# NISSAN

**MISSAN NORTH AMERICA, INC.** 

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September 23, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-345

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

**Technical Compliance Department** 

Enci.

101 SEP 23 P 1 18 CF 1951 T TAKE 15 Subject: 2004 Nissan Titan Upper Interior Occupant Protection Voluntary Safety Recall Campaign

Attention - Dealer Principals, Sales, Parts and Service Managers

\*\*\*\*\* Update to earlier Nissan Net Messages \*\*\*\*\*

Updated parts and repair instruction information is now evallable to repair customer vehicles. See below for additional details.

\*\*\*\*\* Parts Availability \*\*\*\*\*

An adequate supply of parts is available to support this campaign. Most dealers can expect to receive additional quantities of P/N 88644-75208 and 88844-8550A which are the more frequently used part numbers for this campaign during the week of September 27. If needed, additional quantities of these seat belt assembles may be ordered starting October 1 using the normal parts ordering process.

Some dealers (based on retail sales information) may receive an initial supply of the less frequently used part numbers (P/N 88844-7520A for King Cab with Sand interior and P/N 88844-8550B for Crew Cab manufactured prior to 4/2/04 with Sand Interior). Due to the limited number of vehicles that require these part numbers, these part numbers will remain on parts sales restriction. However, additional quantities of these parts may be ordered using the 2004 Titan Campaign Parts Order Form starting on October 1. The completed form can be faxed to (310) 771-2626 or e-mailed to campaign.parts@nissan-usa.com. A copy of the form will be available on NNAnet.com on October 1 and will be located under My Documents in the Parts/Campaign folder.

\*\*\*\*\* Repair Instructions \*\*\*\*\*

Recall Campaign Bulletin NTB04-086 2004 Nissan Titan Upper Interior Occupant Protection Voluntary Safety Recall Campaign is immediately available via ASIST Diai Update and also on NNAhat.com under My Documents in the Service/Campaign and Parts/Campaign folders. The bulletin addresses the specific service procedures and related parts and claim information. Please discard any copies of prior repair instructions.

\*\*\*\*\* Owner Notification \*\*\*\*\*

Nissan will start to notify owners on September 27, 2004 by mail if their vehicle is affected by this recall. Some owners may also be affected by the Titan A/T Column Shifter Voluntary Safety Recall Campaign. In an effort to maximize customer convenience, these owners will be notified of both campaigns at the same time.

\*\*\*\*\* Service Comm \*\*\*\*\*

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this Voluntary Recall Campaign (R0406) which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Nissan atrongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Your continued support of the safety and customer satisfaction of Nissan Titan owners is appreciated. If you have any questions or need any additional information, please contact your Nissan Dealer Parts and Service Manager (DPSM).

Nissan Parts and Service Operations 09/22/2004

## Technical Bulletin



California (California) (Califo

# RECALL CAMPAIGN BULLETIN

NTB04-086

September 22, 2004

## 2004 NISSAN TITAN; UPPER INTERIOR OCCUPANT PROTECTION VOLUNTARY SAFETY RECALL CAMPAIGN

CAMPAIGN I.D. # / NHTSA #: R0406 / 04V-345

APPLIED VEHICLE:

2004 Titen (A60)

APPLIED VINS:

1N6AA0\*\*\*4N 50000 - 584701

NOTE: You MUST use Service Comm to confirm campaign eligibility.

#### INTRODUCTION

Nissan has determined that some 2004 model year Nissan Titan King Cab and Crew Cab vehicles fall to comply with Federal Motor Vehicle Safety Standard 201 – Occupant Protection in Interior Impact. FMVSS 201 specifies certain requirements for components of the upper interior of vehicles such as roof ralls and pillers to assure they afford appropriate protection in the event an occupant's head strikes the component in a crash. Nissan has determined that an area on the rear pillar where the rear seat belt upper enchor is attached may not be sufficiently energy absorbent. This could result in an increased risk of injury if the area is struck in some types of crashes. All other requirements under FMVSS 201 and other standards are met. To correct this condition, Nissan is conducting a Voluntary Safety Recall Campaign to replace the outboard rear seat belt assemblies with new ones, which have a larger, more energy-absorbent upper D-ring cover and D-ring. This will anable the vehicle to meet the FMVSS 201 standard at this location.

