



THE NEW AMERICAN MOTORCYCLE  
Date: 4/16/2004

# TECHNICAL SERVICE BULLETIN

## Victory Motorcycle

Bulletin Number: **V-04-01(A)**  
Model Years: **2004**

☐ Safety Bulletin ☒ **Safety Recall** ☐ Service Bulletin ☐ Service Alert Fax ☐ Production Update Kit

Distribution: ☐ Owner / Principal ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

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### SUBJECT: REAR BRAKE FLUID RESERVOIR HOSE INSPECTION / REPAIR

**PURPOSE:** The possibility exists that the rear brake fluid reservoir hose has been damaged by a crate support block during the early shipments of the 2004 Victory Motorcycles listed below. During transit, the support block may have come in contact with the rear brake reservoir hose causing abrasion or cutting of the hose. A damaged hose may leak brake fluid, which can cause a loss of rear braking capability, increasing the risk of a crash. The hose must be carefully inspected, and replaced if any leaking, abrasion, or other damage is found.

### MODEL(S) AFFECTED:

| 2004 Model(s) Affected                                         | Model Number(s)                              | Serial Numbers of Affected Vehicles                                                                                                                                                                                                                                        |
|----------------------------------------------------------------|----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2004 Vegas™                                                    | V04GB18C<br>V04GB18D<br>V04GB18L<br>V04GB18U | <p>All with last 5 digits of VIN number between<br/><b>00102 through 04504 (inclusive)</b><br/><b><u>Except those listed on page 4 and 5</u></b></p> <p>The VINs listed on page 4 and 5 are within the above range, but are <b><u>NOT AFFECTED</u></b> by this recall.</p> |
| 2004 Vegas™ F&O                                                | V04G11B<br>V04G21B                           |                                                                                                                                                                                                                                                                            |
| 2004 Vegas ANSS™<br><small>Arden Ness Signature Series</small> | V04NC18C<br>V04NC18D<br>V04NC18L             |                                                                                                                                                                                                                                                                            |
| 2004 Kingpin™                                                  | V04CB18C<br>V04CB18D<br>V04CB18L<br>V04CB18U |                                                                                                                                                                                                                                                                            |
| 2004 Kingpin™ F&O                                              | V04C11B<br>V04C21B                           |                                                                                                                                                                                                                                                                            |

### CUSTOMER NOTIFICATION:

A customer notification letter 04V-187 (04-136 in Canada) will be sent to registered owners of 2004 Victory motorcycles that are affected by this recall. An example of the customer letter is shown on page 6. In addition to the notification letter sent by the Victory Motorcycle Division of Polaris Industries Inc., dealers are required to notify the owners of affected motorcycles sold by their dealership, and to make arrangements to perform this warranty repair immediately.

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## WARRANTY CLAIM INFORMATION:

V-04-01(A) Page 2 of 6

|                                            |                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Safety Recall Number</b>                | File V-04-01 for inspection only (no hose damage) or V-04-01A if hose is replaced                                                                                                                                                                                                                                                                        |
| <b>Claim Type</b>                          | File Warranty Claim Type SB for both registered units and units in your inventory.                                                                                                                                                                                                                                                                       |
| <b>Labor Allowance</b>                     | <u>For Inspection Only:</u> Enter :15 hrs. in the labor area for each motorcycle inspected.<br><u>For Inspection AND Hose Replacement:</u> Enter 1:00 hrs. in the labor area for each motorcycle that requires hose replacement. NOTE: Time includes inspection.                                                                                         |
| <b>Warranty Claim Special Instructions</b> | A single group claim using the claim type SB (Service Bulletin) may be submitted listing the complete 17 digit serial number and date of repair for all machines with the <u>same model number</u> . DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.                                                                                                   |
| <b>Claim Part #</b>                        | <u>For Inspection Only:</u> Enter (1) 0000505 and (1) 7170107 bulletin completion decal in the parts area of the warranty claim (V-04-01). For Hose Replacement (V-04-01A) enter only the parts listed in the PARTS REQUIRED chart below for footpegs or floorboards, and (1) 7170107 bulletin completion decal in the parts area of the warranty claim. |

