

ATTENTION:
GENERAL MANAGER PARTS MANAGER
CLAIMS PERSONNEL SERVICE MANAGER
IMPORTANT - All Service Personnel Should Read and Initial



PRODUCT CAMPAIGN BULLETIN

APPLICABILITY: 2004 MY Turbo Subaru Forester,
STi & BAJA
SUBJECT: Engine Oil Control Valve Cover Bolts

NUMBER: WWU-05
DATE: 10/2004

INTRODUCTION

Subaru of America, Inc. (SOA) has determined that the cover bolts for the engine variable valve timing oil control valve may have been inadequately tightened during production on certain early production 2004 MY 2.5L Turbo equipped Forester, STi and BAJA vehicles. The bolts can loosen and cause an engine oil leak. If leaking oil contacts components operating at high temperatures, an engine compartment fire could result.

This recall will involve tightening the original bolts with a special wrench.

AFFECTED VEHICLES

Dealers that have either sold affected vehicles or have affected vehicles in inventory will be sent a VIN list prior to owner notification.

Coverage for all potentially affected vehicles should always be confirmed by using the Vehicle Coverage Inquiry in the Dealer Communication System (DCS).

OWNER NOTIFICATION

SOA will contact owners of affected vehicles by first class mail on or around October 10, 2004. A copy of the Owner Notification Letter is included at the end of this bulletin.

DEALER PROGRAM RESPONSIBILITY

Dealers are to promptly service all vehicles subject to this recall at no charge to the vehicle owner regardless of mileage, age of the vehicle, or ownership.

For affected vehicles sold after the date on the dealer's computer list, dealers are to contact those owners and provide them with a copy of the owner notification letter. They should also arrange to make the required correction according to the instructions in the service procedure section of this bulletin.

continued...



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

VEHICLES IN DEALER INVENTORY

Dealers are also to promptly perform the applicable service procedures defined in this bulletin to correct all affected vehicles in their inventory (new, used, demo). Additionally, whenever a vehicle subject to this recall is taken into dealer new or used inventory, or is in the dealership for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

New or used vehicles listed in a recall/campaign that are in dealer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in this Product Campaign Bulletin.

Any Authorized Subaru Dealer failing to perform the applicable service procedures defined in this bulletin to correct all affected vehicles in their inventory (new, used, demo) prior to the vehicle being placed in service may be subject to civil penalties of up to \$5,000 per violation (i.e., for each vehicle), as provided in 49 USC §30165(a) of the Safety Act, and will also be in breach of the Subaru Dealer Agreement.

SPECIAL TOOL INFORMATION

Dealers that have either sold an affected vehicle or have affected vehicles in inventory will automatically be sent the special wrench described in the repair instructions (PN 18676AA030). Any other dealer that requires a Special Tool should contact their region/distributor Service Office. The tool will be sent at no charge.

REPAIR PROCEDURE

This repair procedure involves tightening the left and right Variable Valve Timing Oil Control Valve Cover Bolts. There are two bolts for each of the two covers. The covers are located at the front of the left and right cylinder heads.

Caution: The engine may be extremely hot. To prevent personal injury, be sure to allow the engine to cool before proceeding.

- 1) Place the ignition switch in the "OFF" position.
- 2) Raise the vehicle's hood.
- 3) For STi and BAJA models, remove the Air Intake Duct (see Fig. 1). For all models, remove the Air Intake Boot (see Fig. 2).