#### **IDENTIFICATION NUMBER**

Nissan has assigned identification number R0406 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

#### NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 60,900.

## DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Fallure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal (aw applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

### SERVICE PROCEDURE

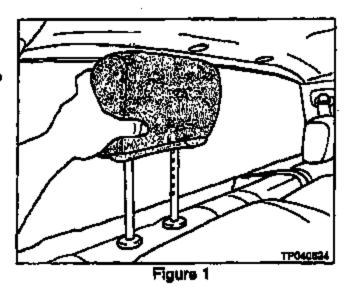
Reptace the left side and right side rear seat belts.

NOTE: The rear center seat belt will not be replaced.

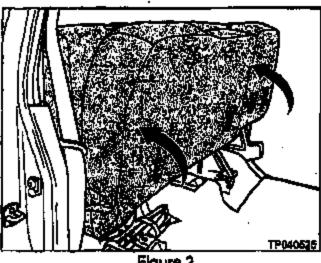
CAUTION: Use suitable covers to protect uphoistery, carpet, paint, etc. when performing this service procedure.

## Re-position Rear Seat

- 1. Adjust the driver & passenger front seats to the full forward position.
- 2. Open both the left & right rear doors.
- 3. Remove the head restraints from both the ieft & right rear seats.



4. Fold UP both the left & right rear seat bottoms.



- 5. Remove the jack and tool kit.
- · Carefully store them out of the way.

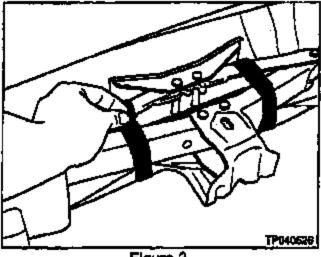
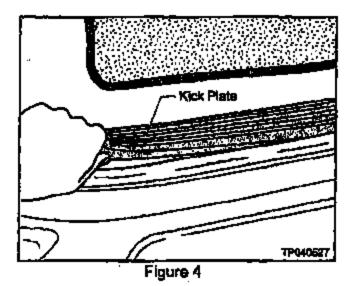


Figure 3

- Remove the kick plates from the left & right rear doors.
- Carefully store them out of the way so they won't get damaged.



Remove the 8, 14mm, rear seat enchor boits (see Figure 5 and 6).

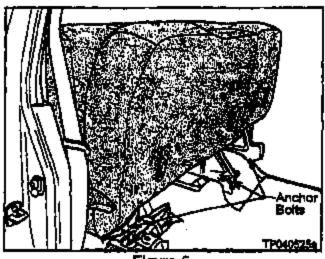


Figure 5

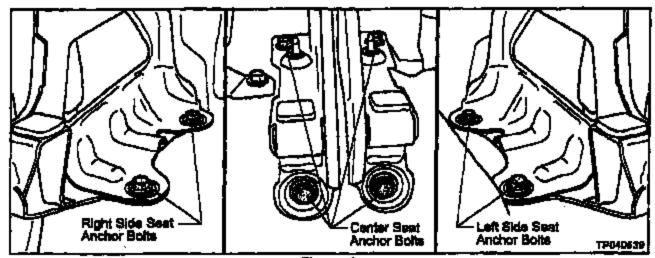


Figure 6

 Fold DOWN the rear seat bottoms and seat backs.

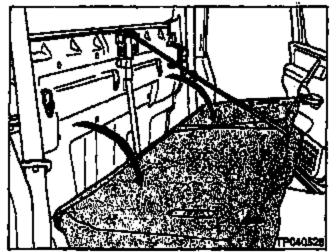


Figure 7

- 9. Move the seat forward.
- 10. Pull the seat belt buckles out of the seat.