### WHAT YOU MUST DO:

- 1) Inspect the condition of the rear brake fluid reservoir hose carefully for any leaks, nicks, abrasions, or cuts caused by contact with the crate support block. See Page 3.
- 2) If there is any sign of damage, the hose must be replaced. See BRAKE HOSE REPLACEMENT INFORMATION below for instructions.
- 3) If no damage exists, inspection is complete and the motorcycle can be delivered or returned to the owner AFTER a warranty claim is filed.

### BRAKE HOSE REPLACEMENT INFORMATION:

Order the hose for footpeg or floorboard equipped models as indicated in the chart below. Refer to Vegas & Kingpin Service Manual (9918961) for hose replacement, hose routing, guide and clamp location, and bleeding procedure. Footpeg Models: Refer to page 15.6, and 15.11-15.13. Floorboard Models: Refer to page 15.8, and 15.11-15.13 Save the brake reservoir hose for return to Victory.

| PARTS REQUIRED (MUST BE ORDERED) |                            |
|----------------------------------|----------------------------|
| FOOTPEG MODELS                   | FLOORBOARD MODELS          |
| (1) Reservoir Hose 1910856       | (1) Reservoir Hose 1910796 |

### BULLETIN COMPLETION DECAL:

After completion of this bulletin, fill out a service bulletin completion decal (P/N 7170107) and install on the inside of left side cover as shown.