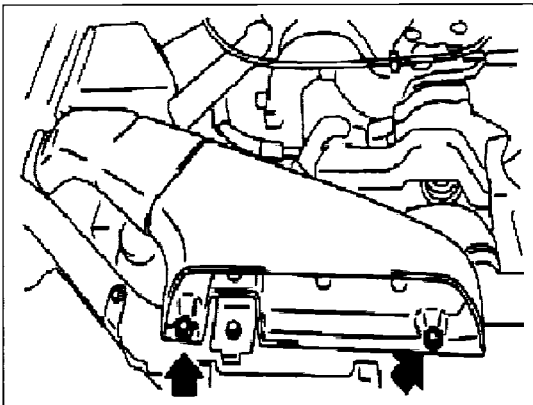


Fig.1: Air Intake Duct

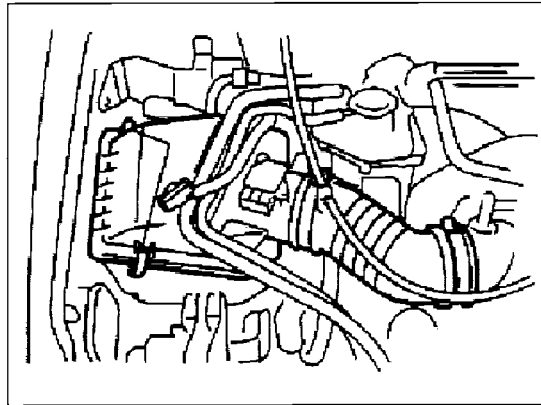


Fig.2: Air Intake Boot

4) Disconnect the surrounding connectors to allow space for access to the bolts.

RH side: Disconnect #1 Injector Connector (All models). (see Fig. 3)

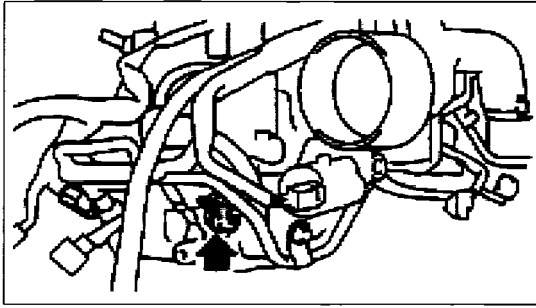


Fig.3: RH Side Injector Area

LH side:

a) Disconnect #2 Injector Connector on all models. (see Fig. 4)

b) Disconnect TGV Position Sensor Connector on all models. (see Fig. 4)

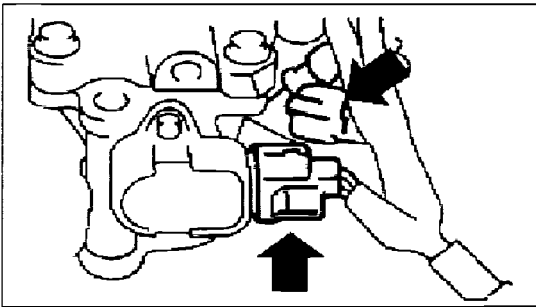


Fig.4: LH Side Injector Surrounding Area

5) Overview of component locations (See Fig. 5 through 7):

