



SUBJECT:		No: SR-04-004	
TRAILER HITCH WIRING HARNESS — SAFETY RECALL CAMPAIGN		DATE: May, 2004	
		MODEL: See below	
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

PURPOSE

The Mitsubishi Genuine Accessory trailer hitch wiring harness optionally used on affected vehicles may overheat as a result of a high current draw from the trailer lamp circuit. Replace the trailer hitch wiring harness with the new, redesigned harness kit listed in the PARTS INFORMATION section of this bulletin.

AFFECTED VEHICLES

- 2004 Endeavors equipped with Mitsubishi Genuine Accessory trailer hitch wiring harness part number AEN04YHX02
- 2003-04 Outlanders equipped with Mitsubishi Genuine Accessory trailer hitch wiring harness part number ACU03YHX02

CUSTOMER NOTIFICATION

A letter will be sent to all owners of 2004 Endeavors and 2003-04 Outlanders, with the following instructions:

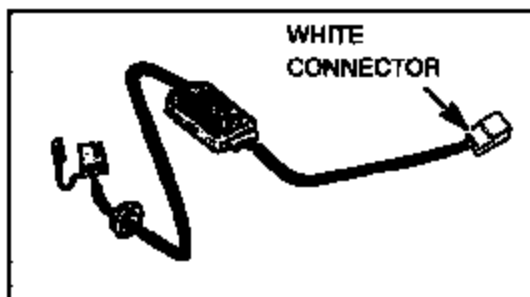
- If they have this wiring harness on their vehicle, DO NOT USE the trailer wiring harness until it is replaced. Other than trailer towing, the vehicle may be used normally.
- Approximately 45 days after they receive the letter (to ensure parts availability), to contact their Mitsubishi Motors dealer to schedule a repair date to have the trailer hitch wiring harness replaced.

A sample copy of a customer notification letter appears later in this bulletin. We estimate that approximately 3% of 2004 Endeavors and 2003-04 Outlanders are fitted with the trailer hitch wiring harness.

REQUIRED OPERATIONS

IMPORTANT

All affected new or used inventory vehicles must be repaired before the vehicle is sold.



1. Verify the trailer hitch wiring harness is the harness shown here. Replace the harness, using the appropriate new parts listed in the PARTS INFORMATION section of this bulletin. Refer to the installation instructions provided with the new harness.
2. Verify the new harness works properly.

FILE UNDER:

Safety Recall Bulletins in the Dealer Service Information Binder

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 (2734)

PARTS INFORMATION

The Mitsubishi Genuine Accessory trailer hitch wiring harnesses listed below will be available In late June 2004. All dealers will be advised via E-mail when parts are available.

Description	Model	Part Number
Trailer Hitch Wiring Harness	Endeavor	AEN04YHX03
Trailer Hitch Wiring Harness	Outlander	ACU03YHX03

WARRANTY INFORMATION

SUBMIT AS A NORMAL WARRANTY CLAIM. Since only a very small number of vehicles are actually affected by this campaign, claim procedures are different than the usual recall campaign. A claim is to be submitted only if a customer who purchased the affected trailer hitch wiring harness comes in for a replacement, and the claim would be entered as a normal claim using the following labor operation:

TH0400XX

**Labor Time: Outlander - 0.5 hrs.
Endeavor - 0.3 hrs.**

Nature code: 595

Cause code: 990

Warranty parts return will be required for the old harness.



Date: May, 2004

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-04-004

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. has determined that the Mitsubishi Genuine Accessory trailer hitch wiring harness (part number ACU03YH002 or AEN04YH001) may have been installed by or purchased from your dealer has a defect. If the electrical current draw from the trailer lamp circuit becomes too high, the wiring harness may overheat and possibly result in a fire. If you do not have this trailer hitch wiring harness, disregard this notice.

What you should do: If you have this trailer hitch wiring harness on your vehicle, do not use the wiring harness on your vehicle (by towing a trailer). The wiring harness is available at Mitsubishi dealers approximately 45 days after the receipt of this letter. At that time you should contact your Authorized Mitsubishi Motor Dealer to schedule a repair date.

What your dealer will do: The dealer will remove the subject trailer hitch wiring harness and replace it with a new one, free of charge.

How long will it take? The time needed for this repair is approximately 30 minutes. The dealer may need your vehicle for a shorter period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any questions regarding your vehicle repaired promptly and at no charge, please inform us by calling: Mitsubishi Customer Relations Department 888-METBU-2004 (888-648-7820) Hours: Monday - Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20690, or call the Auto Safety Hotline toll-free (888) 327-4238.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Mitsubishi Customer Relations Department, P.O. Box 8400, Cypress, CA 90630-0084

Notice to Lessees: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

Chuck Halper
Director of Service