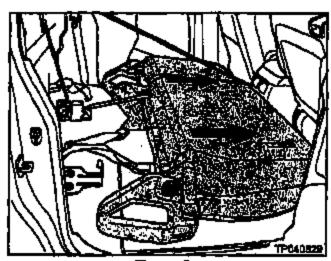


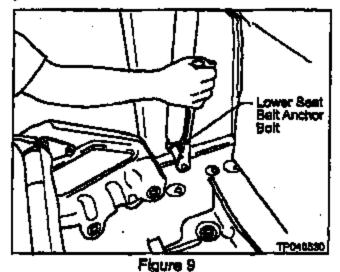
Figure 6

Steps 11 through 20 lilustrate replacement of the right side seat belt. Make sure to perform these steps for the left side seat belt also.

NOTE: The center seat belt will not be replaced.

## Remove the Old Seat Belt Tongue Assembly

Remove the 14mm lower seat belt anchor bolt.



- 12. Remove the lower side finisher.
- Carafully store them out of the way so it won't get damaged.

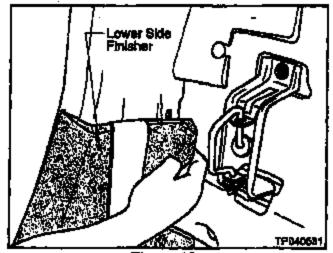


Figure 10

13. Remove the D-Ring enchor bolt cover and throw it away. It won't be reused.

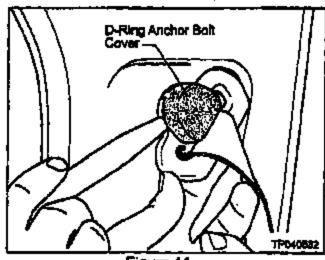
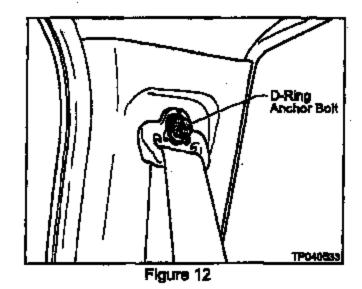


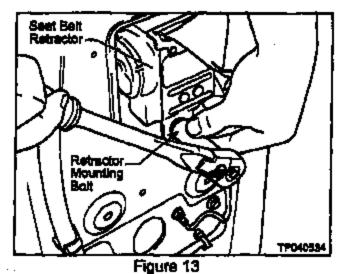
Figure 11

14. Remove the 14mm D-Ring anchor bolt.



 Remove the 14mm seat belt retractor mounting bolt, then remove the seat belt tough assembly from the vehicle.

IMPORTANT: Cut the uest belt strep to make the old seet belt unusable.



## Install the New Sest Belt Tongue Assembly

NOTE: The retractor must be in the vertical mounting position before you can pull out (extend) the belt. If the retractor is not in the vertical mounting position, the belt will easily lock up when you pull on it.

16. Install retractor and mounting bolt.

Torque Spec.: 55.85 N.m (5.7 kg-m, 41 ft-lb)

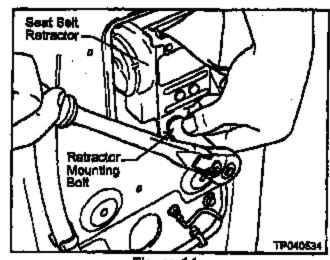
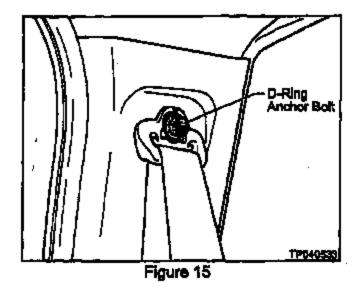


