

SI B13 01 04
Fuel SystemsJuly 2004
Technical Service

This Service Information bulletin supersedes S.I. B13 01 04 dated June 2004.

DEFECTS INVESTIGATION

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

■ designates changes to this revision

SUBJECT

Recall Campaign 04V-■ 303: Retaining Clip Retrofit for the Fuel Line Quick Release Coupling

MODEL

E60 (5 Series) and E63/64 (6 Series) with the N62 engine from September 2003 through March 2004

SITUATION

A retaining clip securing the fuel line quick release coupling was inadvertently omitted in the listed models. In the event of a severe head-on collision, the quick release coupling could become disconnected. This would result in a small amount of fuel being released, which, in an extreme case, could potentially ignite.

To minimize customer's inconvenience caused by this Recall Campaign, you may pick-up (and deliver after repair) the affected vehicle from customer's home, or provide appropriate alternative transportation.

Customers will be impressed when you return their cars cleaned inside and out and with a full tank of gas. Reimbursement information for the vehicle fueling and valet costs can be found in the Warranty portion of this bulletin.

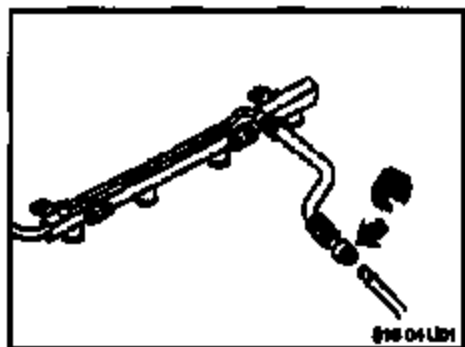
AFFECTED VEHICLES

This Recall Campaign involves E60 (5 Series) and E63/64 (6 Series) vehicles with the N62 engine which were produced from September 2003 through March 2004.

In order to determine if a specific vehicle is affected by this Recall Campaign, it will be necessary to utilize the "Service Menu" of the DCS (Dealer Communication System). Based on the response of the system, either proceed with the corrective action or take no further action.

The Chassis Number Ranges listed below are only for informational purposes and are not to be considered as the only deciding factor.

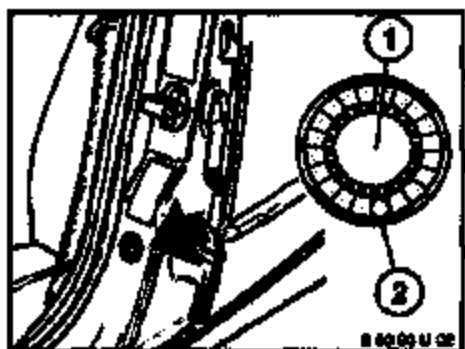
Model	Chassis Number Range
E60 545i	B087021 - B088087
E60 545iA	B107030 - B111921
E63 645 CiA	B189014 - B190380
E63 645Ci	B215005 - B215317
E64 645CiC	B260005 - B260236
E64 645CiC A	B320015 - B321166

CORRECTION

Snap the new retaining clip to the quick release coupling as shown in the illustration.

PARTS INFORMATION

Part Number	Description	Quantity
13 53 7 530 426	Retaining clip	1

LABEL INSTRUCTIONS

This Recall Campaign has been assigned code number 410. After the vehicle has been checked, and corrected if necessary, obtain a label (SD ????) and:

- a. emboss your BMW dealer warranty number in the middle of the label (1);
- a. punch out code number 410 printed on the label and,
- a. affix the label to the B pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

Reimbursement for this Recall Campaign will be via Campaign Entry

Defect Code 00 13 49 01 00

Work Package #1:	Install retaining clip to fuel line coupling. In stock vehicle, not yet delivered to customer.	
Labor Operation:	00 55 552	
Labor Allowance:	3 FRUs	
		Qty
Parts Allowance	13 53 7 530 426 – Retaining clip	1
Work Package #2:	Install retaining clip to fuel line coupling. Vehicle delivered to customer.	
Labor Operation:	00 55 051	
Labor Allowance:	5 FRUs	
		Qty
Parts Allowance:	13 53 7 530 426 – Retaining clip	1

RE-FUELING COST

BMW of North America, LLC, will provide reimbursement to have the gas tank topped off once as required, for each vehicle affected by this Recall Campaign. Attach the appropriate receipt to the work order.

Defect Code 85 99 00 66 NA Refuel E60 5 Series or E63/64 6 Series

Sublet: Actual cost to top off the fuel tank

Sublet code: 4

VALET COST

BMW of North America, LLC, will provide reimbursement for vehicle valet services (pick up & delivery) for each vehicle affected by this Recall Campaign. Attach the appropriate receipt to the work order.

Defect Code 99 99 77 77 NA Valet Service for E60 5 Series or E63/64 6 Series.

Sublet: \$25.00

Sublet code: 4

RENTAL VEHICLES

Retailers participating in the Retailer Administered Customer Assistance Program and the BMW Service Loaner Car Program may self-authorize claims for reimbursement of rental costs from independent rental agencies in certain situations.

ATTACHMENTS

view PDF attachment [B130104CustomerLetter](#).

view PDF attachment [B130104TREAD](#).

view PDF attachment [B130104Q&A](#).

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June, 2004

Recall Campaign No. 04V-303: Fuel Line Clip

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain 2004 Model Year BMW 5-Series and 6-Series vehicles equipped with the 8-cylinder engine (545i, 645Ci, 645CiC). Our records indicate that you are the owner of a potentially affected vehicle.

DESCRIPTION OF DEFECT

The defect involves a circular retention clip at the quick-release coupling along the fuel supply line. This retention clip was inadvertently not installed. As a result, it is possible that in a severe frontal crash, the quick-release coupling could separate. If this happens, it is possible that a small amount of fuel could leak. In some cases, it is also possible that this small amount of fuel could ignite.

Your vehicle can still be driven; however, do not leave this problem unattended.

PRECAUTIONS

- 1. CONTACT YOUR AUTHORIZED BMW CENTER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
- 2. BMW recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.**

DESCRIPTION OF REPAIR

The repair will consist of installing a circular retention clip at the quick-release coupling along the fuel supply line of all affected vehicles.

The repair will require approximately one hour. This work will be performed *free of charge* by your Authorized BMW center. Additional time may be required depending on the BMW center's scheduling and processing.

OTHER INFORMATION

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Should you have any questions about this campaign, please contact your Authorized BMW center.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations at 1-800-831-1117.

If the BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

BMW OF NORTH AMERICA, LLC

**TREAD ACT CUSTOMER REIMBURSEMENT PLAN
(BMW of North America, LLC)**

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized BMW SAV center. Expenses from repair facilities outside of the BMW SAV center network will be considered; however, the procedure must meet BMW standards and use BMW Genuine Parts.

Your authorized BMW SAV center will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- When BMW Genuine Parts are used, the Manufacturer's Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- BMW will not reimburse for prior repairs that did not utilize BMW Genuine Parts.

We anticipate that your authorized BMW SAV center will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will also be able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized BMW SAV center be your primary contact on this issue; however, our Customer Relations Department may be contacted at 1-800-831-1117 for any special assistance that you may require.

Alternatively, you may submit your request for reimbursement to the following address:

Customer Relations Department
BMW of North America, LLC
P.O. Box 1227
Westwood, NJ 07675-1227