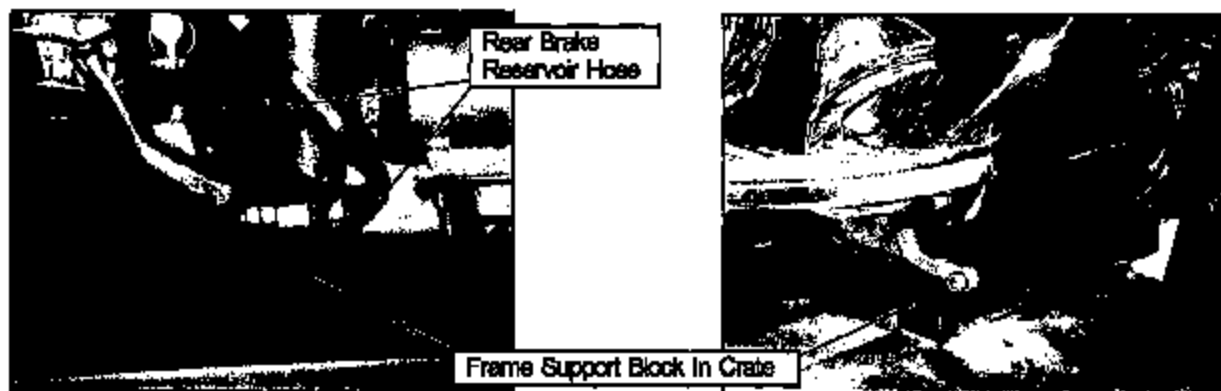
Sincerely,

Karl Iverslie  
Manager, Technical Service & Warranty

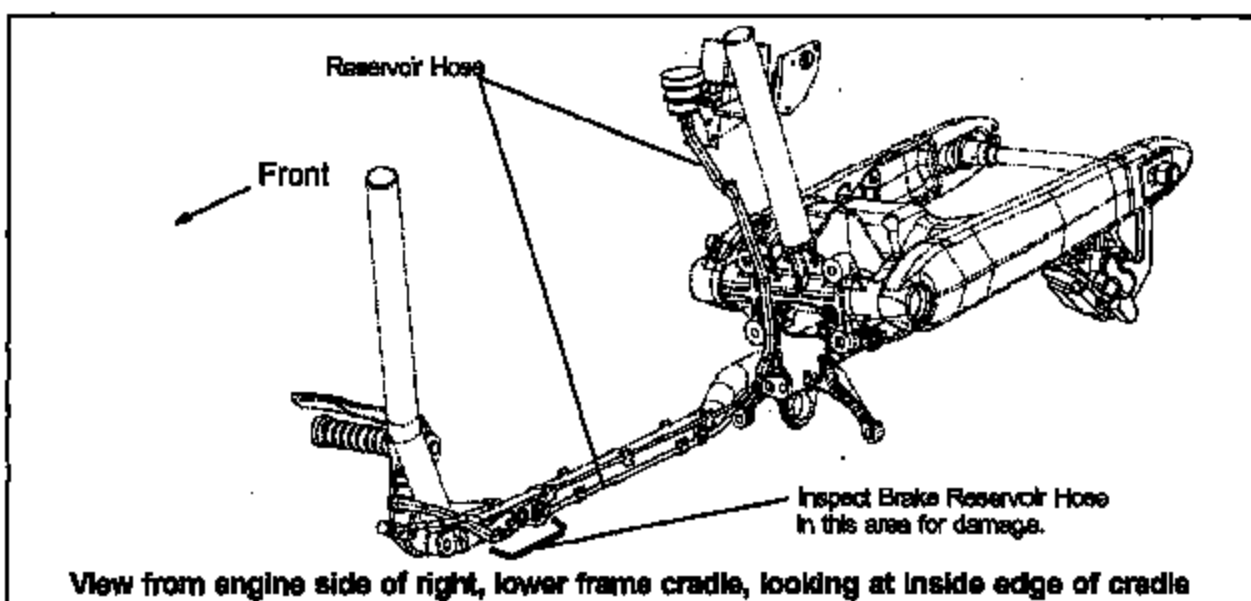


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