

DAIMLERCHRYSLER

August 2004

Dealer Service Instructions for:

Safety Recall B34 – Valve Cover Stud

Models

2004 (DR) Dodge Ram Pick-up Trucks

NOTE: This recall applies only to the above vehicles equipped with a 4.7L engine ("N" in the 8th VIN Position) built from June 24, 2004 through July 7, 2004 (MDH 062401 through 070718).

IMPORTANT: Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to stop sale and complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The generator wiring harness on about 2,200 of the above vehicles may short circuit due to contact with a valve cover stud. A short circuit in the generator harness can cause an underhood fire.

Repair

The generator wiring harnesses must be rerouted and secured to the valve cover stud.

Parts Information

<u>Part Number</u>	<u>Quantity</u>	<u>Description</u>
55366863AA	1	Tie Strap w/Stand-Off

Each dealer to whom vehicles in the recall were invoiced will receive enough tie straps to service 100% of those vehicles.

Service Procedure

1. Open the hood.
2. Inspect the generator wiring harness/fusible link where it passes the valve cover stud located on the front left corner of the engine (Figure 1). If the wiring insulation is damaged from contact with the stud, wrap it with high quality electrical tape.
3. Install the stand off portion of the provided tie strap over the stud on the left front corner of the valve cover (Figure 2).
4. Pull the generator wiring harness forward and position it above the injector wiring harness. Secure the generator harness/fusible link to the injector harness with the provided tie strap (Figure 2).

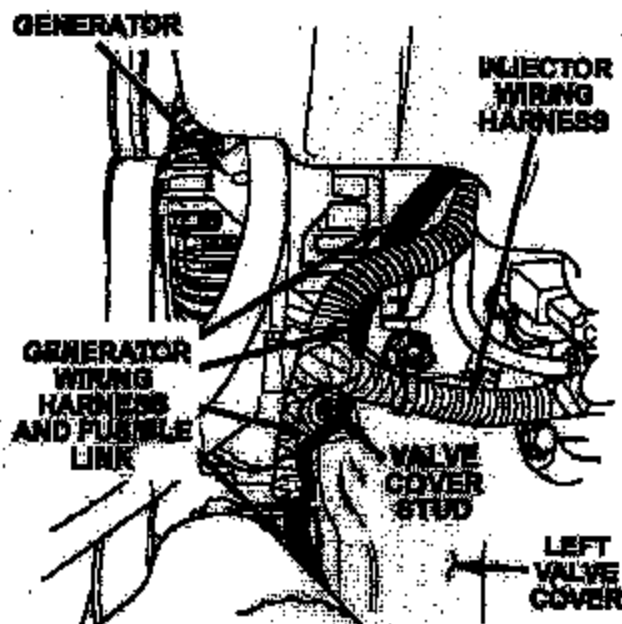


Figure 1

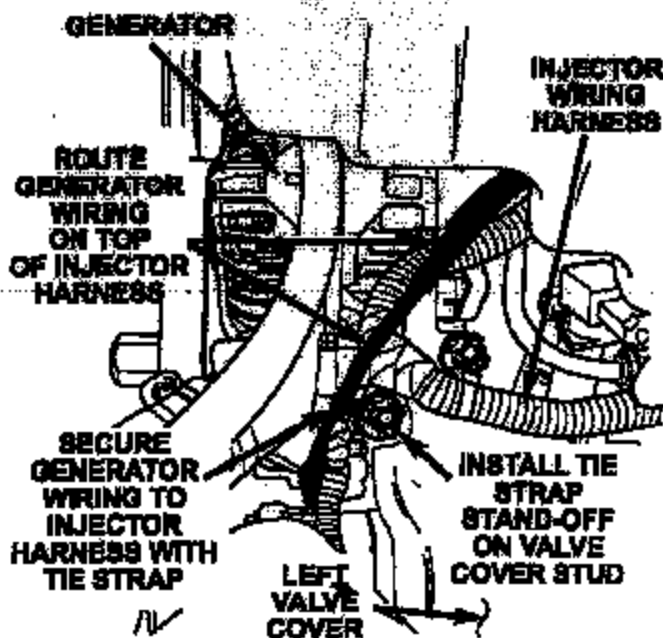


Figure 2

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by DaimlerChrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Reroute and secure wiring harness	08-D3-41-82	0.2 hours

Add the cost of the part plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Parts Return

Not applicable.

Dealer Notification and Vehicle List

All dealers will receive a copy of this dealer recall notification letter by first class mail. Two additional copies will be sent through the DCMMS. DealerCONNECT will be updated to include this recall in the near future.

Vehicle Lists, Global Recall System, VIP and Dealer Follow up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed. Involved dealers were also mailed a copy of their vehicle (VIN) list with the dealer recall notification letter.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Owner Notification and Service Scheduling

All involved vehicle owners known to DaimlerChrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a DaimlerChrysler Mobile Service approved repair.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

**Customer Services Field Operations
DaimlerChrysler Corporation**

DAIMLERCHRYSLER

*Back to
for Safety!*

SAFETY RECALL – VALVE COVER STUD

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 2004 model year Dodge Ram pick-up trucks equipped with a 4.7L engine.

The problem is... The generator wiring harness on your Ram truck (VIN: XXXXXXXXXXXXXXXXXXXX) may short circuit due to contact with a valve cover stud. A short circuit in the generator harness can cause an underhood fire.

What your dealer will do... DaimlerChrysler will repair your truck free of charge (parts and labor). To do this, your dealer will reroute and secure the generator wiring harness. The work will take less than ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. Remember to bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code D34 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
D34

Note to lessees receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.