience and consideration. Again please provide the best available vehicle. If extraordinary customer requests are made, please contact your DSPM. In addition, **loaner car requests that exceed one day must carry proper DSPM authorization.**

Remote Area Service Plan

"Remote" is defined as those distances where a customer is 100 or more miles from the nearest Lexus dealership. Your DSPM will work with you to develop and authorize an action plan.

Guidelines to be used in performing remote repairs are:

- If the customer is within 100 miles of the nearest Lexus dealership, the closest Lexus dealership will perform the repair provided that prior authorization for related expenses has been approved by the DSPM.
- If the customer is more than 100 miles from the nearest Lexus dealership, Lexus area associates or,

Lexus national associates may perform the repair. Dealerships may also make these repairs but only with the authorization of the Area Coordinator (most likely the F.T.S.).

- Each situation will be handled on a case-by-case basis.
- Lexus will only pay for authorized costs that have been approved by DSPM or area offices.
- Alternatives include pick-up and redelivery of remotely located vehicles.

The Service Write-Up

Listed below are some general guidelines to use when the customer arrives at your dealership for the SSC:

- Explain that the repair will take about five hours. Inform the customer that the special services (refueling, car wash) will require additional time at your dealership.
- Explain the type of repair involved.
- If the customer does not have an SSC notice:
 - Check the VIN against the national Service History File to see if the vehicle has been previously repaired under this Campaign.
 - Check the left front door hinge post for an SSC completion label.
 - If the vehicle falls outside of the above guidelines, explain that the vehicle does not require the Campaign repairs.
 - If the vehicle is eligible, explain the SSC to the customer; describe the procedure and the amount of time needed for the repair.
- If the customer has an appointment, pull the work order; otherwise, create a work order reflecting the need to complete the SSC 4LH repair.
- Issue the work order to the technician and include job instructions for the SSC.

Preparing for the Delivery After SSC Completion

- Wash/clean the vehicle inside and out.
- Fill the gas tank with the specified unleaded fuel

- Notify customer of completion and arrange for re-delivery or return of rental vehicle.

**Delivery of the Vehicle
After the SSC
Completion**

The delivery of the vehicle is a very important part of ensuring a high level of customer satisfaction. Explain all SSC repairs to the customer and apologize for any inconveniences. Thank the customer for his or her time and their continuing patronage.

Follow-Up

Complete 100% after-service follow-up is critical to ensure complete customer satisfaction with the repairs performed and the service provided.

**Work Order Closing/
Claim Submission**

The following information explains the policies and procedures for preparation and submission of a warranty claim for reimbursement of a repair performed under the SSC 4LH.

Repair	Claim Type	Opcode	Labor Hours*	Sublet
Replace brake light switch	SC	4526KB	0.7	GA (fuel), TW (tow), RT (loaner vehicle), DE (pick-up and delivery or remote repair), or CW (car wash) as required and substantiated by invoices

* Includes 0.1 labor hours for administrative time.

NOTE: Lexus warranty will only accept one claim per vehicle under the terms of the SSC. Please ensure that your dealership checks the National History File to see if the vehicle has been repaired under this SSC prior to servicing the vehicle.

Recap of Claim Submission and General Provisions of the SSC

- Lexus will pay for gas tank fill-up (actual cost)
- Lexus will pay for washing the vehicle (not to exceed \$20 per vehicle)
- Lexus will provide a loaner vehicle if required (DSPM authorization required for more than one day)
- Lexus will pay for costs associated with remote repairs if required
- Lexus will pay for remote pick-up and delivery if required (DSPM authorization only)

Claiming Reimbursement for Special Services

You must use sublet to claim any special services required in conjunction with the SSC repair.