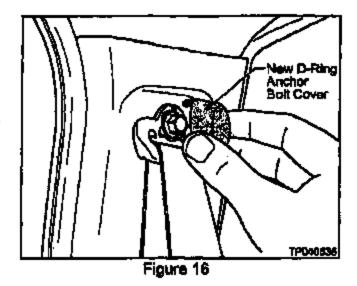
Figure 14

17. Install the 14mm D-Ring anchor bolt.

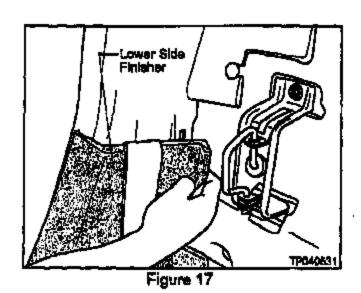
Torque Spec.: 55.85 N.m (5.7 kg-m, 41 ft-lb)



 Attach the <u>new</u> D-Ring anchor bolt cover supplied with the service kit.



19. Install the lower side finisher.



20. Install the 14mm lower seat belt enchor bolt.

Torque Spec.: 55.85 N.m (5.7 kg-m, 41 ft-lb)

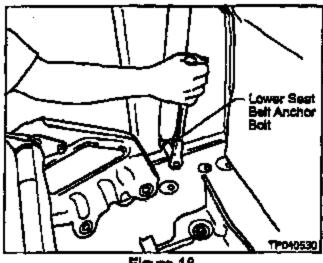


Figure 18

21. Move the seat back into it's mounting position.

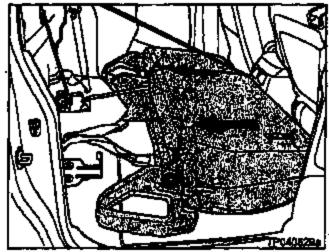


Figure 19

22. Fold UP the rear seat backs and letch them into position.

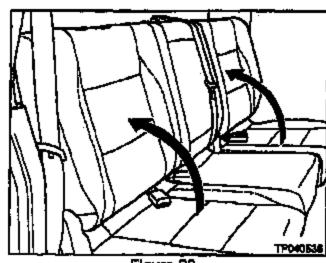


Figure 20

23. Fold UP the rear seat bottoms.

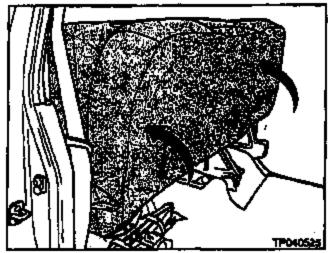


Figure 21

24. Install the 6, 14mm, seat enchor bolts (see Figures 22 and 23).

Torque Spec.: 41-52 N.m (4.1-5.3 kg-m, 30-38 ft-lb)

