



Driven to Explore

Fleetwood Enterprises, Inc.
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IMPORTANT RECALL INFORMATION #40817

September, 2004

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #40817
Class C Range and/or Cook Top LP Connection**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc. has decided that a defect relating to motor vehicle safety exists in certain 2004 and 2005 model year Jamboree GT and Tioga SL 30U Class C motor homes. These motor homes were manufactured at our Riverside, California manufacturing plant from September 17, 2003 through August 16, 2004.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the range and/or cook top liquid propane gas connection line is a flexible hose connector. This hose is routed in close proximity to a burner and may melt when exposed to high heat for a period of time.

To correct this safety defect, it is necessary to replace the range and/or cook top liquid propane gas flexible hose connector with a copper liquid propane gas connection line as described in the enclosed Recall Service Bulletin #40817.

WHAT SHOULD YOU DO?

Please check your motor home inventory and perform the repair procedure on affected units as outlined on the attached service bulletin #40817. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

IMPORTANT: Do not use the range and/or cook top left rear burner until the recall remedy has been applied.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described defective condition remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #40817 prior to beginning the inspection and repairs.

Should a customer have you perform this service, please complete the **Fleetwood Repair Order (form X-SR-042)**. Once the inspection and repairs are completed, have the customer sign the **Fleetwood Repair Order** and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin # 40817. Customers will not be charged for these repairs.

If you are contacted by the owner of a motor home with questions concerning this topic, please ask them to contact:

FLEETWOOD OWNER RELATIONS – RECALL #40817
800-509-3418

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Coordinator
Recreation Vehicle Division

Enclosures: Recall #40817 Customer Letter
 Recall #40817 Service Bulletin

Recall Bulletin #40817



**RECALL
BULLETIN:**
#40817

The purpose of this Bulletin is to inform all Fleetwood dealers about adding a copper Liquid Petroleum (LP) Gas line extension to the range and/or cook top LP Gas fitting.

**YEAR(S)
AFFECTED:**
2004-2005

CONDITION:

The Liquid Petroleum (LP) Gas line attached to the range and/or cook top must have a copper extension added between the range and/or cook top fitting and the LP Gas supply hose

**PRODUCT(S)
AFFECTED:**
Jamboree GT
and Tioga SL,
Fleetwood Serial
Numbers Listed
in this Bulletin

CORRECTION:

1. Park the motor home on a flat surface. Put the transmission into Park. Set the parking brake. Turn off the ignition and remove the key.
2. Turn off the LP Gas at the LP tank. **Make sure the LP Gas valve is completely closed before beginning work.**
3. Inside the motor home, light one burner on the range and/or cook top and burn off any remaining LP Gas. When the burner flame goes out, turn off the burner valve.
4. Expose the range and/or cook top LP Gas connection by removing the range and/or cook top burner grates and cover.
5. Remove the LP Gas supply hose from the range and/or cook top using a backup wrench on the range and/or cook top fitting, along with a second wrench on the LP Gas supply hose fitting.
6. Attach and tighten the LP Gas supply hose fitting to the new LP Gas copper tubing extension male thread flare adaptor. Use two wrenches to check and tighten all the connections at this location. The copper tubing extension is part of repair kit #423312.
7. Push the LP Gas supply hose and the connected end of the new LP Gas copper tubing extension back through the access hole at the rear of the range and/or cook top. There must be no portion of the LP Gas supply hose exposed inside the top interior cavity of the range and/or cook top.

**MODEL(S)
AFFECTED:**
30U

SUBJECT:
Range and/or
Cook Top LP
Gas Connection
Modification

KEYWORDS:
LP Gas, LPG,
Range Top,
Range, Cook
Top, LPG Hose

ISSUE DATE:
September 2004

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

This bulletin is supplied for technical information only and is not an authorization for repairs.

8. Attach the female end of the new LP Gas copper tubing extension by hand, then use two wrenches, one as a backup and tighten the female end of the new LP Gas copper tubing extension to the range and/or cook top LP Gas connection. See Figure 1.
9. Adjust the routing of the new copper tubing extension to the center of the access hole at the rear of the range and/or cook top



Figure 1

10. Turn on the LP Gas shut-off valve at the LP tank. Remove the drawer below the range and/or cook top to access the LP Gas supply hose connection with the new LP Gas copper tubing extension. Use a soapy test solution to check all new connections for any LP Gas leaks. **Note: The soapy test solution must not contain ammonia or chlorine.** Correct as required to eliminate any leaks.

11. Gather the excess LP Gas supply hose in an "S" shape and clamp to the sidewall with 5/8" plastic loop clamps. Secure the LP Gas supply hose to the sidewall using #8 x 1" Phillips, Pan Head sheet metal screws. **Note: Reconfirm the copper tubing extension is away from the edges of the range and/or cook top and centered in the access opening.** See Figure 2.