- Issue **"TW"** (Tow Vehicle)
 - Applicable to every vehicle if required
 - Claim actual receipt amount as a sublet
- Issue **"RT"** (Rental)
 - Applicable to every vehicle if required
 - The loaner vehicle reimbursement rate cap is **one day** per repair unless otherwise authorized by DSPM
- Issue **"GA"** (Gas Tank Fill-Up)
 - Applicable to every vehicle
 - Claim actual fill-up amount
- Issue **"CW"** (Car Wash/Administrative Time)
 - Applicable to every vehicle
 - Amount not to exceed \$20.00 per vehicle
- Issue **"DE"** (Pick-Up and Delivery/Remote Repairs)
 - Applicable only under special circumstances (e.g. more than 100 miles from the nearest Lexus dealership)
 - Claim actual dealer cost
 - **F.T.S/A.O.M.** authorization is required for this expense

- Issue “DE” (Pick-Up and Delivery/Remote Repairs)
 - Applicable at dealer discretion
 - Claim actual dealer cost

**Claim Preparation
Instructions**

NOTE: Each sublet must be a separate entry with:

- Unique invoice number
- Description
- Sublet Type
- Dollar Amount

**2004 Model Year RX 330
Brake Light Switch
Safety Recall Notice**

Dear RX 330 Owner:

Lexus is dedicated to the "Passionate Pursuit of Perfection."

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 model year RX 330 vehicles.

What is the condition?

Certain 2004 Model Year Lexus RX 330 vehicles may have been equipped with an improperly designed brake light switch. A silicon oxide build-up occurs on the contacts inside the brake light switch which can make it inoperable. If the switch is inoperable, the brake lights will not illuminate and thus can increase the possibility of an accident to occur.

What will Lexus do?

Any Lexus dealer will replace the brake light switch at **NO COST** to you.

What should you do?

Please contact any authorized Lexus dealer to schedule an appointment to have the brake light switch replaced.

The labor time for this repair will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner if possible.

What if you have other questions?

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

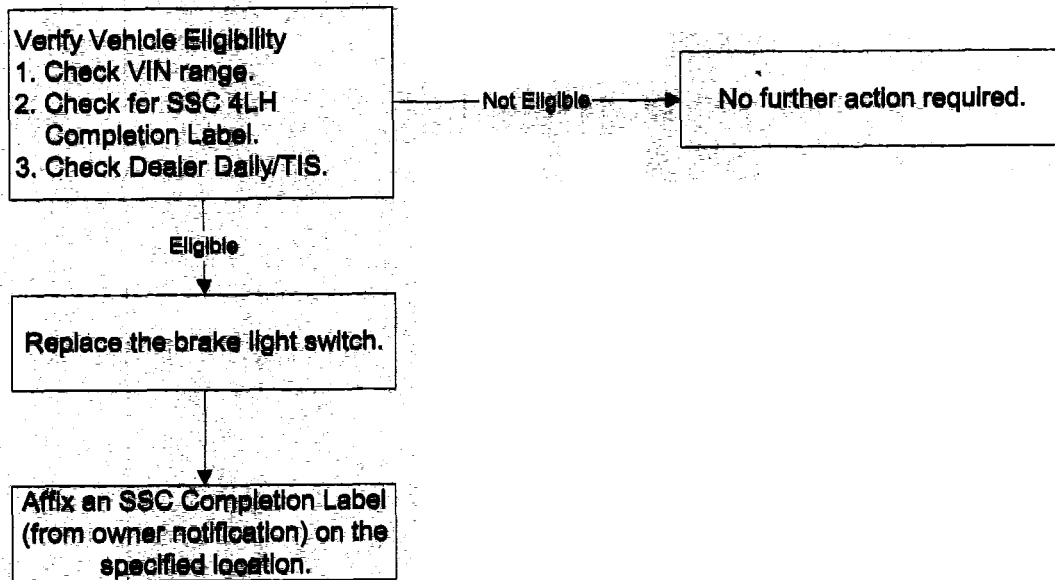
Thank you for driving a Lexus.

Sincerely,

LEXUS DIVISION
TOYOTA MOTOR SALES, U.S.A., INC.