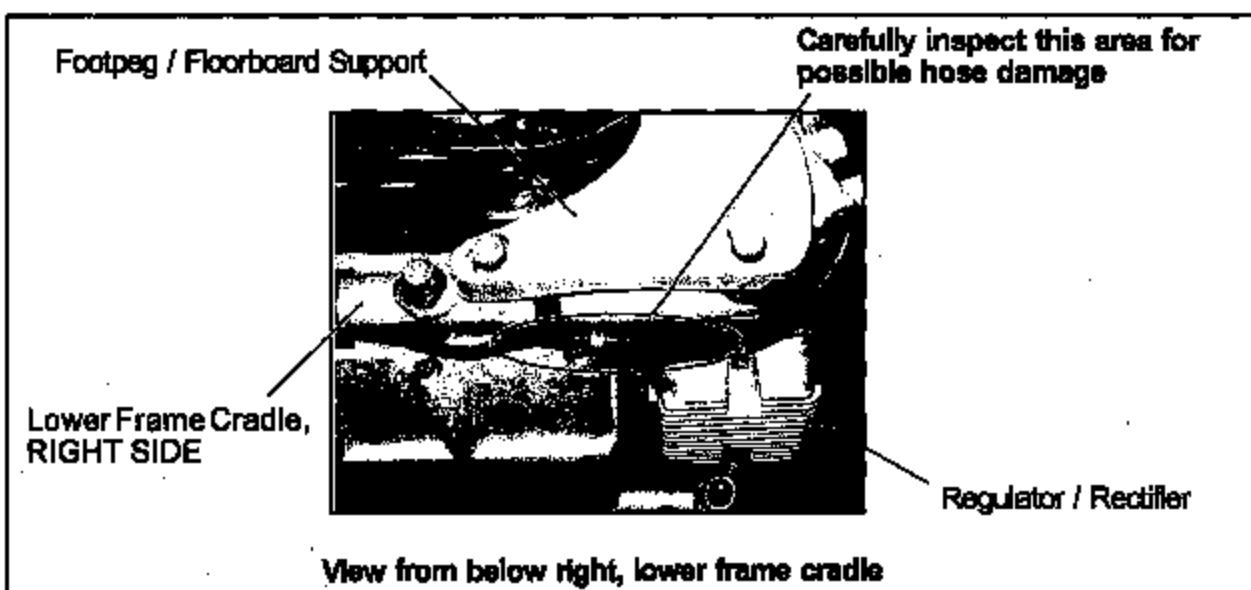
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**Views from front of motorcycle looking rearward on brake pedal side**