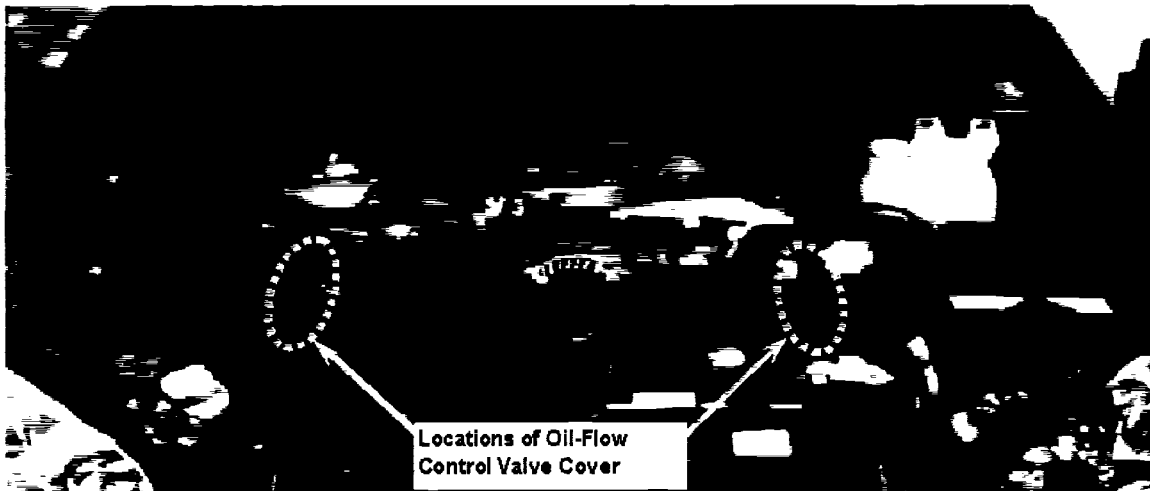


Fig.5: Locations of Oil-Flow Control Valve Covers

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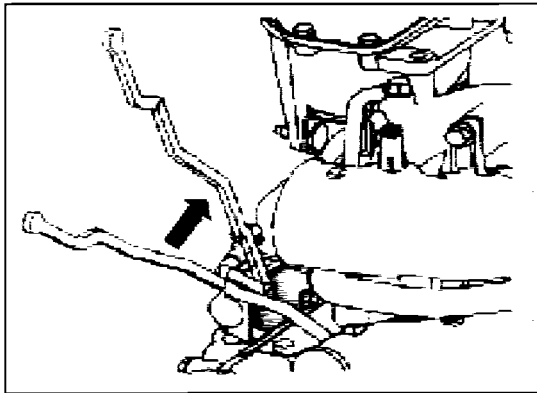


Fig.6: Oil-flow Control Valve Cover (RH)

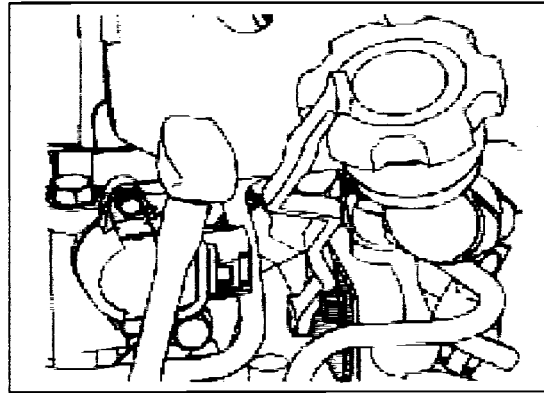


Fig.7: Oil-flow Control Valve Cover (LH)

- 6) Check and tighten the Oil-Flow Control Valve Cover bolts (2 on each side) using the Special Wrench (P/No. 18676AA030), as follows:

Note: The bolts may have loosened over time. Therefore, it will be necessary to determine if the bolts are loose prior to performing the final tightening procedure. It is important NOT to over-tighten the bolts.

While performing this repair, you will first need to determine if the bolts have already loosened. In order to do this, it will be necessary to identify the position of the bolts prior to performing the final tightening procedure. Failure to do so may result in an inadequate tightening.

While following the procedures for **Steps A (Right Hand Side) and B (Left Hand Side)** on page 5, verify that the surface of the bolt flange is in contact with the cover.

- **If it is not**, lightly tighten the bolt using the Special Tool -- DO NOT tighten completely at this point. Then, put a paint mark on the bolt flange to mark the original position (See Fig. 8).
- **If it is**, put a paint mark on the bolt flange to mark the original position (See Fig. 8).

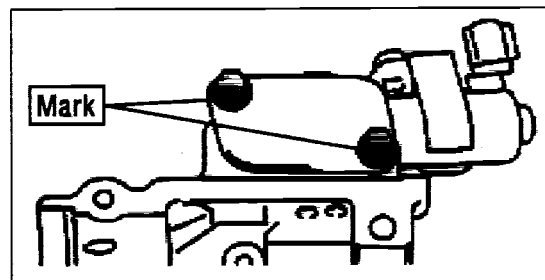


Fig.8: Oil-flow Control Valve Cover

continued...

(Step A) . Procedure for Right Hand Side.

Insert the Wrench through the upper opening of Fuel Pipe Protector to access the bolts.