TECHNICAL INSTRUCTIONS
FOR
SPECIAL SERVICE CAMPAIGN 4LH
2004 RX 330
BRAKE LIGHT SWITCH
REPLACEMENT

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

Model	Year	VIN Range	
		VDS	Ranges
TMMC Production RX 330	2004	GA31U	C001001 - C019006
		HA31U	C001002 - C039897

Model	Year	VIN Range	
		VDS	Ranges
TMC Production RX 330	2004	GA31U	0001010 - 0042379
		HA31U	0001045 - 0072005

NOTE: Not all vehicles in the VIN range are affected. Always consult Dealer Daily or TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is involved and has not already been completed by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected.

III. PREPARATION

A. PARTS

For TMMC Production RX 330:

Part No.	Part Name	Qty./Veh
04004-47568	SWITCH ASSY, STOP LAMP	1

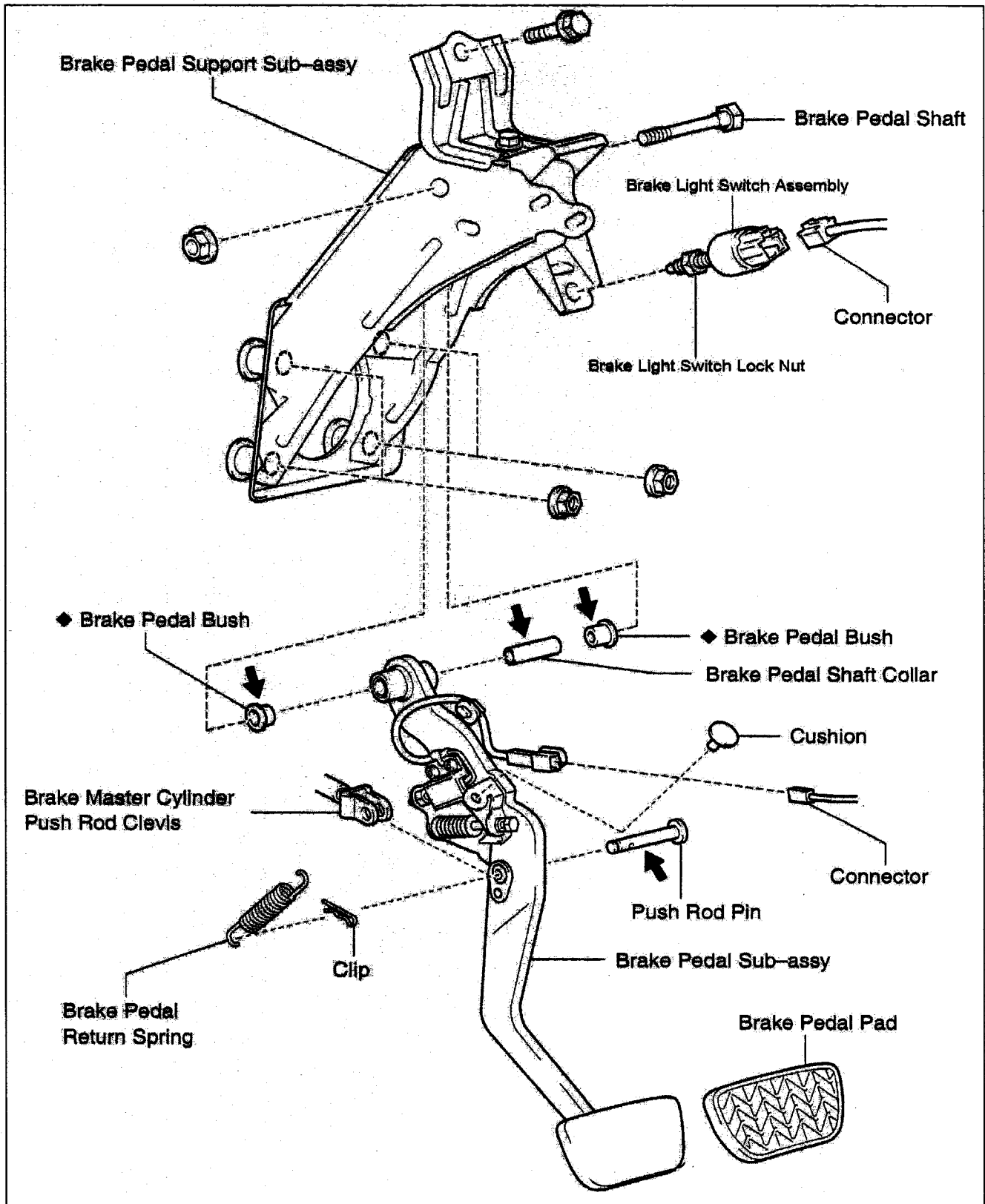
For TMC Production RX 330:

Part No.	Part Name	Qty./Veh
04004-47468	SWITCH ASSY, STOP LAMP	1

B. TOOLS

- Standard hand tools
- Torque wrench
- Nylon pry tool

IV. COMPONENTS



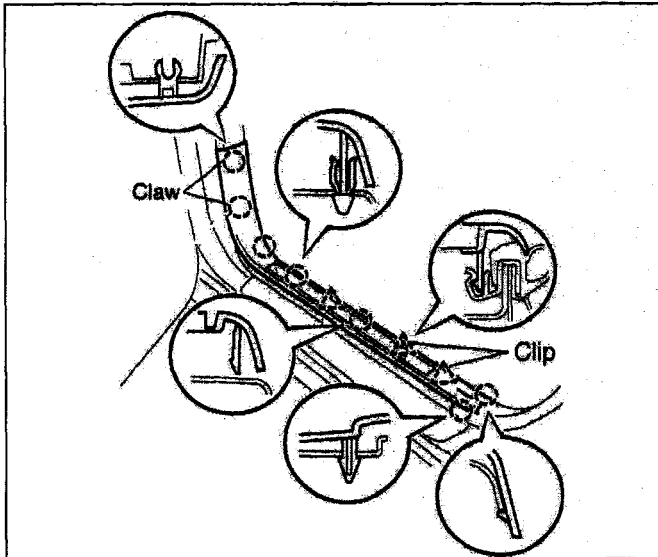
V. WORK PROCEDURE

A. SWITCH REPLACEMENT

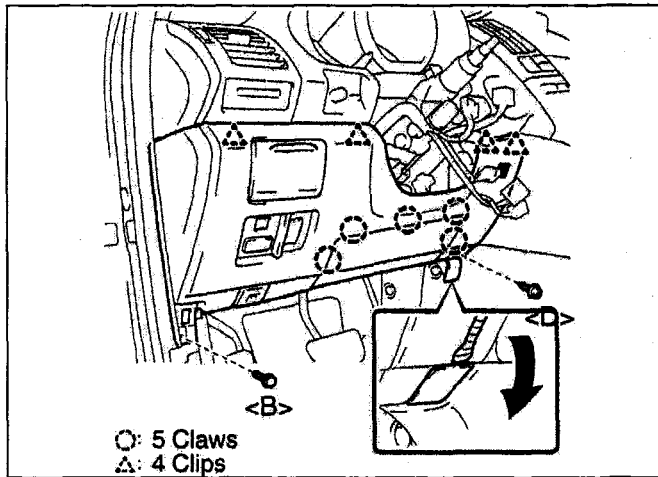
1. RECORD THE RADIO STATION PRESETS
2. DISCONNECT THE NEGATIVE BATTERY TERMINAL

NOTE:

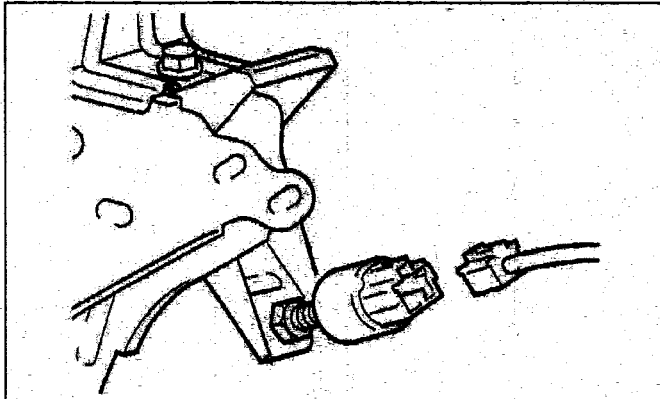
Wait ninety (90) seconds before proceeding to the next step.