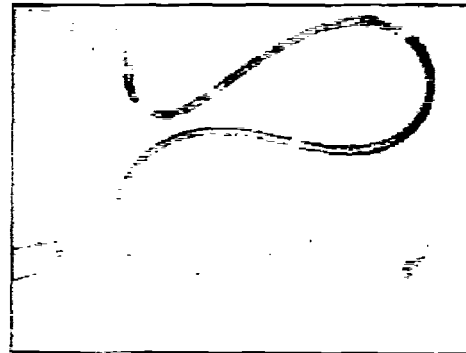


Figure 2

12. Conduct an LP Gas Leak Test at the range and/or cook top according to proper testing procedures identified in Fleetwood's RV OwnerCare Manual on page 3-14. Verify there are no leaks. If the motor home fails the manometer test, take corrective action and re-test until the motor home passes the test.
13. Clean up the work area and remove all debris.
14. Reinstall the drawer under the range and/or cook top.
15. Reinstall the range and/or cook top cover and burner grates.

PARTS:

423312 Kit, LP Gas Line Copper Tubing Extension

TOOLS:

Power Driver with #2 Phillips Bit
10" Adjustable Wrench, (2 required)
Soapy Solution for a LP Gas Leak Test
LP Gas Leak Test Manometer

WARRANTY LABOR ALLOWANCE:

Use Flat Rate Codes:

LP Gas Line Extension at the Range and/or Cook Top:

9139 - 11	.2 hr. Inspected/Not Defective
9139 - 12	8 hr. Inspected/Defective/Repaired
9139 - 13	.2 hr. Inspected/Defective/Owner Decline
9139 - 14	.2 hr. Inspected/Defective/Missing Parts
9139 - 15	.2 hr. Inspected/Defective/Need Tools
9139 - 16	.2 hr. Unable to Notify Customer
9139 - 17	.2 hr. Customer Unreachable

LP Gas Leak Test, Complete (with other repairs)

0401 - 23	.2 hr.
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NOTE TO DEALERS SUBMITTING WARRANTY THROUGH FDN:

FDN requires an authorization number on any warranty claim submitted outside of the standard 12 months and/or for specific Flat Rate Codes. For the purpose of submitting this recall claim, use authorization # 91040817.

If you have any questions concerning this bulletin, contact:
Fleetwood's Dealer Technical Support Group at: **1-800-816-9825**

AFFECTED SERIAL NUMBERS FOR RANGE AND/OR COOK TOP LP GAS CONNECTION MODIFICATION:

773U44780503 to 773U44783035	773U44783671 to 773U44783672
763U44783046 to 763U44783050	773U44783674 to 773U44783676
763U44783066	763U44783692 to 763U44783696
763U44783068 to 763U44783070	763U44783717 to 763U44783721
773U44783076 to 773U44783080	773U44783896
773U44783185	763U44783901
773U44783190 to 773U44783203	773U44783908
773U44783214 to 763U44783216	763U44783915
763U44783238 to 773U44783239	763U44783919
763U44783291 to 773U44783292	773U44784002
763U44783295 to 763U44783297	773U44784009
763U44783305	773U44784011 to 773U44784012
763U44783310 to 763U44783316	773U44784014
773U44783328	763U44784275
773U44783340	773U44784299 to 773U44784300
763U44783342 to 773U44783346	773U44784305 to 773U44784306
773U44783350	763U44784308
773U44783354	773U44784316
773U44783356	763U44784318
773U44783501	763U44784320
773U44783516 to 773U44783519	763U44784335
763U44783626 to 763U44783630	773U44784342 to 773U44784343
773U44783651 to 773U44783655	763U44784345 to 763U44784357

763U54785610 to 763U54785614	763U54786694
763U54785640 to 763U54785644	763U54786702
773U54786019	763U54786725
763U54786021 to 773U54786024	763U54786777 to 763U54786778
763U54786122 to 763U54786124	773U54786783
763U54786126 to 763U54786127	763U54786788
773U54786139 to 773U54786143	763U54786794 to 773U54786796
763U54786157	763U54786799
763U54786161 to 763U54786164	763U54786810
773U54786166 to 773U54786168	763U54786815
773U54786171 to 773U54786172	763U54786897
763U54786406 to 773U54786410	773U54786900 to 763U54786901
763U54786621	763U54786923
763U54786626 to 763U54786627	763U54787075
763U54786631 to 763U54786632	763U54787084
773U54786647 to 773U54786656	763U54787088
773U54786686	763U54787090
773U54786688	



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IMPORTANT RECALL INFORMATION # 40817

September, 2004

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California, has decided that a defect relating to motor vehicle safety exists in certain 2004 and 2005 model year Jamboree GT and Tioga SL 30U Class C motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the range and/or cook top liquid propane gas connection line is a flexible hose connector. This hose is routed in close proximity to a burner and may melt when exposed to high heat for a period of time.

WHAT SHOULD YOU DO?

Due to safety related reasons and the potential for a fire, please make certain your motor home is immediately inspected and repaired by contacting your selling dealer, and making an appointment to have this inspection and repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

IMPORTANT: Do not use the range and/or cook top left rear burner until the recall remedy has been applied.

WHAT WILL FLEETWOOD DO?

Fleetwood will replace the range and/or cook top liquid propane gas flexible hose connector with a copper liquid propane gas line at no cost to you. The total length of time your motor home will be out of service will depend on the dealer's work schedule.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #40817, contact Fleetwood Owner Relations at 800-509-3418.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the **Fleetwood Repair Order** and fill out the enclosed, self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. That way we can update our records, and if necessary, notify the new owner using the information you provide.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations – Recall #40817
P.O. Box 59933
Riverside, California 92517
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Coordinator
Recreation Vehicle Division