

# TECHNICAL INFORMATION

## RECALL Replace Non-Compliant A-Pillar Trim



No: RB176  
Ref:  
Issue: 1  
Date: 06 December 2004

### AFFECTED VEHICLE RANGE:

Freelander (LN)

2A353298 – 4A441123

### SITUATION:

#### TESTING REVEALS NON-COMPLIANT TRIM

Tests completed during a Conformity of Production assessment on behalf of the NHTSA have revealed that Freelander vehicle A-pillar trim may not fully meet the stated requirement for the Head Impact Criteria aspect of Federal Motor Vehicle Safety Standard (FMVSS) 201.

### RESOLUTION:

#### REPLACE A-PILLAR TRIM

Vehicles within the affected VIN range are to have the A-pillar trim replaced with a revised component that enables the vehicle to fully meet the requirements of FMVSS 201.

### PARTS INFORMATION:

EMB500280LUMK...A-pillar Trim Qty 1 3-door and 5-door variants  
EMB500290LUMK...A-pillar Trim Qty 1 3-door and 5-door variants

### DDW WARRANTY CLAIMS:



**NOTE: Removed A-pillar trim components are to be cut in two and scrapped.**

Warranty claims should be submitted quoting the program code and option from the table in place of the normal warranty complaint code. This will result in payment of the stated time and, where applicable parts/miscellaneous expense. The SRO is provided for information only.

Drive in/drive out should only be claimed when the vehicle is brought back into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
B176	B	Install A-pillar Trim	76.13.25	0.10	EMB500280LUMK	A-pillar Trim, RH	1	
					EMB500290LUMK	A-pillar Trim, LH	1	
B176	C	Install A-pillar Trim	76.13.25	0.10	EMB500280LUMK	A-pillar Trim, RH	1	
		Drive-in/Drive-out	02.02.02	0.20	EMB500290LUMK	A-pillar Trim, LH	1	

*Normal warranty policy and procedures apply.  
Material allowance is included in labor operation.*

TIB RB176	CIRCULATE: TO	Service Mgr X	Warranty X	Workshop X	Body Shop X	Parts X
--------------	------------------	------------------	---------------	---------------	----------------	------------

## REPAIR PROCEDURE

### INSTALL REPLACEMENT A-PILLAR TRIM

**NOTE:** To access the Trim Replacement procedure the GTR lookup sequence is as follows: GTR Home > NAS > Service Information/ LN Freelander/2004 > Workshop Manuals > Service Procedures > Interior Trim Components - 76-3-1> Trim finisher - 'A' post - upper - renew

1. Refer to GTR section 76.13.26 and remove both left hand and right hand A-pillar trim. (Figure 1)

**NOTE:** The extra plastic tab at the top of the A-pillar trim is required for 3-door variants. The tab must be removed when the trim panel is used for 5-door versions of Freelander.

2. If the vehicle is a 5-door variant, clip the white plastic upper mounting tab from the replacement trim panel using wire cutters or other suitable cutting tool to cut the plastic rivet. (Figure 2)
3. Install the latest configuration left and right hand A-pillar components following the GTR procedure.

### CAMPAIGN LABEL

**NOTE:** Campaign labels are no longer required for Safety Recall Action activities. Retailers should maintain a modest supply of labels for future use with Emissions Recall activities.