3. REMOVE THE FRONT DOOR SCUFF PLATE LH
 - (a) Using the nylon pry tool, disengage the 7 claws and 3 clips.
 - (b) Disconnect the connector.
 - (c) Remove the scuff plate.
4. REMOVE THE COWL SIDE TRIM SUB-ASSEMBLY LH

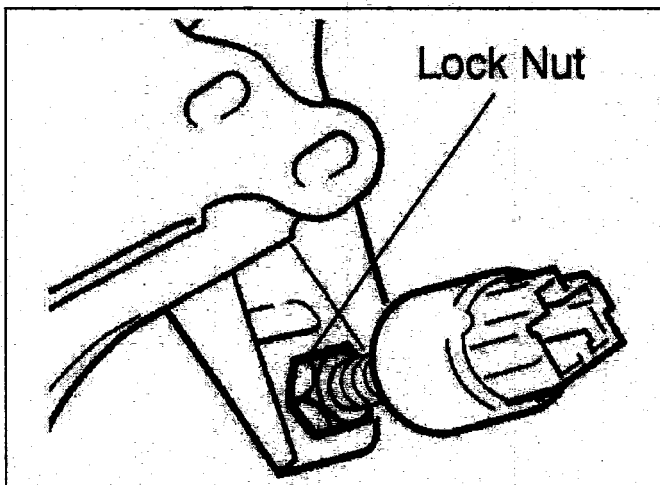


5. REMOVE THE INSTRUMENT FINISH PANEL SUB-ASSEMBLY LOWER
 - (a) Remove the bolt and the screw <D>.
 - (b) Disconnect the hood lock control cable assembly.
 - (c) Disengage the 5 claws and the 4 clips.
 - (d) Remove the instrument finish panel sub-assembly lower.
 - (e) Disconnect the connectors.



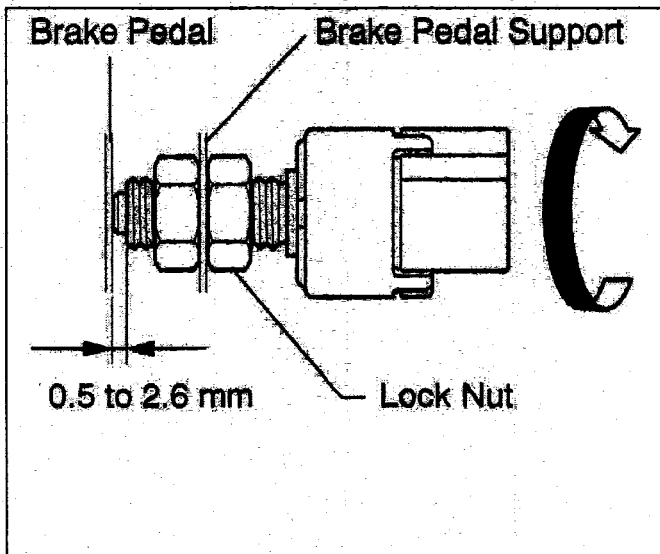
6. REMOVE THE BRAKE LIGHT SWITCH

(a) Disconnect the connector from the brake light switch.



(b) Loosen the lock nut.

(c) Remove the light switch from the brake pedal support.



7. INSTALL THE NEW BRAKE LIGHT SWITCH

(a) Install the new light switch into the brake pedal support.

1. Rotate the light switch so that the clearance between the thread portion tip and the area where the pedal makes contact is between 0.5 and 2.6 mm (0.020 in. and 0.102 in.).
2. Tighten the lock nut.