- When tightening the front bolt, the Special Tool Seal should be facing inward (as shown in Fig.9).
- When tightening the rear bolt, the Special Tool Seal should be facing outward (as shown in Fig.10). *Note: In some cases, there may not be sufficient clearance for the wrench to fit between the bolt and fuel line. In this case, it will be necessary to use a 10mm open end wrench.*

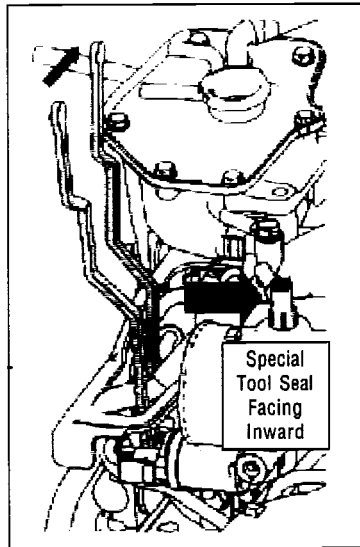


Fig.9: Insertion of Special Tool through the upper opening for Front Bolt (RH)

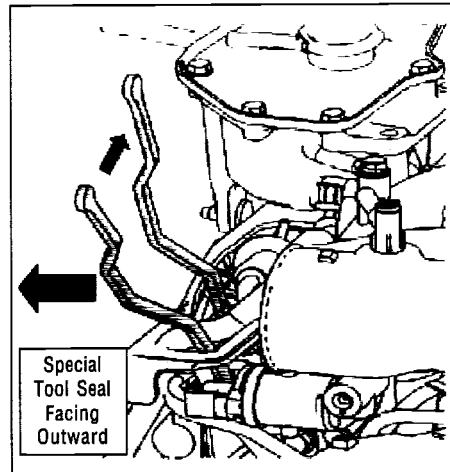


Fig.10: Insertion of Special Tool through the upper opening for Rear Bolt (RH)

(Step B) . Procedure for Left Hand Side.

Insert the Wrench through the front opening of Fuel Pipe Protector to access the bolts, keeping away from the Oil Filler Duct (See Fig. 11).

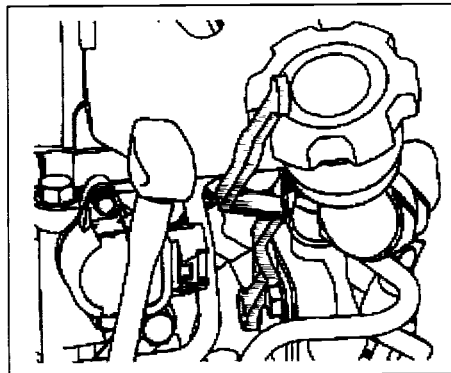


Fig.11: Insertion of Special Tool from the front opening (LH)

- 7) Reconnect #1 and #2 Injector Connectors, TGV Position Sensor Connector, Air Intake Duct (if equipped) and Air Intake Boot. Refer to Steps 3 and 4 for reference.

RECALL CAMPAIGN IDENTIFICATION LABEL

Type or print the necessary information on a Recall Campaign identification label. The completed label should be attached to the vehicle's upper radiator support.

Additional labels are available through the Customer Dealer Services Department (CDS) at 1-800-782-2783.

SUBARU
Campaign Code
WWU-05
COMPLETED
DIST./DEALER NO.
SERIAL NO.
DO NOT REMOVE

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES

Credit for performing this recall campaign will be based on the submission of properly completed repair order information. Dealers may enter the applicable claim information through their Dealer Communications System.

Listed below is claim entry information:

- Use the following information for claim submission:

Enter labor operation A124-341 for 0.3 labor hours.

CLAIM TYPE	CAMPAIGN CODE	LABOR OPERATION	LABOR TIME	LABOR DESCRIPTION
Recall/Campaign RC	WWU-05	A124-341	0.3	Tighten Oil Control Valve Cover Bolts

Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000
www.subaru.com

Important Safety Recall Notice
Subaru Recall Campaign WWU-05
NHTSA Recall No. 04V-473
October 2004

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect which relates to motor vehicle safety exists in certain 2004 MY 2.5L Turbo equipped Forester, STi and BAJA vehicles.

DESCRIPTION OF THE SAFETY DEFECT

Subaru has determined that the cover bolts for the engine variable valve timing oil control valve may have been inadequately tightened during production. The bolts could loosen resulting in an engine oil leak and potential fire.

