

# SAFETY RECALL BULLETIN

<b>SUBJECT: FUEL PUMP RETURN FITTING — SAFETY RECALL CAMPAIGN</b>			No: <b>SR-04-007</b>
			DATE: <b>July, 2004</b>
			MODEL: <b>See below</b>
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

## PURPOSE

The fuel pump return fitting on affected vehicles is shorter than specification and may contain a molding flaw. The fitting could break when subjected to stress, causing fuel leakage from the fuel pump return line. Fuel leakage in the presence of an ignition source could result in a fire. Replace the fuel pump, using the improved part listed in this bulletin.

## AFFECTED VEHICLES

2004 Eclipse and Eclipse Spyder vehicles produced between 4/16/04 and 8/20/04

### IMPORTANT

*Affected new or used inventory vehicles must be inspected/repaired before the vehicle is sold. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is an affected VIN for this recall campaign.*

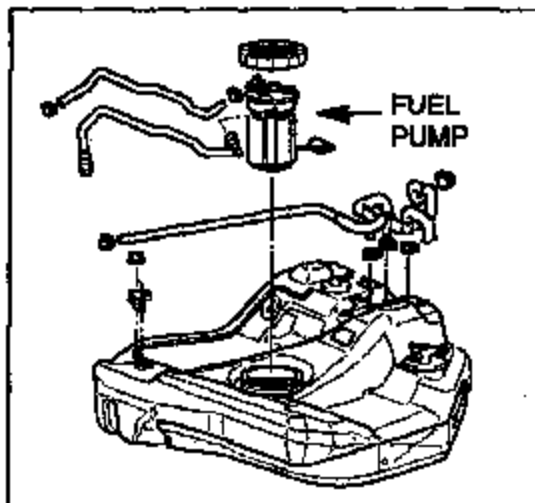
## CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles, asking them to bring their vehicle to their Mitsubishi dealer to have the fuel pump replaced. A copy of the customer notification letter is included in this bulletin.

## REQUIRED OPERATIONS

Before starting this campaign procedure, **CHECK ON THE WARRANTY SUPER SCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

1. If the fuel tank is over 1/2 full, carefully drain the tank into a clean container, until the fuel level is less than 1/2 full.



2. Replace the fuel pump module, using the new, improved parts listed in this bulletin.

Follow the procedures in Group 13C of the 2004 Eclipse/Eclipse Spyder service manual.

3. Replenish the fuel that was drained in Step 1.

## **PARTS INFORMATION**

Use the Genuine Mitsubishi Parts listed below.

<b>Description</b>	<b>Model</b>	<b>Part Number</b>
Fuel Pump Module	4-cylinder engine	MR990817
Fuel Pump Module	V6 engine	MR990818

## **WARRANTY INFORMATION**

**Use campaign labor operation C0407CXX**

**Labor time = 0.5 hrs.**

Claims for this campaign must be entered as Recall type "C" claims. Sample claim screens are shown on the following pages.

## WEB BASED CLAIM SYSTEM - RECALL CLAIM SCREENS

### Header Section

MITSUBISHI DEALER LINK      Service Warranty      Help

Enter in the first 6 characters of the campaign labor operation

**Vehicle Information**

Model	C0407C	Only VINs that start with 4A	Year	
Region			Plant	C12345
VIN	4A.....	Campaign Date	From	
Service Technician		Emp. No.	Service Number	Emp. No.
Spec. Value				
Enter				
Exit				

Cancel    OK    Done

### Parts Section

MITSUBISHI DEALER LINK      Service Warranty      Recall Claim      Help

**Add Parts - Parts Information**

Balance	Part No.	Part Description	Quantity
			1

Enter a part quantity of one

Enter the applicable part number of the replacement fuel pump:  
**MR990817 (4 cyl fuel pump)**  
or  
**MR990818 (V6 fuel pump)**

Cancel    OK    Done

### Labor Section

MITSUBISHI  
DEALER  
LINK

Service Warranty  
Recall Claim

1 of 1

Add Page Labor Information

Note: These entries will automatically be filled in based on the campaign number you entered on the previous screen.

Delete	Code	Label	Label Description	Qty	Min / Max	Unit
	C0407CXX			1	.5	

Verify C0407CXX comes up as the full campaign labor operation number

Qty of 1

Enter .5 hrs

Total Labor Amount



Date: July, 2004

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-04-007

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For Notice:** Mitsubishi Motors North America, Inc. has decided that the fuel pump return fitting on your vehicle could break when subjected to stress, resulting in fuel leakage from the fuel pump return line. Fuel leakage in the presence of an ignition source could result in a fire.

**What you should do:** Please contact your Authorized Mitsubishi Dealer to schedule a repair date. When you bring your vehicle in, show this letter. (If you replace this letter, they will schedule a repair, free of charge.)

**What your dealer will do:** The dealership will replace the fuel pump with a new improved part, free of charge.

**How long will it take?** The time needed for the actual repair is approximately 30 minutes. Your dealer may need your vehicle for a longer period of time to schedule the repair, but every effort will be made to minimize your inconvenience. The repair may take less time if the vehicle arrives at the dealership with less than a full tank of gas.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling:  
Mitsubishi Customer Service Department 888-MITSU-2004 (888-646-7820)  
Monday through Friday, 9 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Service you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the National Safety Hotline toll free (888) 327-4236.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other documentation of payment to the following address for reimbursement:  
Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

**Notice to Lessors:** If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Dealer.

Sincerely,

Chuck Halper  
Director of Service

CR0407CXX