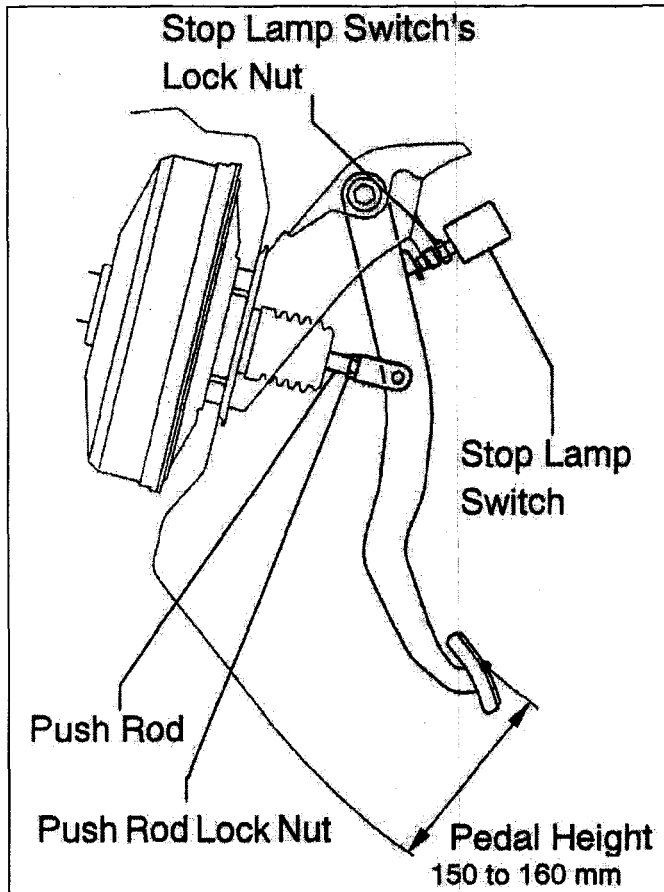
Torque:

17 N·m (173 kgf·cm, 13 ft·lbf)

NOTE:

Discard the plastic protector piece included in the kit.

(b) Reconnect the connector to the light switch.



8. CHECK AND ADJUST THE BRAKE PEDAL HEIGHT

NOTE:

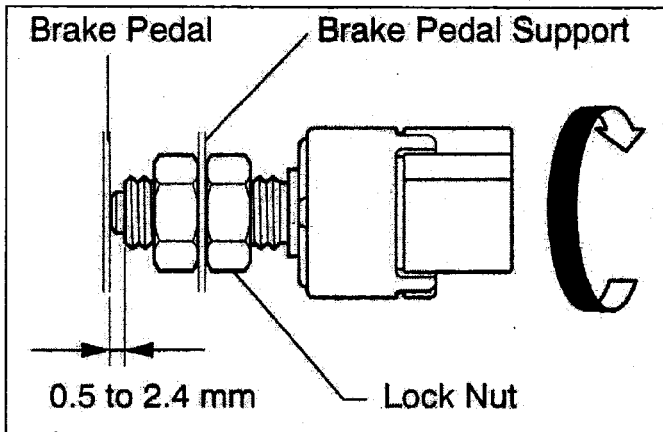
Pull up the floor carpet and dash panel insulator, and then check and adjust the brake pedal height.

(a) Check the brake pedal height.
Pedal height from the surface of the asphalt sheet:
150 mm to 160 mm (6.00 in. to 6.35 in.)

- If the height is between 150 mm and 160 mm, proceed to Step 10, reinstall the instrument panel finish panel sub-assembly lower.
- If the height is not between 150 mm and 160 mm, proceed to Step b, adjust the brake pedal height.

- (b) Adjust the brake pedal height.
1. Disconnect the connector from the light switch.
 2. Loosen the light switch lock nut.
 3. Rotate the light switch to allow the pedal some free play.
 4. Loosen the clevis lock nut.
 5. Rotate the push rod and adjust the pedal height.