DESCRIPTION OF THE SAFETY HAZARD

The engine variable valve timing oil control valves are located on the left and right cylinder heads. If the cover bolts loosen, engine oil may leak from this area. If leaking oil contacts components operating at high temperatures, an engine compartment fire could result.

If you encounter an oil leak, do not operate the vehicle. Contact the nearest Subaru dealer.

REPAIRS

To correct this condition, Subaru will retighten the cover bolts at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have this repair performed at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The actual time to access and tighten the cover bolts is approximately 20 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru Dealer you can access our website at www.Subaru.com and select "Find a Dealer". Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

**Sincerely,
Subaru of America, Inc.**

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

A subsidiary of Fuji Heavy Industries Ltd.



Important Safety Recall Notice
Subaru Recall Campaign WWU-05
NHTSA Recall No. 04V-473
October 2004

Subaru of America, Inc.
Recall Headquarters
PO Box 6000
Cherry Hill, NJ 08034-6000
www.subaru.com

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A subsidiary of Fuji Heavy Industries Ltd.

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GENERAL MANAGER PARTS MANAGER
CLAIMS PERSONNEL SERVICE MANAGER
IMPORTANT - All Service Personnel Should Read and Initial

SUBARU 

PRODUCT CAMPAIGN BULLETIN

APPLICABILITY: 2004 MY Turbo Subaru Forester, STi & BAJA
SUBJECT: Engine Oil Control Valve Cover Bolts
NUMBER: WWU-05
DATE: 10/2004

INTRODUCTION

Subaru of America, Inc. (SOA) has determined that the cover bolts for the engine variable valve timing oil control valve may have been inadequately tightened during production on certain early production 2004 MY 2.5L Turbo equipped Forester, STi and BAJA vehicles. The bolts can loosen and cause an engine oil leak. If leaking oil contacts components operating at high temperatures, an engine compartment fire could result.

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AFFECTED VEHICLES

Dealers that have either sold affected vehicles or have affected vehicles in inventory will be sent a VIN list prior to owner notification.

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OWNER NOTIFICATION

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DEALER PROGRAM RESPONSIBILITY

Dealers are to promptly service all vehicles subject to this recall at no charge to the vehicle owner regardless of mileage, age of the vehicle, or ownership.

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continued...



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VEHICLES IN DEALER INVENTORY

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- Immediately identified.
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SPECIAL TOOL INFORMATION

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REPAIR PROCEDURE

This repair procedure involves tightening the left and right Variable Valve Timing Oil Control Valve Cover Bolts. There are two bolts for each of the two covers. The covers are located at the front of the left and right cylinder heads.

Caution: The engine may be extremely hot. To prevent personal injury, be sure to allow the engine to cool before proceeding.

- 1) Place the ignition switch in the "OFF" position.
- 2) Raise the vehicle's hood.
- 3) For STi and BAJA models, remove the Air Intake Duct (see Fig. 1). For all models, remove the Air Intake Boot (see Fig. 2).

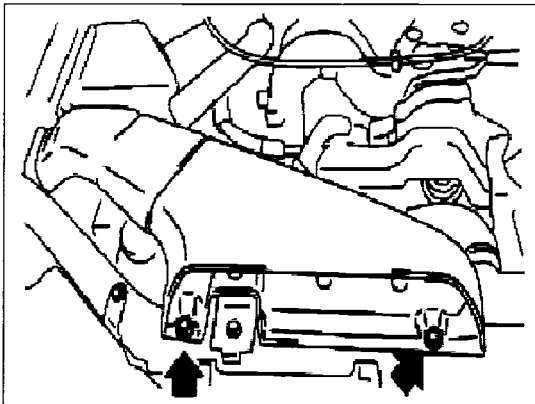


Fig.1: Air Intake Duct

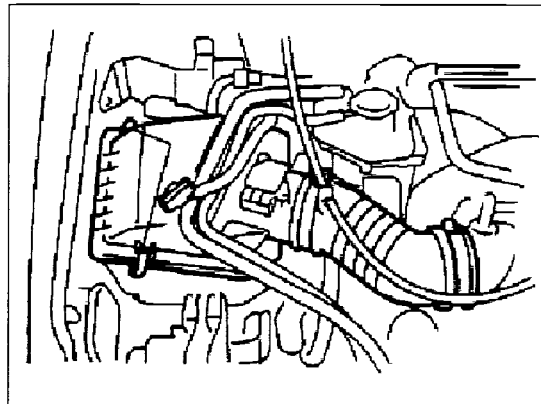


Fig.2: Air Intake Boot

- 4) Disconnect the surrounding connectors to allow space for access to the bolts.