**View from engine side of right, lower frame cradle, looking at inside edge of cradle**



**View from below right, lower frame cradle**

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Compare the last 5 digits of the VIN to the last 5 (bold) digits in this list. If a VIN is included in this list, the vehicle is NOT AFFECTED by V-04-01(A).

| NOT AFFECTED |       | NOT AFFECTED |       | NOT AFFECTED |       |
|--------------|-------|--------------|-------|--------------|-------|
| 5VPGB18DX430 | 00246 | 5VPGB18D2430 | 01052 | 5VPGB18D8430 | 01728 |
| 5VPGB18D1430 | 00247 | 5VPGB18D5430 | 01059 | 5VPGB18D9430 | 01730 |
| 5VPGB18D5430 | 00249 | 5VPGB18D4430 | 01067 | 5VPGB18D1430 | 01737 |
| 5VPGB18D1430 | 00250 | 5VPGB18DX430 | 01073 | 5VPGB18D3430 | 01738 |
| 5VPGB18D7430 | 00267 | 5VPGB18D2430 | 01097 | 5VPGB18D5430 | 01739 |
| 5VPGB18D3430 | 00282 | 5VPGB18D4430 | 01098 | 5VPGB18L8430 | 02299 |
| 5VPGB18D7430 | 00284 | 5VPGB18D0430 | 01101 | 5VPGB18L7430 | 02317 |
| 5VPGB18D4430 | 00291 | 5VPGB18DX430 | 01106 | 5VPGB18L9430 | 02318 |
| 5VPGB18D5430 | 00297 | 5VPGB18D3430 | 01108 | 5VPGB18L2430 | 02323 |
| 5VPGB18D5430 | 00302 | 5VPGB18D5430 | 01109 | 5VPGB18L1430 | 02331 |
| 5VPGB18D7430 | 00303 | 5VPGB18D8430 | 01118 | 5VPGB18L0430 | 02336 |
| 5VPGB18D4430 | 00310 | 5VPGB18D8430 | 01119 | 5VPGB18L7430 | 02379 |
| 5VPGB18DX430 | 00313 | 5VPGB18D4430 | 01120 | 5VPGB18L3430 | 02380 |
| 5VPGB18D3430 | 00315 | 5VPGB18D6430 | 01121 | 5VPGB18L0430 | 02384 |
| 5VPGB18L0430 | 00344 | 5VPGB18D9430 | 01131 | 5VPGB18L2430 | 02385 |
| 5VPGB18L4430 | 00346 | 5VPGB18D0430 | 01132 | 5VPGB18L6430 | 02387 |
| 5VPGB18LX430 | 00352 | 5VPGB18D6430 | 01135 | 5VPGB18L8430 | 02388 |
| 5VPGB18L4430 | 00380 | 5VPGB18D8430 | 01136 | 5VPGB18LX430 | 02389 |
| 5VPGB18D1430 | 00460 | 5VPGB18DX430 | 01137 | 5VPGB18L6430 | 02390 |
| 5VPGB18D3430 | 00461 | 5VPGB18D5430 | 01160 | 5VPGB18L8430 | 02391 |
| 5VPGB18D0430 | 00479 | 5VPGB18D5430 | 01268 | 5VPGB18LX430 | 02392 |
| 5VPGB18D0430 | 00482 | 5VPGB18D3430 | 01383 | 5VPGB18L4430 | 02452 |
| 5VPGB18D2430 | 00483 | 5VPGB18D6430 | 01384 | 5VPGB18L0430 | 02545 |
| 5VPGB18D1430 | 00491 | 5VPGB18D0430 | 01387 | 5VPNC18L7430 | 02757 |
| 5VPGB18D0430 | 00496 | 5VPGB18D2430 | 01388 | 5VPNC18L9430 | 02758 |
| 5VPGB18D1430 | 00510 | 5VPGB18D4430 | 01389 | 5VPCD18D2430 | 02811 |
| 5VPGB18D9430 | 00562 | 5VPGB18D0430 | 01390 | 5VPCB18LX430 | 02813 |
| 5VPGB18D2430 | 00564 | 5VPGB18D2430 | 01391 | 5VPCB18D0430 | 02814 |
| 5VPGB18D8430 | 00570 | 5VPGB18D4430 | 01392 | 5VPCB18D5430 | 02923 |
| 5VPGB18D0430 | 00580 | 5VPGB18D8430 | 01393 | 5VPCD18L1430 | 03018 |
| 5VPGB18D6430 | 00610 | 5VPGB18D8430 | 01394 | 5VPCB18L5430 | 03173 |
| 5VPGB18L8430 | 00625 | 5VPGB18DX430 | 01400 | 5VPGB18L6430 | 03174 |
| 5VPGB18LX430 | 00626 | 5VPGB18D1430 | 01401 | 5VPGB18D8430 | 03270 |
| 5VPGB18L4430 | 00654 | 5VPGB18D3430 | 01402 | 5VPGB18L3430 | 03271 |
| 5VPGB18D1430 | 00684 | 5VPGB18D6430 | 01515 | 5VPGB18D2430 | 03299 |
| 5VPGB18D3430 | 00699 | 5VPGB18D7430 | 01516 | 5VPGB18D9430 | 03347 |
| 5VPGB18D0430 | 00742 | 5VPGB18D2430 | 01519 | 5VPGB18D4430 | 03353 |
| 5VPGB18D1430 | 00782 | 5VPGB18D3430 | 01707 | 5VPCB18D3430 | 03407 |
| 5VPGB18D7430 | 00785 | 5VPGB18D7430 | 01709 | 5VPCD18D0430 | 03469 |
| 5VPGB18D2430 | 00788 | 5VPGB18D4430 | 01716 | 5VPCB18D1430 | 03521 |
| 5VPGB18D4430 | 00792 | 5VPGB18D8430 | 01718 | 5VPGB18LX430 | 03557 |
| 5VPGB18D5430 | 00834 | 5VPGB18DX430 | 01719 | 5VPGB18LX430 | 03560 |
| 5VPCB18D3430 | 00863 | 5VPGB18DX430 | 01722 | 5VPGB18D1430 | 03627 |
| 5VPGB18D6430 | 01041 | 5VPGB18D3430 | 01724 | 5VPGB18L5430 | 03630 |
| 5VPGB18D0430 | 01051 | 5VPGB18D7430 | 01726 | 5VPGB18D8430 | 03646 |

