



RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

Model	Vehicle Identification Number Range
VN2000-A1/L	JKBVNMA1/4A000059 thru 004668

Please check VSI (Vehicle Service Inquiry) in K-Share or k-dealer.com for other possible repair campaigns for eligible units. See bulletin number MC 04-06.

Some units will be repaired by Kawasaki prior to you receiving them. Repair can be verified using VSI in K-Share or by the presence of the clamp. See Repair Verification section for details.

Subject

On eligible units, under certain circumstances, the front brake hose(s) could become wedged between the front fork and the front fender. This allows the front fork cover to contact the brake hose causing abrasion damage as the front fork moves through its travel. Continued use of the motorcycle with the brake hose trapped in this position could result in brake hose failure, creating the possibility of a crash resulting in injury or death.

Kawasaki Action

Initiate Recall Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of two steps: (1) Inspecting the front brake hose and replacing it if necessary, (2) installing the new brake hose clamp.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units, including sold units in the field and unsold units in your inventory. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

- It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.

Submit Product Registration:

Submit the product registration to Kawasaki immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and address. Kawasaki uses the product registration information for customer notification.

Also, if you know that the customer has moved, please submit a Customer Update to the Warranty Department.

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Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

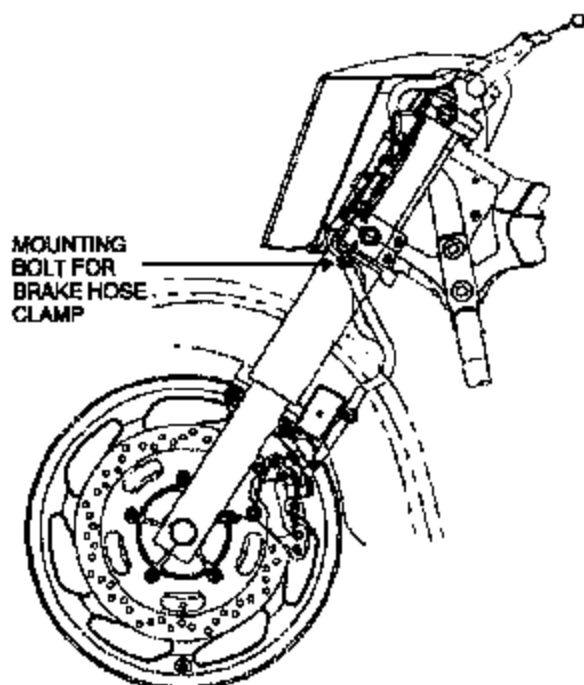
Service Manual

VN2000-A1	99924-1320-01/02
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Inspection of the Brake Hose:

- Check the brake hose routing, the hoses should arc down through the lower hose clamp, and down to the calliper.
- If the brake hose is trapped between the front fork and fender, dislodge it.
- Check the brake hose for abrasion damage.
- If the brake hose shows indications of abrasion damage from the front fork cover, replace the brake hose.

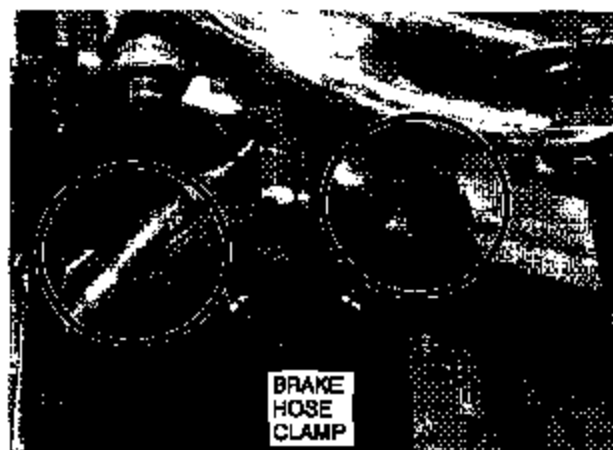
Installation of the Brake Hose Clamp:



- Remove the brake hose mounting bolt under the lower triple clamp.



- Insert the brake hose into the clamp as shown.



- Discard the original bolt and tighten the hose clamp using the bolt supplied with the clamp kit.



Torque

Brake hose mounting bolt: 6.9 N-m (0.7 kgf-m, 61in-lb)
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Parts Information

Clamp kits required to complete this Recall will automatically be allocated to ensure availability to all consumers.

Kit, Clamp

Part Number: 99999-0042

Clamp Kit Contents

Description	Qty
Clamp	1
Bolt	1

If abrasion damage is present on the brake hoses, order brake hoses through your Kawasaki Distribution Center.

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION

	Clamp Installation Only	Clamp Installation & Brake Hose Replacement
Job Code	22161	22162
Flat Rate Time	0.2 hr.	0.8 hr.
Failure Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3
Causal Part Number	99999-0042	99999-0042
Causal Part	Kit, Clamp	Kit, Clamp
Qty	1	1
Other Parts	-	43095-0059
Description	-	Hose-Brake
Qty	-	1

Repair Verification

The presence of the clamp will serve as repair verification.



NOTE:

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VSI (Vehicle Service Inquiry) in K-Share or k-dealer.com for other possible repair campaigns for eligible units.

VULCAN® 2000 FRONT BRAKE HOSE DAMAGE WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2004 Vulcan 2000 (VN2000-A1/L) models. On eligible units, under certain circumstances, the front brake hose(s) could become wedged between the front fork and the fender. This allows the front fork cover to contact the brake hose causing abrasion damage as the front fork moves through its travel. Continued use of the motorcycle with the brake hose trapped in this position could result in brake hose failure, creating the possibility of a crash resulting in injury or death. Our records indicate that you have bought one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting and replacing the hose if necessary, and installing a clamp to prevent the hoses from moving into a position that could allow them to become trapped between the front fork and fender. The actual repair will take up to one hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment. Check the front brake hoses on your motorcycle to be sure they are not trapped between the front fork and fender. Pull them free if they are trapped and check for abrasion damage to the brake hoses near the front fender. If the brake hoses appear to be damaged, DO NOT RIDE YOUR MOTORCYCLE.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

P.O. Box 25252

Santa Ana, California 92799-5252

(888) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236.

If you received this notice in error:

Our records indicate you are the current owner of the VULCAN 2000 described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (888) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

KAWASAKI MOTORS CORP., U.S.A.