RH side: Disconnect #1 Injector Connector (All models). (see Fig. 3)

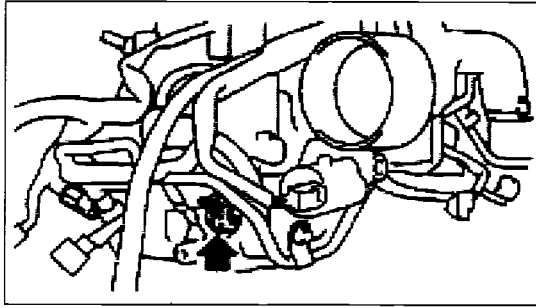


Fig.3: RH Side Injector Area

LH side:

- a) Disconnect #2 Injector Connector on all models. (see Fig. 4)
- b) Disconnect TGV Position Sensor Connector on all models. (see Fig. 4)

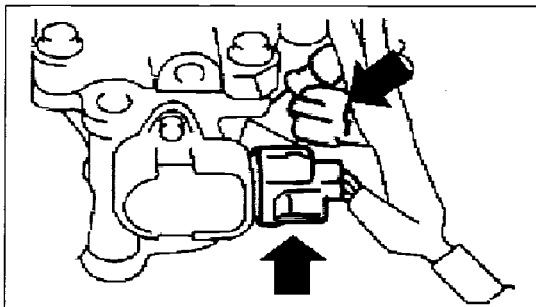


Fig.4: LH Side Injector Surrounding Area

- 5) Overview of component locations (See Fig. 5 through 7):

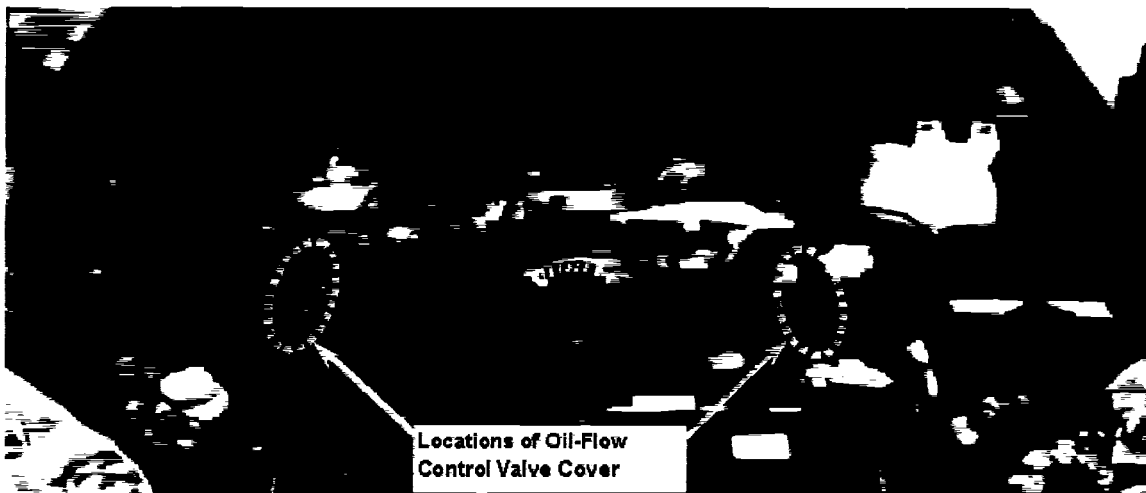


Fig.5: Locations of Oil-Flow Control Valve Covers

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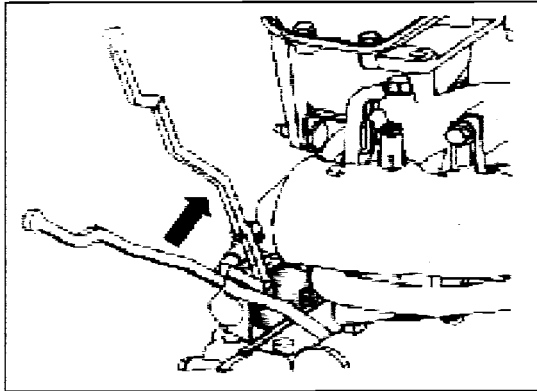


