

ISUZU

Campaign Service BULLETIN

IMPORTANT SERVICE INFORMATION FOR:

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:
SB04-02-3003

ISSUE DATE:
MAY 2004

GROUP:
FUEL

1992-1995 ISUZU TROOPER ACCELERATOR CABLE SAFETY CAMPAIGN 04V-199

A black triangle pointing to the left with the white letters "SUV" inside.

CAMPAIGN IDENTIFICATION NUMBER

Number 04V-199 has been assigned to this campaign by the National Highway Traffic Safety Administration (NHTSA). This number will appear on all communications and documentation of any nature dealing with the campaign.

AFFECTED VEHICLES

1992-1995 Isuzu Trooper (UX) vehicles equipped with V6 engines with the following VIN range JACDH58V7N7900012 - JACDJ58V5S7906162.

SERVICE INFORMATION

Condition:

On some vehicles, the accelerator cable dust cover may deteriorate, causing the cable dust cover to adhere to the inner throttle cable. This can cause the accelerator throttle cable to delay RPM and vehicle speed reduction for several seconds after the accelerator pedal is released, which in turn, can lead to a crash without warning.

Correction:

Follow the service procedure in this bulletin to replace the accelerator cable dust cover.

DEALER RESPONSIBILITY

Isuzu dealers are required to service all eligible vehicles at no charge to the owner, regardless of mileage, age of vehicle or ownership.

Whenever a vehicle subject to this campaign is in a dealer's vehicle inventory, or arrives at the dealership for service, the dealer must take the necessary steps to ensure that this campaign correction has been made before selling or releasing the vehicle.

Each Isuzu dealer will be supplied a copy of the AIMI Campaign Report (AWS-123-1A) listing affected vehicles assigned to that dealership. The report contains VIN and detailed owner information obtained from state motor vehicle registration records. The use of such motor vehicle registration data for any other purpose is a violation of the law in several states. Accordingly, dealers are urged to limit the use of this listing to the follow-up necessary to complete this campaign. If none of the affected vehicles are assigned to a dealership, no campaign report will be sent.

OWNER NOTIFICATION

Isuzu Motors America, Inc. will send a notification letter to owners of affected vehicles already retailed (see enclosed copy). Dealers should follow up with vehicle owners by sending a Campaign Reminder Notice (AIMI SVCF-1052) to all vehicle owners listed in the AIMI Campaign Report (AWS-123-1A). Dealers may obtain these postcards from their Regional Office.

SERVICE PROCEDURE

1. Using a suitable tool, remove the accelerator cable dust cover from the accelerator cable housing (see figure 1). **NOTE: Do not damage the inner cable when removing the dust cover.**

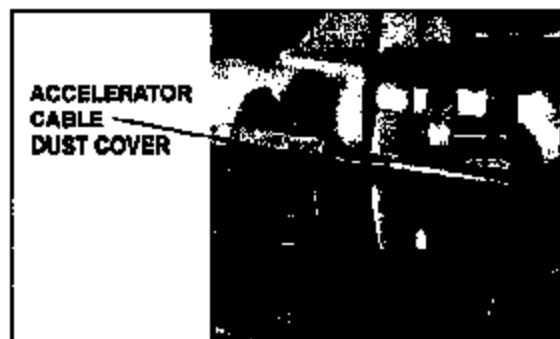


Figure 1

2. Remove the inner cable from the throttle body cam (see figure 2).

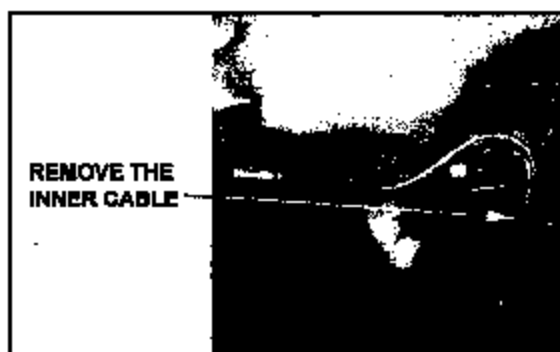


Figure 2

3. Remove all dust cover residue from the inner cable using a suitable cleaning fluid. **NOTE: Avoid using damaging or corrosive fluids when cleaning the inner cable.**
4. Position the new accelerator cable dust cover over the accelerator cable housing (see figure 3). **NOTE: The dust cover slit must face down.**

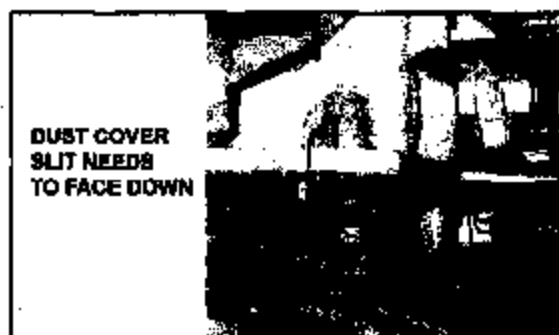


Figure 3

5. Slide the heat shrink tubing over the accelerator cable housing until the heat shrink tubing is flush with the end of the dust cover. Depending on the accelerator fitting, trimming may be necessary to set the tubing flush with the dust cover (see figure 4). **NOTE: Do not trim the heat shrink tubing unless the heat shrink tubing contacts the accelerator cable bracket and extends beyond the dust cover.**

