

Applies To: **2004 Pilot EX/EX-L models** – From VIN 5FN9F1...4B000041 thru 5FN9F1...4B006249 **August 12, 2004**

Noncompliance Recall: Pilot Certification Label

BACKGROUND

The vehicle certification label on the driver's doorjamb may have incorrect vehicle weight and tire size information. This would cause the vehicle to be noncompliant with Title 49 of the Code of Federal Regulations, Part 567, "Certification."

CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall. In the notification, owners are asked to inspect the certification label and, if it has incorrect information, return to their dealer to have a correction sticker installed. An example of the customer notification is at the end of this service bulletin.

Some vehicles affected by this recall are still in dealer inventory. According to Federal law, those vehicles cannot be sold or leased until the correction sticker is applied.

Only 1,528 vehicles within the VIN range are affected by this campaign. To verify that a vehicle is eligible, check at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on an IN VIN status inquiry.

In addition to these verification items, you can check the certification label on the driver's doorjamb:

- If the gross vehicle weight rating (GVWR) on the label is 2700 KG (5950 LBS) the label is correct, and no further action is needed.
- If the gross vehicle weight rating (GVWR) on the label is 780 KG (1680 LBS) the label is incorrect and needs updating.

CORRECTIVE ACTION

Apply a correction sticker over lines 2, 3, and 4 of the certification label on the driver's doorjamb.

PARTS INFORMATION

Your service manager was sent enough correction stickers to update all affected vehicles in your new vehicle inventory.

If you need more correction stickers, order them from Helm using reorder number Y0700.

WARRANTY CLAIM INFORMATION

Operation Number: 848501

Flat Rate Time: 0.2 hour

Failed Part: P/N 427B2-S9V-A03
H/C 756B353

Defect Code: 5CG

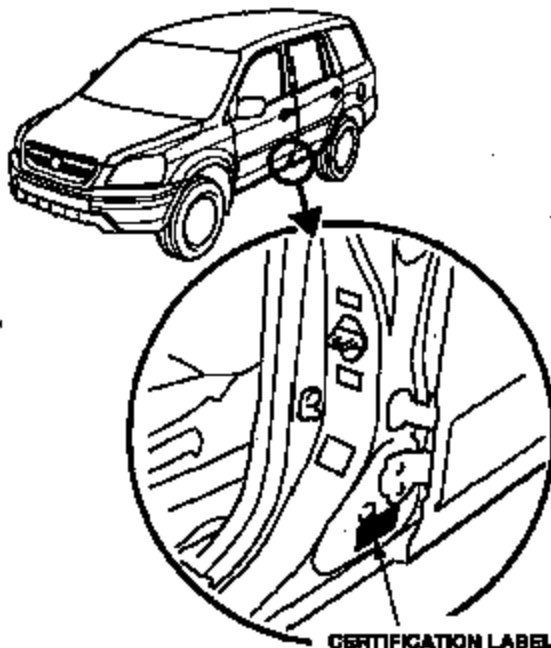
Symptom Code: P42

Template ID: 04-047A

Skill Level: Maintenance Technician

REPAIR PROCEDURE

1. Using alcohol and a clean shop towel, clean the certification label on the driver's doorjamb. Allow the alcohol to dry.



CERTIFICATION LABEL




2. Peel off the backing from the correction sticker, and apply it to the certification label in the exact position shown below. Press the correction sticker firmly to make sure it sticks.

CORRECTION STICKER

GVWR 2700KG(5950LBS) TIRE SIZE RIM SIZE
 GAWR F 1300KG(2865LBS) P235/70R16 1048 16X8.5J
 GAWR R 1490KG(3185LBS) P235/70R16 1048 16X8.5J

MED. BY HONDA MFG. OF ALABAMA, L.L.C. 04/04
 GVWR 760KG(1680LBS) TIRE SIZE RIM SIZE
 GAWR F 620KG(1310LBS) P235/80R16 16X8.5J
 GAWR R 680KG(1410LBS) P235/80R16 16X8.5J
 THIS VEHICLE CONFORMS TO ALL APPLICABLE
 FEDERAL MOTOR VEHICLE SAFETY
 AND THEFT PREVENTION STANDARDS IN EFFECT
 ON THE DATE OF MANUFACTURE SHOWN ABOVE.
 V.I.N.:5FN1Y000000000000X TYPE: MPV



SKV 4 A88 -882P -A -B



August 2004

**Noncompliance Recall:
 Pilot Certification Label**

Dear Pilot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

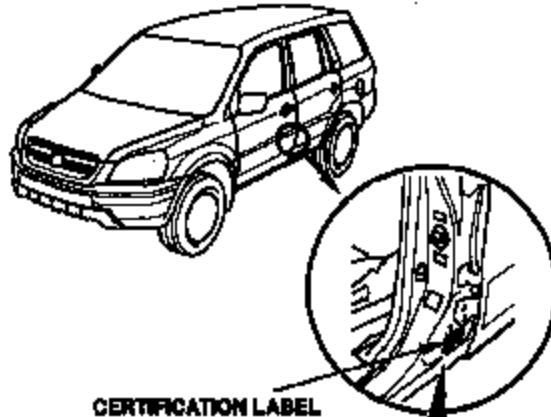
Honda Motor Co., Ltd., has found that certain 2004 Pilots may fail to comply with 49 CFR Part 567, "Certification." Some certification labels may contain incorrect vehicle weight and tire size information.

What should you do?

Please inspect the certification label as explained below.


NOTE: If you are not comfortable inspecting the certification label yourself, please contact any authorized Honda dealer and make an appointment for the inspection.

1. Open the driver's door, and locate the certification label. The label is attached to the lower right corner of the doorjamb.



CERTIFICATION LABEL

MED. BY HONDA MFG. OF ALABAMA, L.L.C. 04/04
 GVWR 760KG(1680LBS) TIRE SIZE RIM SIZE
 GAWR F 620KG(1310LBS) P235/80R16 16X8.5J
 GAWR R 680KG(1410LBS) P235/80R16 16X8.5J
 THIS VEHICLE CONFORMS TO ALL APPLICABLE
 FEDERAL MOTOR VEHICLE SAFETY
 AND THEFT PREVENTION STANDARDS IN EFFECT
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 V.I.N.:5FN1Y000000000000X TYPE: MPV



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Incorrect: GVWR 760KG(1680LBS)

Correct: GVWR 2700KG(5950LBS)

2. Look at the GVWR (gross vehicle weight rating) number on the second line of the label.
 - If the GVWR reads 760 KG (1680 LBS), the label is *incorrect*. Call any authorized Honda automobile dealer and make an appointment to have your vehicle updated. The dealer will apply a correction sticker over the incorrect information on the certification label. *This work will be done free of charge.*
 - If the GVWR reads 2700 KG (5950 LBS), the label is *correct*. Please complete and mail the enclosed, postage-paid *Customer Response Card*. Federal regulations require us to record recall inspection and repair information for each potentially affected vehicle.

Who to contact if you experience problems.
If you are not satisfied with the service you get from your Honda dealer, you can write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2748

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a claim to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at
(888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2004 Pilot involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have questions about this notice, or need help contacting a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009, and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division