Fig.6: Oil-flow Control Valve Cover (RH)

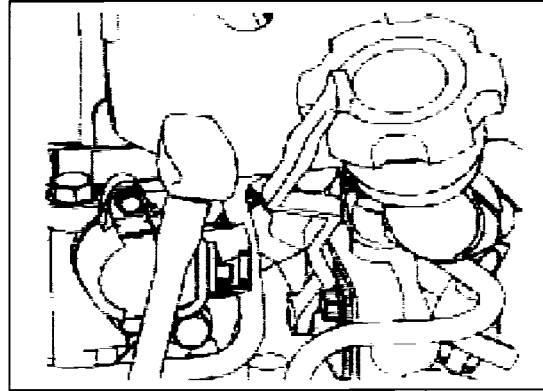


Fig.7: Oil-flow Control Valve Cover (LH)

- 6) Check and tighten the Oil-Flow Control Valve Cover bolts (2 on each side) using the Special Wrench (P/No. 18676AA030), as follows:

Note: The bolts may have loosened over time. Therefore, it will be necessary to determine if the bolts are loose prior to performing the final tightening procedure. It is important NOT to over-tighten the bolts.

While performing this repair, you will first need to determine if the bolts have already loosened. In order to do this, it will be necessary to identify the position of the bolts prior to performing the final tightening procedure. Failure to do so may result in an inadequate tightening.

While following the procedures for **Steps A (Right Hand Side) and B (Left Hand Side)** on page 5, verify that the surface of the bolt flange is in contact with the cover.

- **If it is not**, lightly tighten the bolt using the Special Tool -- DO NOT tighten completely at this point. Then, put a paint mark on the bolt flange to mark the original position (See Fig. 8).
- **If it is**, put a paint mark on the bolt flange to mark the original position (See Fig. 8).

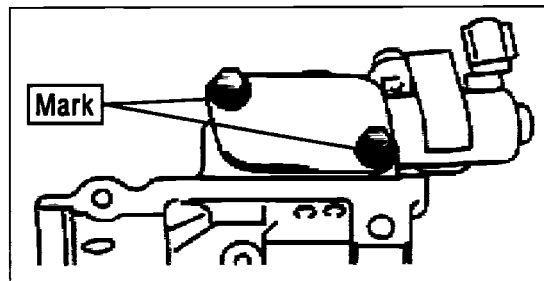


Fig.8: Oil-flow Control Valve Cover

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(Step A) . Procedure for Right Hand Side.

Insert the Wrench through the upper opening of Fuel Pipe Protector to access the bolts.

- When tightening the **front bolt**, the Special Tool Seal should be facing inward (as shown in Fig.9). From the paint mark on the bolt flange, turn the bolt 60 degrees (90 degrees maximum) clockwise.
- When tightening the **rear bolt**, the Special Tool Seal should be facing outward (as shown in Fig.10). From the paint mark on the bolt flange, turn the bolt 60 degrees (90 degrees maximum) clockwise. *Note: In some cases, there may not be sufficient clearance for the wrench to fit between the bolt and fuel line. In this case, it will be necessary to use a 10mm open end wrench.*

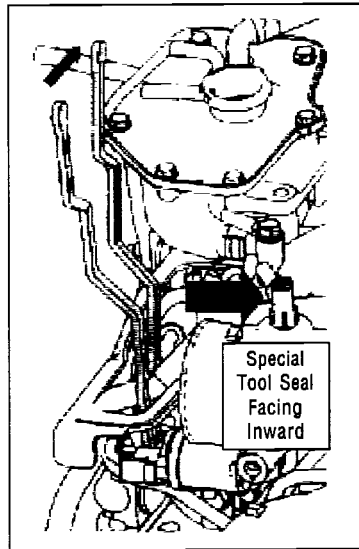


Fig.9: Insertion of Special Tool through the upper opening for Front Bolt (RH)