Figure 1

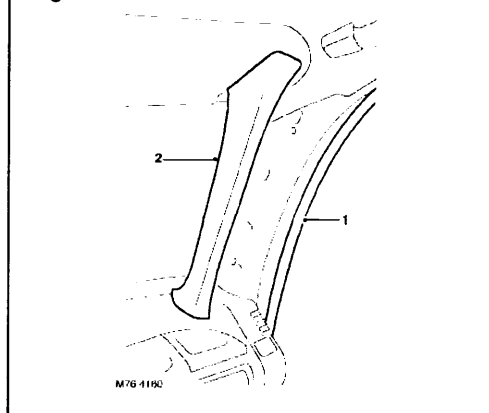
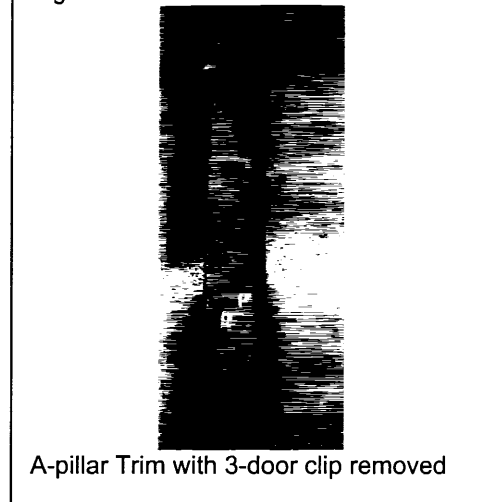


Figure 2





# SERVICE ALERT

August 11, 2004

SA04RE-08

NAS  US Only  Cda Only

**ATTENTION:** Centre Manager Parts Manager Service Manager  
Warranty Administrator Service Advisor Technicians

## Part Numbers and Warranty Claims Processing - Recall B176

**This Alert supersedes and replaces Alerts SA04RE-06 and SA04RE-07.**

Land Rover warranty processes have been adjusted to permit claims to be filed for vehicles affected by Quarantine phase of Recall B176. Because of a computer limitation in the DDW claims processing software, parts reimbursement will be provided as a "Miscellaneous Expense" equal to the value of the replacement parts. Part number specific values will not be listed.

The Recall bulletins and Owner notification letters will be finalized and issued shortly and posted to InfoTrail when parts inventory permits wider utilization of the A-pillar for customer vehicles.

### PARTS INFORMATION:

**△ NOTE:** Replacement parts will continue to be allocated to Retailers. Inventory levels have not yet reached a point where open ordering can be permitted.

EMB500280LUMK.. A-pillar Trim Qty 1 3-door and 5-door variants  
EMB500290LUMK.. A-pillar Trim Qty 1 3-door and 5-door variants

### DDW WARRANTY CLAIMS:

Warranty claims should be submitted quoting the program code and option from the table in place of the normal warranty complaint code. This will result in payment of the stated time. **This campaign is set up to pay a "Miscellaneous Expense" equal to both A-pillar trim components instead of individual part values.** The SRO is provided for information only.

Drive in/drive out should only be claimed when the vehicle is brought back into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
B176	B	Install A-pillar Trim	76.13.25	0.10	EMB500280LUMK	A-pillar Trim, RH	1	
					EMB500290LUMK	A-pillar Trim, LH	1	
B176	C	Install A-pillar Trim	76.13.25	0.10	EMB500280LUMK	A-pillar Trim, RH	1	
		Drive-in/Drive-out			02.02.02	0.20	EMB500290LUMK	A-pillar Trim, LH

*Normal warranty policy and procedures apply.  
Material allowance is included in labor operation.*

## INSTALL REPLACEMENT A-PILLAR TRIM

△ **NOTE:** To access the Trim Replacement procedure the GTR lookup sequence is as follows: GTR Home > NAS > Service Information/ LN Freelander/2004 > Workshop Manuals > Service Procedures > Interior Trim Components - 76-3-1> Trim finisher - 'A' post - upper - renew

1. Refer to GTR section 76.13.26 and remove both left hand and right hand A-pillar trim. (Figure 1)
2. If the vehicle is a 5-door variant, remove the white plastic upper mounting clip from the replacement trim panel using wire cutters or other suitable cutting tool to cut the plastic rivet. (Figure 2)
3. Install the latest configuration left and right hand A-pillar components following the GTR procedure.

## CAMPAIGN LABEL

△ **NOTE:** Campaign labels are no longer required for Safety Recall Action activities. Retailers should maintain a modest supply of labels for future use with Emissions Recall activities.

