

Carriage

P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

Date: 5/18/04

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, D.C. 20590

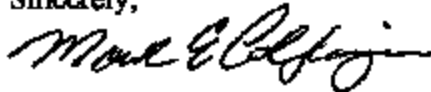
Re: Recall No. 04V-206 Modified Owner and Dealer Letters as Requested

Dear Sir or Madam,

Please find enclosed one each of the original Owner Notification Letter and the Dealer Notification Letter with the suggested change as requested by your office in FAX dated May 10, 2004. We are planning to mail Dealer Notifications on May 21, 2004 and Owner Notifications on June 4, 2004.

Please contact me if you have any questions.

Sincerely,



Mark E. Colglazier
Director of Information Systems
Carriage, Inc.
574-642-3622 Ext 612

RECEIVED
MAY 25 A
DEFECTS INVESTIGATION
OFFICE OF INFORMATION



P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

To: All Carriage Dealers Date: May 21, 2004
Subject: Safety Recall Campaign 04V-206
Models: Certain 2004 Cameo, certain 2001 thru 2004 Carri-Lite, certain 2001 thru 2002 Carriage LS, and certain 2003 thru 2004 Carriage fifth wheel trailers

Dear Carriage Dealer,

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Carriage, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 Cameo fifth wheel trailers, certain 2001 thru 2004 Carri-Lite fifth wheel trailers, certain 2001 thru 2002 Carriage LS fifth wheel trailers, and certain 2003 thru 2004 Carriage fifth wheel trailers.

The nature of the defect relates to the incorrect positioning of the L.P. Gas supply hose at the refrigerator. In some trailers, errors during installation may have resulted in insufficient clearance between the L.P. Gas supply hose and the refrigerator burner box/return line assembly. Under certain conditions, heat from the burner box/return line assembly could cause damage to the L.P. Gas hose. This damage could lead to failure of the L.P. Gas hose, which could result in a fire, or personal injury.

The remedy includes inspection of the L.P. Gas supply hose and it's position relative to the refrigerator burner box/return line assembly. The L.P. hose will be repositioned with a steel clamp to achieve required minimum clearance. If the L.P. Gas hose shows any evidence of heat damage it must be replaced. Please review the step-by-step instructions for performing this repair. If for any reason you are unable to perform this repair, please contact Carriage Customer Service toll free at 1-800-895-0108 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

Authorized Carriage dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership. Recall campaigns should receive the highest priority in your shop due to the safety factor involved and should be scheduled promptly regardless of where the vehicle was purchased. Repair affected fifth wheel trailers within 30 days of initial owner contact. Contact Carriage

Customer Service toll free at 1-800-895-0108 should you have any questions regarding the repair.

Important: Some of the involved fifth wheel trailers may still be in your inventory. Federal law requires you to complete the recall service on those trailers before retail delivery.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign. A copy of the Owner Notification Letter and Owner Claim Form is attached for your review. Dealers are required to contact owners of unregistered fifth wheel trailers or to provide Carriage with name and address information.

The list of fifth wheel trailers enclosed is arranged in Vehicle Identification Number sequence. The lists are for your reference in arranging for service of involved fifth wheel trailers.

PARTS AVAILABILITY

Steel clamps and fasteners for the L.P. Gas hose will be shipped to you in bulk at no charge upon notification to Carriage's Warranty Department that you have an affected unit scheduled in for repair. For obtaining replacement L.P. Gas hose when required, use the enclosed order blank to submit your parts order.

FILING A CLAIM

Claim Fault Code: 9000101-14

Labor Time: Typical	.4 hours	Inspect and Secure Hose
Hose Replacement (if required)	1.0 hours	Inspect, Replace, Secure Hose, and Pressure Test

You will be reimbursed for this service work in accordance with normal Carriage warranty policy.

If you have any questions concerning this recall or instructions, call Carriage Customer Service toll free at 1-800-895-0108.

Your assistance in this important effort is greatly appreciated

Carriage, Inc.

Encl:



P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign 04V-206

Date 6/04/04

Dear Cameo, Carri-Lite, Carriage LS or Carriage Fifth Wheel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Carriage, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 Cameo fifth wheel trailers, certain 2001 thru 2004 Carri-Lite fifth wheel trailers, certain 2001 thru 2002 Carriage LS fifth wheel trailers, and certain 2003 thru 2004 Carriage fifth wheel trailers. According to our records you own one of these vehicles.

The nature of the defect relates to the incorrect positioning of the L.P. Gas supply hose at the refrigerator. In some trailers, errors during installation may have resulted in insufficient clearance between the L.P. Gas supply hose and the refrigerator burner box/return line assembly. Under certain conditions, heat from the burner box/return line assembly could cause damage to the L.P. Gas hose. This damage could lead to failure of the L.P. Gas hose, which could result in a fire, or personal injury.

To correct this condition, your dealer will inspect and if necessary reposition and secure the hose to maintain minimum tolerances. The service and required parts as described in this letter will be provided by an authorized Carriage service facility at no charge to you.

Please contact your Carriage dealer as soon as possible to schedule a service date while allowing time for the proper parts to be ordered for your vehicle. If you have difficulties locating a Carriage dealer please call Carriage Customer Service toll free at 1-800-895-0108 and we will assist you in finding a dealer to perform this service. Instructions for performing this service have been sent to your dealer and the parts are available. This service will typically require less than ½ hour to complete. Please ask your dealer how much additional time may be required to schedule and process your vehicle.

To obtain this free service you should:

- Contact your dealer as soon as possible to schedule an appointment for this work to be done. Provide your dealer with the VIN number information from the enclosed Dealer Claim Form.

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign 04V-206

- **Take the enclosed Dealer Claim Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required and will assist in making the repair in the shortest possible time.**

If you have changed your address or no longer own this vehicle please fill out the enclosed prepaid postcard portion of the enclosed Dealer Claim Form and mail it to us so we can update our records. If you have sold the vehicle, the information you provide will be used to notify the new owner about this safety recall. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. A plan is established for reimbursement to owners who have paid previously to have this service performed. Send request for reimbursement in writing along with all supporting documentation to Carriage, Inc. P.O. Box 246 Millersburg, IN 46543-0246 within 10 days of receiving this notification.

Your Carriage dealer is best equipped to provide service to insure that your fifth wheel travel trailer is corrected as promptly as possible. If, however, you take your fifth wheel trailer to your dealer on the agreed upon service date and the dealer does not remedy this condition on that date or within three (3) working days, please call Carriage Customer Service toll-free at 1-800-895-0108. A Carriage representative will arrange for prompt attention to your vehicle.

After contacting your dealer and Carriage Customer Service, if you are still not able to get your vehicle repaired in a reasonable time or without charge, you may write to:

**Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, D.C. 20590**

Or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Carriage, Inc. along with its dealerships is committed to providing you with a superior service and ownership experience. While we regret the inconvenience caused by this program, we have taken this action in the interest of your continued safety and satisfaction with Carriage fifth wheel trailers.

Thank you for your attention to this important matter.

Sincerely,

**Carriage, Inc.
Service and Warranty Dept.
Encl;**