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| NOT AFFECTED |       | NOT AFFECTED |       | NOT AFFECTED |       |
|--------------|-------|--------------|-------|--------------|-------|
| 5VPCB16D8430 | 03659 | 5VPCB18C5430 | 04257 | 5VPCD16D4430 | 04334 |
| 5VPCB16L2430 | 03682 | 5VPCD16D5430 | 04259 | 5VPCB16D9430 | 04335 |
| 5VPCD16D7430 | 03727 | 5VPCD16D7430 | 04263 | 5VPCB16D0430 | 04336 |
| 5VPCB16L8430 | 03751 | 5VPCD16D9430 | 04264 | 5VPCB16D2430 | 04337 |
| 5VPCB16L2430 | 03759 | 5VPCD16D4430 | 04270 | 5VPCD16D1430 | 04338 |
| 5VPCB16L8430 | 03765 | 5VPCD16L2430 | 04274 | 5VPCB16D6430 | 04339 |
| 5VPCB16LX430 | 03783 | 5VPCD16L4430 | 04275 | 5VPCB16D2430 | 04340 |
| 5VPCB16L1430 | 03784 | 5VPCD16L8430 | 04276 | 5VPCB16D4430 | 04341 |
| 5VPCB16L3430 | 03785 | 5VPCB16DX430 | 04277 | 5VPCB16D8430 | 04343 |
| 5VPCB16L5430 | 03786 | 5VPCB16DX430 | 04280 | 5VPCB16D3430 | 04346 |
| 5VPCD16D0430 | 03794 | 5VPCD16D6430 | 04286 | 5VPCB16D5430 | 04347 |
| 5VPCB16L8430 | 03847 | 5VPCD16L4430 | 04289 | 5VPCB16D7430 | 04348 |
| 5VPCB16LX430 | 03848 | 5VPCB16L3430 | 04290 | 5VPCB16D5430 | 04350 |
| 5VPCB16L8430 | 04154 | 5VPCD16L2430 | 04291 | 5VPCB16D7430 | 04351 |
| 5VPCB16L3430 | 04161 | 5VPCD16L4430 | 04292 | 5VPCB16D9430 | 04352 |
| 5VPCB16L5430 | 04162 | 5VPCD16D5430 | 04293 | 5VPCB16D0430 | 04353 |
| 5VPCB16L7430 | 04163 | 5VPCB16L0430 | 04294 | 5VPCB16C3430 | 04354 |
| 5VPCB16L9430 | 04164 | 5VPCB16L2430 | 04295 | 5VPCD16D1430 | 04355 |
| 5VPCB16L0430 | 04165 | 5VPCB16L4430 | 04296 | 5VPCB16D6430 | 04356 |
| 5VPCB16L4430 | 04167 | 5VPCB16L8430 | 04297 | 5VPCD16D5430 | 04357 |
| 5VPCB16L6430 | 04168 | 5VPCB16L8430 | 04298 | 5VPCD16D7430 | 04358 |
| 5VPCB16L4430 | 04170 | 5VPCB16LX430 | 04299 | 5VPCD16LX430 | 04359 |
| 5VPCB16L9430 | 04179 | 5VPCB16D3430 | 04301 | 5VPCB16C8430 | 04360 |
| 5VPCB16L0430 | 04183 | 5VPCB16D9430 | 04304 | 5VPCB16C0430 | 04361 |
| 5VPCB16L4430 | 04185 | 5VPCB16D0430 | 04305 | 5VPCB16D1430 | 04362 |
| 5VPCB16L8430 | 04186 | 5VPCB16L3430 | 04306 | 5VPCB16D3430 | 04363 |
| 5VPCB16CX430 | 04190 | 5VPCB16L5430 | 04307 | 5VPCB16D6430 | 04364 |
| 5VPCB16D2430 | 04192 | 5VPCB16L7430 | 04308 | 5VPCD16D4430 | 04365 |
| 5VPCB16DX430 | 04201 | 5VPCB16L9430 | 04309 | 5VPCB16D9430 | 04366 |
| 5VPCB16D3430 | 04203 | 5VPCB16L5430 | 04310 | 5VPCB16D0430 | 04367 |
| 5VPCD16DX430 | 04211 | 5VPCD16D3430 | 04311 | 5VPCB16D2430 | 04368 |
| 5VPCD16D1430 | 04212 | 5VPCD16D7430 | 04313 | 5VPCB16D4430 | 04369 |
| 5VPCD16D3430 | 04213 | 5VPCB16L4430 | 04315 | 5VPCB16D0430 | 04370 |
| 5VPCB16D8430 | 04214 | 5VPCB16L8430 | 04316 | 5VPCB16D2430 | 04371 |
| 5VPCB16DX430 | 04215 | 5VPCB16L8430 | 04317 | 5VPCB16D4430 | 04372 |
| 5VPCD16D2430 | 04218 | 5VPCB16LX430 | 04318 | 5VPCB16D6430 | 04373 |
| 5VPCB16D3430 | 04220 | 5VPCB16L1430 | 04319 | 5VPCB16D8430 | 04374 |
| 5VPCB16D9430 | 04223 | 5VPCB16D7430 | 04320 | 5VPCB16DX430 | 04375 |
| 5VPCB16D6430 | 04227 | 5VPCB16LX430 | 04321 | 5VPCB16D1430 | 04376 |
| 5VPCB16D8430 | 04228 | 5VPCD16D8430 | 04322 | 5VPCB16D3430 | 04377 |
| 5VPCB16DX430 | 04229 | 5VPCD16DX430 | 04323 | 5VPCB16D6430 | 04378 |
| 5VPCD16D5430 | 04231 | 5VPCB16D1430 | 04328 | 5VPCB16D7430 | 04379 |
| 5VPCD16DX430 | 04242 | 5VPCD16D0430 | 04329 | 5VPCB16D3430 | 04380 |
| 5VPCB16D9430 | 04254 | 5VPCD16D7430 | 04330 | 5VPCB16D2430 | 04503 |
| 5VPCD16DX430 | 04256 | 5VPCB16L2430 | 04331 |              |       |