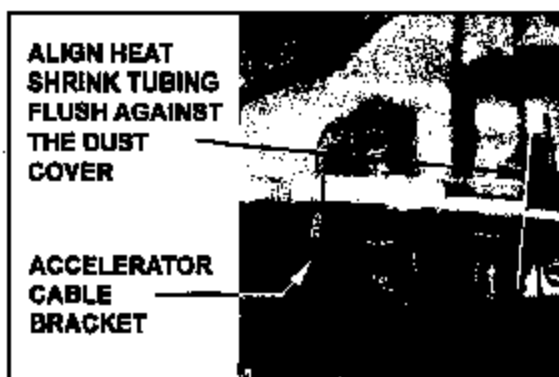


Figure 4

6. Using a heat gun, mold the heat shrink tubing while maintaining a 30mm distance for 30 seconds around the diameter of the accelerator cable housing and dust cover (see figure 5). **NOTE: To avoid injury or damage, do not touch the heat shrink tubing. The heat shrink tubing and the surrounding area will be hot at contact.**

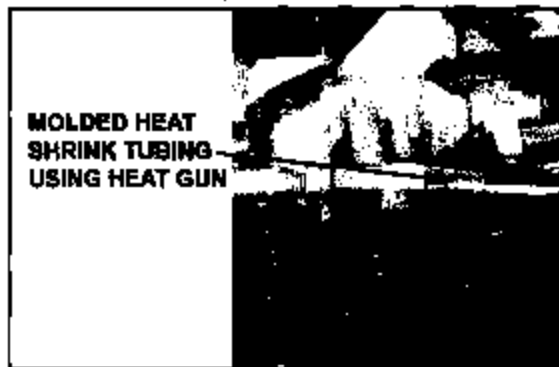


Figure 5

7. Reattach the inner cable to the throttle body cam (see figure 6).

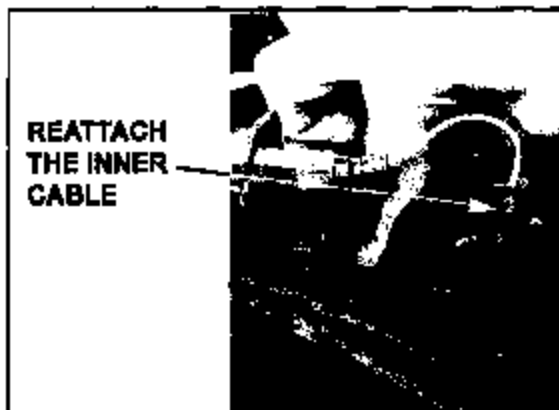


Figure 6

8. Verify the accelerator cable is able to move freely and easily.

APPLYING THE CAMPAIGN LABEL

Affix the campaign label P/N 2-90028-700-0 adjacent to the manufacturer's identification label located inside the driver's door. Using a ballpoint pen, fill in the label with campaign number 04V-199, Isuzu dealer code and repair date.

ISUZU
CAMPAIGN NUMBER

DEALER CODE: _____
REPAIR DATE: _____
P/N 2-90028-700-0

PARTS INFORMATION

Part Number	Description	Quantity Required
5-87410-992-0	Dust Cover Kit	1

WARRANTY CLAIM INFORMATION

Use the following labor operation:

Operation	Operation No.	Task	Time	Failed P/N	Trouble Code
Accelerator Cable Dust Cover	020109	R&R	0.8	5-87410-992-0	07

NOTE:

- 1. Labor Time includes administrative time allowance.*
- 2. Information released on paper and electronic format prior to bulletin release cannot be updated. For the most current and up to date information refer to IsuzuONE.com.*
- 3. Always refer to the Isuzu Service Policy Procedure Manual for specific details on warranty coverage and policies.*

NATIONAL SERVICE DEPARTMENT

SB04-02-S003

May 24, 2004
Campaign No.: 04V-189

Dear Isuzu Trooper Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Isuzu Motors Limited has decided that a defect which relates to motor vehicle safety exists in certain 1992-1995 Isuzu Trooper vehicles.

WHAT IS THE CONDITION?

On some vehicles, the accelerator cable dust cover may deteriorate causing the cable dust cover to adhere to the inner throttle cable. This can cause the accelerator throttle cable to delay RPM and vehicle speed reduction for several seconds after the accelerator pedal is released, which, in turn, can lead to a crash without warning.

WHAT WE WILL DO

To correct this condition, your Isuzu dealer will replace the accelerator cable dust cover. This service will be performed for you at **no charge**.

WHAT YOU SHOULD DO

To limit any possible inconvenience, we recommend that you contact your Isuzu dealer as soon as possible to arrange an appointment to bring your vehicle in to have this work performed. Present this letter or refer to Campaign Service Bulletin SB04-02-S003. Isuzu estimates that the repair will take approximately 15 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer, or if you have any questions regarding this matter you can visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state or contact our National Owner Relations Department.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, Inc.
16323 Shoemaker Ave.
Cerritos, CA 90702-8032
1-800-255-8727.

After contacting your Isuzu dealer or the National Office with any problems, if you still are not satisfied with the work performed, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).

REIMBURSEMENT

If your vehicle was first purchased or leased after April 19, 1994 and you have already paid for some or all of the cost to have the throttle cable repaired or replaced, you should write to Isuzu Motors America, Inc., 16323 Shoemaker, Cerritos, CA 90702, attention National Owner Relations Department. Please provide the original paid receipt or invoice verifying the repair.

We regret any inconvenience which this action may cause you.

Sincerely,
ISUZU MOTORS AMERICA, INC.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

SB04-02-S003