



MONACO
COACH CORPORATION

November 8, 2004

Assoc. Administrator for Enforcement
National Highway Traffic Safety Admin
U.S. Dept of Transportation
400 Seventh Street SW
Washington DC 20590

RECEIVED
NHTSA
NOV 16 10 49 25
OFFICE OF THE
ASSOCIATE ADMINISTRATOR

RE: Recalls 04V476000 Aqua Hot
04V483000 Venture Frame

Enclosed is Monaco Coach Corporation's final Dealer and Owner notification letters for recall 04V476000 and 04V483000. Dealer notification for 04V476000 was released 10-22-04 and the Owner notification 10-27-04. Dealer notification for 04V483000 was released 10-22-04 and the Owner notification 10-29-04. Please use for information on your NHTSA web site. If you have any questions, please contact me at 1-574-389-4061.

Sincerely,

Terri Tobias
Recall Administrator
Monaco Coach Corporation



MONACO

COACH CORPORATION

October 22, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No. 04V476000

Monaco File # R04049

Re: Aqua Hot Hydronic Heater Exhaust Termination

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that a defect which is related to motor vehicle safety exists in certain Class A motorhomes manufactured September 30, 2002 through July 13, 2004.

The affected motorhomes are:

2003-2004 Holiday Rambler Imperial
 2005 Holiday Rambler Scepter
2003-2005 Monaco Windsor
 2005 Monaco Camelot
 2005 Monaco Gazelle

The affected motorhomes have the floor plan indicator of 40 DST and were manufactured with the optional Aqua Hot Hydronic Heater. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

The exhaust termination from the Aqua Hot Hydronic Heater is under the bedroom slide out, when it should be beyond the periphery of the vehicle. This error makes it possible for fumes to enter the coach and possibly allow carbon monoxide fumes to vent into the motorhome, which could result in serious injury or death to the passengers.

AFFECTED UNITS

2003 Holiday Rambler Imperial 40 DST with serial number of 030119544023300-136200 and 030119544023300-138264, a VIN of 1RF13564232023770 and 1RF13564532025321.

2004 Holiday Rambler Imperial 40 DST with a starting serial number of 040119544023300-137700 through 040119544023300-141921, a starting VIN of 1RF43564642024922 through 1RF43564742028011.

2005 Holiday Rambler Scepter 40 DST with a starting serial number of 050119163883400-147254 through 050119164083400-147968, a starting VIN of 1RF43554752031610 through 1RF43564652032083.

2003 Monaco Windsor 40 DST with a starting serial number of 030120704023300-135501 through 030120704023300-139884, a starting VIN of 1RF13564032023315 through 1RF12564332026518.

2004 Monaco Windsor 40 DST with a starting serial number of 040120704023300-142629 through 040120704023300-147380, a starting VIN of 1RF43564242028613 through 1RF43564142031695.

2005 Monaco Windsor 40 DST with a starting serial number of 050120704083400-147389 through 050120704083401-147125, a starting VIN of 1RF43564752031704 through 1RF43564552031510.

2005 Monaco Camelot 40 DST with a starting serial number of 050119183883400-147970 through 050119184083400-148540, a starting VIN of 1RF43554852032085 through 1RF43564X52032409.

2005 Safari Gazelle 40 DST with the serial number 050119393883400-148551 and the VIN of 1RF49554252032419.

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units.

THE REPAIR

The remedy for the 2003 motorhomes will be to use the existing pipe from the Aqua Hot Hydronic Heater, fabricated so that the end termination will be to the passenger side of the motorhome. The remedy for the 2004 and 2005 motorhomes will involve the addition of exhaust pipe to the existing exhaust system from the Aqua Hot Hydronic Heater. The additional pipe will be installed so that the end termination will be to the passenger side of the motorhome. The labor operation code and labor time allowance are included in the repair instructions. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.

In Summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with the first name being the most prominent.