**IMPORTANT:** Make sure both locating pins are in the correct position.

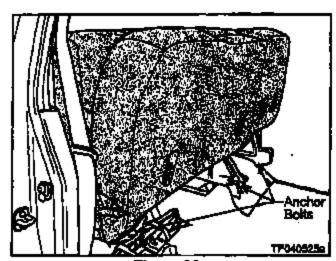


Figure 22

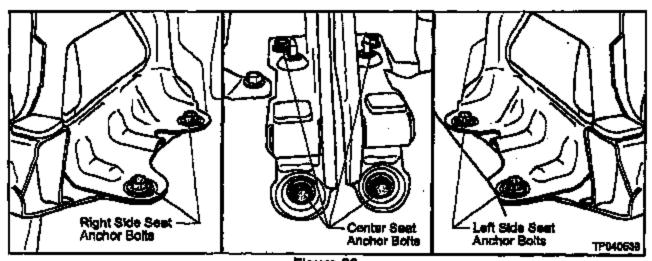


Figure 23

25. Reinstall the jack and tool kit.

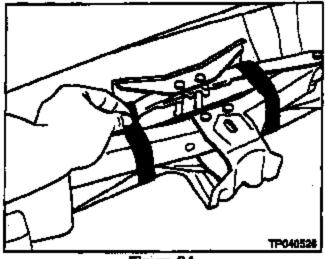
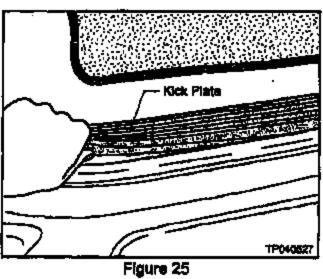


Figure 24

26. Reinstall the kick plates—both sides.



27. Make sure the center seat belt is positioned under the seat as shown in Figure 26.

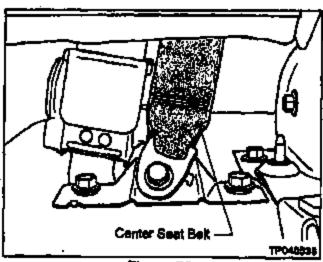
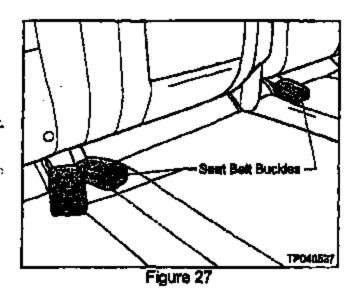


Figure 26

- 28. Fold DOWN the rear seat bottoms,
- 29. Put the seat belt buckles back into the seat.



30. Check / test all of the rear seat belts for proper positioning and operation; left, right and center.

### PARTS INFORMATION

DESCRIPTION	MODEL	INTERIOR	APPLIED DATES	PART#	QTY
Service Kit - Tongue, RR	King Cab	(sand / steel)	ALL	88844-7S20A	1
Service Kit Tongue, RR	King Cab	W (graphite / titanium)	ALL	68844-7\$20B	1
Service Kit - Tongue, RR	Crew Cab	P (send / steel)	Built before April 2, 04, Verify mfp date uning Service Comm. (seat bott has derk colored webbing)	68844-8350B	1
Service Kit - Tongue, RR	Craw Cab	P (sand / steel)	Built on or efter April 2, 04. Verify mfg dete using Service Coram, (seat bolt has light colored webbing)	88844-8S50A	1
Service Kit - Tongue, RR	Crew Cab	W (graphite / titenium)	ALL	88844-8S50A	1

## **CLAIMS INFORMATION**

Submit a Campaign ("CM") line claim using the following claims coding information:

Campaign LD.: R0406

DESCRIPTION	OP CODE	FRT
Replace left side and right side rear seat betts (King Cab)	R04060	0.7 hrs
Replace left side and right side rear seat belts (Crew Cab)	R04061	0.9 hrs

#### OWNER'S LETTER

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that some 2004 Nissan Titan King Cab and Crew Cab vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 201 – Occupant Protection in Interior Impact.

#### REASON FOR RECALL

FMVSS 201 specifies certain requirements for components of the upper interior of vehicles such as roof rails and pillars to assure they afford appropriate protection in the event an occupant's head strikes the component in a crash. Nissan has determined that an area on the rear pillar where the rear seat belt upper anchor is attached may not be sufficiently energy absorbent. This could result in an increased risk of injury if the area is struck in some types of crashes. All other requirements under FMVSS 201 and other standards are met.

#### WHAT NISSAN WILL DO

Your Nissan dealer will replace the outboard rear seat belt assemblies with new ones, which have a targer, more energy-absorbent upper D-ring cover and D-ring. This will enable the vehicle to meet the FMVSS 201 standard at this location.

## WHAT YOU SHOULD DO

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer falls, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toil free number is 1-800-NISSAN1 (1-800-847-7261). You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toil free Safety Hotline at (868) 327-4236.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.