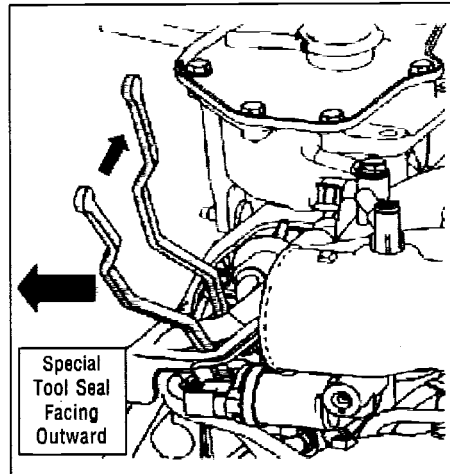


Fig.10: Insertion of Special Tool through the upper opening for Rear Bolt (RH)

(Step B) . Procedure for Left Hand Side.

Insert the Wrench through the front opening of Fuel Pipe Protector to access the bolts, keeping away from the Oil Filler Duct (See Fig. 11). From the paint mark on the bolt flange, turn the bolt 60 degrees (90 degrees maximum) clockwise.

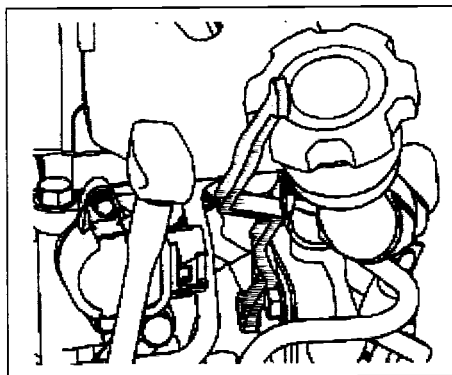


Fig.11: Insertion of Special Tool from the front opening (LH)

- 7) Reconnect #1 and #2 Injector Connectors, TGV Position Sensor Connector, Air Intake Duct (if equipped) and Air Intake Boot. Refer to Steps 3 and 4 for reference.

RECALL CAMPAIGN IDENTIFICATION LABEL

Type or print the necessary information on a Recall Campaign identification label. The completed label should be attached to the vehicle's upper radiator support.

Additional labels are available through the Customer Dealer Services Department (CDS) at 1-800-782-2783.

SUBARU
Campaign Code
WWU-05
COMPLETED
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SERIAL NO.
DO NOT REMOVE

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES

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Listed below is claim entry information:

- Use the following information for claim submission:

Enter labor operation A124-341 for 0.3 labor hours.

CLAIM TYPE	CAMPAIGN CODE	LABOR OPERATION	LABOR TIME	LABOR DESCRIPTION
Recall/Campaign RC	WWU-05	A124-341	0.3	Tighten Oil Control Valve Cover Bolts

Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000
www.subaru.com

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Subaru Recall Campaign WWU-05
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DESCRIPTION OF THE SAFETY HAZARD

The engine variable valve timing oil control valves are located on the left and right cylinder heads. If the cover bolts loosen, engine oil may leak from this area. If leaking oil contacts components operating at high temperatures, an engine compartment fire could result.

If you encounter an oil leak, do not operate the vehicle. Contact the nearest Subaru dealer.

REPAIRS

To correct this condition, Subaru will retighten the cover bolts at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru Dealer for an appointment to have this repair performed at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The actual time to access and tighten the cover bolts is approximately 20 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your dealer flexibility in scheduling. Please present this letter to your Subaru Dealer at the time this repair procedure is performed.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru Dealer you can access our website at www.Subaru.com and select "Find a Dealer". Or, you may call us at 1-800-SUBARU3 (1-800-782-2783) during normal business hours for assistance. Please call us immediately if the dealer fails or is unable to make the necessary repairs free of charge or write to the address listed on the first page of this letter.

You may also contact The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 if you believe the dealer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

**Sincerely,
Subaru of America, Inc.**

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

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