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation

mrb/tt

RECALL REPAIR PROCEDURES

Products: 2003 - 2005 Monaco Coach Corporation 40DST Class A Motorhomes with Aqua-Hot Heaters

Recall 04V476000 Aqua-Hot Exhaust

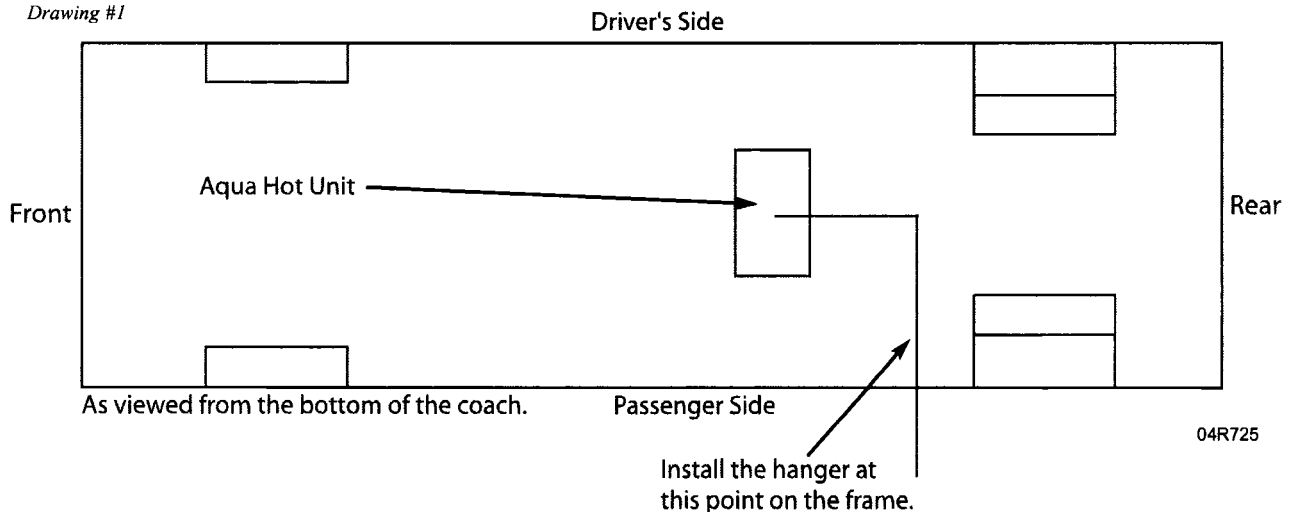
Repair procedures:

1. Raise and support the unit, following shop procedures, allowing for easier access to the Aqua-Hot exhaust elbow which exits through the bay floor.
2. Loosen the clamp securing the exhaust pipe to the elbow.
3. Remove all hangers from exhaust pipe.
4. Remove the exhaust pipe from the elbow

2003 units (Parts kit A required)

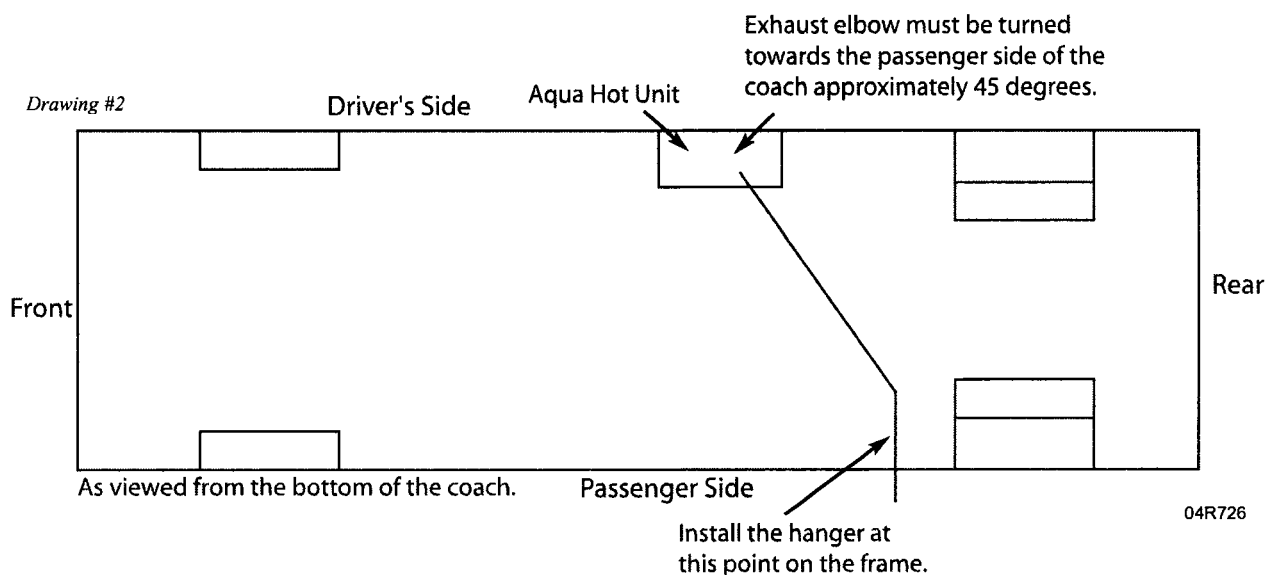
1. Reinstall the exhaust pipe with the end terminating on the passenger side (see drawing #1).
2. Install a hanger at the frame edge to support the exhaust pipe.
3. Reinstall the clamp at the elbow, tighten.
4. Trim the pipe so the end is flush or extended beyond the side wall no more that 1.5"
5. Install chrome extension (not to terminate more than 1.5" from sidewall)