Torque:
26 N·m (265 kgf·cm, 19 ft·lbf)



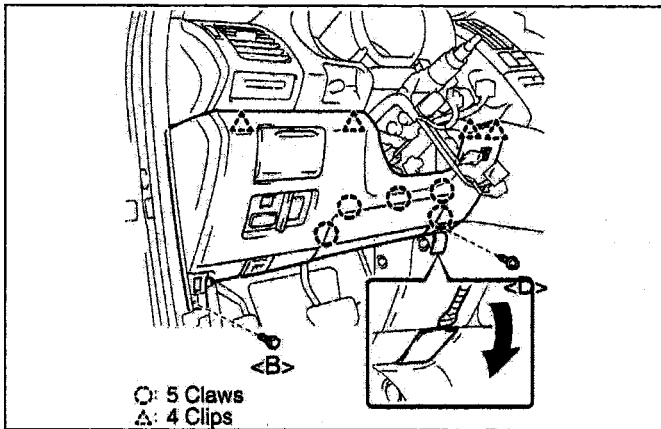
- (c) Reinstall the new light switch into the brake pedal support.
1. Rotate the light switch so that the clearance between the thread portion tip and the area where the pedal makes contact is between 0.5 and 2.4 mm (0.020 in. and 0.095 in.).
 2. Tighten the lock nut.

Torque:
17 N·m (173 kgf·cm, 13 ft·lbf)

3. Reconnect the connector to the light switch.

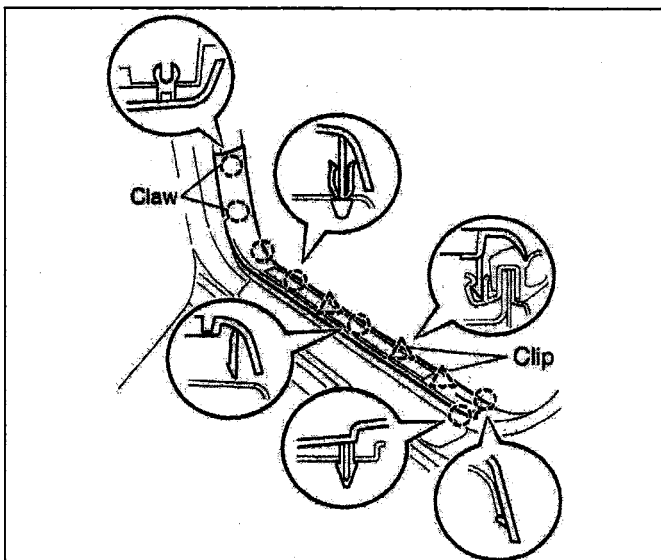
9. CONFIRM BRAKE PEDAL OPERATION

- (a) Confirm that the brake lights turn on when the brake pedal is depressed and turns off when released.



10. REINSTALL THE INSTRUMENT FINISH PANEL SUB-ASSEMBLY LOWER

- (a) Reconnect the connectors.
- (b) Reinstall the instrument finish panel sub-assembly lower.
- (c) Reconnect the hood lock control cable assembly.
- (d) Reinstall the bolt and the screw <D>.



11. REINSTALL THE COWL SIDE TRIM SUB-ASSEMBLY LH

12. REINSTALL THE FRONT DOOR SCUFF PLATE LH

- (a) Reconnect the connector.
- (b) Reinstall the scuff plate.

- 13. RECONNECT THE NEGATIVE BATTERY TERMINAL
- 14. RESET THE RADIO STATION PRESETS

VI. SSC COMPLETION LABEL INSTALLATION

After completing repair and before returning the vehicle to the owner, a SSC completion label, which is enclosed in the owner's notification letter, must be affixed to the left front door hinge post near the check strap.

(a) The label is to be filled out as follows:

- Write in SSC 4LH.
- Write in date of repair.
- Write in your dealer code.

SSC	Date
DEALER CODE NO.	
00410-01917	

(b) Additional SSC completion labels, in sheets of 50 (P/N 00410-01917), may be ordered through the Dealer Daily non-parts application on the DMS system.