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Polaris Sales Inc.  
2100 Hwy 55  
Medina, Minnesota 55340  
Phone: 763-542-0500  
FAX: 763-542-0599

## THE NEW AMERICAN MOTORCYCLE™

### Subject: REAR BRAKE RESERVOIR HOSE INSPECTION CAMPAIGN

## 2004 Victory Kingpin™, Vegas™ and Vegas ANSS™

### Warning and Recall Notice 04V-187 (04-136 in Canada)

Reference Victory Safety Recall Bulletin V-04-01(A)

April \*\*, 2004

### EXAMPLE OF CUSTOMER LETTER

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some of the 2004 Victory motorcycle models listed above. Our records indicate that you have purchased one of these units.

On the affected motorcycles, the hose that connects the rear brake fluid reservoir to the rear brake master cylinder may have become damaged during shipment and may leak brake fluid, which can cause a loss of rear braking capability, increasing the risk of a crash.

**Do not ride your motorcycle until your dealer has inspected the hose and replaced it if necessary.**

The repair will consist of rear brake reservoir hose inspection and replacement if the hose is found to be damaged. Repairs will be made by an authorized Victory motorcycle dealer at no cost to you. The inspection will take approximately 15 minutes. If hose replacement is necessary the repair will take approximately one hour. However, your dealership may need your motorcycle for a longer period of time depending on their work schedule.

Upon receipt of this recall notice, please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory dealer.

If you are having difficulty obtaining the recall repair outlined in this letter, please call our Consumer Service Department at (763) 417-8650. In Canada call (204) 925-7100.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration at 400 Seventh Street S.W., Washington D.C. 20590 or call the toll-free safety hotline at 1-888-327-4236.

Please accept our apologies for any inconvenience this may cause you.

Sincerely,

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl Iversile

Manager, Technical Service & Warranty

|                                                                                                                                                                                                                                                                                                                                              |                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|
| Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 763-417-8650 so we may update our records. Or write to us at: |                                           |
| <b>Polaris Industries, Inc.</b>                                                                                                                                                                                                                                                                                                              | <b>In Canada: Polaris Industries Ltd.</b> |
| <b>Consumer Service Department</b>                                                                                                                                                                                                                                                                                                           | <b>Consumer Service Department</b>        |
| <b>2100 Highway 55</b>                                                                                                                                                                                                                                                                                                                       | <b>1445 Church Street</b>                 |
| <b>Medina, MN 55340-9962</b>                                                                                                                                                                                                                                                                                                                 | <b>Winnipeg, MB, CA R2X-2X9</b>           |

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