Drawing #1



2004-2005 units (Parts kit B required)

1. Remove the heat wrap from the old exhaust pipe.
2. Install the heat wrap on the new exhaust pipe.
3. Using a pipe wrench turn the exhaust elbow towards the passenger side approximately 45 deg.
4. Attach new Exhaust pipe to the elbow (see drawing #2).
5. Adjust angle of the elbow to position exhaust pipe if necessary.
6. Install a hanger at the frame edge to support the exhaust pipe.
7. Tighten clamps.
8. Install chrome extension (not to terminate more than 1.5" from the sidewall).



Parts: Kit # 04V476000 A - Contains, 1 Chrome Extension
Kit # 04V476000 B - Contains, 1 Exhaust Pipe, 1 Chrome Extension

Please fax the enclosed Recall Parts Purchase Order to 1-800-498-9478

Warranty Processing: Submit a warranty claim and recall notification form for each coach repaired, per instructions, with Job Operation Code and time stated below.

Job Operation Code: 22450259RC Labor Allowance: .5 hr

MONACO COACH CORPORATION

RECALL PARTS PURCHASE ORDER

Recall 04V476000
Monaco File R04049
Aqua Hot Exhaust

Confirming Order Number: _____

Date: _____

Ship To: _____

Attention _____

PO Number: _____

Parts Ordered:

Kit A - Part# 04V476000A

Kit B - Part# 04V476000B

Contents: • Chrome Extension

Contents: • Chrome Extension & Exhaust Pipe

Quantity: _____

Quantity: _____

Customer Name: _____

Serial Number(s): _____

All parts will be shipped FedEx ground unless other arrangements
are made in advance.

FAX TO: 1-800-498-9478

MONACO COACH CORPORATION
P.O. Box 4313 Elkhart, IN 46514-0313
1809 W. Hively Ave Elkhart, IN 46517



MONACO
COACH CORPORATION

October 27, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 04V476000
Monaco File # R04049

Re: Safety Recall – Aqua Hot Hydronic Heater Exhaust Termination

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Class A motorhomes manufactured September 30, 2002 through July 13, 2004.

The affected motorhomes are:
2003-2004 Holiday Rambler Imperial
 2005 Holiday Rambler Scepter
2003-2005 Monaco Windsor
 2005 Monaco Camelot
 2005 Monaco Gazelle

The affected motorhomes have the floor plan indicator of 40 DST and were manufactured with the optional Aqua Hot Hydronic Heater. According to our information, your motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the exhaust termination from the Aqua Hot Hydronic Heater was under the bedroom slide out, when it should have been beyond the periphery of the vehicle. This error makes it possible for fumes to enter the coach and possibly allow carbon monoxide fumes to vent into the motorhome, which could result in serious injury or death to the passengers.

The remedy will involve redirecting the exhaust to the passenger side of the motorhome. The correction will be provided at no charge to you. If you had this repair completed at your expense prior to receiving this letter, you may be eligible for reimbursement by Monaco for your remedy costs.

Please contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately ½ hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your motorhome to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800)685-6545 or our toll free Technical Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motorhome.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation

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